

# KERBSIDE COLLECTIONS IN AN EMERGENCY

## WHAT TO DO



These guidelines apply to kerbside waste collections during emergencies (excluding natural disaster debris) for both households and businesses, regardless of event scale.

### ACCEPTABLE WASTE

General waste and recycling – use your bins as usual.



### UNACCEPTABLE WASTE

Debris collection (e.g. damaged property) and Hazardous Waste (including batteries).



- » Be patient – normal services may be disrupted.
- » Keep using your bins as usual and reduce/minimise waste as much as possible.
- » Special waste and hazardous waste must be kept separate and not disposed of in bins.
- » Store all waste on your property until advised otherwise.
- » If bins are full, use strong rubbish bags from your emergency kit.
- » Council and CDEM will provide regular updates on kerbside collections.
- » Minimise and safely store waste, as services may take weeks to resume.

For info and support, check:

**[WWW.OTAGOCDEM.GOV.T.NZ](http://WWW.OTAGOCDEM.GOV.T.NZ)**

**[WWW.QLDC.GOV.T.NZ/EMERGENCY-MANAGEMENT](http://WWW.QLDC.GOV.T.NZ/EMERGENCY-MANAGEMENT)**

**[WWW.QLDC.GOV.T.NZ/COMMUNITY-RESPONSE-GROUPS](http://WWW.QLDC.GOV.T.NZ/COMMUNITY-RESPONSE-GROUPS)**

*Transfer Station services may also be disrupted - we'll provide updates if this occurs.*

This is a difficult time for everyone.  
Be patient and work together.  
We will get through.



**Emergency Management Otago**  
Te Rākau Whakamarumaru Ōtākou