

# Scuttlebutt

THE QUEENSTOWN LAKES DISTRICT COUNCIL NEWSLETTER // **DECEMBER 2019** // **ISSUE 134**



**THANKS FOR  
A GREAT YEAR!**

2019 is drawing to a close so we'd like to wish all of our residents, ratepayers and visitors a relaxing Christmas break.

Whether you're sticking around over the summer holidays or heading away, you'll find lots of helpful tips in this edition to make summer in the Queenstown Lakes District run smoothly.

**BRING ON 2020!**

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After a jam packed year, it's a pleasure to start the wind down for what is always a magical time in our corner of paradise. I hope that like me, you have scheduled time with family and friends over the holidays to enjoy our beautiful natural playground.

2019 has been full of important topics, big conversations and great progress.

We kicked the year off with the My Place workshops, visiting our various communities and hearing your great ideas on housing, the environment, development and how land is used in your area. We teamed up with the NZTA and Otago Regional Council to form the Way to Go group which has already made significant progress in developing and delivering a safe, connected and accessible transport network across the district. We had a busy summer trialling new management tools for responsible camping and I was thrilled to see that the 4,620 hours spent educating campers by our ambassadors resulted in fewer negative effects on our residents and environment. Watch for

further progress in this space in the next few months too.

In March, we asked you to vote in a non-binding referendum to determine support for a visitor levy. Overwhelmingly, our residents supported the proposal which will help to fund visitor-related infrastructure and services. Work continues to implement the levy at Central Government level and we are looking forward to announcing the next steps in the New Year.

We undertook a massive leap on our journey towards zero waste by rolling out a new three-bin rubbish and recycling collection service. It wasn't easy and the logistics were mind-boggling but congratulations to all involved – including you at home who have made big changes in managing and minimising waste.

In the lead up to the Local Body elections, airports and destination management dominated many conversations. Planning how we grow is a grouping of vital decisions that we need to make for our mokopuna. Some of us are excited by growth and the opportunities it brings, while others feel challenged and unsettled by change. But if we plan it well, the growth that continues here at a steady pace can enhance our community wellbeing.

Our work on a spatial plan will support this and our early community conversations have been vital as we develop a draft for formal consultation in Autumn 2020. I urge you to take part in that process and also the upcoming Social and Economic Impact Assessments which will gauge the sentiment of the whole community around our

airports. Could being more engaged and having your say on these key topics be a 2020 New Year's resolution you could be proud of?

So as you can see, it has indeed been a big year. No doubt it has been the same for you and you also have a long list of achievements, experiences, and highs and lows for 2019. The holiday season is a great time to reflect, reset and recharge if you can.

If you are one of the many folk that keep this district humming for our summer visitors, thanks for your sacrifice and for sharing our places with pride.

**Kā mihi,  
Jim**

# HAVE YOUR SAY ON OUR AIRPORTS' FUTURE

Back in August, Mayor Boulton and the Councillors unanimously committed to putting a hold on further development of Queenstown Airport's noise boundaries or introducing commercial flights for Wānaka Airport until the pros and cons were properly understood.

To give Councillors the insights they need to make informed decisions, it was agreed to commence a combined economic and social impact assessment for various possible futures for the airports.

Last month, we announced that this work had been awarded to independent experts MartinJenkins. By the time Scuttlebutt reaches your hands, the MartinJenkins team will be well into designing the programme and one of the important aspects they will be delivering is the community and stakeholder engagement.

MartinJenkins Director, Nick Davis, said that his team understands how important this issue is to the different communities across the Queenstown Lakes District. "It is critical that we have a rigorous framework that includes consideration of social, environmental and economic benefits and costs, and that the study is able to capture and reflect the views of the community," he said.

Mayor Boulton added that the MartinJenkins work will bring a great deal of insight to underpin future strategic direction. "And this will be supported by comprehensive engagement that gives voice to all perspectives in the community," he said.

So keep your eyes and ears open for opportunities to participate which we'll help publicise through our website and social media.

Whether you think development at Queenstown and Wānaka airports is a good thing or a bad thing (or even if you don't feel strongly either way) we want to know what you think on the subject.

Get involved and make sure your feelings are included for Councillors to consider 'where to from here' for the district's airports.



**Merry Christmas from vivian+espie**

Please don't forget when installing your Christmas lights this year, Rule 7.5.13 of the Proposed District Plan requires

*All exterior lighting to be directed downward and away from the adjacent sites and roads and no activity shall result in greater than a 3.0 lux spill (horizontal or vertical) of lights onto any other site measured at any point inside the boundary of the other site.*

Otherwise you will require a non-complying resource consent  
**from Santa**

**vivian+espie**  
resource management and landscape planning

(03) 441 4189

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# DON'T SPEND YOUR SUMMER IN A CAR

There is no Orbus service on Christmas Day

Our little district really fills up over the holiday period. And more people usually means more cars, putting lots of extra pressure on our roads.

Don't spend your gorgeous summer days stuck in traffic! Our advice: plan ahead and consider ditching the car for shorter journeys. Every person who chooses a different way to get around, helps to ease congestion on the roads.

We have some great trails suitable for walkers and cyclists and if you're in Queenstown the \$2 bus is the perfect way to travel all around Wakatipu, even out to Arrowtown.

Always allow extra time for your journey over this period and avoid getting 'hangry' or worse, dehydrated, by making sure you keep plenty of snacks and water in the car - just in case you get stuck for a while.

## DRIVING INTO QUEENSTOWN?

If you're driving in from out Arrowtown way or even Lake Hayes Estate/ Shotover Country, consider taking Malaghans Road if you don't need to come via Frankton. Follow the detour signage.

## OVERFLOW PARKING

Free overflow parking is available in Queenstown and Wānaka.

- > Wānaka Showgrounds, all day free parking
- > Queenstown Primary School, two hours free parking

## FOR OUR FINAL TIP

It might be hot, but keep your cool and be kind to each other out there!

Overflow parking

Queenstown Primary School  
2 hours free parking  
21 December – 18 January

Wānaka Showgrounds  
all day free parking  
13 December – 18 January

# IT'S MARKET SEASON!



Photo credit: Remarkables Park

Who doesn't love a good farmers' market!

Friends, family, coffee, local produce, arts and crafts, live music and much more. We've got plenty of local markets on offer all summer long offering high quality products and a chance to explore and connect with your community.

**REMARKABLES MARKET:** Running from October until April, the Remarkables Market has live music alongside arts and crafts stalls and a wide variety of local produce. Located in the Red Barn, next to Frankton's Remarkables Shopping Centre, with opening hours from 9.00am to 2.00pm.

**ARROWTOWN FARMERS' MARKET:** Beginning Labour Weekend, this laid-back market offers a wide range of top quality, locally made products. From 10.00am to 2.00pm every Sunday until April.

**WĀNAKA FARMERS' MARKETS:** For those who need their market hit before the weekend starts, Wānaka has several markets held throughout the week.

The Wānaka Sunday Craft Market is held in Pembroke Park every Sunday from 10.00am to 2.00pm; earlier in the week, the Wānaka Food and Produce Market takes place Wednesday from 12.00pm to 4.00pm at the Wānaka Recreation Centre. The Artisan Market is held every Thursday from 3.00pm until 6.00pm at Bullock Creek, as well as alongside the Craft Market on Sundays.

**CREATIVE QUEENSTOWN ARTS AND CRAFTS MARKET:** This vibrant downtown Queenstown market is held every Saturday in Earnslaw Park. Summer hours are from 9.00am to 4.00pm, November to April.

THE HOUSEMART TEAM WISH YOU  
**A VERY MERRY CHRISTMAS!**

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COMPANY OF THE YEAR 2019-20**

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**RECYCLE RIGHT  
THIS SUMMER!**

## HOLIDAY KERBSIDE COLLECTIONS

There will be no kerbside collections on Christmas Day and New Year's Day (even recyclers need a holiday). This will affect other collections too so check out the table below to see when to put your bins out over the holiday period.

YOUR USUAL KERBSIDE COLLECTION DAY	KERBSIDE BINS WILL BE PICKED UP ON
Monday 23 December	Monday 23 December
Tuesday 24 December	Tuesday 24 December
Wednesday 25 December	Thursday 26 December
Thursday 26 December	Friday 27 December
Friday 27 December	Saturday 28 December
Monday 30 December	Monday 30 December
Tuesday 31 December	Tuesday 31 December
Wednesday 01 January	Thursday 02 January
Thursday 02 January	Friday 03 January
Friday 03 January	Saturday 04 January

## RUBBISH AT REMEMBERING?

Sign up for text or email reminders at [reminders.saveourstuff.co.nz](http://reminders.saveourstuff.co.nz)

The message will tell you which day your kerbside bins will be picked up, and whether to put out your blue glass bin or yellow mixed recycling bin.



## SWITCH ON YOUR VISITORS

We live in a popular place, and many of us have frequent visitors or occasionally rent our houses out. Recycling works differently in different towns, so it's hard for our visitors to know which bin to put things in.

We're working with Wastebusters to prepare a leaflet for visitors to turn them into star recyclers. If you'd like a copy for your place, email [ruth@wastebusters.co.nz](mailto:ruth@wastebusters.co.nz)



## GLASS CONTAMINATION

Did you know the wrong type of glass is the worst harmful contaminant for our glass recycling? Only glass bottles and jars that contained food or drink can be recycled.

Other types of glass can ruin a load of glass recycling, so put them in the rubbish bin e.g.:

-  **HEATPROOF GLASS [E.G. PYREX]**
-  **DRINKING GLASSES**
-  **MIRROR GLASS**
-  **WINDOW GLASS**
-  **POT LIDS**
-  **CANDLES**
-  **PERFUME BOTTLES**
-  **LIGHTBULBS**
-  **DEODORANT BOTTLES**

## NO MORE ROOM IN YOUR RECYCLING BINS?

You can drop off extra household recycling at the Wakatipu Recycling Centre (free) or at Wastebusters in Wānaka (\$3 for 60L = a crate full).

### WAKATIPU RECYCLING CENTRE

Glenda Drive, open 8.00am-5.00pm seven days (closed Christmas Day and New Year's Day).

### WASTEBUSTERS

Corner Riverbank and Ballantyne Roads, open 9.00am-5.00pm seven days (closed Christmas Day and New Year's Day).

## SAVE OUR STUFF FROM LANDFILL

Glass across our district is now being recycled thanks to the commitment shown by residents and recycler Waste Management to meet onshore recycling quality standards.

From 1 July to 31 October, our district recycled 748 tonnes of glass. That's equivalent to 1.5 million wine bottles or 3.7 million beer bottles.

## SUCFREE WĀNAKA 2022

A new campaign in Wānaka is tackling the up to one million takeaway coffee cups that go to landfill or contaminate recycling in the town every year.

Wānaka's goal is to be single-use cup free by 2022.

We're proud to provide funding from the Waste Minimisation Community Fund to help a group of Wānaka cafe-owners to offer a cup-lending scheme for a \$3 deposit to anyone who has forgotten their own cup.

Be part of the reuse revolution - sit in, bring your own cup or borrow a cup - and help the Wānaka Hospo Goes Eco make take-away cups in Wānaka a thing of the past.



# SEEING IN 2020 WITH A BANG

2020 is just around the corner which means it's likely you're already planning what to do for the big countdown.

For those staying local, our Queenstown and Wānaka lakefront celebrations are not to be missed, offering live entertainment, food stalls, family-friendly activities and fireworks.

## **NOT JUST A PARTY ZONE BUT A GREAT OPTION FOR YOUNG FAMILIES**

To cater for the younger members of our community, there will be family-friendly activities in the afternoon. These include face painting, hula hooping, and roaming entertainers. Keep an eye on our Facebook page for more info and times.

Throughout the night there will also be 'safe zones' to ensure people of all ages have a safe place to enjoy the fun. These zones are made possible with the help of dedicated community volunteers – our Red Frogs.

## **WHERE TO FIND THE SAFE ZONES**

The Queenstown safe zones are at the Queenstown Village Green and the CBD areas. In Wānaka, the safe zones are at the Wānaka Lakefront, Ardmore Street laybys, and also in the CBD area.

Countdown to fireworks at midnight in Queenstown and Wānaka!



# WHAT'S PLANNED

## WĀNAKA

### From 2.00pm-4.30pm, pre-entertainment includes:

- > Face painting
- > Music from Miki Brown
- > Free BBQ sizzle
- > Family-friendly games including hula hooping
- > Roaming stilt walker and fairy

### Main event 8.00pm-1.00am

- > 8.00pm-8.30pm – The Trainsurfers
- > 8.30pm-10.30pm – Bad News
- > 10.30pm-1.00am – Versificator

### DJ stage 9.00pm-1.00am

- > 9.00pm-1.00am – JACKED DnB
- > Ortega, The Wook, Optics, J-Law, Roulston and feat. MC Tree

## QUEENSTOWN

### From 2.30pm-6.00pm, pre-entertainment includes:

- > Face painting
- > Roaming entertainers

### Main Stage 7.30pm-1.00am

- > 7.30pm-8.00pm – No Man's Land
- > 8.00pm-9.15pm – Shay and Pearly
- > 9.15pm-11.00pm – Rock Felony
- > 11.00pm-1.00am – The Flavour

### DJ stage 9.00pm-1.00am

- > 9.00pm-11.00pm – DJ Pops
- > 11.00pm-1.00am – DJ Cuz

# ALCOHOL BAN REMINDERS

Did you know that alcohol restrictions apply in the Queenstown CBD, Arrowtown, Frankton, Wānaka CBD and Hāwea between 8.00pm and 8.00am\* every day of the year? This helps to maintain a safe, family atmosphere in busy public areas.

So if you're planning a family picnic or a couple of drinks at the lake with friends, make sure you know the rules by checking the maps on the Council website and following any signage in the area. Because anyone found drinking in public in a restricted area will be fined \$250 – and we can think of far better ways to spend your hard-earned money!

Check out the alcohol restriction maps at [www.qldc.govt.nz](http://www.qldc.govt.nz)

**24 HOUR RESTRICTIONS  
APPLY BETWEEN  
27 DECEMBER 2019 AND  
6 JANUARY 2020**

**'TIS THE  
SEASON TO  
DRIVE HOME  
SAFELY**



Please drink responsibly  
and look after your mates

## SCUTTLEBUTT ONLINE

Tell us if you want to save paper and read Scuttlebutt online.

We publish Scuttlebutt six times a year, deliver it locally through community newspapers, and post around 7,500 copies to ratepayers who live outside the district – that's a lot of paper!

You can help us reduce the number of copies we print by switching to our email distribution list. Just email [services@qldc.govt.nz](mailto:services@qldc.govt.nz) with the word

'newsletter' in the subject line, and be sure to include your name and postal address so we can cross you off the postal mailing list and send you a website link to Scuttlebutt instead.

Every issue of Scuttlebutt is also on our website [www.qldc.govt.nz](http://www.qldc.govt.nz)



Fire and Emergency NZ battled a large fire at Skippers in September this year.

## BE FIREWISE

While our district can get tinder dry at any time of year, the hot and windy summer months usually mean an extreme risk of fire.

### **ALWAYS check it's alright before you light.**

We've seen the destruction caused by out of control fires both locally and across the ditch. While you might think your fire is small and in control, it doesn't take much for it to spread and put lives and our environment in danger.

To check the fire restriction in your area head to [checkitsalright.nz](http://checkitsalright.nz)

Did you know 65% of NZ wildfires are caused by controlled burns, cooking and camping fires getting out of control.

## HOMÉ&CO.

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# SUMMER BOATING 101



Warm sun, clear blue skies... what better time to be out enjoying our lakes and rivers.

Before you hit the water make sure you're prepared – there are simple things you, your friends and your family can do to make sure you have a splash over the long hot summer months.

Always know before you go - get familiar with the area you're heading to and make sure you're up to date with the weather forecast – conditions can change really quickly. And ALWAYS tell someone where you're heading.

Make sure you have the right gear on-board – that means two forms of communication, food and water and properly fitting lifejackets for all passengers. Remember, it's compulsory to wear a lifejacket in any vessel six metres and under, including paddleboards.

If you're boating on the Mata-Au Clutha River, make sure you know the rules for powered vessels. Check out the Navigation Safety Bylaw at [www.qldc.govt.nz/bylaws](http://www.qldc.govt.nz/bylaws)

Further tips and tricks can be found at [www.qldc.govt.nz/boat-safety](http://www.qldc.govt.nz/boat-safety)

Remember, it's compulsory to wear a lifejacket in any vessel six metres and under, including paddleboards.

# EVERY DROP COUNTS

Have you ever considered how many litres of water you and your family use in a day? It may not be something you often think about, but using water responsibly is hugely important – especially at this time of year.

Every summer water use peaks and some communities face regular restrictions. We all have a part to play in reducing water use.

Simple changes in your daily activities can make a big difference. Why not try some of these tips:

- > Turn off the tap when brushing your teeth. While it's easy to flick the tap on and forget about it while you polish your pearly whites, it's actually wasting an awful lot of water.

Be water smart and help avoid water restrictions in your community.

- > Don't run the tap while washing vegetables – fill a bowl or bucket with water instead.
- > Fix that leaky tap – they can waste thousands, if not tens of thousands, of litres of water per year. Sorting them can be pretty quick and easy – it's often just the matter of fitting a new washer.

For more water conservation tips, head to [www.qldc.govt.nz](http://www.qldc.govt.nz)

## LANDSCAPING WITH LESS WATER

Ever wondered how to create a garden that needs less water? Check out the 'landscaping with less water' page on our website for some great tips. [www.qldc.govt.nz/creating-a-sustainable-garden](http://www.qldc.govt.nz/creating-a-sustainable-garden)

# QUALITY H<sup>2</sup>O

Water quality monitoring kicked off in December. That means regular testing for any potential nasties that may make an unwelcome visit to one of our district's lakes or rivers.

The Otago Regional Council (ORC) monitors a number of sites including:

- > Lake Hayes at Mill Creek shallows
- > Lake Hāwea by the Holiday Park

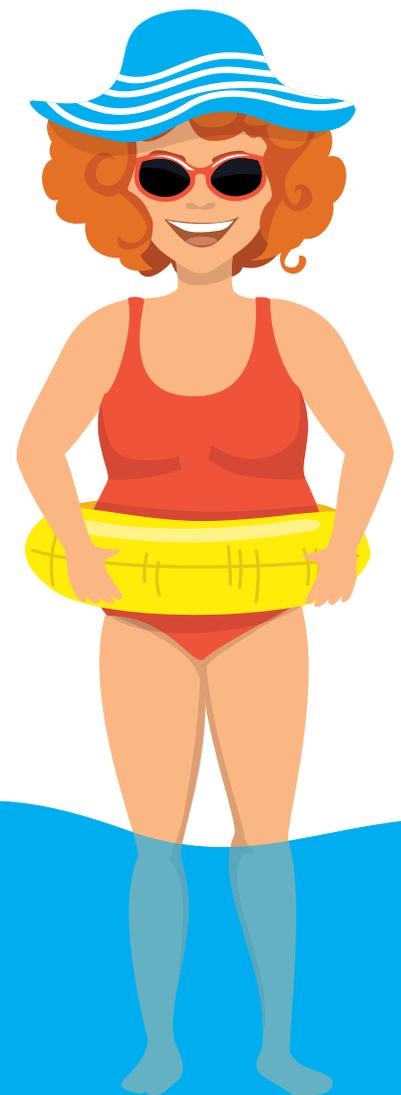
- > Lake Wakatipu at Frankton Bay
- > Lake Wakatipu at Queenstown Bay
- > Lake Wānaka on the Roys Bay shoreline

And while we'll do our best to provide updates in the event of a high reading for something like the bacteria *Escherichia coli* (*E. coli*), there are some simple ways to make your own decisions around whether it's safe to go for a swim.

Water quality can be affected by run-off from both urban and rural areas, and bacterial levels are often highest after rainfall.

So it goes without saying that the safest time to swim is when we've had no heavy rain or strong wind for at least two days.

Finally, we're currently working on installing signage in a number of monitored sites, which will help inform you of sample results and advise any caution or unsuitability for swimming.



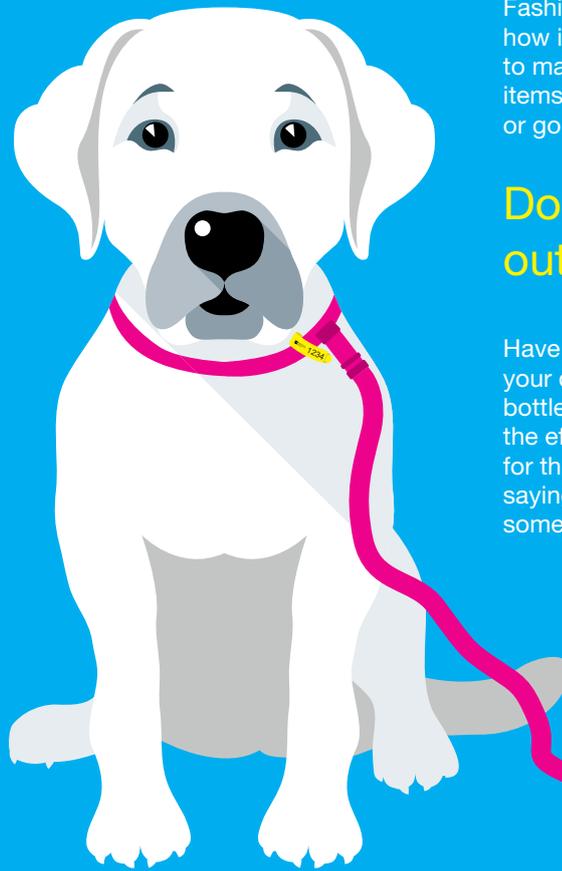
A handy way to know water is safe for swimming is when you can see your toes while standing knee deep in the body of water you're entering.

# TAKE THE LEAD THIS SUMMER

We've undertaken painstaking research to find this summer's must-haves for dog owners, and the results are in.

Much like previous years, items still in vogue are:

1. A lead for your dog
2. Water and a bowl
3. Poop bags



Fashionable or not, we can't stress how important it is for dog owners to make sure they've got these three items available when out and about, or going on a trip with your pooch.

Don't get caught out this summer.

Have a lead handy for those areas your dog has to be on one, and a bottle of water and a bowl to lessen the effects of a long, hot day. As for the poop bag – it goes without saying. No one likes stepping in some leftovers on a trail or in a park!

## PROPOSED DOG CONTROL BYLAW 2019

While we've got you, keep an eye out for our Proposed Dog Control Bylaw 2019.

We're keen to know what you think about a number of proposed changes, including:

### MATAKAURI PARK

Matakauri Park on Gorge Road changing from dogs permitted off-lead to dogs permitted on-lead

### BUCKINGHAM STREET

Buckingham Street in Arrowtown changing from dogs prohibited to dogs permitted on-lead

### QUEENSTOWN HILL

Queenstown Hill changing from dogs permitted on-lead to dogs prohibited

For more information on the Proposed Dog Control Bylaw 2019, head to our Let's Talk site at [letstalk.qldc.govt.nz/woof-woof](http://letstalk.qldc.govt.nz/woof-woof)



# OUR RESPONSIBLE CAMPING AMBASSADORS ARE HERE TO HELP

Planning on heading out camping this summer? Keep your eyes peeled for our Responsible Camping Ambassadors.

They're already out and about all across the district sharing information on how to camp responsibly and protect our environment, and they know where all the awesome campgrounds are. Our ambassadors also frequent popular areas to make sure the rules are clear, and help keep campers on Santa's 'Nice List'.

So, if you're unsure of where to camp or whether you're at risk of breaking the law, chat to one of our ambassadors.

They're out to help, and by all accounts, an extremely approachable bunch!

What's more, our ambassadors have a number of survey questions for willing participants. These mean you can help us understand what's working, what's not, and what could change to ensure everyone is camping responsibly in our district.

We know most campers want to do the right thing, and if they've got the right information, they will. That's why our ambassadors play such a vital role. By helping to educate people on where you can and can't camp, and how to do so responsibly, we're hoping to reduce any misunderstandings with our district's Freedom Camping Bylaw.

In turn, that means fewer people doing something they shouldn't, and the great Kiwi pastime of camping being enjoyed by all.

# HOW TO REPORT POOR CAMPING BEHAVIOUR

If you do happen to spot poor camping behaviour please give us a call.

**WE'RE AVAILABLE 24/7.**

This summer we have more enforcement officers on the beat. So whether you're concerned that a vehicle

isn't properly 'Certified Self-Contained', or you see someone camping where they shouldn't, just let us know and our officers will pay them a visit and determine a course of action.

Queenstown: 03 441 0499  
Wānaka: 03 443 0024

Arrowtown Memorial Pool now has extended summer opening hours.



## OPEN AIR POOL PROVING POPULAR

Swimmers are enjoying the outdoor pool in Arrowtown while repairs are made at Alpine Aqualand, the aquatic facility at Queenstown Events Centre.

Work to repair the ceiling tiles and ventilation system at Alpine Aqualand, is progressing well. All scaffolding is now in place in the main hall and three plant rooms, the old vapour barrier has been replaced and new ceiling tiles had been fitted to three of the five roof wedges by the end of November.

The temporary closure for the main work has provided an opportunity to bring forward other jobs that will improve the facility's operating efficiency and overall experience for swimmers.

These jobs include installing a new boiler, constructing a first aid room, overhauling all filters and adding a drinking fountain by the lap pool.

The poolside concourse will be replaced with a new surface and both the lap and leisure pools will be relined in the New Year. Existing lights will be replaced with more efficient LEDs.

Alpine Aqualand is scheduled to reopen at the end of March 2020. In the meantime, swimmers are enjoying the outdoor Arrowtown Memorial Pool where a new heating system is keeping water temperatures on or around its target of 28 degrees.

Due to community demand, Arrowtown pool is now open two hours earlier on weekends. Normal operating hours are now 6.00am-7.00pm weekdays and 8.00am-6.00pm weekends although opening hours are different over the Christmas holiday period (see back cover). You can see a daily timetable showing when different lanes are free for public swimming online at [sportrec.qldc.govt.nz/arrowtown-pool](https://sportrec.qldc.govt.nz/arrowtown-pool).

# NEW LOOK, WHO DIS?

Our new website will be ready to go live by mid-January.

It's been a herculean effort from our Comms team to get everything migrated across but we think it's worth it to give you a better experience engaging with the Council team online. Key things for you to be aware of when you hop onto our site in the New Year:

**SEARCH:** it should now work! We know the old site's search was a bit flaky so hopefully now you'll be able to find what you actually need.

**QUICK LINKS:** we've got a couple of ways of giving you quick access to topical and commonly sought information which you'll find on the homepage. We'll change these up depending on hot topics, such as dog registration and rates payment time, or by the things the system tells us people are often searching for.

**IMPROVED NAVIGATION:** we've updated the navigation (if you are old school and don't want to use the search or quick links) to use more everyday language and based on testing we did with everyday folks to see how they found things.

**BETTER ON MORE DEVICES:** because it's new technology it should work better if you're trying to visit our site on any device, whether that's a big old desktop PC or your handheld smartphone.

**FUTUREPROOF:** we're hoping to provide better integration with other systems to give you an improved user experience. The new platform gives us the opportunity to do that.

And we also think it's a much nicer design that's easier to see and do what you want, with helpful new icons, and the great addition of titles in te reo Māori (ka pai!) as well as English. So whether you're looking for the latest version of the District Plan or need help to plan your event, we think it's a big improvement.

Hop over to [www.qldc.govt.nz](http://www.qldc.govt.nz) to take a look!



## Enjoy 7 day access to fuel at Arrowtown's self-service pump

RD Petroleum's self-service station is open to the public seven days a week until late.

Find us at 25 Wiltshire Street.



25 Wiltshire Street, Arrowtown | 0800 44 00 14 | [www.rdp.co.nz](http://www.rdp.co.nz)

*Bookings are now open at the Luggate Community Centre at Hopkins Street Reserve.*



# DOORS NOW OPEN AT THE LUGGATE COMMUNITY CENTRE

The eagerly awaited Luggate Community Centre is now open and available for events, meetings, classes and community gatherings.

The new facility is a fully-accessible relocatable building that has been fitted out with a kitchen, bathrooms and a main function space.

In parallel to this, work continues on a permanent replacement for Luggate Memorial Hall, expected to be completed by mid-2021.

The replacement hall will be one of the first community facilities built and certified to Passive House standard anywhere in Aotearoa New Zealand and is hoped to be a blueprint for other future community facilities in our district.

## WANT TO BOOK THE LUGGATE COMMUNITY CENTRE?

Please get in touch with our Venues Booking Coordinator, Christine Schafer by email ([bookings@qldc.govt.nz](mailto:bookings@qldc.govt.nz)) or phone (03 443 4173).

## WANT TO STAY IN THE LOOP ON THE LUGGATE MEMORIAL HALL PROJECT?

Please email your details through to [letstalk@qldc.govt.nz](mailto:letstalk@qldc.govt.nz) with subject line 'Luggate Memorial Hall'.

## Running a local community event and need some support?

We provide support towards the cost of hiring our venues and equipment – get more info and apply online here: [www.qldc.govt.nz/local-community-support](http://www.qldc.govt.nz/local-community-support)

# UNDERSTANDING OUR REMOTE ECONOMY



We recently released findings from research into our remote economy – people who live here but earn their income outside of the district.

The remote economy is an emerging and highly skilled part of our local workforce and the research highlighted some potential opportunities to tap into their skillsets and help diversify our local economy.

One key aspect is that many people are keen to connect and help local businesses. Some even want to grow a local team.

To help with this, the next phase of the project is to make connections and encourage collaboration. The group is now sharing resources, connecting online, collaborating with local talent, and offering seminars and mentorships.

If you earn your income outside of the district and would like to get involved and join a like-minded community please get in touch with our remote economy facilitator, Stephanie Holloway: [steph@elementalpotential.com](mailto:steph@elementalpotential.com)

Check out the full remote economy research at: [www.qldc.govt.nz/economic-development-projects](http://www.qldc.govt.nz/economic-development-projects).

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# WĀNAKA MASTERPLAN PROGRESS

Earlier this month the Wānaka Community Board gave the green light for the next stage of the Wānaka Town Centre Masterplan.

This involves starting detailed investigations on some of the key elements included in the plan such as walking and cycling opportunities, how to achieve ideal traffic flows

on Brownston Street, SH84 and a potential town centre bypass.

The work will also include a parking management strategy and identifying

low-cost, low-risk projects to be implemented while the investigations are underway.

This approach is in response to the feedback that more detailed investigation and consultation was required before progressing any further with the plan.

The Council will continue to involve and consult the community, including individual property and business owners as the

detailed investigation progresses and through the 2021-31 Long Term Plan.

Any further town centre upgrades identified in the Wānaka Masterplan or wider transport network improvements will be reviewed once the business case is complete and Council officers will report back to the Community Board before any further progress is made.

Read more about the Wānaka Town Centre Masterplan at [www.qldc.govt.nz](http://www.qldc.govt.nz)

**WĀNAKA  
TOWN CENTRE**  
YOUR FUTURE



# BIG PRIZES IN BOOK BINGO

Avoid that holiday reading slide and be in to win some awesome prizes in Queenstown Lakes District Libraries' summer reading challenge for kids.



libraries  
Queenstown Lakes

This year it's all about ticking boxes on special 'book bingo' cards for both primary and secondary school students.

If your child didn't get one at school before the end of term just drop by your local library to get started.

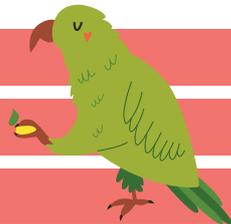
Read outside – **TICK!**

Read a biography – **TICK!**

High five a librarian – **TICK!**

Read your parent's favourite at your age – **TICK!**

Read a graphic novel or comic – **BINGO!**



The more books you read, the more chances you have of winning prizes like horse treks, parasailing, go-karting, jet boating, ice creams and swim passes.

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# NEW QUELL GROUP WILL HELP RESTORE SERVICES AFTER AN EMERGENCY

Planning for recovery after a natural disaster or other emergency is just as important as being prepared for the immediate response.

Those arrangements have taken a big step forward with the formation of a new group that brings together companies and organisations that maintain critical infrastructure across the district.

QUELL stands for the Queenstown Utilities and Lifelines Group, which includes 18 of the largest local players in essential services, along with QLDC and Emergency Management Otago (EM Otago).

Trevor Andrews, the locally based Emergency Management Officer for EM Otago, says that emergency response is “not just about flashing lights and sirens”.

“QUELL is focused on how we can repair and restore critical infrastructure like roads, telecommunications, electricity, fuel, water supplies and sewerage systems following major disruption.”

The need to restore services will be the same no matter whether the disruption is caused by an earthquake, a storm, flooding or human activity. For most people, the effects of the emergency event itself is likely to be less than the ongoing loss of essential services like power, water, phone, sewerage and transport.

Like all planning for emergencies, Trevor Andrews says QUELL’s response arrangements start with personal preparedness. Individual staff need to be sure that their families and households are safe and can cope, so that they can pick up their work responsibilities quickly.

In turn, each company and organisation must have up-to-date business continuity or disaster recovery plans that they test and review regularly – a dusty plan on a shelf won’t cut the mustard.

They also need to understand how civil defence will be coordinating the response, and how scarce resources will be prioritised.

With good plans and well-prepared staff, the lifeline utilities will be geared up to re-establish services and facilities as soon as it’s safe and practical to do so, and in line with the priorities that the civil defence controller will have set. This contributes to the community’s own capability to recover from a major emergency.

Our Chief Engineer Ulrich Glasner chairs QUELL, and the group meets at least twice a year.



# Shelve your fines!

25  
NOV

TO

31  
DEC

## Accidentally stacked up some library overdue fines?

Visit your local library and we'll shelve those fines in exchange for non-perishable specialty or gourmet food items, children's books, toiletries and vouchers\*.

**Each item waives \$5 from your library account!**

All donations we receive will go to Happiness House (Wakatipu) and Community Networks (Upper Clutha).

Bring in your items between 25 November and 31 December 2019.

**libraries**  
Queenstown Lakes

*\*donations only eligible to waive library overdue fines, not standard charges or missing, lost or damaged items.*

## PDP3 – WHAT'S UP NEXT?

Thanks to everyone who took part in Stages 3 and 3B of the Proposed District Plan review.

Submissions are now being summarised and mapped ahead of the further submission process in late January 2020. Keep an eye out in the New Year when we notify the summary and rezoning and map change proposals on our website and in local media.

# ENJOY YOUR EVENING AND YOUR TOMORROW

07:58

Please drink responsibly  
and look after your mates

## HOLIDAY SERVICES

Our offices will be closed from 3.00pm on 24 December until 8.00am Friday 3 January 2020. But remember you can call us 24/7 to report anything needing urgent attention like a water leak, roaming dog or that noisy party down the street.

Our recreation centres and libraries will be open over the holiday period so you'll be able to work off that Christmas dinner or tuck in to a holiday read (or return that overdue book!). Check out the opening hours below:

LIBRARIES								
	Arrowtown	Frankton	Glenorchy	Kingston	Queenstown	Hāwea	Makarora	Wānaka
24/12/19	10.00am-5.00pm	9.00am-5.30pm	CLOSED	CLOSED	9.00am-5.30pm	10.00am-5.00pm	11.00am-1.00pm	9.00am-5.30pm
25/12/19	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED
26/12/19	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED
27/12/19	10.00am-5.00pm	9.00am-5.30pm	5.00pm-7.00pm	CLOSED	9.00am-5.30pm	CLOSED	CLOSED	9.00am-5.30pm
28/12/19	10.30am-12.30pm	10.00am-5.00pm	CLOSED	11.00am-1.00pm	10.00am-5.00pm	10.00am-2.00pm	CLOSED	10.00am-5.00pm
29/12/19	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED
30/12/19	10.00am-5.00pm	9.00am-5.30pm	CLOSED	CLOSED	9.00am-5.30pm	10.00am-12.00pm	CLOSED	9.00am-5.30pm
31/12/19	10.00am-5.00pm	9.00am-5.30pm	CLOSED	CLOSED	9.00am-5.30pm	10.00am-5.00pm	11.00am-1.00pm	9.00am-5.30pm
01/01/20	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED
02/01/20	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED
03/01/20	10.00am-5.00pm	9.00am-5.30pm	5.00pm-7.00pm	CLOSED	9.00am-5.30pm	CLOSED	CLOSED	9.00am-5.30pm
04/01/20	10.30am-12.30pm	10.00am-5.00pm	CLOSED	11.00am-1.00pm	10.00am-5.00pm	10.00am-2.00pm	CLOSED	10.00am-5.00pm
05/01/20	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED

SPORT AND RECREATION FACILITIES						
	Queenstown Events Centre (Alpine Health and Fitness and Indoor Stadium)	QEC climbing wall		Frankton Golf Centre	Arrowtown Memorial Pool	Wānaka Recreation Centre
	Opening Hours	Opening Hours	Instructor	Opening Hours	Opening Hours	Opening Hours
24/12/19	6.00am-5.00pm	6.00am-5.00pm	No instructor	8.30am-5.00pm	6.00am-5.00pm	6.00am-5.00pm
25/12/19	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED
26/12/19	8.00am-8.00pm	8.00am-8.00pm	No instructor	8.30am-7.00pm	8.00am-8.00pm	8.00am-8.00pm
27/12/19	6.00am-9.00pm	6.00am-9.00pm	No instructor	8.30am-7.00pm	8.00am-8.00pm	6.00am-9.00pm
28/12/19	8.00am-8.00pm	8.00am-8.00pm	No instructor	8.30am-7.00pm	8.00am-8.00pm	8.00am-8.00pm
29/12/19	8.00am-8.00pm	8.00am-8.00pm	No instructor	8.30am-7.00pm	8.00am-8.00pm	8.00am-8.00pm
30/12/19	6.00am-9.00pm	6.00am-9.00pm	No instructor	8.30am-7.00pm	8.00am-8.00pm	6.00am-9.00pm
31/12/19	6.00am-5.00pm	6.00am-5.00pm	No instructor	8.30am-7.00pm	8.00am-5.00pm	6.00am-5.00pm
01/01/20	CLOSED	CLOSED	CLOSED	8.30am-7.00pm	CLOSED	CLOSED
02/01/20	8.00am-8.00pm	8.00am-8.00pm	No instructor	8.30am-7.00pm	8.00am-8.00pm	8.00am-8.00pm
03/01/20	6.00am-9.00pm	6.00am-9.00pm	No instructor	8.30am-7.00pm	8.00am-8.00pm	6.00am-9.00pm
04/01/20	8.00am-8.00pm	8.00am-8.00pm	No instructor	8.30am-7.00pm	8.00am-8.00pm	8.00am-8.00pm
05/01/20	8.00am-8.00pm	8.00am-8.00pm	No instructor	8.30am-7.00pm	8.00am-8.00pm	8.00am-8.00pm
06/01/20	6.00am-9.00pm	6.00am-9.00pm	3.00pm-9.00pm	8.30am-7.00pm	6.00am-8.00pm	6.00am-9.00pm

**ALPINE AQUALAND**  
is closed for repairs until  
30 March 2020.

**TRANSFER STATIONS**  
and Wakatipu Recycling  
Centre – Closed  
Christmas Day.

There is no  
**ORBUS** service  
on Christmas Day.

**CHECK OUT THE  
CALENDAR ON PAGE  
6 FOR CHANGES TO  
HOLIDAY KERBSIDE  
COLLECTIONS**

### QLDC & SERVICE CENTRES

**Queenstown Office:**  
10 Gorge Road  
Private Bag 50072, Queenstown  
Phone: 03 441 0499

**Wānaka Office:**  
47 Ardmore Street, Wānaka  
Phone: 03 443 0024

E-mail: [services@qldc.govt.nz](mailto:services@qldc.govt.nz)  
[www.qldc.govt.nz](http://www.qldc.govt.nz)

Office Hours:  
Weekdays 8.00am–5.00pm

### QUEENSTOWN EVENTS CENTRE

Arrowtown Athenaeum Hall  
Queenstown Memorial Hall  
Lake Hayes Pavilion  
Lake Wānaka Centre  
Alpine Aqualand (Temporarily closed)  
Sports fields  
Phone: 03 450 9005

### ARROWTOWN POOL

Phone: 03 442 0145

### WĀNAKA RECREATION CENTRE

Wānaka Pool  
Indoor Courts  
Phone: 03 443 9334

### TRANSFER STATIONS

**Wakatipu:** 110 Glenda Drive  
Frankton Industrial Area  
Phone: 03 451 0106

**Upper Clutha:** Cnr of Ballantyne  
& Riverbank Roads  
Phone: 03 443 6063

### HARBOURMASTER

Phone: 027 434 5289  
and 027 414 2270  
Email:  
[harbourmasterqt@smsl.co.nz](mailto:harbourmasterqt@smsl.co.nz)

### LIBRARIES

For library opening hours  
and locations please head to  
[codc-qldc.govt.nz](http://codc-qldc.govt.nz)

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**TO ADVERTISE CONTACT:**

Scuttlebutt is published bi-monthly by  
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Feedback and ideas are welcome.

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