



Order Paper for a meeting

HEARING OF SUBMISSIONS:

Proposed QLDC User Fees and Charges 2025/26

to be held on

Tuesday 27 May 2025

commencing at 10.00am

in the

Council Chambers, 10 Gorge Road,

Queenstown

9.12 Items of business not on the agenda which cannot be delayed | Ngā take kāore i runga i te rārangi take e kore e taea te whakaroa

A meeting may deal with an item of business that is not on the agenda where the meeting resolves to deal with the item and the Chairperson provides the following information during the public part of the meeting:

- (a) the reason the item is not on the agenda; and*
- (b) the reason why the discussion of the item cannot be delayed until a subsequent meeting.*

s. 46A (7), LGOIMA

Items not on the agenda may be brought before the meeting through a report from either the chief executive or the Chairperson.

Please note that nothing in this standing order removes the requirement to meet the provisions of Part 6, LGA 2002 with regard to consultation and decision-making.

9.13 Discussion of minor matters not on the agenda | Te kōreorero i ngā take iti kāore i runga i te rārangi take

A meeting may discuss an item that is not on the agenda only if it is a minor matter relating to the general business of the meeting and the Chairperson explains at the beginning of the public part of the meeting that the item will be discussed. However, the meeting may not make a resolution, decision or recommendation about the item, except to refer it to a subsequent meeting for further discussion.

REFERENCE:

Queenstown Lakes District Council Standing Orders adopted on 17 November 2022 and revised on 15 February 2024.

QUEENSTOWN LAKES DISTRICT COUNCIL

HEARING OF SUBMISSIONS ON:

2025/26 PROPOSED USER FEES AND CHARGES

PANEL MEMBERS

Councillor G Bartlett

Councillor L Cocks

Councillor L Guy

The Chair of the hearing panel will be determined at the beginning of the hearing.

**HEARING OF SUBMISSIONS:
Proposed QLDC User Fees and Charges 2025/26**



Agenda for a hearing of submissions on proposed QLDC User Fees and Charges 2025/26 to be held in the Council Chambers, 10 Gorge Road, Queenstown on Tuesday 27 May 2025 beginning at 10.00am

Item	Report Title	Page Number
	Election of Chairperson	
	Apologies	
	Declarations of Conflict of Interest	
	Confirmation of Agenda	
1	Officer Report: User Fees and Charges 2025-2026 – Community Consultation Report	5
	Attachment A: Schedule of submitters appearing at hearing	74
	Attachment B: Full submissions	75
	Attachment C: Late submission	146

User fees and charges

2025
2026

/ Community Consultation Report /
/ 27 May 2025 /

Contents

Purpose and navigation of the report	4
Introduction	4
Responses to consultation questions	9
General	9
What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?	9
Table of feedback	10
Sport and recreation	15
What is your position on proposed changes to sport and recreation fees?	15
Table of feedback	16
Parking	26
What is your position on proposed changes to parking fees in Queenstown Town Centre?	26
Table of feedback	27
Wānaka airport	37
What is your position on proposed changes to Wānaka Airport landing and parking fees?	37
Table of feedback	38
Planning and development	44
What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?	44
Table of feedback	45
Dog registration	49
A) What is your position on proposed changes to dog registration fees?	49
B) What is your position on introducing a fee cap for working dog registrations?	50
Table of feedback	52

Do you have any other feedback relating to Council fees and charges?	61
Table of feedback	62
Supplementary documents attached to Let's Talk submissions	67
Late submissions	69
Annex A – Full submissions pack.....	70

Purpose and navigation of the report

The purpose of this report is to provide an overview of community submissions, supplementary commentary, and responsible officer responses to the consultation survey on user fees and charges 2025-2026, in advance of Council hearings and deliberations.

The consultation survey sought feedback on the following questions:

1. What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding? This applies to fee increases for the following activities: Environmental Health, some Community Services and Facilities, Library services, Transfer Station services, Moorings, Trade Waste and Cemeteries)
2. What is your position on proposed changes to sport and recreation fees?
3. What is your position on proposed changes to parking fees in Queenstown Town Centre?
4. What is your position on proposed changes to Wānaka Airport landing and parking fees?
5. What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?
6. What is your position on proposed changes to dog registration fees?
7. What is your position on introducing a fee cap for working dog registrations?
8. Do you have any other feedback relating to Council fees and charges?

The report provides insight into community sentiment towards the proposed changes and supplementary community commentary received for each question along with, where relevant, responsible officer responses to inform elected members' decision making.

The report also provides:

- Summaries of the supplementary documents loaded into Let's Talk to support user fees and charges submissions, along with the responsible officer responses to inform elected members. To access the supplementary documents please refer to the links provided in the table and in Annex A.

The officer comments are designed to provide additional contextual information to support deliberations. The comments do not constitute recommendations.

Introduction

The community consultation period for user fees and charges 2025-2026 ran from 21 March – 30 April 2025.

A comprehensive communication and engagement plan supported the consultation by building awareness and highlighting the opportunity for

the community to share feedback. The activity focused on engaging Queenstown Lakes residents and ratepayers through print, digital and radio channels.

Below is a snapshot of communications and engagement activity:

- Printed copies of the statement of proposal distributed across all QLDC public facing offices, libraries and recreation centres
- User fees Facebook posts [here](#), [here](#), and [here](#)
- Post 1 [here](#): 7,481 reach (people who saw it on screen), 16 interactions (clicks, reactions, comments)
- Post 2 [here](#): 5,574 reach, 13 interactions
- Post 3 [here](#): 1,601 reach, 2 interactions
- Shared on Instagram stories and on [LinkedIn](#).
- Direct emails to relevant stakeholder lists (i.e. QEC members, WRC members, library members, environmental health database, Brace Yourself database).
- Radio ads inviting feedback ran across the local NZME and Mediaworks networks from 22 March until 30 April
- Promoted on digital display screens across Council offices, libraries and recreation centres
- Promoted via 2 x Let's Talk email newsletters
- Promoted via Let's Talk shorts (Lakes Weekly Bulletin and Wānaka Sun) x 2
- 801 visits to the Let's Talk page

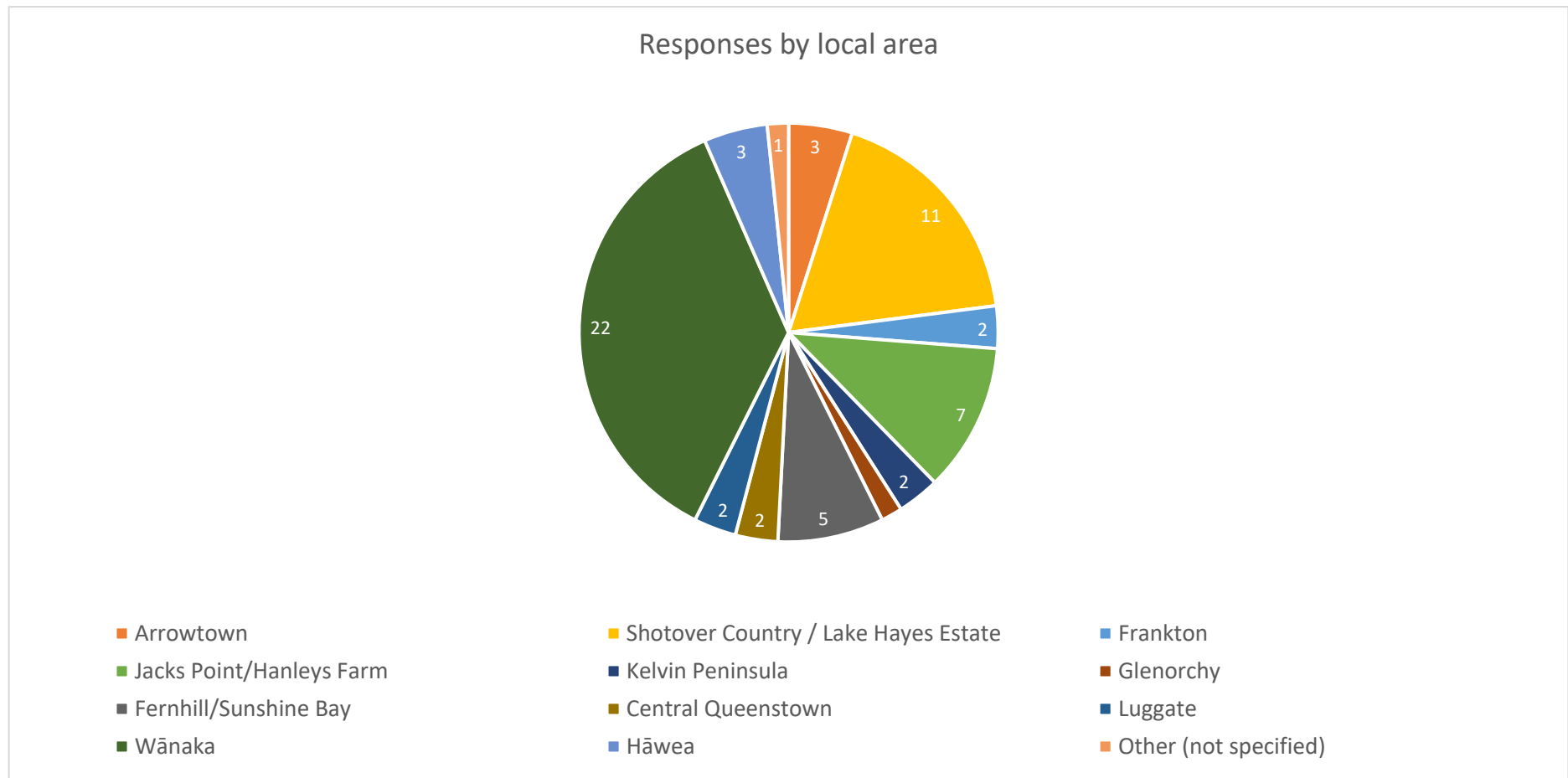
Through the above activity, members of the community were invited to share feedback on the items proposed in the User Fees and Charges Statement of Proposal by completing the consultation survey. This process is facilitated through Let's Talk, QLDC's online platform for gathering community feedback, or by sending in a completed consultation survey to a QLDC office. To ensure that all survey feedback is recorded and analysed, all consultation survey responses submitted outside of Let's Talk were manually added to the system.

A total of 62 responses were received during the consultation period, one of which was made twice by the same submitter. There were 0 Requests for Service (RFS) and 0 came from community associations. 5 community members expressed interest in participating in a public hearing.

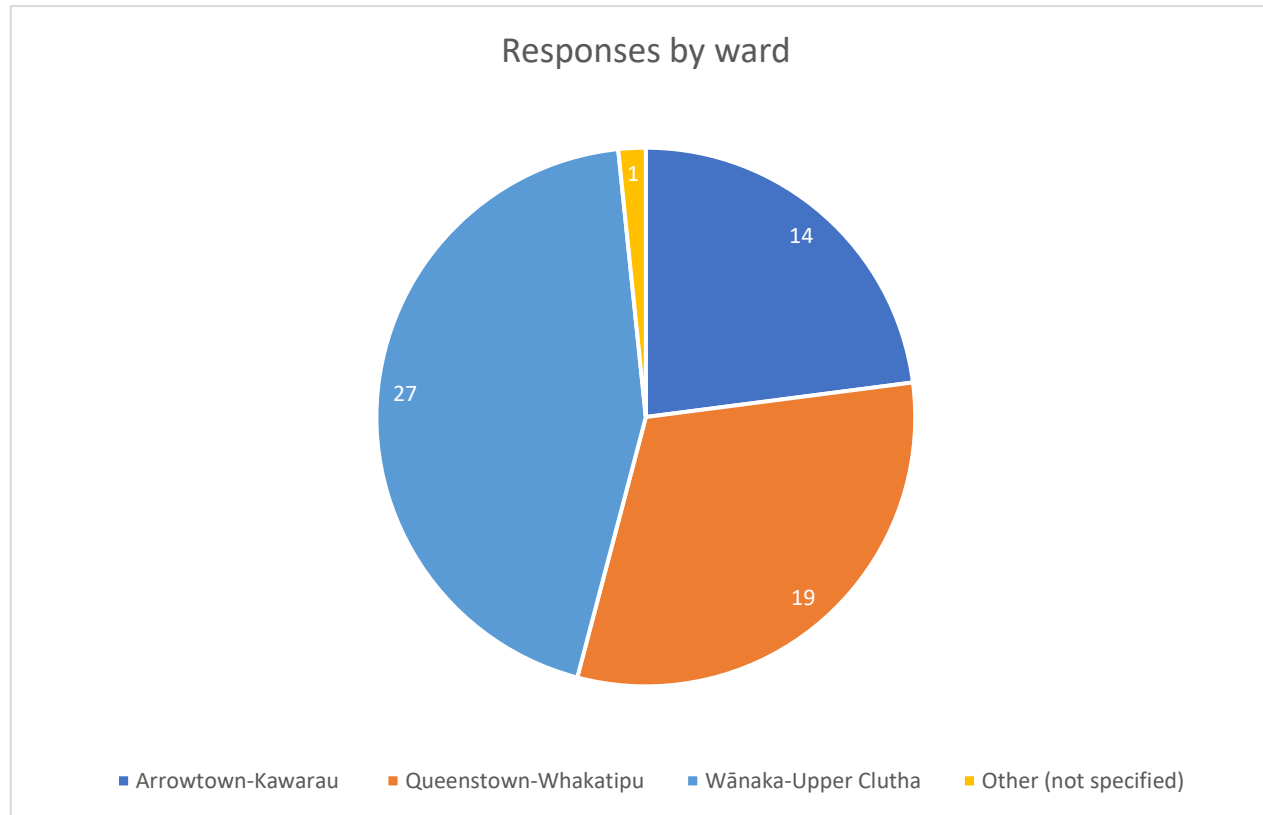
This is higher than the 51 responses we received to the last user fees and charges consultation in 2024.

The graph below shows the locations associated with submissions captured through Let's Talk. The majority of submitters indicated that they reside in Wānaka. "Other" locations encompasses those who did not specify where they reside.

Graph showing location of responders by local area

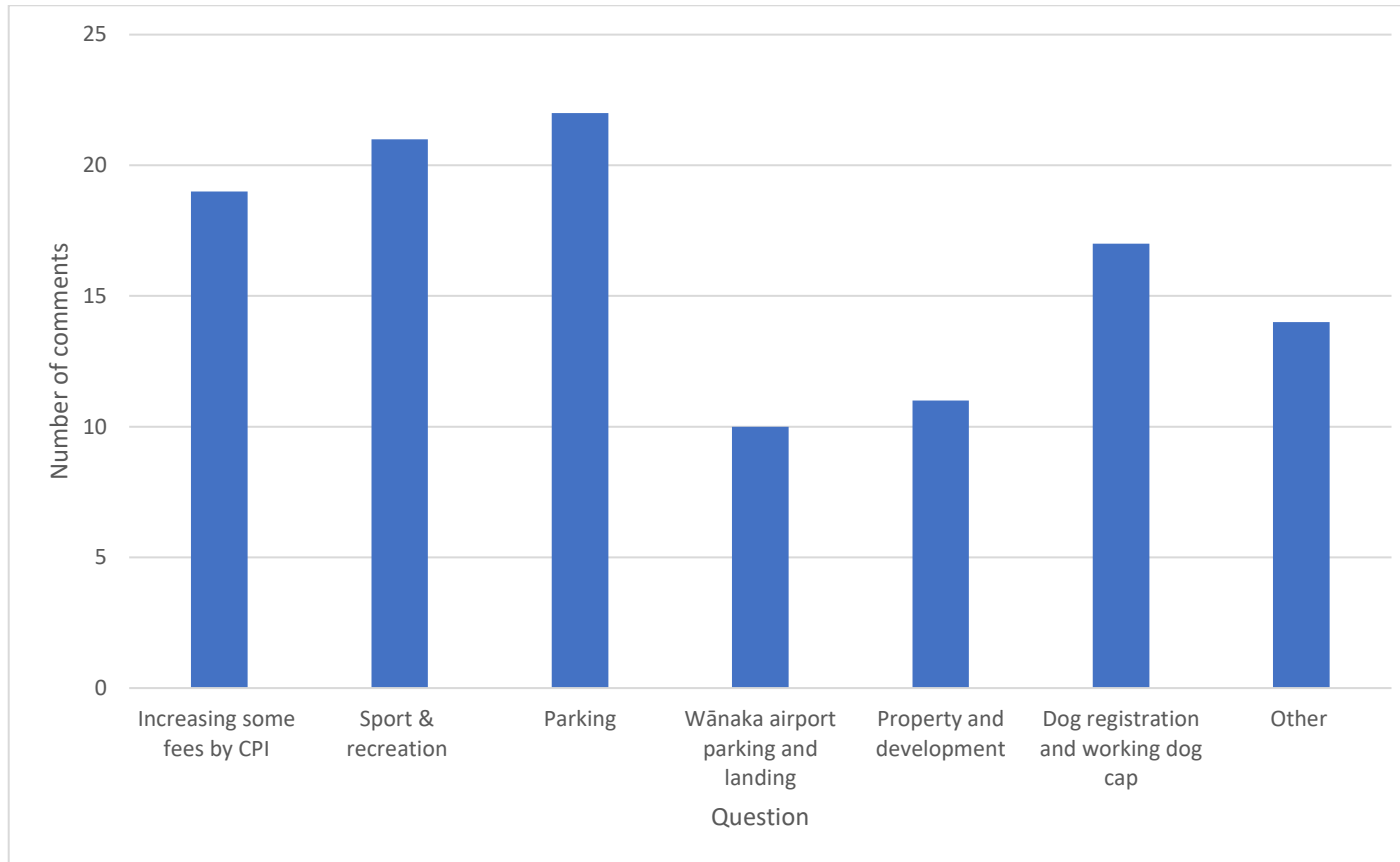


Graph showing location of responders by ward



The consultation survey presented submitters with a series of non-mandatory questions regarding the proposed changes set out in the User Fees and Charges Statement of Proposal, asking responders to indicate whether they supported, opposed, or were neutral towards the increase in fees. The chart below indicates the volume of comments received for each question. Analysis indicates that parking and sport and recreation fees were of most interest to the community.

Bar chart showing the number of comments received per question



A total of 112 supplementary comments were received across the 8 questions presented in the survey. 80 of these comments introduced a theme and were therefore passed to the relevant responsible officer to provide a response to support elected members' decision making.

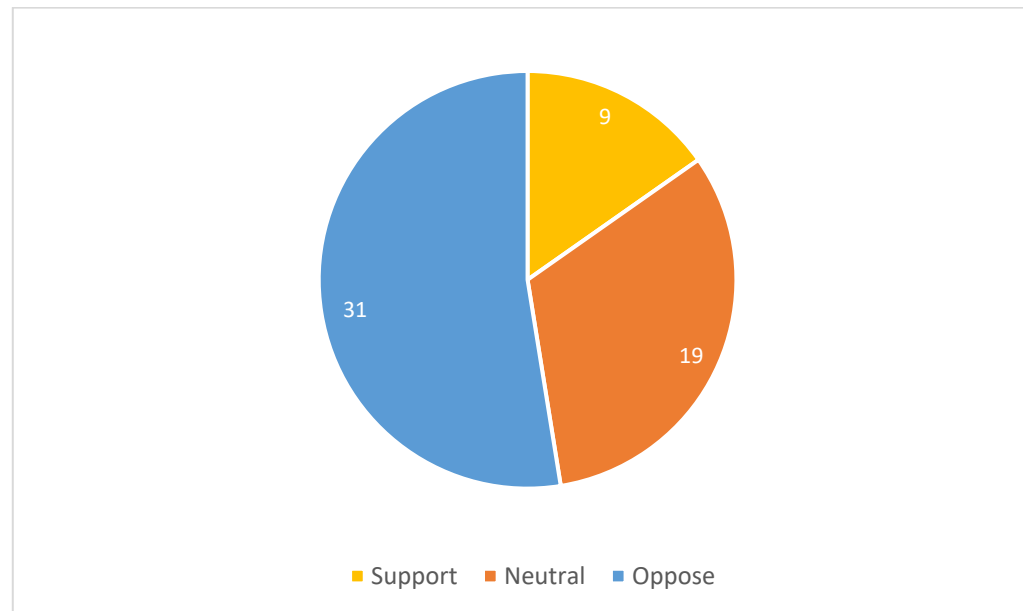
The question level analysis presented in this report pertains to the submissions to the specific survey questions through the Let's Talk platform, as well as any manually added responses that were received into the Let's Talk inbox. Responsible Officer commentary has been included where respondents' comments provided additional information to their sentiment.

Responses to consultation questions

General

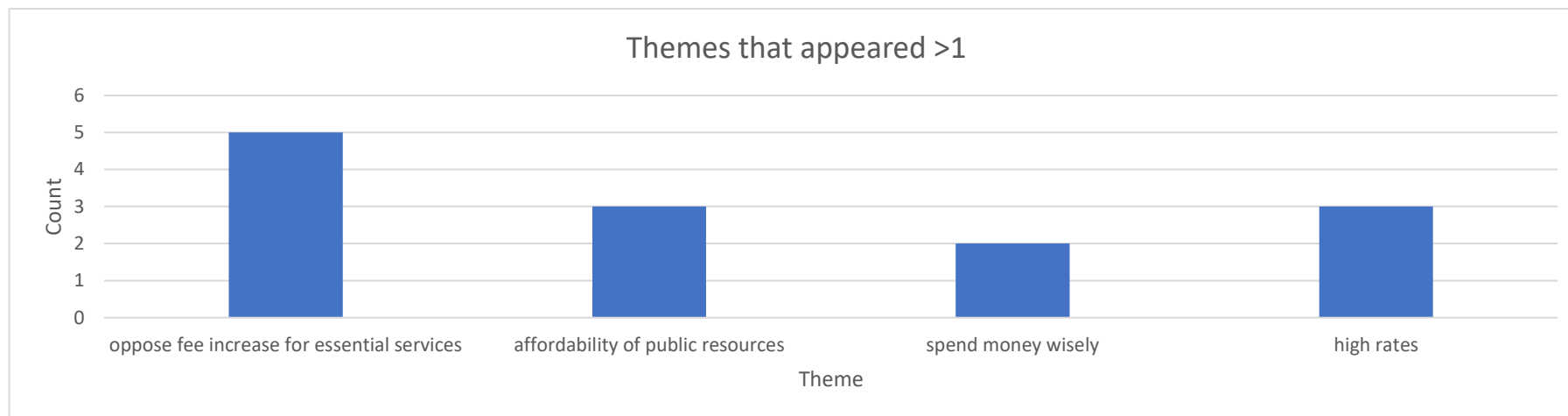
*What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?
This applies to fee increases for the following activities: Environmental Health, some Community Services and Facilities, Library services, Transfer Station services, Moorings, Trade Waste and Cemeteries.*

59 people responded to this question. 31 people are opposed to this proposal, 19 people are neutral and 9 are supportive.



There were 17 supplementary comments provided to this question, 13 of which were thematically analysed and passed to a responsible officer for comment.

Comments from submitters were thematically analysed where their contribution provided additional information to their sentiment. The graph below shows the themes that emerged more than once.



The table below includes all comments from submitters, not only the ones that were thematically analysed.

Table of feedback

Surname	First name	Organisation (if any)	Response	Contribution	RO comment
Bowles	Melissa		Support	consider applying in kind support or not charging people any Cemetery related fees for babies and children. It is happening already at a few councils in Australia (Berri Baramera Council, Bega Valley Shire Council)	The reduction/elimination of fees is not part of the current consultation on fee increases (by CPI only for cemeteries fees). However, part of the wider conversation regarding cemeteries fees and can be considered/included in the upcoming consultation for the QLDC Cemeteries Handbook which is tentatively scheduled for review starting November 2025.
Radford	Christopher		Support	User pays principal should apply to increase Moorings, Trade waste and cemetery charges as the user is the main beneficiary rather than the general ratepayer	All of these services have a high proportion of their total cost covered by a private use element via fees & charges, in line with the councils Revenue & Financing Policy

Araujo	Michele		Oppose	Learning to swim in a place like Queenstown is more a necessity than a sport. There aren't options, just a only place that offers swimming lesson at the rates they want. Quite expensive for what is provided.	no comment
C	D		Oppose	Increasing user fees based solely upon the CPI suggests council has made no effort to review the services provided and ascertain whether they are still appropriate and provide value for money. This perception is particularly stark when the user fees are levied on a service for which the council has a monopoly.	The proposed increases cover the increased cost to the Council of delivering the service. In some cases, this increased cost is higher than CPI. As part of the review of fees & charges, Council checks that the increase aligns with its Revenue & Financing Policy that sets out how an activity is funded, to ensure that we are not over-recovering for a service
Chisholm	Justin		Oppose	Enough local taxes are generated . Local government need to concentrate on core council business and ensure the money is spent in a wisely manner . For example we watched in horror the new main road being built . Contractors did not work together . Enough money was allocated for the project . Use our money wisely !!!	no comment
Currie	Bronte		Oppose	Community services and spaces should be accessible for as many people as possible, and increasing costs will only directly impact the number of people who can. The government should be investing and supporting community places so the cost isn't passed on to the individuals especially during this cost of living crisis.	The rating policy for Community Venues is 40% private and 60% public. Fees for Sport and Recreation services are reviewed every year in line with the consumer price index (CPI) % increase. Consideration is also made into previous fee increases. For 25/26 the start point was a CPI increase of 2.6% and adjustments are then made for retail rounding. Following this each product fee is reviewed to ensure minimal increases for child, senior/beneficiaries and family prices, applying the principal of more people, more active, more often while balancing the increasing cost pressures (in particular staffing, power and gas costs)

Devonda	Stevee		Oppose	<p>You can no longer justify a 15-20% rates increase every year whilst simultaneously rewarding the CEO the same 15-20% wage increase.</p> <p>Trying to sell a “We’re just looking at the user fees this year guys” while also Increasing rates is not fooling any rate payers</p> <p>How about you reduce the budget blow out for a council building that no body wants to offset user fees and our rates.</p>	Funding for the proposed new council buildings is budgeted between 2027 to 2033 (years 5-9) of the current long term plan, so does not impact 25/26 (year 2). The need for a new council building has been tested and agreed with consecutive councillors over each of the last three 3 year terms. Council currently occupies a number of different leased spaces within the CBD.
Heans	Jill		Oppose	Just can't afford for any further increases.	no comment
Hermanns	Markus		Oppose	<p>I strongly oppose the proposal to increase fees for essential services such as Environmental Health, Community Services and Facilities, and Library services, even if aligned with the Consumer Price Index (CPI) plus rounding. These services are vital to maintaining public health, community well-being, and equitable access, and raising fees risks placing an undue burden on residents, particularly those with limited financial means. Inflation adjustments like CPI should not automatically justify higher costs for basic services that people rely on daily, as this could discourage usage and widen inequality. Instead of fee hikes, local authorities should explore alternative funding solutions, such as grants or operational efficiencies, to sustain these services without penalizing users. Rounding up fees on top of CPI increases only compounds the issue, making it harder for families and individuals to afford what should be accessible public resources.</p>	The proposed increases cover the increased cost to the Council of delivering the service. In some cases, this increased cost is higher than CPI. Without the proposed increases, there will be an additional burden on all ratepayers across the district via an additional increase in rates, rather than an impact only for those who use these services. This has been deemed the most equitable way of funding these service as set out in the Council's approved Revenue and Financing policy

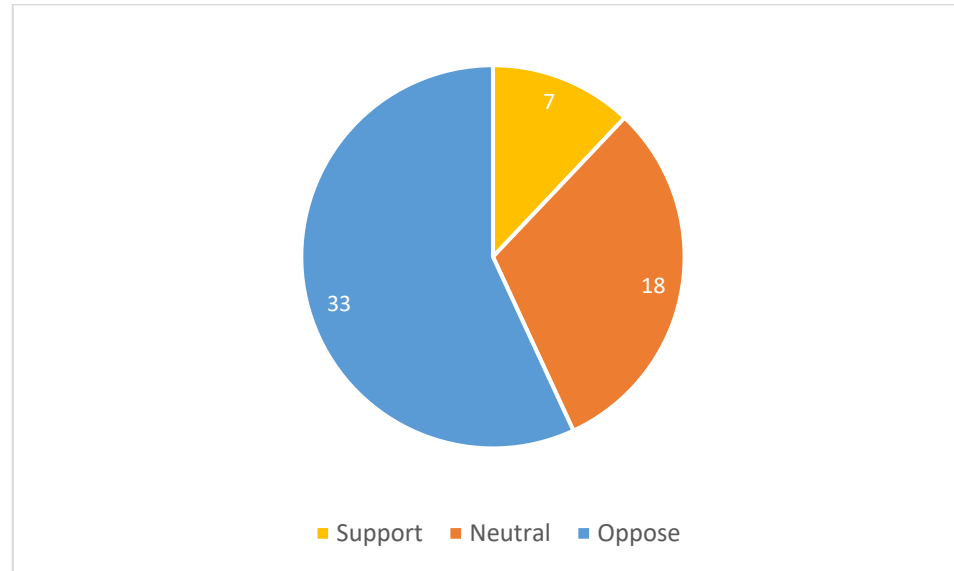
Keith	Lm		Oppose	<p>Inexcusable to increase the already high costs of community members using council run community facilities.. these facilities should always be highly subsidised and protected to include all who wish to use. User pays should never be applicable to basic infrastructure and vital facilities such as libraries, pools, community centres, cemeteries, etc.</p> <p>It seems however some other facilities have been lumped in with this category as trade waste, moorings, etc do not fall under the same umbrella... I do support businesses paying their own way in depositing of waste and using a mooring should be part of part of the cost of owning a boat.. definitely not the same as using library facilities or a large family taking their kids for a swim or utilising the swim school to learn vital skills.. especially when the only swim school in Queenstown.. this should be heavily subsidised and available to all at a very low cost.</p>	Same response as provided to submitter Bronte Currie
Larsen	Petra	Pole2Flow	Oppose	As a regular user of Paetara Aspiring Central I do not support an increase in prices for users. I do not think the community would benefit in an increase in cost.	Same response as provided to submitter Markus Hermanns
Marques	Joel		Oppose	What improvements you are proving in order to increase these fees??? You are already planning on screwing locals with the rates bill... we can't afford more increases. We're not rich, just trying to get by.	Same response as provided to submitter D C
Schuetrumpf	Troy		Oppose	Raising fees discourages use outside of tourism. We need to make Queenstown more friendly for locals before we loose them all	The proposed increases cover the increased cost to the Council of delivering the service. Without these there will be an additional burden on all ratepayers across the district via an

					additional increase in rates, rather than an impact only for those who use these services.
Spencer-Bower	Chris	Wānaka Helicopters	Oppose	This area is one of the highest cost of living's in New Zealand. There better be good reasoning behind this increase in price. The facilities in the area have not improved much	Same response as provided to submitter Troy Schuetrumpf
Vickers	Emma		Oppose	This is not the time to increase fees across all the above facilities. They need to be considered individually as some benefit those on a much lower income eg library and community services.	Same response as provided to submitter Markus Hermanns
Young	Amber		Oppose	we are small sole traders, with the economical recession , we are struggling already , and this high amount of fee is adding extra pressure for us to survive.	no comment
Scott	Kate	Rees Valley Station	Neutral	I can see why this would be necessary - everything costs more than it used to	no comment

Sport and recreation

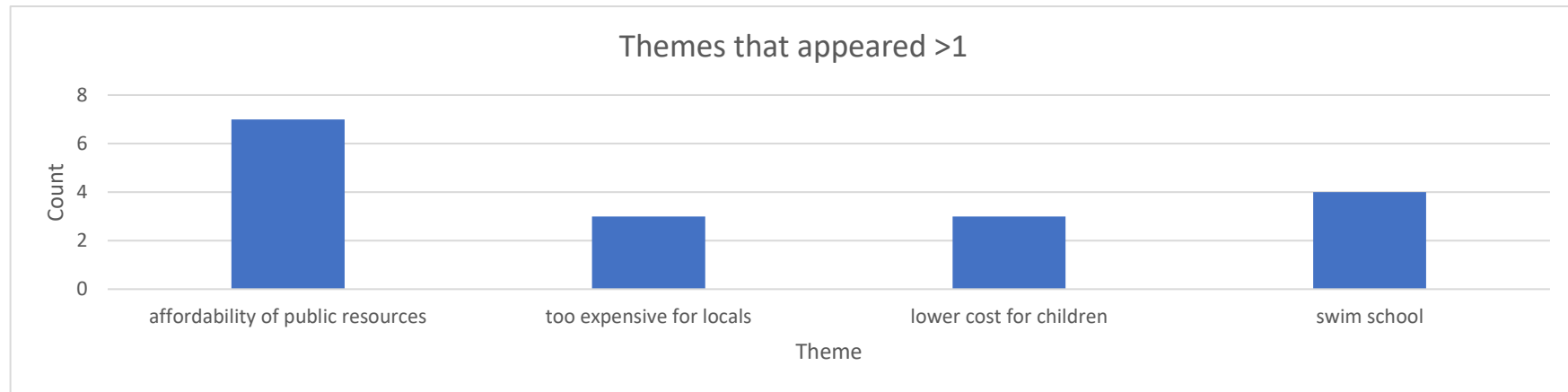
What is your position on proposed changes to sport and recreation fees?

58 people responded to this question. 33 people are opposed to this proposal, 18 people are neutral and 7 are supportive.



There were 21 supplementary survey comments provided to this question, 16 of which were thematically analysed and passed to a responsible officer for comment.

Comments from submitters were thematically analysed where their contribution provided additional information to their sentiment. The graph below shows the themes that emerged more than once.



The table below includes all comments from submitters, not only the ones that were thematically analysed.

Table of feedback

Surname	First name	Organisation (if any)	Response	Contribution	RO comment
Bowles	Melissa		Support	support - if we can raise more revenue we can have more facilities and services!	no comment
anderson	terri		Oppose	There should be a premium for travellers using the pools to wash and shower. We already subsidise them and should not have locals or kids' costs increase	QLDC did a survey of entrants to determine the tourist vs local population and this came back at 15% tourist 85% local. We aim to keep prices affordable for the community however with costs increasing each year we must increase fees in line with those costs. For 2025/2026 our starting point was a CPI increase of 2.6% and adjustments are then made for retail rounding. Following this each product fee is reviewed to ensure minimal increases for child, senior/beneficiaries and family prices, applying the

					principal of more people, more active, more often while balancing the increasing cost pressures (in particular staffing, power and gas costs).
Araujo	Michele		Oppose	We already pay extravagant council rates, everything in Queenstown is expensive. There are local living in this place. Not tourists that have money to spend.	no comment
Baird	Sue		Oppose	We should be encouraging people to exercise not make it a financial burden. Swim school are already expensive. An increase will just mean more people will be unable to pay for their kids to learn to swim.	Same response as ID 6207787 Alana Egerton
Currie	Bronte		Oppose	Again, community spaces like these should be accessible for as many people as possible, and increasing costs will only directly impact the number of people who can. Sport and recreational activities help community come together to stay fit and healthy both in mind and body, so the government should be investing and supporting community spaces so people are able	Same as response to previous question for same submitter.

				to access these opportunities at a reasonable price especially during this cost of living crisis.	
de Kock	Fleetwood		Oppose	Offer more affordable package deals for families including swimming lessons and gym facilities	Same response as ID 6155148 Markus Hermanns
Delaney	Elle		Oppose	Increased direct costs to those in the community that use and benefit from the affected services and facilities.	no comment
Egerton	Alana		Oppose	We live in a water town. Drowning rates in NZ continue to increase. Do you realise how much swimming lesson cost for parents! A 3 Child family costs a minimum 450 dollars every term if they can even afford that!	<p>Families get a 30% discount on any children after the first two enrolled. Using the proposed pricing for 25/26 a 3 child family would cost \$418.50 per term (\$15.50x10 weeks for 2 children plus \$108.50 for the third child).</p> <p>QLDC aims to minimise increases on childrens group swim school lessons, while balancing the increasing cost pressures (in particular staffing, power and gas costs). The start point for increases was CPI and then retail rounding. By comparison private lessons have increased fees above the proposed QLDC fees adjustments. The comparison of fees for swimming lessons has QLDC sitting mid-range in comparison to other NZ Councils. QLDC's LTS programme has 1,600 enrolled in Queenstown and 600 in Wanaka, with a further 350 enrolled in Wanaka's private swim school.</p> <p>In addition to swim lessons and as part of Council's commitment to ensuring the safety and wellbeing of our young people in the water, we operate the Water Skills for Life program, which provides essential water</p>

					<p>safety and swimming education to children aged 5–12 years through the schools. Council obtains external funding to cover part of the cost of delivering the program to all eligible children. To ensure no child misses out, the Council contributes additional funding to make up the shortfall—allowing every child aged 5–12 the opportunity to learn vital water safety skills, regardless of their background or financial situation.</p> <p>This investment underscores the Council's dedication to creating a safer, more inclusive community and helping our children build the confidence and skills they need to enjoy the water safely.</p>
Hermanns	Markus		Oppose	<p>I strongly oppose increasing fees for sport and recreation services, as it undermines the health and well-being of our community. These activities are essential for promoting physical fitness, mental resilience, and social connection, especially for kids and families who may already struggle to afford participation. Raising fees could price out lower-income residents, reducing access to these vital outlets and deepening social divides. Rather than burdening users, we should prioritize keeping sports and</p>	<p>Fees for Sport and Recreation services are reviewed every year in line with the consumer price index (CPI) % increase. Consideration is also made into previous fee increases.</p> <p>For 25/26 our start point was a CPI increase of 2.6% and adjustments are then made for retail rounding. Following this each product fee is reviewed to ensure minimal increases for child, senior/beneficiaries and family prices, applying the principal of more people, more active, more often while balancing the increasing cost pressures (in particular staffing, power and gas costs).</p>

				recreation affordable by finding budget solutions elsewhere—healthy communities benefit everyone, not just those who can pay more. Higher fees risk turning a public good into a luxury, and that's a step backward we can't afford.	
Jackson	Laura		Oppose	Other gyms are open 24/7 for not that much more a week. While the events centre offers a good range of activities and classes and is great for the community, putting up prices will send people to private gyms.	Alpine Health & Fitness remains as one of the most affordable gyms in Queenstown and has additional benefits like the pool, group fitness and child minding as part of the membership. Our membership numbers are very high and last winter we had to restrict the numbers at times, to ensure we remained within the fire cell numbers. We aim to keep prices affordable for the community however with costs increasing each year we must increase fees in line with those costs. For 2025/2026 our starting point was a CPI increase of 2.6% and adjustments are then made for retail rounding. Following this each product fee is reviewed to ensure minimal increases for child, senior/beneficiaries and family prices, applying the principal of more people, more active, more often while balancing the increasing cost pressures (in particular staffing, power and gas costs).
Keith	Lm		Oppose	QLDC should encourage health and fitness and wellness without adding extra cost.. facilities should be available to all at very low cost to encourage healthy	Same response as ID 6155148 Markus Hermanns

				lifestyles and especially to kids in the region to get into various sports and fitness options	
Lees	Sam		Oppose	<p>I strongly oppose any increase in fee for sports and recreation. People need to be encouraged to be active and price rises will only disincentivise.</p> <p>Increasing the price of children's swimming lessons is also outrageous! New Zealand's drowning statistics are already appalling. Children need to be taught to swim from a young age and price should not be a barrier to this. As a community this should be a top priority for the QLDC.</p>	<p>Fees for Sport and Recreation services are reviewed every year in line with the consumer price index (CPI) % increase. Consideration is also made into previous fee increases.</p> <p>For 25/26 the start point was a CPI increase of 2.6% and adjustments are then made for retail rounding. Following this each product fee is reviewed to ensure minimal increases for child, senior/beneficiaries and family prices, applying the principal of more people, more active, more often while balancing the increasing cost pressures</p> <p>QLDC aims to minimise increases on children's group swim school lessons, while balancing the increasing cost pressures and difficulty finding swim school instructors. By comparison private lessons have increased fees above the proposed QLDC fees adjustments. The comparison of fees for swimming lessons has QLDC sitting mid-range in comparison to other NZ Councils.</p> <p>In addition to swim lessons and as part of Council's commitment to ensuring the safety and wellbeing of our young people in the water, we operate the Water Skills for Life program, which provides essential water safety and swimming education to children aged 5–12 years through the schools. Council obtains external funding to cover part of the cost of delivering the program to all eligible children. To ensure no child misses out, the Council contributes additional funding to make up the shortfall—allowing every child aged 5–</p>

					<p>12 the opportunity to learn vital water safety skills, regardless of their background or financial situation.</p> <p>This investment underscores the Council's dedication to creating a safer, more inclusive community and helping our children build the confidence and skills they need to enjoy the water safely.</p>
Marques	Joel		Oppose	<p>There isn't enough fields for football over summer. Even worse when you try to book the sports court... there isn't enough sports court</p>	<p>QLDC Sport & Recreation department has recently completed a sports field plan for the future which identifies which sportsfields need upgrading to enable more usage and where new sportsfields are to be built in the future. Ladies Mile is planned to have 2-3 new sportsfields built in the next 2-3 years and the Queenstown Event Centre 1 a and b fields and McBride Park underwent upgrades last year. Council has recently approved through the long term plan an additional 4 indoor courts to be built at the Queenstown Event Centre to cater for growth.</p>
May	Mel		Oppose	<p>It is expensive enough already</p>	<p>no comment</p>
Richmond	Allandra		Oppose	<p>Classes at PAC in Wanaka really benefit my mental and physical health and I cannot afford to keep taking them if the rent goes up.</p>	<p>Same response as ID 6155148 Markus Hermanns</p>
Schuettrumpf	Troy		Oppose	<p>Raising fees discourages use outside of tourism. We need to make Queenstown more friendly for locals before we lose them all</p>	<p>QLDC did a survey of entrants to determine the tourist vs local population and this came back at 15% tourist 85% local.</p> <p>We aim to keep prices affordable for the community however with costs increasing each year we must increase fees in line with those costs.</p> <p>For 2025/2026 our starting point was a CPI increase of 2.6% and adjustments are then made for retail rounding. Following this each product fee is reviewed</p>

					to ensure minimal increases for child, senior/beneficiaries and family prices, applying the principal of more people, more active, more often while balancing the increasing cost pressures (in particular staffing, power and gas costs).
Spencer-Bower	Peter	Wanaka Helicopters	Oppose	The overheads for the council are out of control, there needs to be serious axing of the hopeless staff that come just to collect their wage	QLDC completed a Workforce Review in 2021 / 2022. The external review identified that the organisational structure was lean and recommended additional roles, amongst other recommendations. This is to ensure that the Council is adequately resourced for now and into the future, with the right capacity and capability to deliver the services that the community needs. We have a highly engaged and productive work culture, which is evidenced by the consistently high employee engagement survey results. The survey is facilitated by an external party. The finance team regularly review the overheads for the organisation to ensure that these are effectively and prudently managed. The Annual Plan and the Long Term Plan (LTP) process also ensures that the headcount is effectively and prudently managed.
Sramkova	Karolina	Pole2Flow	Oppose	Increased direct costs to those in the community that use and benefit from the affected services and facilities. As a business owner trying to run dance classes in Paetara make enough to get by and an increase in rent price will feel like a step back.	The rating policy for Community Venues is 40% private and 60% public. Fees for Sport and Recreation services are reviewed every year in line with the consumer price index (CPI) % increase. Small businesses such as bootcamp operators, group fitness operators and small recreation and sport businesses are currently classed as receiving the Community Rate in recognition of their role in providing health and wellbeing to the wider community. We do not charge these groups commercial hire prices, however costs have increased for power, gas, cleaning and maintenance of these venues and we are required under the QLDC Revenue and Financing Policy to

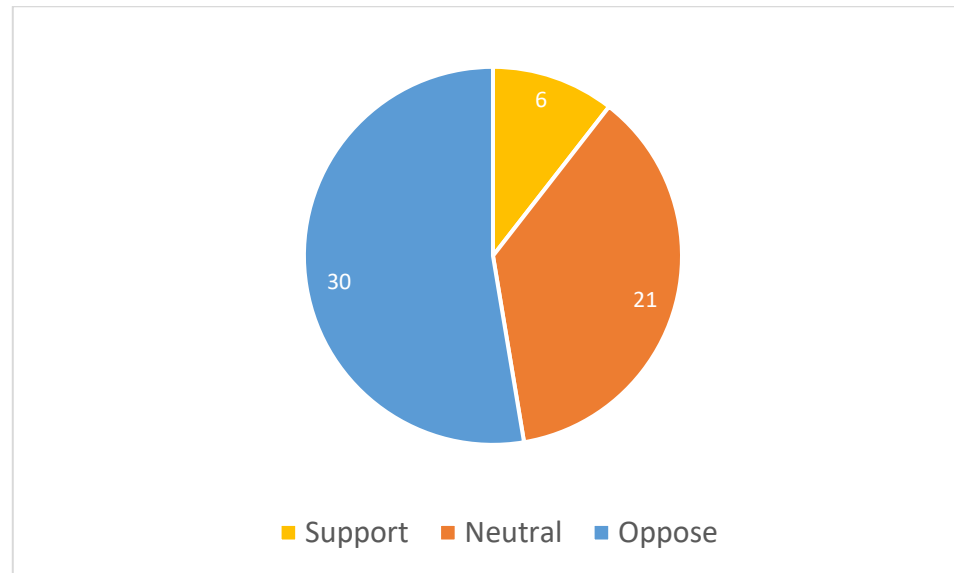
					return a percentage of income to offset these increased costs.
Vickers	Emma		Oppose	This is not the time to outprice the community who benefit from affordable recreation. If you do this then it negatively impacts mental and physical wellbeing which in turn affects productivity in the economy and increases costs to the health system.	Same response as ID 6155148 Markus Hermanns
Gardiner	Rebecca		Neutral	The facilities are dated, if you're going to increase the price of a swim, then bring back the lower cost of toddler time. make it more affordable to get kids in the water. I don't mind paying more to use the facilities if the facilities were well maintained	<p>Maintenance and upgrades of Sport and Recreation facilities are budgeted for in the Long Term Plan and Alpine Aqualand has a 10 year capital investment of \$11,028,987 approved. Our aquatic facilities have an annual mid-year maintenance shutdown to minimise disruption to users.</p> <p>The fee to enter with up to two toddlers was adjusted in 2023 so that all entry types (seniors, beneficiaries or childer between 14-18) can bring the toddlers for free. Previously only adults could access a cheaper fee for bringing toddlers.</p> <p>Fees for Sport and Recreation services are reviewed every year in line with the consumer price index (CPI) % increase. Consideration is also made into previous fee increases.</p> <p>For 25/26 our start point was a CPI increase of 2.6% and adjustments are then made for retail rounding.</p> <p>Following this each product fee is reviewed to ensure minimal increases for child, senior/beneficiaries and family prices, applying the principal of more people, more active,more often while balancing the increasing</p>

					cost pressures (in particular staffing, power and gas costs).
Scott	Kate	Rees Valley Station	Neutral	I am not personally a big user of these facilities so I don't feel qualified to comment	no comment

Parking

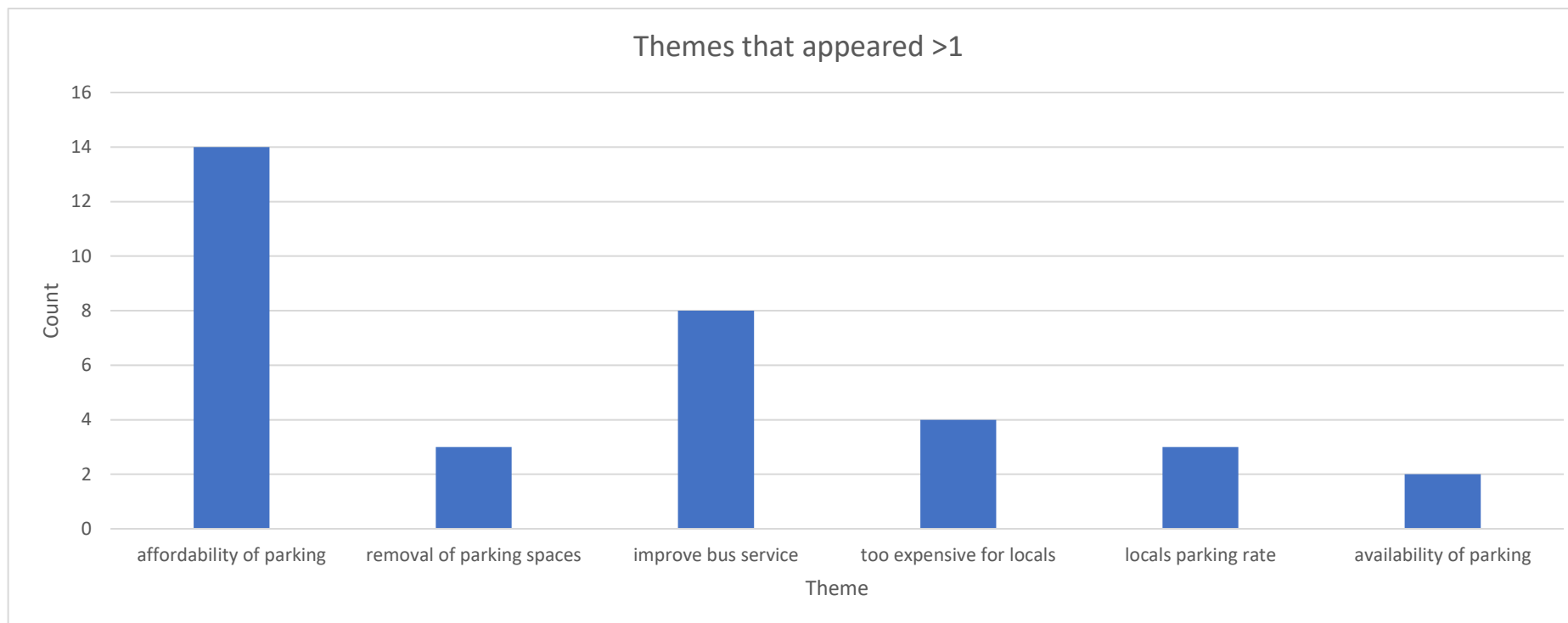
What is your position on proposed changes to parking fees in Queenstown Town Centre?

57 people responded to this question. 30 people are opposed to this proposal, 21 people are neutral and 6 are supportive.



There were 22 supplementary survey comments provided to this question, of which 15 were thematically analysed and passed to a Responsible Officer for comment.

Comments from submitters were thematically analysed where their contribution provided additional information to their sentiment. The graph below shows the themes that emerged more than once.



The table below includes all comments from submitters, not only the ones that were thematically analysed.

Table of feedback

Surname	First name	Organisation (if any)	Response	Contribution	RO comment
Hermanns	Markus		Support	I fully support the proposed changes to parking fees in Queenstown Town Centre, as they could encourage smarter use of public spaces and ease congestion in a busy area. Higher	no comment

				fees might push people toward public transport, carpooling, or walking, which would cut down on traffic and pollution—big wins for a town that thrives on its natural beauty. It's a practical way to balance the needs of locals, businesses, and tourists without over-relying on cars. Plus, the extra revenue could fund better infrastructure or services, making the town centre more enjoyable for everyone. Opposing this risks keeping an outdated system that doesn't match Queenstown's growth or sustainability goals.	
Radford	Christopher		Support	Introduce (paid, but reasonably priced) on street permit parking for residents and workers in the Town Centre, and then double/treble the parking fees so visitors pay. At present its far cheaper and more convenient for visitors to pay the existing (and proposed) fees than pay for a family of 4 to park and ride both ways. A permit arrangement would also help balance infrastructure use between workers/resident and the visitor population - especially until the (hijacked) visitor levy is sorted	The introduction of a permit scheme will be considered including resident permits in locations where parking restrictions are proposed in our draft parking management plans. The Parking Plan will likely include different zones, dependent on proximity to the town centre (and the more premium parking locations), that will prioritise different parking needs through appropriate fees, time limit restrictions and permits.
Araujo	Michele		Oppose	Same. Why does everything need to be so expensive? Why not cutting costs within the council. As it has been said already, there are way too many people working for the council. And the locals have to pay for it.	QLDC completed a Workforce Review in 2021 / 2022. The external review identified that the organisational structure was lean and recommended additional roles, amongst other recommendations. This is to ensure that the Council is adequately resourced for now and into the future, with the right capacity and capability to deliver the

					services that the community needs. We have a highly engaged and productive work culture, which is evidenced by the consistently high employee engagement survey results. We are keenly aware of the challenging economic environment the community and ratepayers find themselves in, the reality is the district and demands on the QLDC organisation continues to operate in an environment of growth. We always take a conservative approach to resourcing. Ultimately, we are responsible for ensuring that we are resourced adequately to deliver the services and outcomes we are committed to for the community.
Chisholm	Justin		Oppose	It's not just tourist that use the town . Locals need a place to park to enjoy the town . It's expensive enough to come in a support our businesses .	The introduction of a permit scheme will be considered including resident permits in locations where parking restrictions are proposed in our draft parking management plans.
de Kock	Fleetwood		Oppose	Not enough public transport options to deter people formulating cars into Queenstown for outings.	We unfortunately do not have direct control of any changes to Public Transport services as that is managed by Otago Regional Council. However, we do work closely with them to feed back any issues and key areas for service improvements and are aware that they are actively working on improving service frequencies on routes that are not well serviced currently. Improvements to bus routes and increased frequencies during peak periods will be implemented from July to address current deficiencies in the bus network.
Devonda	Stevee		Oppose	You have robbed us of our parking. You have increased parking almost to the point of extortion. To increase further will do nothing but damage our tourists	The Parking Plan will likely include different zones, dependent on proximity to the town centre (and the more premium parking locations), that will prioritise different parking

				and businesses in shoulder seasons	needs through appropriate fees, time limit restrictions and permits.
Friedrichova	Michaela		Oppose	The parking fees have been going up over last few years significantly, parking spaces have been reduced. Absolutely no	Parking price increases are necessary to partially recover costs of providing and maintaining the parking facilities. Parking management also plays a key role in improving public transport efficiency through reducing congestion on the road networks.
Gardiner	Rebecca		Oppose	The average person will be well into working their second hours before they have covered the cost of the CHEAPEST parking in town- i understand council are moving their offices, but we don't all have that luxury- The bus from Arrowtown is ridiculous, and don't fit in with School hours - maybe have a 2 tiered system like very successful tourism areas in Europe- locals have a card that give them access to more affordable parking- a card can be issues with rates bills that give access to the cheaper rates, or like the carpool scheme we apply for a card annually at a low cost that gives access to the cheaper rate. - or it gets applied on our apps. there must be a way to allow those of us who work i town to keep doing so... a this rate i wont be able to afford to come to my job.	Parking Management is a key part in travel demand management and ensuring our network operates as efficiently as possible. Unfortunately we cannot provide reduced parking fees for all locals as this will have significant impacts on the efficiency of our network. Other options, like carpool schemes, are available for communities that currently do not have an efficient public transport connection. A more direct, improved bus route, with increased frequencies during peak periods, between Arrowtown and the town centre will commence in July and will make taking the bus a more viable option for locals.
Heans	Jill		Oppose	Already we choose not to go to town as parking is such an issue and increasing the prices further will put even more pressure on local businesses as it's a deterrent	Same response as provided to submitter Steve Devonda

				for people to go to town these days for shopping/food etc	
Jackson	Laura		Oppose	<p>It is so difficult for locals to park in town anymore and a lot of us work in the CBD and can't afford to pay for parking at the current rate never mind putting it up. If the buses were more frequent this would alleviate the issue but having one bus an hour from Hanleys/Jacks puts people off as you have to change or you get into town way earlier or later than you would like.</p> <p>Putting parking fees up punishes the locals.</p>	<p>Parking price increases are necessary to partially recover costs of providing and maintaining the parking facilities.</p> <p>Parking management also plays a key role in improving public transport efficiency through reducing congestion on the road networks that the buses use.</p> <p>ORC will be making improvements to bus routes and increased frequencies during peak periods will be implemented from July to address current deficiencies in the bus network.</p> <p>Appropriate parking fees within different zones of the town centre are being reviewed as part of the development of Parking Management Plans.</p>
Keith	Lm		Oppose	<p>I oppose increasing the already expensive parking costs in the CBD.. QLDC should be doing everything to encourage locals coming into town and supporting businesses and other trade in the town centre.</p> <p>I do however support an increase on visitor vehicles as a way to balance the shortfall... locals should have access to parking discs that negate the high parking costs and set them aside from visitors to the area.</p>	<p>The introduction of a permit scheme will be considered including resident permits in locations where parking restrictions are proposed in our draft parking management plans.</p> <p>The Parking Plan will likely include different zones, dependent on proximity to the town centre (and the more premium parking locations), that will prioritise different parking needs through appropriate fees, time limit restrictions and permits.</p>
Lees	Sam		Oppose	Parking fees should be dropped in town. This shouldn't be a money making scheme. Free parking for time limits should be the standard	Parking price increases are necessary to partially recover costs of providing and maintaining the parking facilities.

				<p>with fines imposed if this is exceeded. People need to be encouraged to spend time in town generating business and frankly the bus service is shocking. Also the use of cameras issuing instant fines is ridiculous!</p>	<p>Parking management also plays a key role in improving public transport efficiency through reducing congestion on the road networks.</p> <p>Use of technology for monitoring, information and enforcement is an efficient way of managing the networks and is used in many areas across the country and elsewhere.</p>
m.	sharon		Oppose	<p>Parking is being removed all over town, making access increasingly difficult. Meanwhile, bus services are unreliable and not practical for parents who need to transport children between activities.</p> <p>For those who work in town and cannot walk 10–20 minutes to their parking spot, the current rate of \$3.50 per hour adds up to over \$30 per day—an impossible \$150 per week for the average worker. Please stop making it harder to access the town centre by removing parking spaces!</p> <p>Possible solutions:</p> <p>Adjust parking fees for campervans – Since they do not contribute to local rates through accommodation, they should pay a higher parking fee to offset their impact on the town.</p> <p>Develop more self-sufficient communities – Reduce the need for driving by ensuring every town has essential services like gyms, shops, and recreational facilities.</p>	<p>The net parking supply is currently increasing in Queenstown with the implementation of new public parking facilities across town.</p> <p>Parking charging is included in the newer facilities as a way to recover costs of providing those facilities and to manage the demand and turnover of the parking spaces. Along with inflationary increases in the existing charged parking spaces, parking fees is also an important way to manage the transport network to assist in reducing congestion by encouraging more people to use public transport, car pool, walk or cycle. Reduced congestion will assist Public Transport service reliability as buses will not be getting delayed on congested roads.</p> <p>Public transport is unfortunately not managed by QLDC but by Otago Regional Council. We work closely with them to provide feedback and advocate for the needs of our communities.</p> <p>Future charging will be informed by a Parking Strategy that is currently underway. Treatment of different user types, such as campervans will be considered in that workstream.</p>

				<p>Improve and make bus services more affordable – Public transport should be more reliable and cost-effective. High school students, in particular, should not have to pay for school transportation on a public bus! Monthly bus passes could also make commuting more affordable.</p> <p>Simply increasing parking is not the answer!</p>	
Marques	Joel		Oppose	<p>They are already very expensive are qldc manager Is living under a rock??</p>	no comment
May	Mel		Oppose	There is no parking anywhere	no comment
Schuettrumpf	Troy		Oppose	<p>Raising fees discourages use outside of tourism. We need to make Queenstown more friendly for locals before we loose them all. Parking is especially high already.</p>	<p>Parking price increases are necessary to partially recover costs of providing and maintaining the parking facilities. There is also a need to manage parking demand across the district to reduce congestion on our network which will enable more efficient journeys into the town centre for all modes of transport, including public transport.</p>
Smith	Dawn		Oppose	<p>You cannot increase parking anymore. Boundary street has gone from \$1, to \$2.50 and now potentially \$3.50 which is simply not affordable for full-time working parents in Queenstown. It's crippling. The access to town is atrocious, public transport over-capacity, there's no off street free parking close to town now making it impossible for working parents to get a manageable distance to drop off to daycare/school and make it to work.</p>	<p>Parking price increases are necessary to partially recover costs of providing and maintaining public parking facilities. There is also a need to manage parking demand across the district to reduce congestion on our network which will enable more efficient journeys into the town centre for all modes of transport, including public transport.</p> <p>We unfortunately do not have direct control of any changes to Public Transport services as that is managed by Otago Regional Council. However, we do work closely with</p>

					<p>them to feed back any issues and key areas for service improvements and am aware that they are actively working on improving service frequencies on routes that are at or over capacity.</p> <p>Commercial activities such as child care, and educational facilities should have travel plans to assist customers and staff with their parking and transport needs.</p>
Wareham	Savannah		Oppose	<p>Parking is getting so bad in Queenstown for locals I am struggling to hire staff who want to work in the CBD. They all want to work in Frankton and dread coming into town centre.</p>	<p>Parking price increases are necessary to partially recover costs of providing and maintaining the parking facilities. There is also a need to manage parking demand across the district to reduce congestion on our network which will enable more efficient journeys into the town centre for all modes of transport, including public transport.</p> <p>Increased parking fees will encourage more people to consider taking public transport instead of driving, which will improve the journeys for locals into the town centre due to lower traffic volumes and subsequent congestion on the roads.</p>
Willow	Jess		Oppose	<p>I do not think in a town where parking is already a real issue and a point of content with both visitors and locals alike, it is fair or reasonable to increase the cost. Within the very centre of town I would actually see it reasonable to have a higher parking rate, as many towns and cities do, if there was then cost appropriate parking* on the outskirts (a short walkign distance still) primarily for thos e working in the CBD or wanting full day parking.</p>	<p>Parking price increases are necessary to partially recover costs of providing and maintaining the parking facilities. Parking management also plays a key role in improving public transport efficiency through reducing congestion on the road networks that the buses use.</p> <p>We unfortunately do not have direct control of any changes to Public Transport services as that is managed by Otago Regional Council. However, we do work closely with them to feed back any issues and key areas for service improvements and am aware that</p>

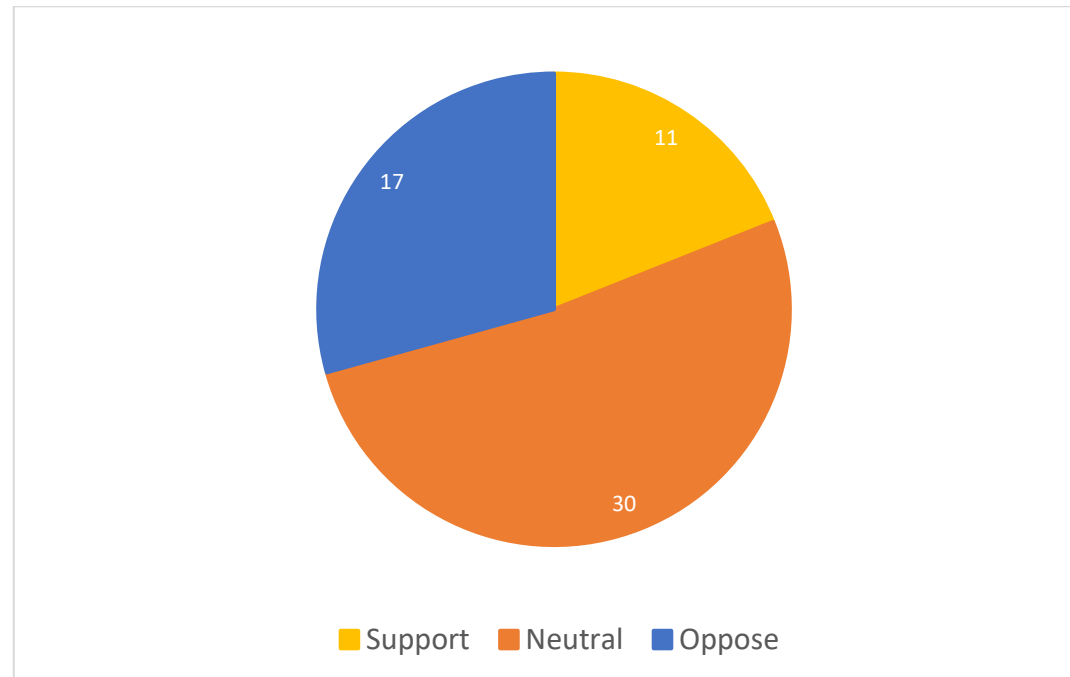
				<p>*cost appropriate in that it should be feasible for our lower income workers to pay the day rate 5 days per week without a vig impact on thier take home pay.</p> <p>Many cities in the world are going car free or have very high city parking but the primary difference is that those cities have a regular, reliable, public transort system that services all suburbs.</p> <p>I reside in Sunshine Bay where I have a regualr bus to and from work and so I have no need for town parks. My colleagues live in Shotover, Hanleys, Arrowtown and for them it is simply not feasible to bus to work daily givent the schedules are not frequent or reliable enough to be relied on.</p>	<p>they are actively working on improving service frequencies on routes are not well serviced currently.</p> <p>Improvements to bus routes and increased frequencies during peak periods will be implemented from July to address current deficiencies in the bus network.</p> <p>Appropriate parking fees within different zones of the town centre are being reviewed as part of the development of Parking Management Plans.</p>
anderson	terri		Neutral	<p>if you don't sort the bus services it's all stick and no carrot. We just don't go into town.</p>	<p>We unfortunately do not have direct control of any changes to Public Transport services as that is managed by Otago Regional Council. However, we do work closely with them to feed back any issues and key areas for service improvements and am aware that they are actively working on improving service frequencies on routes are not well serviced currently.</p> <p>Improvements to bus routes and increased frequencies during peak periods will be implemented from July to address current deficiencies in the bus network.</p>
gatward-ferguson	amanda	wild diamond	Neutral	<p>I feel Memorial Street and Rec Ground parking should be in the higher price bracket. They are very close to town. Park Street</p>	<p>Appropriate parking fees for diferent zones across the town are being reviewed as part of the of Parking Management Plans being developed across the District.</p>

				should have 2 price brackets, some is close, some not at all.	
Scott	Kate	Rees Valley Station	Neutral	I think as a rule we just need to acknowledge that parking in central Queenstown is in very high demand and if people have to bring the car into town then they will just have to accept that that is a privilege they will need to pay for	no comment

Wānaka airport

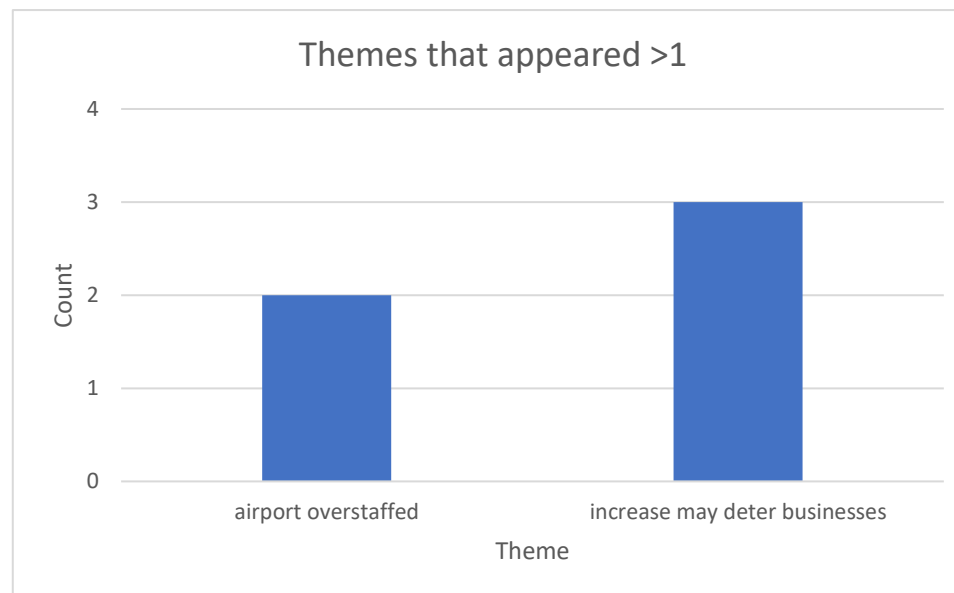
What is your position on proposed changes to Wānaka Airport landing and parking fees?

58 people responded to this question. 30 people are neutral towards this proposal, 17 people oppose it and 11 are supportive.



There were 10 supplementary survey comments provided to this question, of which 7 were thematically analysed and passed to a Responsible Officer for comment.

Comments from submitters were thematically analysed where their contribution provided additional information to their sentiment. The graph below shows the themes that emerged more than once.



The table below includes all comments from submitters, not only the ones that were thematically analysed.

Table of feedback

Surname	First name	Organisation (if any)	Response	Contribution	Comment
Keith	Lm		Support	Landing fees are the responsibility of commercial companies, no reason for the rate payer to support commercial operations. As for parking at the airport.. locals should have access to parking discs that entitle them to less costly parking charges.	I believe the submitter may have misinterpreted the parking charges that are proposed. They appear to be referring to carparking charges. The parking charges in the Fess & Charges schedule relates to aircraft parking on the asphalt and grass apron areas. There has always been aircraft parking fees scheduled on the Wānaka Airport website.
Brown	Hamish	SKYDIVE WĀNAKA	Oppose	Fee proposed is well above 3% CPI	An independent aviation consultant has provided input on the recommended landing fee structure. They have assessed that Wānaka Airport sits below comparable

					airports and have recommended increases above CPI this year.
Jarivis	Amy	Wānaka Helicopters	Oppose	On top of the existing issues between QLDC/QAC and Wānaka Airport users relationships, the landing and parking increase directly effect studnets choosing to move to Wānaka and spending one to two years training. Based on the proposed increase, over the course of a commercial pilot's licence, the student would be paying approximately an additional \$500 in landing fees.	An independent aviation consultant has provided input on the recommended landing fee structure. They have assessed that Wānaka Airport sits below comparable airports and have recommended increases above CPI this year. It is acknowledged this will increase flight training costs for students at Wānaka, but the independent report provided ensures it compares to other General Aviation airports of the same magnitude
O'Neill	Cody	Learn To Fly NZ	Oppose	Increased landing fees will seriously impact the viability of flight training businesses in Wānaka. Combined with other increasing costs, increased landing fees could make flight training in Wānaka unviable.	Same response as provided to submitter Amy Jarivis
Spencer-Bower	Chris	Wānaka Helicopters	Oppose	This appears to be a clear attempt to generate additional revenue, with no corresponding improvements to the current facilities. Key areas such as sewage, fiber internet, space, and hangarage are still in an unsatisfactory state, along with many other unresolved issues. The largest cost increase for Wānaka Airport seems to stem from hiring additional ground staff, which appears unnecessary and does not enhance safety or operations. This aspect should be carefully evaluated before any costs are passed on to users or the public.	An independent aviation consultant has provided input on the recommended landing fee structure. They have assessed that Wānaka Airport sits below comparable airports and have recommended increases above CPI this year. Provisions have been made in the Long Term Plan for upgrading 3 Waters infrastructure.
Spencer-Bower	Peter	Wānaka Helicopters	Oppose	I strongly oppose this. The Airport staffing has swelled to now encompass 4 full-time staff that add little to no benefit for the users of the airport and the rate payers. QLDC has gone with the easy option of using QAC as their management structure and this has increased the cost significantly for the rate payer. The cost shouldn't be worn by the users of the	Wānaka Airport is amongst the top 3 busiest General Aviation airports in New Zealand with a high degree of differing traffic from flight training, adventure tourism and numerous commercial and private flying. QAC are reputable airport operators and provide critical management of the ever

				airport to fund the large inefficient overhead that QLDC and QAC have created	increasing flight numbers to ensure operational safety and compliance.
Spencer-Bower	Peter	Wānaka Helicopters Group	Oppose	<p>Public Submission to Wānaka Airport From: Wānaka Helicopters Group Re: Proposed changes to Wānaka Airport Landing and Parking Fees</p> <p>To Whom It May Concern,</p> <p>The Wānaka Helicopters Group (WHG) would like to formally submit our feedback regarding the proposed changes to the Wānaka Airport Landing and Parking fees at Wānaka Airport.</p> <p>We understand Queenstown Lakes District Council's would like to ensure cost recovery across ratepayers and users. However, we are concerned that the proposed changes to the fee structure at Wānaka Airport would disproportionately impact operators like ourselves who provide flight training and educational services. Specifically, our fixed wing company Learn to Fly NZ Ltd operates three training aircraft that utilise the grass apron. Based on our current operations, the new proposed grass apron parking fee would equate to an annual cost of \$10,950 including GST, a significant and unsustainable financial burden for a community-focused training initiative that is Learn to Fly NZ. The proposed grass apron parking fee equates to a charge of almost ten times more per square metre than the current rent charged by Wānaka Airport for our existing buildings.</p> <p>We also operate the largest helicopter flight training school in Australasia. We are registered with the New Zealand Qualifications Authority (NZQA) as a Private Training</p>	<p>An independent aviation consultant has provided input on the recommended landing fee structure. They have assessed that Wānaka Airport sits below comparable airports and have recommended increases above CPI this year. It is acknowledged this will increase flight training costs for students at Wānaka, but the independent report provided ensures it compares to other General Aviation airports of the same magnitude in terms of movements, but also operations. We are unable to provide comment on the increased regulatory framework the submitter has referred to, as this is dictated by CAA.</p>

				<p>Establishment (PTE) and our mission is to train the best and safest pilots in the world. Sadly, we are also one of the last remaining helicopter flight training schools in New Zealand. Flight training schools are closing down around the country due to rising costs and an increasing regulatory burden. Unfortunately, the importance of the aviation industry to New Zealand is often overlooked, as evidenced by the proposed fee increases at Wānaka Airport. Aviation is critical to connecting us to the world and our remote regions and is fundamental to our country's economic and social success. Here at the WHG we play a critical role in the national and global aviation sector by training the next generation of both fixed wing and rotary pilots. Our past students are now contributing and connecting communities around the world.</p> <p>We believe a blanket increase of landing fees (including a 23% increase for 0-1500kg aircraft) at Wānaka Airport and introduction of a grass apron charge, as proposed, fails to take into account the different nature and purpose of frequent training flights compared to commercial or occasional use. Unlike commercial operations, each training flight is not scalable, each student requires individual, one on one training (150+ hours in aircraft) at a high cost. Our operations contribute to the long-term growth of the aviation sector in the country, and these costs will ultimately be passed on to students or at worst, contribute to the demise of one of the last and oldest flight training schools in the country.</p> <p>We respectfully ask that Wānaka Airport reconsider the blanket application of these fees</p>	
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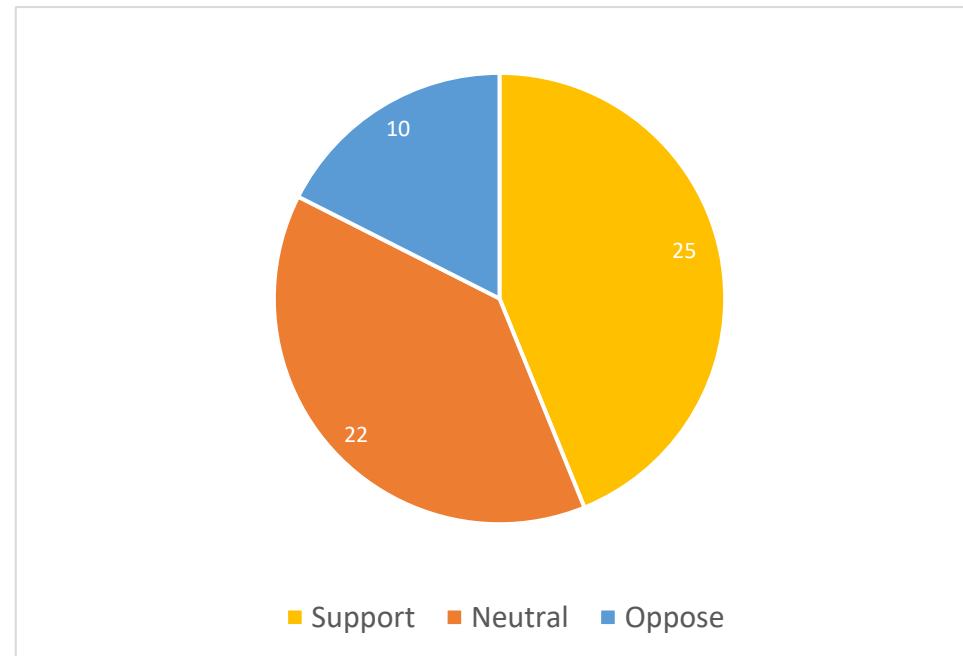
				<p>and explore alternative models that would more fairly reflect the diversity of Wānaka Airport's use. For instance:</p> <p>A capped monthly or annual rate for flight training organisations and resident operators in line with other airports around New Zealand and globally.</p> <p>Exemptions and further reductions for flight training activities.</p> <p>Consultation with local NZQA registered training organisations to develop a collaborative fee structure.</p> <p>We are committed to working constructively with Wānaka Airport to ensure the airport remains both financially viable and a welcoming hub for aviation learning, tourism, charter, emergency services work and a gateway to the greater Wānaka region.</p> <p>Thank you for the opportunity to provide feedback. We would welcome the chance to discuss this matter further and explore a more equitable solution. We would also like to speak at the submission hearing on 27 May 2025.</p> <p>Sincerely</p> <p>Wānaka Helicopters Group</p> <p>Pete Spencer-Bower, CEO</p> <p>Jonathon Brown, GM</p>	
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				Jon Brown General Manager	
Heans	Jill		Neutral	Not in Wānaka and don't own an aircraft so don't have an opinion or use Wānaka airport.	no comment
Schuettrumpf	Troy		Neutral	Don't use it	no comment
Scott	Kate	Rees Valley Station	Neutral	Not a user of Wānaka Airport so do not feel qualified to comment	no comment

Planning and development

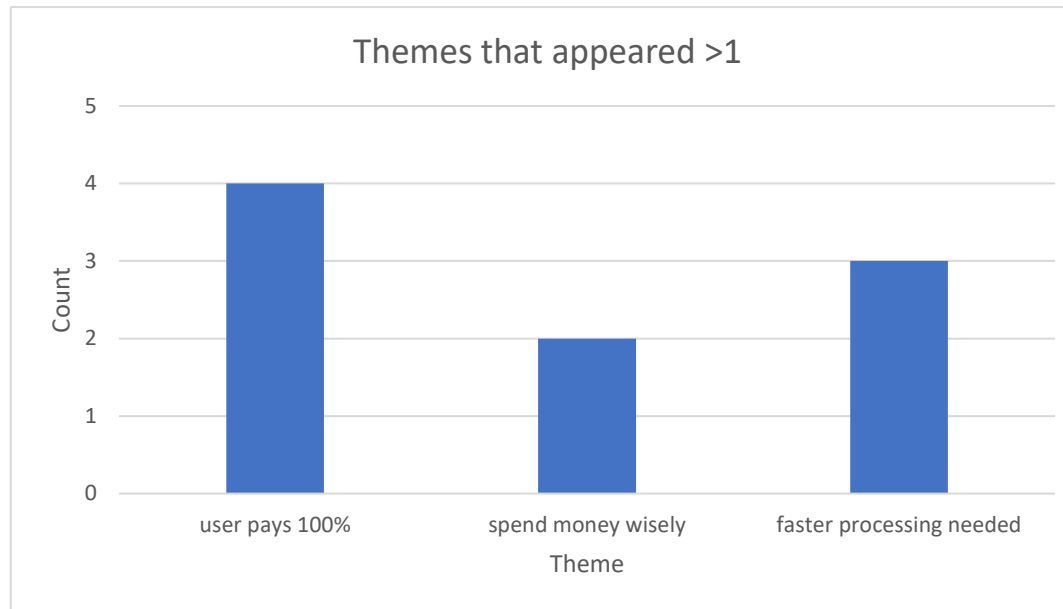
What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

57 people responded to this question. 25 people are supportive of this proposal, 22 people are neutral and 10 oppose.



There were 11 supplementary survey comments provided to this question, 7 of which were thematically analysed and passed to a responsible officer for comment.

Comments from submitters were thematically analysed where their contribution provided additional information to their sentiment. The graph below shows the themes that emerged more than once.



The table below includes all comments from submitters, not only the ones that were thematically analysed.

Table of feedback

Surname	First name	Organisation (if any)	Response	Contribution	RO comment
Clist	Ben		Support	I don't see any mention of changing the ratio in the document. The ratio should absolutely be 100% user pays.	For the services that Planning and Development provide that only benefit the person/party receiving the service, these are 100% user pays recovery (the 80% part of the ratio). Planning and Development also provides services that benefit the community, and it is these services that are captured by the 20% rate payer funding provided to Planning and Development.
Keith	Lm		Support	Commercial operators wanting to develop should carry the costs involved and not the rate payer.	Same response as provided to submitter Ben Clist

Radford	Christopher		Support	Applicants should pay 100% and ratepayer 0%	Same response as provided to submitter Ben Clist
Schuetrumpf	Troy		Support	We need to slow down development and channel funds into infrastructure.	QLDC acknowledges the long-standing challenges of growth and seeks to address this via a number of different channels - including the current Regional Deal process. We currently do not have any mechanisms to slow growth, as we are required—under National Direction such as the NPS-UD—to enable sufficient housing and business capacity to support growth over the next 30+ years. We use the Spatial Plan to guide development and investment, alongside tools such as the Proposed District Plan (PDP), the Long Term Plan (LTP), and the 30-year Infrastructure Strategy. Development Contributions (DCs) are our primary tool for funding growth-related infrastructure. However, we acknowledge that DCs do not always fully or quickly recover the costs of growth. At present, they remain our only mechanism for growth related cost recovery. We also recognise that QLDC cannot deliver all the required infrastructure alone—we will need to work collaboratively with a range of partners, including Central Government, Kai Tahu and developers, to achieve this.
Spencer-Bower	Chris	Wānaka Helicopters	Support	The Wānaka lakefront, along with several other areas, including the red bridge freedom camping site, serves as a prime example of tourists and visitors making use of facilities funded by ratepayers. These individuals typically do not contribute much to the area's income or wealth, and as a result, rely on ratepayers to support their activities.	no comment
Devonda	Stevee		Oppose	You need to stop wasting	no comment

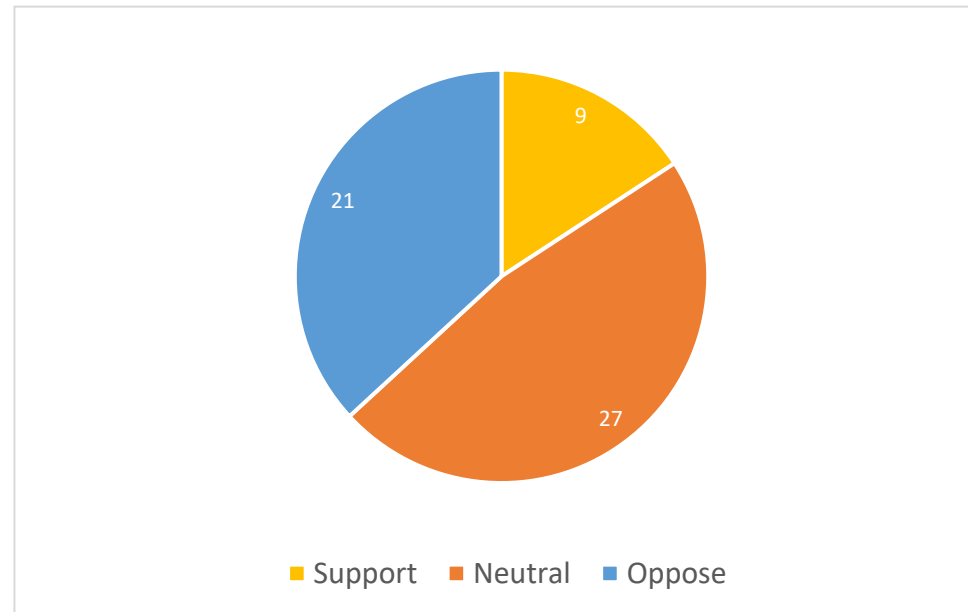
				budgets through funnelling rate payer cash to corporate allies such as Alliance and others and then expecting us to pick up the cost it's irrational	
gatward-ferguson	amanda	wild diamond	Oppose	I do not see why ratepayers should contribute anything to Planning & Development fees.	For the services that Planning and Development provide that only benefit the person/party receiving the service, these are 100% user pays recovery (the 80% part of the ratio). Planning and Development also provides services that benefit the community, and it is these services that are captured by the 20% rate payer funding provided to Planning and Development. The 20% rate payer funded services include: providing planning, building and engineering staff to respond to customer enquiries about the resource consent, district plan, building consent, and subdivision processes. It also includes all Councils work on the process to renew the District Plan (a legal requirement), and Councils costs to engage on behalf of the community in Court processes to up hold the integrity of the Proposed District Plan (including via appeals to resource consent decisions).
Marques	Joel		Oppose	You are already charging lots of money through rates	Same response as provided to submitter Ben Clist
Pyke	Cam		Oppose	I do not support an increase in planning rates. The planning department is massively ineffective and inefficient in the way they assess applications and the overall approach needs to be reviewed and rectified to achieve a more cost effective and quick outcome. I suggest initial RC trigger costs are capped to require a more	For the last consecutive 22 months over 90% of resource consent applications have been processed within required statutory timeframes every month. The costs associated with resource consent applications reflect the work required to be undertaken by Council planners. Council continues to make ongoing improvements in the resource consents area, including being stricter around the quality of applications it receives, which directly impacts the cost of an application and the time it takes to be processed. It is not practical to cap resource consent application

				efficient review from planners	fees as Council cannot guarantee the quality of applications it receives, and experience (and evidence) unfortunately shows that Council still receives a large volume of applications that meet the initial test to be accepted for processing but require a lot of additional information and work. Work continues to be done in the resource consents team to place this work burden back on applicants, which will result in lower application costs and timeframes.
Scott	Kate	Rees Valley Station	Neutral	Conceptually I can be on board with this, as a ratepayer who rarely engages with the planning team.	no comment
Wall	Kevin		Neutral	Speed up the consents process would be great	The Building Services team has, financial year to date, processed 97.44% of building consents within the 20 day statutory timeframe with an average time to process a consent being 13.6 days. This ranks QLDC as one of the most efficient Building Consent Authorities (BCA) in New Zealand based on data for similar sized BCA's collated by the Ministry of Building, Employment and Innovation. Councils resource consenting function has processed over 95% of non-notified resource consents this year within the required 20 working days.

Dog registration

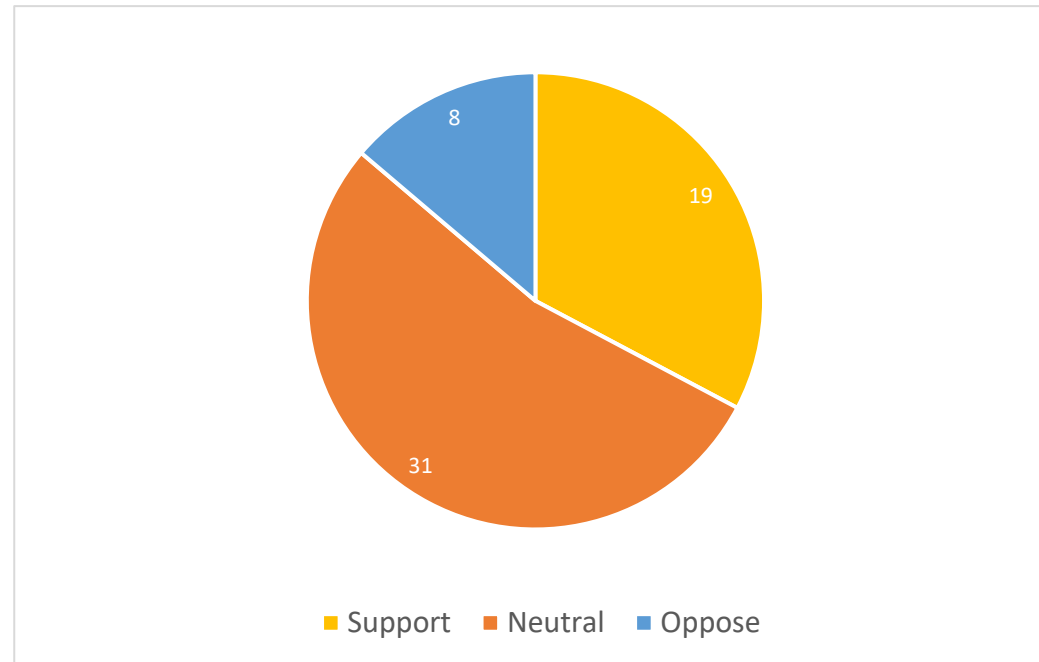
A) *What is your position on proposed changes to dog registration fees?*

57 people responded to this question. 27 people were neutral towards the proposal, 21 people opposed it and 9 are supportive.

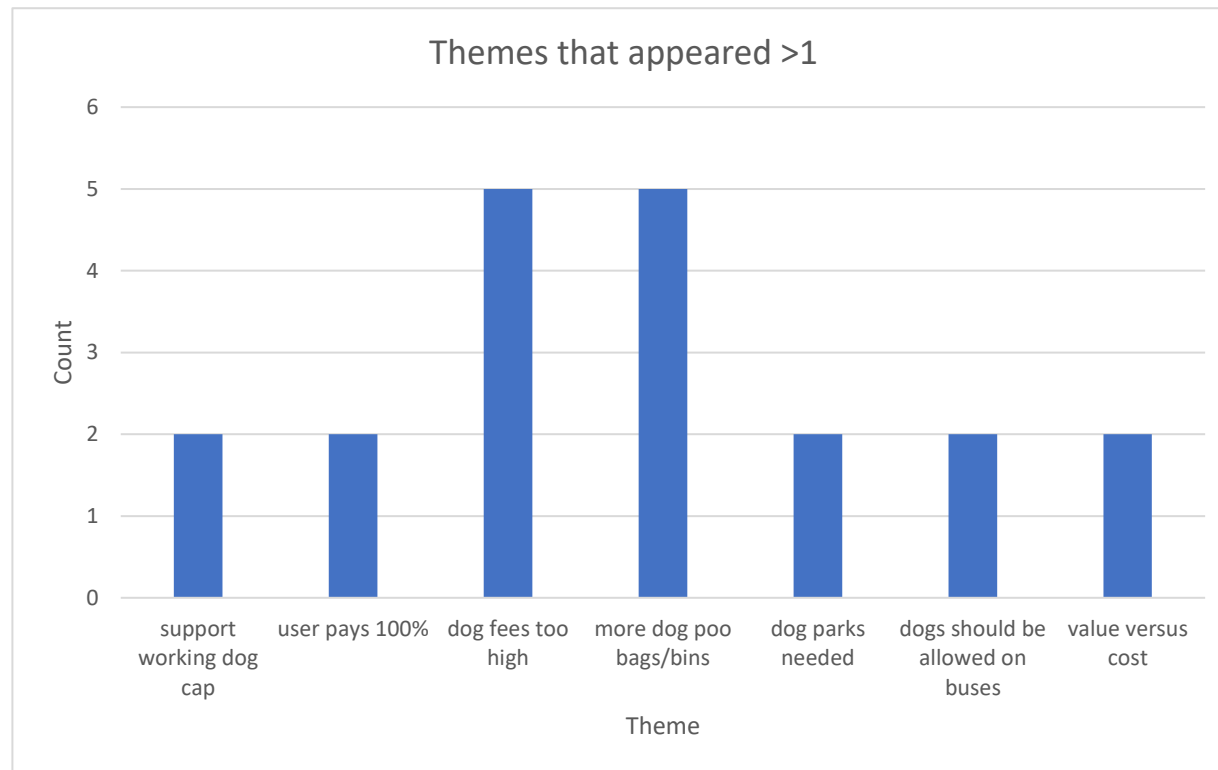


B) What is your position on introducing a fee cap for working dog registrations?

58 people responded to this question. 31 people were neutral, 19 people were supportive and 8 were opposed.



There were 17 supplementary survey comments, of which 12 were thematically analysed and passed to a responsible officer for comment.



Comments from submitters were thematically analysed where their contribution provided additional information to their sentiment. The graph shows the themes that more than one submitter commented on it.

The below table includes all comments from submitters, not only the ones that were thematically analysed.

Table of feedback

Surname	First name	Organisation (if any)	Response for fee changes	Response for cap on working dogs	Contribution	RO comment
Scott	Kate	Rees Valley Station	Support	Support	Now this is my jam - as a working dog owner of multiple sheep dogs who never leave my property and have never used any animal control service I suffer blood pressure spikes every year when dog registration time comes around. We have always been scrupulously honest about registering all our dogs, as a family with a veterinarian in it, but it costs us hundreds and hundreds of dollars every year and we get absolutely nothing to show for it, not even worm pills as in the old days of the hydatids prevention programme! Our dogs have never been picked up by animal control and we have cost the Council nothing to administer and yet we have paid out thousands of dollars in dog registration fees over the years. Not to mention the extraordinarily painful process of paying for them all individually in a system not designed for multiple dogs... I love the idea of a fee cap as I feel the current scenario is deeply unfair to a segment of the dog	no comment

					owning community who need their dogs for their daily work and who are extra responsible about keeping their dogs under control at all times as we are painfully aware of the potential dire consequences for our stock from wandering dogs. Not to mention that actual working farm dogs are a serious minority group when it comes to the canine population of the district and the current system penalises responsible owners who comply with the registration requirements by charging huge fees for no tangible service. That's my two cents.	
Wareham	Savannah		Support	Support	Personally I don't mind paying a little extra for our pet dog but those who use them for work should have a cap	no comment
anderson	terri		Oppose	Neutral	Services for our more than 4000 registered dogs are pithy. We need more bins on trails. We don't need training and group walk / dog days activities paid for by council, we can do this ourselves so don't spend \$ on it. Also QLDC should be working with ORC to facilitate dogs on buses. There should be safe spaces to put dogs by facilities such as the gym and library. Make it easier for people to keep it clean, keep their dogs safe, and use active transport. I don't see justification for increasing dog fees with such limited service.	Same response as provided to submitter Michaela Friedrichova
C	D		Oppose	Support	See pre-prepared statement below (copied here due to file format issues); "I agree with capping the council's dog registration fees to two working dogs; however, I oppose the	The current proposed fee increase is to maintain the current level of service. Animal Control do look for ways to reduce costs where possible. Proactive education is a

					<p>proposed increase in dog registration fees. This increase represents yet another financial burden for a service provided by the council, which holds a monopoly on dog registration. The council has outlined that the revenue generated from registration fees is intended to maintain the current level of service for dog owners in the district. It also justifies the increase by stating that fees have not been reviewed since 2023. Yet, the question remains: do dog owners actually want the current level of service to be maintained? Moreover, the council has not provided a transparent breakdown of the costs associated with these services, nor has it explored potential areas for cost savings.</p> <p>Take, for instance, the council's introduction of multiple "dog waste bins" and "poo bag dispensers" over recent years. While I understand that these initiatives were implemented at the request of some ratepayers, as a dog owner who directly finances these services, I do not recall ever being consulted about whether this service was necessary or worth the associated costs.</p> <p>It has never been explained why specialised dog waste bins are needed; standard rubbish bins are more useful to all ratepayers, including dog walkers.</p> <p>The council's "service" also encompasses an educational program in schools. Has this</p>	<p>beneficial aspect of the Regulatory regime used by a number of Regulatory bodies, spending time proactively educating dog owners and the community promotes self compliance which is in line with the QLDC Enforcement Strategy and Prosecution Policy and reduces the cost of higher enforcement. Proactive education, school education for example, generally does not cost the animal control budget other than officer time. Dog poo bins do not come from Animal Control Budgets.</p>
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					<p>programme been evaluated to determine its effectiveness and value? Is it genuinely an essential service, or merely a discretionary program which dog owners are expected to subsidize without any input?</p> <p>For the largest segment of dog owners—those classified as having a “pet dog”—the proposed increase starting at \$10 may appear minimal from the council's perspective. However, in the 2020/2021 fiscal year, the registration fee was only \$55. This means the proposed new fee of \$95 for a pet dog represents a staggering 90% increase. For those pet dog owners living on a fixed income, such a hike is more than a minor increase.</p> <p>And council's justification that fees haven't been reviewed for two years is not reassuring; rather it suggests a trend of recurring increases without any efforts made to rein in costs. Additionally, the council has cited lower-than-expected growth in dog registrations as a reason for the fee increase. This raises a pertinent question: although the district's population continues to grow year after year—which one would assume correlates with an increase in the number of dogs—why does the number of registered dogs not reflect this growth?</p> <p>Could it be that a growing number of dog owners are becoming disillusioned by the council's</p>	
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					<p>approach, feeling as though they are merely cash cows subjected to annual fee increases, and have consequently chosen to forgo registering their dogs altogether? Rather than proceeding with the proposed increase in registration fees, I strongly recommend that the council conduct a thorough review of the services offered, comprehensively itemize the associated costs, and identify priority areas. Then engage with dog owners and ratepayers to collaboratively explore potential changes to service levels and identify areas of savings. Thank you for considering my submission."</p>	
Devonda	Stevee		Oppose	Oppose	<p>Like seriously? A fee increase for a dog? Like you cannot tax home owners quick enough that you have to go after their pets?</p>	<p>The proposal to increase fees is to continue providing the current level of service. The current dog registration fee framework, which rewards positive dog ownership due to a lower level of demand of service is not changing. The proposed fee increases are due to lower than projected growth in dog registration numbers in the district, which can offset increasing overhead fees and inflation to provide the same level of service. Not increasing fees last year means slightly larger increase this year.</p>
Doherty	Patricia		Oppose	Neutral	<p>Dog fees are expensive enough and i don't even see any dog rangers driving around Lake Hāwea so dont know what i am paying for now</p>	<p>Animal Control Officers patrol communities on a regular basis during business hours and do targeted patrols in key hot spots where dogs and their owners frequently visit, outside business</p>

						hours. The Animal Control activity covers the costs of providing for three full time Animal Control Officers; three animal control vehicles; uniforms and PPE; an afterhours response service; two pound facilities to secure roaming dogs; dog training sessions organised yearly for Wānaka and Queenstown; a yearly dog walk event for both Wānaka and Queenstown; school education on dog safety; dog bark collar loaning service; signage on our trails and reserves related to dog control matters; poo bag dispensers and the lifelong tags for registration. The Animal Control Officers respond to public requests regarding dogs and stock and will if required, investigate and action breaches of the Dog Control Act 1996.
Friedrichova	Michaela		Oppose	Oppose	There was no improvement with dog services at all. There is such a limited amount of dog bins around with bags included, nothing on the trails. There is no dog park. The bus services are absolutely ridiculous, don't understand why other places in nz can have dogs going on transport but not queenstown. So many limitations for dogs all around town. Not agreeing with this at all	The comments outlined sit outside of the regulatory dog fees budgets with the exception of dog poo bags, All dog owners should be leaving home with a way of picking up any poo, QLDC install poo bag dispensers in areas of high use as opportunity for dog owners to self comply if they have found themselves in a situation where they are without a poo bag of their own. QLDC continues to add poo bag locations each financial year when budgets allow. Otago Regional Council is responsible for QLDC bus services and therefore they are responsible for any decisions about dogs on buses.

gatward-ferguson	amanda	wild diamond	Oppose	Neutral	I do not see why rate payers should contribute anything to dog fees. There is no public benefit to someone else having a dog.	Animal Control provides some degree of private good but there is also a significant element of public good and a significant exacerbator factor. Animal Control will therefore be funded 70% from registration fees and impounding charges and 30% from the district-wide targeted capital value based regulatory rate and the governance and regulatory charge.
Jackson	Laura		Oppose	Support	Dog fees to go up but there are no increase in services. The bag spots are always empty and there's not enough bins as it is. You can't put up a fee if the service doesn't improve.	Same response as provided to submitter Michaela Friedrichova
Jopp	Harriet	Federated Farmers of New Zealand	Oppose	Support	Please see submission attached.	no comment
Keith	Lm		Oppose	Oppose	<p>If the dog is a working dog, they would be contributing to income for the farm/business so fair enough to increase registration costs in line with increased earnings.</p> <p>I oppose increase in the already costly dog registration fees as there is nothing extra provided to dog owners that shows any benefit of the cost of registration.. there should be abundance of (always stocked) poo bag dispensers as well an abundance of bins to discard full poo bags, amongst their dog friendly features that should be provided in exchange for the registration fees already charged... provide these vital services for dog owners from the registration costs currently charged and in a few years once dog owners</p>	Working dogs generally use the Animal Control service less, paying for two working dogs recognises there is still a use of the system. All dog owners should be leaving home with a way of picking up any poo, QLDC install poo bag dispensers in areas of high use as opportunity for dog owners to self comply if they have found themselves in a situation where they are without a poo bag of their own. QLDC continues to add poo bag locations each financial year when budgets allow.

					can see where their money is being spent, perhaps then an increase can be discussed along with other benefits to be introduced in accordance with the then increase.. large increase in costs with no benefit shown is unacceptable.	
Longthorn	Ann-Marie		Oppose	Oppose	Dog registration fees shouldn't be put up unless more facilities are provided to support dog owners. More dog poo bins on trails- especially either end of the track at Lake Hayes estate and Lake Hayes itself. There should be higher chargers for roaming dogs however, with a warning system for first time offence.	Same response as provided to submitter Michaela Friedrichova; There is a range of other types of dog fees including a higher fee for menacing dogs.
Marques	Joel		Oppose	Oppose	That's why you have dog that aren't registered	no comment
Menzies	Victoria		Oppose	Neutral	You have given no justification for increasing the fee other than you haven't increased it in a while. You also state that less people are paying the fees even though there are more people living in the district. I would suggest that if you continue to increase the fees even less people will pay them. I note when out walking there are more expensive looking vessels to put dog poo in? Why? I always carry my own dog bags and can carry it until I find an everyday rubbish bin or take it home with me. Having expensive bins is not going to encourage people to pick up their dog poo. Stop overcharging the good dog	Payments for Animal Control registration generally have a high level of compliance, we have less dogs in our district recently to cover the cost of the service. Dog poo bins do not come from the Animal Control budget.

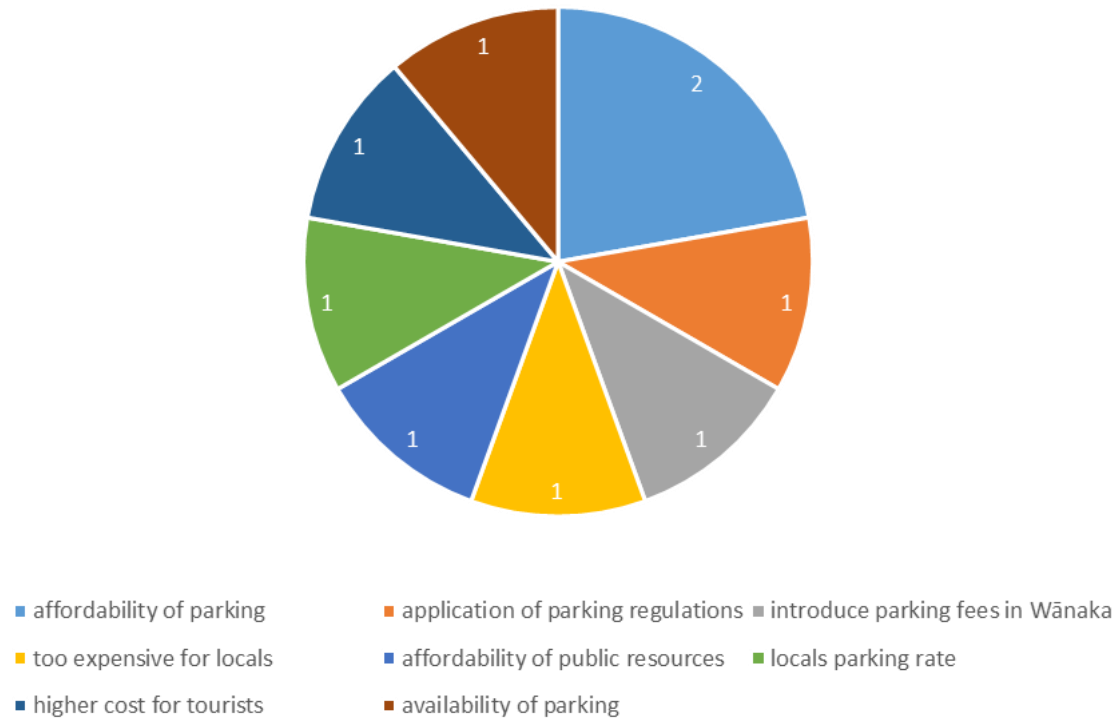
					owners in the community and you may get more fees paid.	
Radford	Christopher		Oppose	Neutral	Owners should pay rather than ratepayers part subsidise	Same response as provided to submitter Amanda Gatward-Ferguson
Gardiner	Rebecca		Neutral	Support	Dog control do a great job, so not opposed to increased rates on my dog rego	no comment
Hill	Melinda		Neutral	Support	<p>Would love to see some funneling of dog registration fees to a dedicated dog park - eg Jardine Park/reserve. An example of a great community facility that is bred from such a measure is the Linklater Reserve in Palmerston North. It's a safe place for dog owners to let their dogs off the leash, but also a great community resource that is utilized by many.</p>	<p>Dog parks sit within the Parks and reserves budgets, it is their decision on how parks are used in the district. Animal Control sits neutral on dog parks, there is a place for well controlled dogs at dog parks but we also know they can lead to a congestion of dogs in one space which can raise issues like rushing and attacks. Dogs entering a dog park still need to be under effective control, or leashed. The dog control act requires all councils to identify dog exercise areas through its dog control policy. A number of councils rely solely on a single dog park to meet that requirement, QLDC has all QLDC parks, reserves and trails as dog exercise areas (off leash) with only a minor number excluded from that list in our bylaw (i.e. Queenstown Hill, Earnslaw Park etc)</p>

Do you have any other feedback relating to Council fees and charges?

14 supplementary comments were analysed, of which 10 were passed to a Responsible Officer for comment.

Parking was the theme that received the majority of feedback. The below pie chart shows the count of each sub-theme that emerged relating to parking, with the affordability of parking being the theme that emerged most frequently.

Sub-themes from parking related supplementary comments



The table below includes all comments from submitters, not only the ones that were thematically analysed.

Table of feedback

Surname	First name	Organisation (if any)	Contribution	RO comment
Devonda	Stevee		It doesn't need to increase.	no comment
Gardiner	Rebecca		Please don't increase town parking- there is no other option at this stage. its becoming impossible to work in town and that will be such a shame. think about the people who work in town. They just can not afford this increase. parking for those working in town paying rates (or rent to those paying rates-) should be capped to make it affordable.	<p>Parking price increases are necessary to partially recover costs of providing and maintaining the parking facilities.</p> <p>Other more affordable options for transport into the town centre exist.</p> <p>There is a need to manage parking demand across the district to reduce congestion on our road network through more people choosing to commute by public transport, carpooling, walking or cycling. Less congestion on our roads will enable more efficient journeys into the town centre for all trips and make public transport more appealing for commuters.</p>
Johnston	Natalie		<p>Hi</p> <p>Whilst an element of user pays makes sense, could the area please look at a system that benefits locals above tourists/visitors.</p> <p>Locals are already paying via their rates/rents for services such as parking, sports and recreation, libraries etc. The locals are then charged the same as tourists/visitors to use these facilities.</p> <p>A 'locals pass' would be great. Cheaper rates payable to use the services WE already fund.</p> <p>As a long time Wānaka resident I'm so frustrated to constantly feel like the WHOLE community subsidises the tourist industry, but only a select few businesses financially benefit from the huge tourist numbers our region sees.</p> <p>Simple things locals should be able to do in</p>	<p>QLDC did a survey of entrants to determine the tourist vs local population and this came back at 15% tourist 85% local. We aim to keep prices affordable for the community however with costs increasing each year we must increase fees in line with those costs. For 2025/2026 our starting point was a CPI increase of 2.6% and adjustments are then made for retail rounding. Following this each product fee is reviewed to ensure minimal increases for child, senior/beneficiaries and family prices, applying the principal of more people, more active, more often while balancing the increasing cost pressures (in particular staffing, power and gas costs).</p>

			<p>their own community are often hampered and negativity impacted by visitors.</p> <p>Want to take your kids to the dinosaur park for a BBQ and use these facilities we as rate payers fund?..... Sorry, no parking available as campervans and hire cars have taken them all, or any available parks have short time limits and costs. Sorry, no public BBQs available as they're all being used by visitors. Let's pop down to the lakefront for a swim..... Sorry, no car parks again.</p> <p>Need to use the public toilets while you're there..... Sorry there's a line of half a dozen tourists in front of you.</p> <p>How about a trip to the pool or rec centre. Visitors pay the same entry fee as locals but I'm pretty sure they didn't contribute any rates that funded the facility in the first place 🙄.</p> <p>Maybe I'll pop into the library and do a quiet bit of computer work there. Good luck finding a seat in the WiFi area..... surprise surprise, tourists are taking up all the spots in the library that the local citizens have funded.</p> <p>There are so many examples. It often feels like locals are a second thought behind the needs/wants of tourists in this area.</p> <p>OUR council is paid for by US for the purposes of serving OUR community and providing services and infrastructure for US to enjoy.</p> <p>All local QLDC rate payers carry the burden of hosting tourists/visitors to our region, but unless you're in a hospitality/tourism business, very few of us benefit in any real way from the tourist dollar, in fact I'd say it's a net negative.</p> <p>If the council is needing to adjust costs on local (rate payer owned)</p>	
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			<p>services/infrastructure, it would be great if the cost burden was not passed on to local citizens who have the RIGHT to use their own facilities, but rather the costs were more fairly directed towards visitors who enjoy the PRIVILEGE of enjoying the facilities.</p> <p>That's for (hopefully) reading this rant from a local mum. I'm sure these decisions and processors aren't easy to manage. I appreciate the councils work to try and navigate a tricky area.</p> <p>Kind regards N Johnston</p>	
Jopp	Harriet	Federated Farmers of New Zealand	Please see submission attached.	no comment
Keith	Lm		<p>Council led facilities should all be free or at the very least very heavily subsidised so all community members have access to outstanding facilities at extremely affordable rates.</p>	<p>The rating policy for Community Venues is 40% private and 60% public.</p> <p>Fees for Sport and Recreation services are reviewed every year in line with the consumer price index (CPI) % increase. Consideration is also made into previous fee increases. For 25/26 the start point was a CPI increase of 2.6% and adjustments are then made for retail rounding. Following this each product fee is reviewed to ensure minimal increases for child, senior/beneficiaries and family prices, applying the principal of more people, more active, more often while balancing the increasing cost pressures (in particular staffing, power and gas costs)</p>
m.	sharon		<p>Stop making life harder by increasing parking fees. Town is already avoided by locals. This is not the answer.</p>	Incremental / inflationary increases in parking reflect the need to manage the transport network and recover costs of providing infrastructure and services.
Radford	Christopher		<p>1) Get the earlier proposed visitor levy across the line as ratepayers continue to foot a heavy annual rates bill when visitors (and VA approved owners) are benefiting, which also suggests applications for VA should be charged more in the interim</p> <p>2) Far too much undeveloped land where</p>	<p>Ultimately, a visitor levy requires central government support. If the council is successful in securing a regional deal, this is a factor that could be considered. Please refer to the Joint Media Release: Otago Central Lanes approach to Government's Regional Deals dated 30 April 2025 which states "With the right infrastructure in place and services enabled by new</p>

			Council (and therefore ratepayers) have already paid for the infrastructure, which suggests that undeveloped land rates should have a rates surcharge to make it less attractive to continue to speculate on a rise in land price and bring land forward for infill development	funding and financing tools such as visitor levies, we could showcase broader opportunities for NZ Inc..." The Strategic Growth team have as part of their future work programme, a project to investigate the use of rates to prevent land banking. Scheduled to commence 2026/27. The Visitor Levy remains a live project that is actively being pursued, currently via the Regional Deal process.
Scott	Kate	Rees Valley Station	I think that's all today :)	no comment
Smith	Dawn		It's just really disappointing and disheartening seeing this going on, especially when the town and surrounding areas is a bomb sight with road works. Really poor timing on this.	no comment
Spencer-Bower	Chris	Wānaka Helicopters	The Wānaka AMP show, like in most years, attracted a large crowd, which led to overstretched facilities. The council's decision to ticket vehicles for improper parking in unusual areas highlighted a poor display of capitalizing on the high number of people, vehicles, and disorganization to generate income. On top of that, the fine amounts were exceptionally steep.	Events create pressure on our parking spaces, it is important Regulatory maintain a presence of enforcement during these times, with each event Regulatory work closely with Infrastructure and Parks and Reserves to ensure there is a balance between discretion and key pieces of land are protected from damage from vehicles. It is important to ensure parking turn over happens in the parking spaces to ensure everyone in the community across multiple uses gets a fair chance to use the spaces. Parking infringement fees are set nationally and cannot be amended.
Vickers	Emma		Do not raise the rent on council owned/supported spaces used by small businesses. Now is not the time.	The rating policy for Community Venues is 40% private and 60% public. Fees for Sport and Recreation services are reviewed every year in line with the consumer price index (CPI) % increase. Small businesses such as bootcamp operators, group fitness operators and small recreation and sport businesses are currently classed as receiving the Community Rate in recognition of their role in providing health and wellbeing to the wider community. We do not charge these groups commercial hire prices, however costs have increased for power, gas, cleaning and maintenance of these venues and we are required under the QLDC Revenue and Financing Policy to return a percentage of income to offset these increased costs.

Wall	Kevin		Meter Wānaka lakefront parking. Locals who are ratepayers can't park there as car parking full of tourists who do not contribute to our rates and services.	Parking fees for Wānaka are being reviewed as part of the Parking Management Plans being developed and charging for the lakefront parking is being considered. Two zones for the lakefront parking are proposed with differing fees and time restrictions.
Walsh-Pasco	Lynda		I see you are proposing to increase the mooring fees.They have recently gone from \$250.00 to \$500.00 an there is no service the council provides to morning owners for this fee.Please explain what is done with this money.I am opposed to the increase for the reason there is no service provided for this fee which is collected annually.We should be able to get the mooring inspected for this sort of money.	The increase last year, that the submitter has referred to, is for the cost of the Harbour Master undertaking a biennial surface inspection of all moorings. All moorings are inspected over a 2 year period. The schedule for inspecting the moorings over this period is determined by the Harbour Master so it may be evident that the submitters mooring has not been inspected yet.
White	Melissa	Cherry Blossom Cakes	Please consider very carefully the submission that I have provided. Thank you.	no comment

Supplementary documents attached to Let's Talk submissions

Survey responders are given the opportunity to provide a supporting document to their submission in Let's Talk. There were 3 supplementary documents loaded into Let's Talk to support user fees and charges submissions. All were reviewed and passed to a Responsible Officer for comment. 2 were in response to environmental health fees. 1 was in response to dog fees. To view the supplementary documentation please click the link in the table below or refer to Annex A – Full submissions pack.

Surname	First name	Organisation	Summary	Responsible Officer Comment	Link to submission
Jopp	Harriet	Federated Farmers of New Zealand	Working dogs. The submitter states the fees are high in comparison to COD (\$12 per working dog). They state the fees unfairly penalise workers who rely on dogs as essential tools for farm operations. They request fees are reviewed as working dogs impose minimal costs to Council. They support the proposed cap on working dog registrations.	The cap on Working dogs is to recognise the lower use of the Animal Control regime	https://s3-ap-southeast-2.amazonaws.com/ehq-production-australia/061e25e78dbfc32c4f2f346e7792da421fc76d78/original/1745968224/7aa5e7be79f985fe7cfd6cc6d9825bd0_FFNZ%20submission%20on%20Fees%20and%20Charges%20202526%20QLDC.pdf?1745968224
White	Melissa	Cherry Blossom Cakes	Environmental Health - specifically fees for small owner/operator at home food businesses. The submitter opposes proposed fees, and states that the costs are making small food businesses unsustainable. They do not agree with the	The level of service provided and components that make up the verifications for our food businesses operating under a Template Food Control Plan are consistent. The Ministry for Primary Industries sets the Risk Based Measure that food operators must be registered under, not Council. Currently	https://s3-ap-southeast-2.amazonaws.com/ehq-production-australia/99e4d103d0c096dec85c150117a15136f0860a36/original/1745968462/eb06e97efeb364aa1f5f6b8d3818dc8d_Submission%20opposing%20the%20structure%20and%20overall%20Food%20Control%20Plan%20Environmental%20Health%20fee%20for%20owner.pdf?1745968462

			<p>reported number of hours it takes to process their yearly registration, or to audit their business. They state that fees for the services being applied in a 'one size fits all' approach is unfair for small businesses. They suggest the fees may increase the number of illegal food businesses. They propose a new category of food business for food control/audit purposes based on defined characteristics, stating there would be 5-10 businesses in this category across the district and proposing alternate fee pricing for the category.</p>	<p>there is no tiered or category approach that can be applied for Template Food Control Plan registrations. The time taken to process the registration for each business is the same and the fee reflects this. Similarly, the service provided to undertake the verification is consistent for all operators, and includes bookings, desk top analysis and preparation, travel, onsite verification, report writing, corrective action review, administration and close out. There is a limitation of 6 hours included in the set fee for a Food Control Plan verification and any businesses that exceed 6 hours are charged additional fees at an hourly rate. The proposed fee increase is necessary to maintain our current level of service to our customers.</p>	
Young	Amber		<p>Same summary as provided for submitter Melissa White</p>	<p>Same response as provided to submitter Melissa White</p>	<p>https://s3-ap-southeast-2.amazonaws.com/ehq-production-australia/1ee5a1600ab215df39a9c9453518bc0d82e00f93/original/1745967808/daf16cbfeb17c10c28d05432cb6fe5dc_Submission%20opposing%20the%20structure%20and%20overall%20Food%20Control%20Plan%20Environmental%20Health%20fee%20for%20owner.docx?1745967808</p>

Late submissions

There were 0 late submissions in response to the user fees and charges 2025-2026 consultation.

Attachment A: Schedule of Submitters Speaking

Time	Name	Organisation (if any)	in person or via Zoom
10.05am	Terri Anderson		Zoom
10.15am	Harriet Jopp	Federated Farmers of New Zealand	Zoom
10.25am	Pete Spencer-Bower	Wānaka Helicopters Group	In person
10.35am	Melissa White	Cherry Blossom Cakes	In person
10.45am	Amber Young	Mama Mia Kitchen	In person

User fees and charges

**2025
2026**

/ Submissions Pack /
/ 27 May 2025 /

Contents

anderson, terri.....	4
Araujo, Michele.....	5
Baird, Sue.....	6
Bowles, Melissa.....	7
Brown, Hamish.....	8
C, D.....	9
Chisholm, Justin.....	11
Clist, Ben.....	12
Collins-McKenzie, Sophie.....	13
Cross, Nicola.....	14
Currie, Bronte.....	15
de Kock, Fleetwood.....	16
Delaney, Elle.....	17
Devonda, Stevee.....	18
Diedericks, Ryan.....	19
Doherty, Patricia.....	20
Egerton, Alana.....	21
Ewasiuk, Jasmine.....	22
Friedrichova, Michaela.....	23
Gardiner, Rebecca.....	24
gatward-ferguson, amanda.....	25
Hall, Nicole.....	26
Heans, Jill.....	27
Hermanns, Markus.....	28
Hill, Melinda.....	30
Hurford, Abigail.....	31
Jackson, Laura.....	32
Jarivis, Amy.....	33
Johnston, Natalie.....	34
Jopp, Harriet.....	36
Keith, Lm.....	37
Kumar, Gaurav.....	39
Larsen, Petra.....	40
Lees, Sam.....	41
Longthorn, Ann-Marie.....	42
m., sharon.....	43
Marques, Joel.....	45

Mathers, Antonia Louise	46
May, Mel.....	47
Menzies, Victoria	48
O'Neill, Cody	49
Piffard, Annie.....	50
Pyke, Cam	51
Radford, Christopher	52
Richmond, Allandra	53
Ripley, Brooklyn	54
Schuettrumpf, Troy.....	55
Scott, Kate	56
Smith, Dawn	57
Spencer-Bower, Peter.....	58
Spencer-Bower, Chris.....	59
Spencer-Bower, Peter.....	60
Sramkova, Karolina	62
Thomas, Bea	63
Vickers, Emma.....	64
Wall, Kevin	65
Walsh-Pasco, Lynda	66
Wareham, Savannah	67
White, Melissa	68
Willow, Jess	69
Young, Amber	70
Zaupa, Caterina	71

Respondent No: 6207210

Responded At: 2025-04-24 12:17:34 +1000

Name	anderson, terri	Organisation (if any)		Do you wish to speak at a hearing?	Yes
Location	Shotover Country / Lake Hayes Estate (Arrowtown-Kawarau ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

There should be a premium for travellers using the pools to wash and shower. We already subsidise them and should not have locals or kids' costs increase

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

if you don't sort the bus services it's all stick and no carrot. We just don't go into town.

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Support

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

Services for our more than 4000 registered dogs are pithy. We need more bins on trails. We don't need training and group walk / dog days activities paid for by council, we can do this ourselves so don't spend \$ on it. Also QLDC should be working with ORC to facilitate dogs on buses. There should be safe spaces to put dogs by facilities such as the gym and library. Make it easier for people to keep it clean, keep their dogs safe, and use active transport. I don't see justification for increasing dog fees with such limited service.

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6207928

Responded At: 2025-04-24 19:13:35 +1000

Name	Araujo, Michele	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Shotover Country / Lake Hayes Estate (Arrowtown-Kawarau ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

Learning to swim in a place like Queenstown is more a necessity than a sport. There aren't options, just a only place that offers swimming lesson at the rates they want. Quite expensive for what is provided.

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

We already pay extravagant council rates, everything in Queenstown is expensive. There are local living in this place. Not tourists that have money to spend.

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

Same. Why does everything need to be so expensive? Why not cutting costs within the council. As it has been said already, there are way too many people working for the council. And the locals have to pay for it.

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Oppose

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6207793

Responded At: 2025-04-24 17:45:49 +1000

Name	Baird, Sue	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Arrowtown (Arrowtown-Kawarau ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

We should be encouraging people to exercise not make it a financial burden. Swim school are already expensive. An increase will just mean more people will be unable to pay for their kids to learn to swim.

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Support

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6153125

Responded At: 2025-03-21 09:01:46 +1100

Name	Bowles, Melissa	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Fernhill/Sunshine Bay (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Support

Please use this space to provide any further comments:

consider applying in kind support or not charging people any Cemetery related fees for babies and children. It is happening already at a few councils in Australia (Berri Baramera Council, Bega Valley Shire Council)

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Support

Your further comments on proposed changes to sport and recreation fees:

support - if we can raise more revenue we can have more facilities and services!

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Support

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Support

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Support

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6161555

Responded At: 2025-03-27 12:19:11 +1100

Name	Brown, Hamish	Organisation (if any)	SKYDIVE WANAKA	Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Oppose

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

Fee proposed is well above 3% CPI

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Oppose

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Oppose

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6182026

Responded At: 2025-04-06 13:51:20 +1000

Name	C, D	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

Increasing user fees based solely upon the CPI suggests council has made no effort to review the services provided and ascertain whether they are still appropriate and provide value for money. This perception is particularly stark when the user fees are levied on a service for which the council has a monopoly.

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

No response

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

No response

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

No response

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

No response

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

See pre-prepared statement below; I agree with capping the council's dog registration fees to two working dogs; however, I oppose the proposed increase in dog registration fees. This increase represents yet another financial burden for a service provided by the council, which holds a monopoly on dog registration.

The council has outlined that the revenue generated from registration fees is intended to maintain the current level of service for dog owners in the district. It also justifies the increase by stating that fees have not been reviewed since 2023. Yet, the question remains: do dog owners actually want the current level of service to be maintained? Moreover, the council has not provided a transparent breakdown of the costs associated with these services, nor has it explored potential areas for cost savings.

Take, for instance, the council's introduction of multiple "dog waste bins" and "poo bag dispensers" over recent years. While I understand that these initiatives were implemented at the request of some ratepayers, as a dog owner who directly finances these services, I do not recall ever being consulted about whether this service was necessary or worth the associated costs.

It has never been explained why specialised dog waste bins are needed; standard rubbish bins are more useful to all ratepayers, including dog walkers.

The council's "service" also encompasses an educational program in schools. Has this programme been evaluated to determine its effectiveness and value? Is it genuinely an essential service, or merely a discretionary program which dog owners are expected to subsidize without any input?

For the largest segment of dog owners—those classified as having a "pet dog"—the proposed increase starting at \$10 may appear minimal from the council's perspective. However, in the 2020/2021 fiscal year, the registration fee was only \$55. This means the proposed new fee of \$95 for a pet dog represents a staggering 90% increase. For those pet dog owners living on a fixed income, such a hike is more than a minor increase.

And council's justification that fees haven't been reviewed for two years is not reassuring; rather it suggests a trend of recurring increases without any efforts made to rein in costs.

Additionally, the council has cited lower-than-expected growth in dog registrations as a reason for the fee increase. This raises a pertinent question: although the district's population continues to grow year after year—which one would assume correlates with an increase in the number of dogs—why does the number of registered dogs not reflect this growth?

Could it be that a growing number of dog owners are becoming disillusioned by the council's approach, feeling as though they are merely cash cows subjected to annual fee increases, and have consequently chosen to forgo registering their dogs altogether?

Rather than proceeding with the proposed increase in registration fees, I strongly recommend that the council conduct a thorough review of the services offered, comprehensively itemize the associated costs, and identify priority areas. Then engage with dog owners and ratepayers to collaboratively explore potential changes to service levels and identify areas of savings.

Thank you for considering my submission.

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6155927

Responded At: 2025-03-23 20:52:46 +1100

Name	Chisholm, Justin	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Shotover Country / Lake Hayes Estate (Arrowtown-Kawarau ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

Enough local taxes are generated . Local government need to concentrate on core council business and ensure the money is spent in a wisely manner . For example we watched in horror the new main road being built . Contractors did not work together . Enough money was allocated for the project . Use our money wisely !!!

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

It's not just tourist that use the town . Locals need a place to park to enjoy the town . It's expensive enough to come in a support our businesses .

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Oppose

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Oppose

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6154644

Responded At: 2025-03-22 06:59:07 +1100

Name	Clist, Ben	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Shotover Country / Lake Hayes Estate (Arrowtown-Kawarau ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Support

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Support

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

I don't see any mention of changing the ratio in the document. The ratio should absolutely be 100% user pays.

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6217250

Responded At: 2025-04-30 18:33:52 +1000

Name	Collins-McKenzie, Sophie	Organisation (if any)	Sophie Roseanna Cakes	Do you wish to speak at a hearing?	No
Location	Jacks Point/Hanleys Farm (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

No response

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

No response

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

No response

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

No response

What is your position on introducing a fee cap for working dog registrations?

No response

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6170898

Responded At: 2025-04-01 07:27:27 +1100

Name	Cross, Nicola	Organisation (if any)	Wanaka Helicopters	Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Oppose

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6181656

Responded At: 2025-04-06 09:29:23 +1000

Name	Currie, Bronte	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

Community services and spaces should be accessible for as many people as possible, and increasing costs will only directly impact the number of people who can. The government should be investing and supporting community places so the cost isn't passed on to the individuals especially during this cost of living crisis.

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

Again, community spaces like these should be accessible for as many people as possible, and increasing costs will only directly impact the number of people who can. Sport and recreational activities help community come together to stay fit and healthy both in mind and body, so the government should be investing and supporting community spaces so people are able to access these opportunities at a reasonable price especially during this cost of living crisis.

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6208084

Responded At: 2025-04-24 22:26:08 +1000

Name	de Kock, Fleetwood	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Arrowtown (Arrowtown-Kawarau ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

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SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

Offer more affordable package deals for families including swimming lessons and gym facilities

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

Not enough public transport options to deter people formulating cars into Queenstown for outings.

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Support

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6182179

Responded At: 2025-04-06 15:44:50 +1000

Name	Delaney, Elle	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

Increased direct costs to those in the community that use and benefit from the affected services and facilities.

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Oppose

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Oppose

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Oppose

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6174930

Responded At: 2025-04-02 13:28:37 +1100

Name	Devonda, Stevee	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Jacks Point/Hanleys Farm (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

You can no longer justify a 15-20% rates increase every year whilst simultaneously rewarding the CEO the same 15-20% wage increase.

Trying to sell a "We're just looking at the user fees this year guys" while also Increasing rates is not fooling any rate payers
How about you reduce the budget blow out for a council building that no body wants to offset user fees and our rates.

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

You have robbed us of our parking. You have increased parking almost to the point of extortion. To increase further will do nothing but damage our tourists and businesses in shoulder seasons

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Oppose

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

You need to stop wasting budgets through funnelling rate payer cash to corporate allies such as Alliance and others and then expecting us to pick up the cost it's irrational

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Oppose

Your further comments on proposed changes to dog registration fees:

Like seriously? A fee increase for a dog? Like you cannot tax home owners quick enough that you have to go after their pets?

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

It doesn't need to increase.

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6161730

Responded At: 2025-03-27 13:55:45 +1100

Name	Diedericks, Ryan	Organisation (if any)	Wanaka Helicopters	Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Oppose

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6175354

Responded At: 2025-04-02 16:39:06 +1100

Name	Doherty, Patricia	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Hāwea (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Support

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Support

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

Dog fees are expensive enough and i don't even see any dog rangers driving around Lake Hawea so dont know what i am paying for now

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6207787

Responded At: 2025-04-24 17:42:50 +1000

Name	Egerton, Alana	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Shotover Country / Lake Hayes Estate (Arrowtown-Kawarau ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

We live in a water town. Drowning rates in NZ continue to increase. Do you realise how much swimming lesson cost for parents! A 3 Child family costs a minimum 450 dollars every term if they can even afford that!

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Support

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6182328

Responded At: 2025-04-06 18:04:17 +1000

Name	Ewasiuk, Jasmine	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Oppose

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6207200

Responded At: 2025-04-24 12:14:51 +1000

Name	Friedrichova, Michaela	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Frankton (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

The parking fees have been going up over last few years significantly, parking spaces have been reduced. Absolutely no

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Oppose

Your further comments on proposed changes to dog registration fees:

There was no improvement with dog services at all. There is such a limited amount of dog bins around with bags included, nothing on the trails. There is no dog park. The bus services are absolutely ridiculous, don't understand why other places in nz can have dogs going on transport but not queenstown. So many limitations for dogs all around town. Not agreeing with this at all

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6184096

Responded At: 2025-04-08 07:27:05 +1000

Name	Gardiner, Rebecca	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Arrowtown (Arrowtown-Kawarau ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

The facilities are dated, if you're going to increase the price of a swim, then bring back the lower cost of toddler time. make it more affordable to get kids in the water. I don't mind paying more to use the facilities if the facilities were well maintained

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

The average person will be well into working their second hours before they have covered the cost of the CHEAPEST parking in town- i understand council are moving their offices, but we don't all have that luxury- The bus from Arrowtown is ridiculous, and don't fit in with School hours - maybe have a 2 tiered system like very successful tourism areas in Europe- locals have a card that give them access to more affordable parking- a card can be issues with rates bills that give access to the cheaper rates, or like the carpool scheme we apply for a card annually at a low cost that gives access to the cheaper rate. - or it gets applied on our apps. there must be a way to allow those of us who work i town to keep doing so... a this rate i wont be able to afford to come to my job.

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

Dog control do a great job, so not opposed to increased rates on my dog rego

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Please don't increase town parking- there is no other option at this stage. its becoming impossible to work in town and that will be such a shame. think about the people who work in town. They just can not afford this increase. parking for those working in town paying rates (or rent to those paying rates-) should be capped to make it affordable.

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6179932

Responded At: 2025-04-04 21:07:45 +1100

Name	gatward-ferguson, amanda	Organisation (if any)	wild diamond	Do you wish to speak at a hearing?	No
Location	Kelvin Peninsula (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

I feel Memorial Street and Rec Ground parking should be in the higher price bracket. They are very close to town. Park Street should have 2 price brackets, some is close, some not at all.

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Oppose

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

I do not see why ratepayers should contribute anything to Planning & Development fees.

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

I do not see why rate payers should contribute anything to dog fees. There is no public benefit to someone else having a dog.

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6182166

Responded At: 2025-04-06 15:33:40 +1000

Name	Hall, Nicole	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6175029

Responded At: 2025-04-02 14:14:52 +1100

Name	Heans, Jill	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Jacks Point/Hanleys Farm (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

Just can't afford for any further increases.

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

Already we choose not to go to town as parking is such an issue and increasing the prices further will put even more pressure on local businesses as it's a deterrent for people to go to town these days for shopping/food etc

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

Not in wanaka and don't own an aircraft so don't have an opinion or use wanaka airport.

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6155148

Responded At: 2025-03-22 16:33:50 +1100

Name	Hermanns, Markus	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

I strongly oppose the proposal to increase fees for essential services such as Environmental Health, Community Services and Facilities, and Library services, even if aligned with the Consumer Price Index (CPI) plus rounding. These services are vital to maintaining public health, community well-being, and equitable access, and raising fees risks placing an undue burden on residents, particularly those with limited financial means. Inflation adjustments like CPI should not automatically justify higher costs for basic services that people rely on daily, as this could discourage usage and widen inequality. Instead of fee hikes, local authorities should explore alternative funding solutions, such as grants or operational efficiencies, to sustain these services without penalizing users. Rounding up fees on top of CPI increases only compounds the issue, making it harder for families and individuals to afford what should be accessible public resources.

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

I strongly oppose increasing fees for sport and recreation services, as it undermines the health and well-being of our community. These activities are essential for promoting physical fitness, mental resilience, and social connection, especially for kids and families who may already struggle to afford participation. Raising fees could price out lower-income residents, reducing access to these vital outlets and deepening social divides. Rather than burdening users, we should prioritize keeping sports and recreation affordable by finding budget solutions elsewhere—healthy communities benefit everyone, not just those who can pay more. Higher fees risk turning a public good into a luxury, and that's a step backward we can't afford.

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Support

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

I fully support the proposed changes to parking fees in Queenstown Town Centre, as they could encourage smarter use of public spaces and ease congestion in a busy area. Higher fees might push people toward public transport, carpooling, or walking, which would cut down on traffic and pollution—big wins for a town that thrives on its natural beauty. It's a practical way to balance the needs of locals, businesses, and tourists without over-relying on cars. Plus, the extra revenue could fund better infrastructure or services, making the town centre more enjoyable for everyone. Opposing this risks keeping an outdated system that doesn't match Queenstown's growth or sustainability goals.

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Support

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?	No
Pre-prepared submission link	

Respondent No: 6207528

Responded At: 2025-04-24 15:14:23 +1000

Name	Hill, Melinda	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Shotover Country / Lake Hayes Estate (Arrowtown-Kawarau ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Support

Please use this space to provide any further comments:

N/A

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

Would love to see some funneling of dog registration fees to a dedicated dog park - eg Jardine Park/reserve. An example of a great community facility that is bred from such a measure is the Linklater Reserve in Palmerston North. It's a safe place for dog owners to let their dogs off the leash, but also a great community resource that is utilized by many.

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6183274

Responded At: 2025-04-07 13:37:36 +1000

Name	Hurford, Abigail	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Luggate (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Oppose

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6207262

Responded At: 2025-04-24 12:46:37 +1000

Name	Jackson, Laura	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Jacks Point/Hanleys Farm (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

Other gyms are open 24/7 for not that much more a week. While the events centre offers a good range of activities and classes and is great for the community, putting up prices will send people to private gyms.

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

It is so difficult for locals to park in town anymore and a lot of us work in the CBD and can't afford to pay for parking at the current rate never mind putting it up. If the buses were more frequent this would alleviate the issue but having one bus an hour from Hanleys/Jacks puts people off as you have to change or you get into town way earlier or later than you would like. Putting parking fees up punishes the locals.

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Oppose

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

Dog fees to go up but there are no increase in services. The bag spots are always empty and there's not enough bins as it is. You can't put up a fee if the service doesn't improve.

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6161758

Responded At: 2025-03-27 14:09:46 +1100

Name	Jarvis, Amy	Organisation (if any)	Wanaka Helicopters	Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Oppose

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

On top of the existing issues between QLDC/QAC and Wanaka Airport users relationships, the landing and parking increase directly effect studnets choosing to move to Wanaka and spending one to two years training. Based on the proposed increase, over the course of a commercial pilot's licence, the student would be paying approximately an additional \$500 in landing fees.

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6213875

Responded At: 2025-04-29 07:04:13 +1000

Name	Johnston, Natalie	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

No response

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

No response

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

No response

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

No response

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

No response

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

No response

What is your position on introducing a fee cap for working dog registrations?

No response

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Hi

Whilst an element of user pays makes sense, could the area please look at a system that benefits locals above tourists/visitors. Locals are already paying via their rates/rents for services such as parking, sports and recreation, libraries etc. The locals are then charged the same as tourists/visitors to use these facilities.

A 'locals pass' would be great. Cheaper rates payable to use the services WE already fund.

As a long time Wanaka resident I'm so frustrated to constantly feel like the WHOLE community subsidises the tourist industry, but only a select few businesses financially benefit from the huge tourist numbers our region sees.

Simple things locals should be able to do in their own community are often hampered and negativity impacted by visitors.

Want to take your kids to the dinosaur park for a BBQ and use these facilities we as rate payers fund?..... Sorry, no parking available as campervans and hire cars have taken them all, or any available parks have short time limits and costs. Sorry, no public BBQs available as they're all being used by visitors.

Let's pop down to the lakefront for a swim..... Sorry, no car parks again.

Need to use the public toilets while you're there..... Sorry there's a line of half a dozen tourists in front of you.

How about a trip to the pool or rec centre. Visitors pay the same entry fee as locals but I'm pretty sure they didn't contribute any rates that funded the facility in the first place 🤔.

Maybe I'll pop into the library and do a quiet bit of computer work there. Good luck finding a seat in the WiFi area..... surprise surprise, tourists are taking up all the spots in the library that the local citizens have funded.

There are so many examples. It often feels like locals are a second thought behind the needs/wants of tourists in this area.

OUR council is paid for by US for the purposes of serving OUR community and providing services and infrastructure for US to enjoy.

All local QLDC rate payers carry the burden of hosting tourists/visitors to our region, but unless you're in a hospitality/tourism business, very few of us benefit in any real way from the tourist dollar, in fact I'd say it's a net negative.

If the council is needing to adjust costs on local (rate payer owned) services/infrastructure, it would be great if the cost burden was not passed on to local citizens who have the RIGHT to use their own facilities, but rather the costs were more fairly directed towards visitors who enjoy the PRIVILEGE or enjoying the facilities.

That's for (hopefully) reading this rant from a local mum. I'm sure these decisions and processors aren't easy to manage. I appreciate the councils work to try and navigate a tricky area.

Kind regards
N Johnston

Is a pre-prepared submission available?	No
Pre-prepared submission link	

Respondent No: 6215836

Responded At: 2025-04-30 09:11:05 +1000

Name	Jopp, Harriet	Organisation (if any)	Federated Farmers of New Zealand	Do you wish to speak at a hearing?	Yes
Location	Other (please specify)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

Please see submission attached.

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Please see submission attached.

Is a pre-prepared submission available?

Yes

Pre-prepared submission link

https://s3-ap-southeast-2.amazonaws.com/ehq-production-australia/061e25e78dbfc32c4f2f346e7792da421fc76d78/original/1745968224/7aa5e7be79f985fe7cfd6cc6d9825bd0_FFNZ%20submission%20on%20Fees%20and%20Charges%20202526%20QLDC.pdf?1745968224

Name	Keith, Lm	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Shotover Country / Lake Hayes Estate (Arrowtown-Kawarau ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

Inexcusable to increase the already high costs of community members using council run community facilities.. these facilities should always be highly subsidised and protected to include all who wish to use. User pays should never be applicable to basic infrastructure and vital facilities such as libraries, pools, community centres, cemeteries, etc.

It seems however some other facilities have been lumped in with this category as trade waste, moorings, etc do not fall under the same umbrella... I do support businesses paying their own way in depositing of waste and using a mooring should be part of part of the cost of owning a boat.. definitely not the same as using library facilities or a large family taking their kids for a swim or utilising the swim school to learn vital skills.. especially when the only swim school in Queenstown.. this should be heavily subsidised and available to all at a very low cost.

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

QLDC should encourage health and fitness and wellness without adding extra cost.. facilities should be available to all at very low cost to encourage healthy lifestyles and especially to kids in the region to get into various sports and fitness options

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

I oppose increasing the already expensive parking costs in the CBD.. QLDC should be doing everything to encourage locals coming into town and supporting businesses and other trade in the town centre.

I do however support an increase on visitor vehicles as a way to balance the shortfall... locals should have access to parking discs that negate the high parking costs and set them aside from visitors to the area.

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Support

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

Landing fees are the responsibility of commercial companies, no reason for the rate payer to support commercial operations. As for parking at the airport.. locals should have access to parking discs that entitle them to less costly parking charges.

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

Commercial operators wanting to develop should carry the costs involved and not the rate payer.

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Oppose

Your further comments on proposed changes to dog registration fees:

If the dog is a working dog, they would be contributing to income for the farm/business so fair enough to increase registration costs in line with increased earnings.

I oppose increase in the already costly dog registration fees as there is nothing extra provided to dog owners that shows any benefit of the cost of registration.. there should be abundance of (always stocked) poo bag dispensers as well as an abundance of bins to discard full poo bags, amongst their dog friendly features that should be provided in exchange for the registration fees already charged... provide these vital services for dog owners from the registration costs currently charged and in a few years once dog owners can see where their money is being spent, perhaps then an increase can be discussed along with other benefits to be introduced in accordance with the then increase.. large increase in costs with no benefit shown is unacceptable.

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?	
Council led facilities should all be free or at the very least very heavily subsidised so all community members have access to outstanding facilities at extremely affordable rates.	
Is a pre-prepared submission available?	No
Pre-prepared submission link	

Name	Kumar, Gaurav	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Shotover Country / Lake Hayes Estate (Arrowtown-Kawarau ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Support

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6181664

Responded At: 2025-04-06 09:35:35 +1000

Name	Larsen, Petra	Organisation (if any)	Pole2Flow	Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

As a regular user of Paetara Aspiring Central I do not support an increase in prices for users. I do not think the community would benefit in an increase in cost.

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Oppose

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Name	Lees, Sam	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Jacks Point/Hanleys Farm (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

I strongly oppose any increase in fee for sports and recreation. People need to be encouraged to be active and price rises will only dieincentivise.
Increasing the price of children's swimming lessons is also outrageous! New Zealands drowning statistics are already appalling . Children need to be taught to swim from a young age and price should not be a barrier to this. As a community this should be a top priority for the QLDC.

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

Parking fees should be dropped in town. This shouldn't be a money making scheme. Free parking for time limits should be the standard with fines imposed if this is exceeded.
People need to be encouraged to spend time in town generating business and frankly the bus service is shocking.
Also the use of cameras issuing instant fines is ridiculous!

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6207276

Responded At: 2025-04-24 12:53:35 +1000

Name	Longthorn, Ann-Marie	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Shotover Country / Lake Hayes Estate (Arrowtown-Kawarau ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Support

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Support

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Oppose

Your further comments on proposed changes to dog registration fees:

Dog registration fees shouldn't be put up unless more facilities are provided to support dog owners. More dog poo bins on trails- especially either end of the track at Lake Hayes estate and Lake Hayes itself.

There should be higher chargers for roaming dogs however, with a warning system for first time offence.

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6153137

Responded At: 2025-03-21 09:11:12 +1100

Name	m., sharon	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Fernhill/Sunshine Bay (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Support

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

Parking is being removed all over town, making access increasingly difficult. Meanwhile, bus services are unreliable and not practical for parents who need to transport children between activities.

For those who work in town and cannot walk 10–20 minutes to their parking spot, the current rate of \$3.50 per hour adds up to over \$30 per day—an impossible \$150 per week for the average worker. Please stop making it harder to access the town centre by removing parking spaces!

Possible solutions:

Adjust parking fees for campervans – Since they do not contribute to local rates through accommodation, they should pay a higher parking fee to offset their impact on the town.

Develop more self-sufficient communities – Reduce the need for driving by ensuring every town has essential services like gyms, shops, and recreational facilities.

Improve and make bus services more affordable – Public transport should be more reliable and cost-effective. High school students, in particular, should not have to pay for school transportation on a public bus! Monthly bus passes could also make commuting more affordable.

Simply increasing parking is not the answer!

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

No response

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Stop making life harder by increasing parking fees. Town is already avoided by locals. This is not the answer.

Is a pre-prepared submission available?

No

Pre-prepared submission link	
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Respondent No: 6207819

Responded At: 2025-04-24 18:02:22 +1000

Name	Marques, Joel	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Jacks Point/Hanleys Farm (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

What improvements you are proving in order to increase these fees??? You are already planning on screwing locals with the rates bill... we can't afford more increases. We're not rich, just trying to get by.

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

There isn't enough fields for football over summer. Even worse when you try to book the sports court... there isn't enough sports court

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

They are already very expensive are qldc manager is living under a rock??

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Oppose

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Oppose

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

You are already charging lots of money through rates

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Oppose

Your further comments on proposed changes to dog registration fees:

That's why you have dog that aren't registered

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6181628

Responded At: 2025-04-06 09:10:37 +1000

Name	Mathers, Antonia Louise	Organisation (if any)	Redbridge estate	Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6208496

Responded At: 2025-04-25 12:51:51 +1000

Name	May, Mel	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Fernhill/Sunshine Bay (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

It is expensive enough already

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

There is no parking anywhere

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Support

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6183261

Responded At: 2025-04-07 13:32:12 +1000

Name	Menzies, Victoria	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

You have given no justification for increasing the fee other than you haven't increased it in a while.

You also state that less people are paying the fees even though there are more people living in the district. I would suggest that if you continue to increase the fees even less people will pay them.

I note when out walking there are more expensive looking vessels to put dog poo in? Why? I always carry my own dog bags and can carry it until I find an everyday rubbish bin or take it home with me. Having expensive bins is not going to encourage people to pick up their dog poo.

Stop overcharging the good dog owners in the community and you may get more fees paid.

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Name	O'Neill, Cody	Organisation (if any)	Learn To Fly NZ	Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Oppose

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

Increased landing fees will seriously impact the viability of flight training businesses in Wanaka. Combined with other increasing costs, increased landing fees could make flight training in Wanaka unviable.

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6181639

Responded At: 2025-04-06 09:18:48 +1000

Name	Piffard, Annie	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Oppose

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6181818

Responded At: 2025-04-06 11:34:03 +1000

Name	Pyke, Cam	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Kelvin Peninsula (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Support

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Support

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Support

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Oppose

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

I do not support an increase in planning rates. The planning department is massively ineffective and inefficient in the way they assess applications and the overall approach needs to be reviewed and rectified to achieve a more cost effective and quick outcome. I suggest initial RC trigger costs are capped to require a more efficient review from planners

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Support

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6200540

Responded At: 2025-04-18 10:14:12 +1000

Name	Radford, Christopher	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Central Queenstown (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Support

Please use this space to provide any further comments:

User pays principal should apply to increase Moorings, Trade waste and cemetery charges as the user is the main beneficiary rather than the general ratepayer

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Support

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Support

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

Introduce (paid, but reasonably priced) on street permit parking for residents and workers in the Town Centre, and then double/treble the parking fees so visitors pay. At present its far cheaper and more convenient for visitors to pay the existing (and proposed) fees than pay for a family of 4 to park and ride both ways. A permit arrangement would also help balance infrastructure use between workers/resident and the visitor population - especially until the (hijacked) visitor levy is sorted

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Support

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

Applicants should pay 100% and ratepayer 0%

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

Owners should pay rather than ratepayers part subsidise

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

1) Get the earlier proposed visitor levy across the line as ratepayers continue to foot a heavy annual rates bill when visitors (and VA approved owners) are benefiting, which also suggests applications for VA should be charged more in the interim

2) Far too much undeveloped land where Council (and therefore ratepayers) have already paid for the infrastructure, which suggests that undeveloped land rates should have a rates surcharge to make it less attractive to continue to speculate on a rise in land price and bring land forward for infill development

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6181586

Responded At: 2025-04-06 08:33:16 +1000

Name	Richmond, Allandra	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

Classes at PAC in wanaka really benefit my mental and physical health and I cannot afford to keep taking them if the rent goes up.

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Oppose

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6181952

Responded At: 2025-04-06 13:07:32 +1000

Name	Ripley, Brooklyn	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Fernhill/Sunshine Bay (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Support

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6175312

Responded At: 2025-04-02 16:19:09 +1100

Name	Schuettrumpf, Troy	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Jacks Point/Hanleys Farm (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

Raising fees discourages use outside of tourism. We need to make Queenstown more friendly for locals before we loose them all

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

Raising fees discourages use outside of tourism. We need to make Queenstown more friendly for locals before we loose them all

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

Raising fees discourages use outside of tourism. We need to make Queenstown more friendly for locals before we loose them all. Parking is especially high already.

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

Don't use it

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

We need to slow down development and channel funds into infrastructure.

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6177526

Responded At: 2025-04-03 15:22:25 +1100

Name	Scott, Kate	Organisation (if any)	Rees Valley Station	Do you wish to speak at a hearing?	No
Location	Glenorchy (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

I can see why this would be necessary - everything costs more than it used to

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

I am not personally a big user of these facilities so I don't feel qualified to comment

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

I think as a rule we just need to acknowledge that parking in central Queenstown is in very high demand and if people have to bring the car into town then they will just have accept that that is a privilege they will need to pay for

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

Not a user of Wanaka Airport so do not feel qualified to comment

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

Conceptually I can be on board with this, as a ratepayer who rarely engages with the planning team.

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Support

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

Now this is my jam - as a working dog owner of multiple sheep dogs who never leave my property and have never used any animal control service I suffer blood pressure spikes every year when dog registration time comes around. We have always been scrupulously honest about registering all our dogs, as a family with a veterinarian in it, but it costs us hundreds and hundreds of dollars every year and we get absolutely nothing to show for it, not even worm pills as in the old days of the hydatids prevention programme! Our dogs have never been picked up by animal control and we have cost the Council nothing to administer and yet we have paid out thousands of dollars in dog registration fees over the years. Not to mention the extraordinarily painful process of paying for them all individually in a system not designed for multiple dogs... I love the idea of a fee cap as I feel the current scenario is deeply unfair to a segment of the dog owning community who need their dogs for their daily work and who are extra responsible about keeping their dogs under control at all times as we are painfully aware of the potential dire consequences for our stock from wandering dogs. Not to mention that actual working farm dogs are a serious minority group when it comes to the canine population of the district and the current system penalises responsible owners who comply with the registration requirements by charging huge fees for no tangible service. That's my two cents.

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

I think that's all today :)

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6155810

Responded At: 2025-03-23 17:55:48 +1100

Name	Smith, Dawn	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Frankton (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

You cannot increase parking anymore. Boundary street has gone from \$1, to \$2.50 and now potentially \$3.50 which is simply not affordable for full-time working parents in Queenstown. It's crippling. The access to town is atrocious, public transport over-capacity, there's no off street free parking close to town now making it impossible for working parents to get a manageable distance to drop off to daycare/school and make it to work.

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

It's just really disappointing and disheartening seeing this going on, especially when the town and surrounding areas is a bomb sight with road works. Really poor timing on this.

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6161709

Responded At: 2025-03-27 13:44:53 +1100

Name	Spencer-Bower, Peter	Organisation (if any)	Wanaka Helicopters	Do you wish to speak at a hearing?	No
Location	Hāwea (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

The overheads for the council are out of control, there needs to be serious axing of the hopeless staff that come just to collect their wage

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Oppose

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

I strongly oppose this. The Airport staffing has swelled to now encompass 4 full-time staff that add little to no benefit for the users of the airport and the rate payers. QLDC has gone with the easy option of using QAC as their management structure and this has increased the cost significantly for the rate payer. The cost shouldn't be worn by the users of the airport to fund the large inefficient overhead that QLDC and QAC have created

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Oppose

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6166905

Responded At: 2025-03-31 12:01:28 +1100

Name	Spencer-Bower, Chris	Organisation (if any)	Wanaka Helicopters	Do you wish to speak at a hearing?	No
Location	Luggate (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

This area is one of the highest cost of living's in New Zealand. There better be good reasoning behind this increase in price. The facilities in the area have not improved much

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Oppose

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

This appears to be a clear attempt to generate additional revenue, with no corresponding improvements to the current facilities. Key areas such as sewage, fiber internet, space, and hangarage are still in an unsatisfactory state, along with many other unresolved issues. The largest cost increase for Wanaka Airport seems to stem from hiring additional ground staff, which appears unnecessary and does not enhance safety or operations. This aspect should be carefully evaluated before any costs are passed on to users or the public.

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

The Wanaka lakefront, along with several other areas, including the red bridge freedom camping site, serves as a prime example of tourists and visitors making use of facilities funded by ratepayers. These individuals typically do not contribute much to the area's income or wealth, and as a result, rely on ratepayers to support their activities.

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

The Wanaka AMP show, like in most years, attracted a large crowd, which led to overstretched facilities. The council's decision to ticket vehicles for improper parking in unusual areas highlighted a poor display of capitalizing on the high number of people, vehicles, and disorganization to generate income. On top of that, the fine amounts were exceptionally steep.

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6218341

Responded At: 2025-05-01 11:41:48 +1000

Name	Spencer-Bower, Peter	Organisation (if any)	Wanaka Helicopters Group	Do you wish to speak at a hearing?	Yes
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

No response

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

No response

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

No response

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Oppose

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

Public Submission to Wanaka Airport

From: Wanaka Helicopters Group

Re: Proposed changes to Wanaka Airport Landing and Parking Fees

To Whom It May Concern,

The Wanaka Helicopters Group (WHG) would like to formally submit our feedback regarding the proposed changes to the Wanaka Airport Landing and Parking fees at Wanaka Airport.

We understand Queenstown Lakes District Council's would like to ensure cost recovery across ratepayers and users. However, we are concerned that the proposed changes to the fee structure at Wanaka Airport would disproportionately impact operators like ourselves who provide flight training and educational services. Specifically, our fixed wing company Learn to Fly NZ Ltd operates three training aircraft that utilise the grass apron. Based on our current operations, the new proposed grass apron parking fee would equate to an annual cost of \$10,950 including GST, a significant and unsustainable financial burden for a community-focused training initiative that is Learn to Fly NZ. The proposed grass apron parking fee equates to a charge of almost ten times more per square metre than the current rent charged by Wanaka Airport for our existing buildings.

We also operate the largest helicopter flight training school in Australasia. We are registered with the New Zealand Qualifications Authority (NZQA) as a Private Training Establishment (PTE) and our mission is to train the best and safest pilots in the world. Sadly, we are also one of the last remaining helicopter flight training schools in New Zealand. Flight training schools are closing down around the country due to rising costs and an increasing regulatory burden. Unfortunately, the importance of the aviation industry to New Zealand is often overlooked, as evidenced by the proposed fee increases at Wanaka Airport. Aviation is critical to connecting us to the world and our remote regions and is fundamental to our country's economic and social success. Here at the WHG we play a critical role in the national and global aviation sector by training the next generation of both fixed wing and rotary pilots. Our past students are now contributing and connecting communities around the world.

We believe a blanket increase of landing fees (including a 23% increase for 0-1500kg aircraft) at Wanaka Airport and introduction of a grass apron charge, as proposed, fails to take into account the different nature and purpose of frequent training flights compared to commercial or occasional use. Unlike commercial operations, each training flight is not scalable, each student requires individual, one on one training (150+ hours in aircraft) at a high cost. Our operations contribute to the long-term growth of the aviation sector in the country, and these costs will ultimately be passed on to students or at worst, contribute to the demise of one of the last and oldest flight training schools in the country.

We respectfully ask that Wanaka Airport reconsider the blanket application of these fees and explore alternative models that would more fairly reflect the diversity of Wanaka Airport's use. For instance:

A capped monthly or annual rate for flight training organisations and resident operators in line with other airports around New Zealand and globally.

Exemptions and further reductions for flight training activities.

Consultation with local NZQA registered training organisations to develop a collaborative fee structure.

We are committed to working constructively with Wanaka Airport to ensure the airport remains both financially viable and a welcoming hub for aviation learning, tourism, charter, emergency services work and a gateway to the greater Wanaka region.

Thank you for the opportunity to provide feedback. We would welcome the chance to discuss this matter further and explore a more equitable solution. We would also like to speak at the submission hearing on 27 May 2025.

Sincerely
 Wanaka Helicopters Group
 Pete Spencer-Bower, CEO
 Jonathon Brown, GM
 Jon Brown
 [REDACTED]
 General Manager

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?	No response
Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:	

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?	No response
What is your position on introducing a fee cap for working dog registrations?	No response
Your further comments on proposed changes to dog registration fees:	

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?	
Is a pre-prepared submission available?	No
Pre-prepared submission link	

Respondent No: 6181553

Responded At: 2025-04-06 08:07:33 +1000

Name	Sramkova, Karolina	Organisation (if any)	Pole2Flow	Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

Increased direct costs to those in the community that use and benefit from the affected services and facilities. As a business owner trying to run dance classes in Paetara make enough to get by and an increase in rent price will feel like a step back.

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6155806

Responded At: 2025-03-23 17:52:17 +1100

Name	Thomas, Bea	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Hāwea (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Support

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Support

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Support

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Support

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6181989

Responded At: 2025-04-06 13:27:48 +1000

Name	Vickers, Emma	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

This is not the time to increase fees across all the above facilities. They need to be considered individually as some benefit those on a much lower income eg library and community services.

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

This is not the time to outprice the community who benefit from affordable recreation. If you do this then it negatively impacts mental and physical wellbeing which in turn affects productivity in the economy and increases costs to the health system.

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Do not raise the rent on council owned/supported spaces used by small businesses. Now is not the time.

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6177975

Responded At: 2025-04-03 18:34:05 +1100

Name	Wall, Kevin	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

Speed up the consents process would be great

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Meter Wanaka lakefront parking. Locals who are ratepayers can't park there as car parking full of tourists who do not contribute to our rates and services.

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6220225

Responded At: 2025-05-02 13:58:56 +1000

Name	Walsh-Pasco, Lynda	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Other (please specify)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

No response

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

No response

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

No response

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

No response

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

No response

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

No response

What is your position on introducing a fee cap for working dog registrations?

No response

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Dear Council

I see you are proposing to increase the mooring fees. They have recently gone from \$250.00 to \$500.00 and there is no service the council provides to mooring owners for this fee. Please explain what is done with this money. I am opposed to the increase for the reason there is no service provided for this fee which is collected annually. We should be able to get the mooring inspected for this sort of money. Lynda Walsh-Pasco

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6178478

Responded At: 2025-04-04 06:18:30 +1100

Name	Wareham, Savannah	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Central Queenstown (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Support

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Support

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

Parking is getting so bad in Queenstown for locals I am struggling to hire staff who want to work in the CBD. They all want to work in Frankton and dread coming into town centre.

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Support

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Support

What is your position on introducing a fee cap for working dog registrations?

Support

Your further comments on proposed changes to dog registration fees:

Personally I don't mind paying a little extra for our pet dog but those who use them for work should have a cap

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6215846

Responded At: 2025-04-30 09:14:28 +1000

Name	White, Melissa	Organisation (if any)	Cherry Blossom Cakes	Do you wish to speak at a hearing?	Yes
Location	Shotover Country / Lake Hayes Estate (Arrowtown-Kawarau ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Support

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Support

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Please consider very carefully the submission that I have provided. Thank you.

Is a pre-prepared submission available?

Yes

Pre-prepared submission link

https://s3-ap-southeast-2.amazonaws.com/ehq-production-australia/99e4d103d0c096dec85c150117a15136f0860a36/original/1745968462/eb06e97efeb364aa1f5f6b8d3818dc8d_Submission%20opposing%20the%20structure%20and%20overall%20Food%20Control%20Plan%20Environmental%20Health%20fee%20for%20owner.pdf?1745968462

Name	Willow, Jess	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Fernhill/Sunshine Bay (Queenstown-Whakatipu ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Neutral

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

I do not think in a town where parking is already a real issue and a point of content with both visitors and locals alike, it is fair or reasonable to increase the cost.

Within the very centre of town I would actually see it reasonable to have a higher parking rate, as many towns and cities do, if there was then cost appropriate parking* on the outskirts (a short walkign distance still) primarily for thos e working in the CBD or wanting full day parking.

*cost appropriate in that it should be feasible for our lower income workers to pay the day rate 5 days per week without a vig impact on thier take home pay.

Many cities in the world are going car free or have very high city parking but the primary difference is that those cities have a regular, reliable, public transort system that services all suburbs.

I reside in Sunshine Bay where I have a regualr bus to and from work and so I have no need for town parks. My colleagues live in Shotover, Hanleys, Arrowtown and for them it is simply not feasible to bus to work daily givent the schedules are not frequent or reliable enough to be relied on.

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Support

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Respondent No: 6215826

Responded At: 2025-04-30 09:03:39 +1000

Name	Young, Amber	Organisation (if any)		Do you wish to speak at a hearing?	Yes
Location	Shotover Country / Lake Hayes Estate (Arrowtown-Kawarau ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

we are small sole traders, with the economical recession , we are struggling already , and this high amount of fee is adding extra pressure for us to survive.

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Neutral

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Neutral

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Neutral

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Neutral

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Neutral

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

Yes

Pre-prepared submission link

https://s3-ap-southeast-2.amazonaws.com/ehq-production-australia/1ee5a1600ab215df39a9c9453518bc0d82e00f93/original/1745967808/da f16cbfeb17c10c28d05432cb6fe5dc_Submission%20opposing%20the%20structure%20and%20overall%20Food%20Control%20Plan%20Environmental%20Health%20fee%20for%20owner.docx?1745967808

Respondent No: 6181583

Responded At: 2025-04-06 08:31:33 +1000

Name	Zaupa, Caterina	Organisation (if any)		Do you wish to speak at a hearing?	No
Location	Wānaka (Wānaka-Upper Clutha ward)				

GENERAL

What is your position on the proposal to increase some fees in alignment with Consumer Price Index (CPI), plus rounding?

Oppose

Please use this space to provide any further comments:

SPORT AND RECREATION FEES

What is your position on proposed changes to sport and recreation fees?

Oppose

Your further comments on proposed changes to sport and recreation fees:

PARKING FEES IN QUEENSTOWN TOWN CENTRE

What is your position on proposed changes to parking fees in Queenstown Town Centre?

Oppose

Your further comments on proposed changes to parking fees in Queenstown Town Centre:

WĀNAKA AIRPORT LANDING AND PARKING FEES

What is your position on proposed changes to Wānaka Airport landing and parking fees?

Oppose

Your further comments on proposed changes to Wānaka Airport landing and parking fees:

PLANNING AND DEVELOPMENT FEES

What is your position on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers?

Oppose

Your further comments on proposed changes to Planning and Development fees to ensure user pays for regulatory services rather than rate payers:

DOG REGISTRATION FEES

What is your position on proposed changes to dog registration fees?

Oppose

What is your position on introducing a fee cap for working dog registrations?

Neutral

Your further comments on proposed changes to dog registration fees:

OTHER FEEDBACK

Do you have any other feedback relating to Council fees and charges?

Is a pre-prepared submission available?

No

Pre-prepared submission link

Memo

To:	User fees and charges 2025-2026 panel members
From:	Carrie Edgerton
Date:	Thursday, 22 May 2025
cc:	Katherine Harbrow
Subject:	Dog Control Fees late submission

Purpose

The purpose of this memo is for the user fees and charges 2025-2026 submissions panel to consider a late submission to consider slightly amending the dog control fees to align with legislation.

Submission received

An email was received on the 14th May 2025 at 1pm from Rodney asking why QLDC fees were above 150% for dangerous dogs and why we uplift the fee for Menacing dogs.

From: inkspressit@gmail.com

Sent: Wednesday, May 14, 2025 1:00 PM

To: services@qldc.govt.nz

Subject: Dog control fees - Dangerous and Menacing

Good afternoon,

Having an interest in animal control and having reviewed a number of Local Authorities fee setting I have some queries for QLDC

Why are fees at QLDC higher than 150% of the standard registration fee when the dog control act imposes a level of 150% as an effect of classification only?

Also i note QLDC have the same fee for dogs classified as menacing when the Dog Control Act has no effect of classification imposing any additional fee.

Kind regards
Rodney

Legislation

S 32(e) of the Dog Control Act states that If a dog is classified as a dangerous dog under section 31, the owner of the dog (e) must, in respect of every registration year commencing after the date of receipt of the notice of classification, be liable for dog control fees for that dog at 150% of the level that would apply if the dog were not classified as a dangerous dog;

Menacing dogs do not have the same uplift requirement in legislation.

S 37 of the Dog Control Act sets out the way in which Council may set fees.

This section allows you to reduce fees from the set dog fee for things like Deuturing and positive history.

It does not allow for any uplifts of fees outside of those set under an effect of a dangerous dog (s 32(e))

The dog control fees payable to a territorial authority shall be those reasonable fees prescribed by resolution of that authority for the registration and control of dogs under this Act.

- (2) Any resolution made under subsection (1) may—
 - (a) fix fees for neutered dogs that are lower than the fee for dogs that have not been neutered:
 - (b) fix fees for working dogs that are lower than the fee for any other dog, and may limit the number of working dogs owned by any person which qualify for lower fees under this section:
 - (c) fix different fees for the various classes of working dogs:
 - (d) fix fees for dogs under a specified age (not exceeding 12 months) that are lower than the fee that would otherwise be payable for those dogs:
 - (e) fix, for any dog that is registered by any person who demonstrates to the satisfaction of any dog control officer that that person has a specified level of competency in terms of responsible dog ownership, a fee that is lower than the fee that would otherwise be payable for that dog:
 - (f) fix by way of penalty, subject to subsection (3), an additional fee, for the registration on or after the first day of the second month of the registration year or such later date as the authority may fix, of any dog that was required to be registered on the first day of that registration year:
 - (g) fix a fee for the issue of a replacement registration label or disc for any dog.
- (3) Any additional fee by way of penalty fixed under subsection (2)(f) shall not exceed 50% of the fee that would have been payable if the dog had been registered on the first day of the registration year.
- (4) In prescribing fees under this section, the territorial authority shall have regard to the relative costs of the registration and control of dogs in the various categories described in paragraphs (a) to (e) of subsection (2), and such other matters as the territorial authority considers relevant.
- (5) Where any 2 or more territorial authorities have formed a joint standing or joint special committee in accordance with **section 7**, the resolution of that committee under subsection (1) may fix different fees in respect of dogs kept in the different districts, having regard to the costs of registration and dog control in the districts concerned.
- (6) The territorial authority shall, at least once during the month preceding the start of every registration year, publicly notify in a newspaper circulating in its district the dog control fees fixed for the registration year.
- (7) Failure by the territorial authority to give the public notice required by subsection (6), or the occurrence of any error or misdescription in such public notice, shall not affect the liability of any person to comply with this Act or to pay any fee that is prescribed by the territorial authority under subsection (1).
- (8) No increase in the dog control fees for any year shall come into effect other than at the commencement of that year.
- (9) This section shall come into force on the day on which this Act receives the Royal assent.

Current Proposed fees

The current proposed fees for dangerous dogs are slightly higher than 150% this has crept up over time as the fees have adjusted with inflation rates.

The menacing fees have been uplifted incorrectly and should reflect the fee of a regular dog fee.

	2025/26 proposed change
Dangerous dog	370
Dangerous dog (fenced)	315
Dangerous dog (positive)	315
Dangerous dog (fenced/positive)	250
Guide dog	0
Menacing dog	370
Menacing dog (fenced)	315
Menacing dog (positive)	315
Menacing dog (fenced/positive)	250
Pet dog	240
Pet dog (fenced)	180
Pet dog (positive)	180
Pet dog (fenced/positive)	120
Pet dog (de-sexed)	180
Pet dog (de-sexed/fenced)	135
Pet dog (de-sexed/positive)	135
Pet dog (de-sexed/fenced/positive)	95
Working dog	115
Working dog (fenced)	85
Working dog (positive)	85
Working dog (fenced/positive)	60

Suggested considerations

To align with legislation, it would be advised to reduce the dangerous dog fess to 150% higher than the fee outlined for regular dogs and remove the uplift of menacing dogs reducing them to a regular dog fee.

	2025/26 proposed change
Dangerous dog	360
Dangerous dog (fenced)	270
Dangerous dog (positive)	270
Dangerous dog (fenced/positive)	180
Guide dog	0
Menacing dog	240
Menacing dog (fenced)	180
Menacing dog (positive)	180
Menacing dog (fenced/positive)	120
Pet dog	240
Pet dog (fenced)	180
Pet dog (positive)	180
Pet dog (fenced/positive)	120
Pet dog (de-sexed)	180
Pet dog (de-sexed/fenced)	135
Pet dog (de-sexed/positive)	135
Pet dog (de-sexed/fenced/positive)	95
Working dog	115
Working dog (fenced)	85
Working dog (positive)	85
Working dog (fenced/positive)	60

Financial implications

The financial implication of this consideration is low value as we do not have many dangerous and menacing dogs in the district.

The overall loss will be \$1705.00.

Dog registration category	Number of dogs in this category	Consulted on fee	New proposed fee	Loss
Dangerous dog	0	\$370	\$360	0
Dangerous dog fenced	1	\$315	\$270 (\$45 difference)	\$45
Dangerous dog positive	0	\$315	\$270	0
Dangerous dog fenced positive	1	\$250	\$180 (\$70 difference)	\$70
Menacing dog	3	\$370	\$240 (\$130 difference)	\$390
Menacing dog fenced	5	\$315	\$180 (\$135 difference)	\$675
Menacing dog positive	1	\$315	\$180 (\$135 difference)	\$135
Menacing dog fenced positive	3	\$250	\$120 (\$130 difference)	\$390
TOTAL	6081			\$1705.00

Signed:

Date: 21/5/2025



Carrie Edgerton
Animal Control Manager