

QLDC 2021 FREEDOM CAMPING BYLAW REVIEW -COMPLAINTS AND PHOTO EVIDENCE
--

NZMCA site by site assessment locations

Site	Page number
Kingston Beach / Kent Street	3
Kingston Road / NZTA layby	7
Jardine Park	16
Benmore Place	20
Sunshine Bay/ Gillies Point	23
1 Mile	31
Queenstown Gardens	41
Event Centre	56
Queenstown Recreation Reserve	58
Gorge Road (Matakauri Park +)	61
Shotover Delta	79
Spence Road	93
Jack Tewa Reserve	94
Lake Hayes North	96
Milbrook Park	132
Merioneth Street	134
Ford Street	136
Wilcox Green	138
Rose Douglas Park	140
Morven Ferry Road	141
Ardmore Street and Wanaka Lakefront	146
Wanaka Marina	168
Eely Point	169
Wanaka Recreation Centre	174
Lake Hawea Esplanade Reserve	176
Red Bridge	179
Albert Town Campground	190

QLDC additional sites with photo evidence

Site	Page number
Bungee Bridge (DoC)	200
25 Mile Creek (DoC)	201
Crown Range	202
The Neck and Dingleburn	203
Kittle Stoney Creek	205
Glenorchy Road	206
Dart River Bridge	207
Lake Hawea	208
Blue Pools	209
Timaru Creek Road	210
Cardrona Valley	211
Boundary Creek	212
Craigburn	213

QLDC possible sites where restricted camping may be considered appropriate.

Site	Page number
Beacon Point Road – gravel carpark with toilet	218
Gibbston Reserve – gravel carpark with toilet	221
Glenorchy Domain – gravel carpark with toilet in clubhouse	223
Hopkins Street Recreation Reserve, Luggate – sealed carpark in road reserve	225
Morven Ferry Reserve	225
Whitechapel Reserve	227

KINGSTON BEACH / KENT STREET COMPLAINTS



RFS number	date of issue	issue	notes	detailed complaint	address
FC21/0020	17/02/2021 9:29 AM	Prohibited		Hi there, customer has contacted us to report of illegal freedom campinFg on the kingston foreshore just before 8am this morning. The customer spoke to the people in the caravan and they saw the sign that said "no camping"	CHURCHILL STREET KINGSTON 9793

				but it does not apply to them as they are in a caravan. thanks - Grace	
FC18/0236	28/02/2018 8:38 PM	NotSCont		Caller reporting up to half a dozen motor campers that are not self contained. She is calling from the rest area in Kingston but did not know the street address.	KENT STREET KINGSTON 9793
FC16/0042	13/02/2016 7:35 PM	Prohibited		Issue Location: Kingston Reserve, Queenstown Details: Caller has advised that there is x4 vehicles that are not self contained at the Kingston free camping area. He has also mentioned that there have been people defecating in the area also.	No associated address
FC17/0158	20/03/2017 4:47 PM	Prohibited		Hey there is an issue for overnight freedom camping with the Kingston Cemetery.	KENT STREET KINGSTON 9793

KINGSTON BEACH / KENT STREET PHOTO EVIDENCE

Photo Evidence via Complaint: Nil

Photo evidence via Ambassadors:

5 December 2020



21 December 2020



26 December 2020



23 February 2021



28 February 2021



7 March 2021



KINGSTON ROAD / NZTA LAYBY COMPLAINTS



FC21/0029	04/03/2021 4:20 PM	Prohibited		HI team, Neco has reported there is a car tucked into the trees between the toilets and the road at the Kingston Free Camping Area. He believes they are staying the night and the car is not self contained.	KINGSTON GARSTON HIGHWAY KINGSTON 9793
-----------	--------------------	------------	--	---	---

FC20/0205	19/06/2020 6:35 PM	Prohibited	prohibited and more than 2 nights	<p>Caller has phoned in to report that a large van has been parked by the Hanleys Farm park, near to the carpark on the Bannister Street side, for around a week now. They seem to be freedom camping. The vehicle is possibly self-contained and green in colour. Logged as Kingston Road due to Bannister Street not being loaded into the system.</p>	No associated address
FC20/0057	27/01/2020 4:57 PM	Waste		<p>29/01/20 - reallocated to TB20/0023 - CC</p> <p>Hello, this is in regards to Kingston lake camp - " Hi My family camped there this weekend in our self contained caravan. Such a beautiful spot and close to home too. We knew it was for self contained only but probably over half of the 40 odd vehicles that were there were not. There was a really new block of toilets there that was locked. We spent the whole weekend watching people trying to use these toilets then just wander in the trees to do there business. We had to tell our children to stay well away for the trees that were only meters from us as all the used toilet paper was everywhere around them. Even as we were sitting eating our lunch people were blatantly walked past us and pooing in the trees were we could see them.I am not sure why the toilets were locked but if they hadn't been most of the "freedom shitting" wouldn't of been happening. Or perhaps it just needs monitoring so it is only self contained vehicles."</p>	KINGSTON ROAD KINGSTON 9793

FC20/0024	09/01/2020 9:23 AM	Prohibited		Good morning team, Lucy has called up with concern regarding 20+ freedom campers stopped at a rest spot approx 7km outside of Kingston (she drives past for work everyday and says this is a daily occurrence). She is very upset that nothing appears to be enforced in that area, despite it apparently having a freedom camping ban. Could someone please investigate and also give Lucy a call back to explain why/how the area is regulated and enforced and if there are any plans to increase effectiveness of the enforcement.	KINGSTON GARSTON HIGHWAY KINGSTON 9793
FC19/0391	12/11/2019 11:58 AM	Prohibited		Hi team,XXXX has been reading our responsible camping brochure & would like someone to check out a black 4 WD that has been parked up for 3-4 weeks in the 1st rest area on the south side of Staircase Creek - he believes they are camping there & would like us to look in to this & feedback to him.	KINGSTON ROAD KINGSTON 9793
FC18/0430	03/08/2018 3:40 PM	Prohibited		Hello, XXXX called to voice his concerns about a male that regularly sleeps in his car near his property - 968 Kingston road just towards the lake. XXXX has recognised that he is there between 9pm - 6am most night. He has had communication with this Male but has not got anywhere and has been told to mind his own. XXXX is concerned about the mess that is left behind is also concerned that his children feel quite apprehensive about the male. The car is a Old toyota, 4 door with a number plate starting with - NW. Please can this be checked out. XXXX would like feedback about this via his mobile. Thanks - JL	KINGSTON ROAD KINGSTON 9793

FC18/0389	22/05/2018 9:39 AM	Prohibited		<p>Hi team following e-mail received from our e-mail queue, but is dated Saturday 19th May @ 8.49PM</p> <p>Hi there, Just thought you may like to know about a freedom camper at Wye Creek this morning. The following vehicle was parked up behind the Wye Creek entrance gate this morning (we got there just before 930am), in the area that says no camping, a dark green ford transit or similar FTY652, with a adult male (probably around 25-28yrs with beard).</p> <p>Hope that you can track him down and have a chat to him as he went south towards Kingston after we came back to the closed gate at around 130pm today after our tramp</p>	No associated address
FC18/0275	14/03/2018 11:58 AM	Other		<p>Hi team, XXXXcalled in to advise that she has passed a picnic area which had approx 30-40 campers in it overnight - she'd like us to investigate. She described it : just as you come out of Kingston, just before you get high into the cliffs, there is a small bay/picnic area on the lakeside.</p>	KINGSTON ROAD KINGSTON 9793
FC18/0037	18/01/2018 9:00 AM	Waste		<p>Hi there, XXXX and his family popped in to say they had just come from a camping/rest stop on the Kingston road and there is human waste all over the beach and through the bushes. There are no toilets provided in this area. Can we please get some enforcement on this?</p>	No associated address
FC17/0220	15/05/2017 2:55 PM	Prohibited		<p>Hey just pass from the Jack point turn off there is a rest area. (away from town) There is a bus/campervan parked there. The plate no is YU8703. Lynette would like to know if they are allowed to be there</p>	KINGSTON ROAD KINGSTON 9793

				Cheers	
FC15/0019	9/11/2015 8:15			<p>Currently we are camped in our self contained bus at your free site between kingston and queenstown. Have just watched a girl disappear into the trees and use it 4 a toilet. They are camping in a small tent on the waterfront with their family. There is toilet paper everywhere so i guess they arent the only ones who are using the place as a toilet. We love freedom camping and these people spoil it 4 everyone who acts responsibly. Do u patrol these areas? Its not that picturesque with toilet paper everywhere</p> <p>See also RFS FC15/0018</p>	KINGSTON ROAD KINGSTON 9793
FC15/0018	26/01/2015 21:17			<p>RFS Started: 26-Jan-2015 21:17</p> <p>Call In: 21.16</p> <p>Issue Location: State Highway 6, Kingston</p> <p>Details: Had a call from XXXX who is camping in a campervan on SH6, 5km out of Kingston heading towards Queenstown along the lake side. She informed me that there are alot of tents set up for the night, and the occupants are doing their toiletries in the bushes and leaving toilet paper everywhere. Advised that there</p>	KINGSTON ROAD KINGSTON 9793

				is a sign that says only self contained vehicles to be used.	
--	--	--	--	--	--

KINGSTON ROAD / NZTA PHOTO EVIDENCE

RFS Photo evidence: Nil

Warranted Officer Evidence:

2/2/2018



3/1/2019



3/1/2019



Ambassador evidence:

2 April 2021

2 April 2021



3 April 2021





JARDINE PARK COMPLAINTS



FC17/0278	28/08/2017 12:38 PM	Other		Hi there, Customer emailed advising illegal camping in Jardine Park this morning 28/08/17.	POPLAR DRIVE KELVIN HEIGHTS 9300
-----------	------------------------	-------	--	---	-------------------------------------

				They have emailed with photos which is attached.	
FC17/0051	15/01/2017 5:39 PM	Prohibited		Customer is in Jardine Park about 200 meters on the left from the entrance near the tennis courts there is a family group that has set up in a van for camping in the park as well as what looks like a tent.; ActionLog: (2017-01-16 03:50:00: Resolution added) - XXXX called in and advised while on site he did a search for the tent and camper but was unable to locate either. Onsite 0215 offsite 0230. No action taken.	POPLAR DRIVE KELVIN HEIGHTS 9300
FC16/0169	14/07/2016 2:30 PM	Prohibited		XXXX has called in to report suspected freedom camping in Jardines Park. Whilst walking her dogs on the track in the woods around jardines park (tracks that lead to jacks point track) she found a circle of rocks with what appeared to be human faeces inside it. It is raised on the edge of the walking track (feet would still be on track lower down). This was not there yesterday,	POPLAR DRIVE KELVIN HEIGHTS 9300
FC16/0052	16/02/2016 4:27 PM	Nuisance	lodged an RFS with asplundh to check for rubbish at the park	Hi camping in Jardines park -the last few mornings there has been van parked - but have noticed occupants using toilets. This morning we have full blown tent and new vehicle. I'm sure lots of people are responsible but by the amount of paper, condom wrappers plus a g string lying in the trees between road and nursery I don't think most people are	OREGON DRIVE KELVIN HEIGHTS 9300

				doing the right thing?	
FC15/0103	30/06/2015			<p>XXXX has called ot report a car which she thinks is freedom camping in jardine park, she said that for the past 2 or 3 mornings whilst walking her dog she has noticed a car parked right up in the trees near the croquet club. She didnt like to get too close to the car so didnt have the rego or model but she thinks it is a dark coloured car and has noticed that the driver has left lots of rubbish lying around</p> <p>-is it possible to maybe check on this in the morning?</p>	<p>POPLAR DRIVE KELVIN HEIGHTS 9300</p>

JARDINE PARK PHOTO EVIDENCE

RFS complaints photos:

FC17/0278



Ambassador photos:

BENMORE PLACE COMPLAINTS



FC18/0505	01/12/2018 10:22 AM	Other	XXXX from DOC called to advise that he rang police about a freedom camper (1963 old blue bus - Bedford Micanta - J18261) that is parked on the fringes of some DOC land. Tom said that Cougar patrol some of these DOC area or parts of then. XXXX said that the bus is near the Glenorchy pier off the main road and he said if you go to the Glenorchy skatepark youll see a patch	BENMORE PLACE GLENORCHY 9372
-----------	------------------------	-------	--	---------------------------------

				of grass there and a gravel track towards the lake and the bus is tucked under the trees there. XXXX said that the vehicle also has no WOF. Police instructed him to call council (no event number given, they transferred him through to council).	
FC18/0491	26/11/2018 10:31 AM	2days		HI team, customer has called to advise there is a house bus parked up at the Glenorchy Waterfront and has been there for approx 2 weeks. It is a green/blue colour and he would like them to be moved on. He would also like the Glenorchy area to be patrolled more as there seems to be a lot of Freedom Campers coming into the area and parking in local restricted areas not being ticketed. He didn't want to give his details or be contacted.	BENMORE PLACE GLENORCHY 9372
FC18/0502	30/11/2018 2:43 PM	2days		Freedom Camping Hey team, a staff member came to reception to report an illegally parked campervan at Benmore place, just past where the skate park is that has been there for at least a week and there is now an additional vehicle that has joined them. Can this be looked into please? Also, XXXX mentioned that this illegal freedom camping is taking place more and more often. Can this area be monitored more regularly please? also?	53 BENMORE PLACE, GLENORCHY 9372

BENMORE PLACE PHOTO EVIDENCE

RFS complaint photos: Nil

Ambassador photos:

SUNSHINE BAY / GILLIES POINT COMPLAINTS



FC20/0236	14/11/2020 5:30 PM	Prohibited		<p>Caller has advised that Toyota Steamer Campervan has driven onto the Sunshine Bay Tracks (from wharf end) and is parked just past the public toilets. Owners of this campervan have had a few drinks so they may not be able to get of that area.</p>	No associated address
-----------	--------------------	------------	--	--	-----------------------

FC19/0238	15/04/2019 9:58 AM	Prohibited		Good morning, customer has reported an increased number of freedom campers at the Sunshine Bay boat ramp, he wants to know if this area is still being patrolled? Thanks Kate	GLENORCHY-QUEENSTOWN ROAD CLOSEBURN 9371
FC19/0126	13/02/2019 12:52 PM	Prohibited		Hi team, Caller advised there are people Freedom camping on Sunshine bay down the jetty . She was able to give the Car rego for one EEF783 Please investigate . Thanks Poonam	ARAWATA TERRACE FERNHILL 9300
FC19/0081	25/01/2019 6:56 PM	Prohibited		Two people have set up a tent at the reserve close to the Fernhill Road and Glenorchy-Queenstown Road intersection.	281 FERNHILL ROAD, SUNSHINE BAY, QUEENSTOWN 9300
FC19/0045	15/01/2019 6:56 AM	Prohibited		Caller reporting a tent + car on the side of he road, just past the sunshine bay entrance.	No associated address
FC18/0527	22/12/2018 10:36 AM	Prohibited	API_PNCC AUTO UPDATED AT: Dec 23 2018 8:31AM	Caller reports x1 freedom camper in a bright green tent at the start of Sunshine Bay Track, directly opposite to the fire wise sign.	No associated address
FC18/0450	24/09/2018 7:23 AM	Prohibited		Customer reports x1 green van (CGH101) parked in the popular freedom camping spot known as Sunshine Bay. Phil does not believe the vehicle is self contained.	No associated address
FC18/0332	06/04/2018 7:24 AM	Other		At the Sunshine Bay boat ramp a silver van rego CNS247 is parked under the trees camping from over night with no self contained sticker displayed.	No associated address
FC18/0111	31/01/2018 11:42 AM	Prohibited		Hi there, XXXX messaged: Somebody camping at the bottom of the reserve at the bottom of sunshine bay. - that is all XXXXmessaged.	GLENORCHY-QUEENSTOWN ROAD CLOSEBURN 9371

FC18/0101	30/01/2018 8:35 AM	Prohibited		Hello, There is two people camping off Fernhill road in Sunshine bay. When heading up fernill rd towards Glenorchy there is a stream near a bridge. Walk up that to the left there is a Green northface tent with two pairs of shoes at it. Could someone please go out and have a look. Cheers Aly	FERNHILL ROAD FERNHILL 9300
FC18/0055	20/01/2018 12:27 PM	Prohibited	API_PNCC AUTO UPDATED AT: Jan 21 2018 6:11AM	XXXX reports roughly 20 campers at 'Little Stony Creek' off Glenorchy-Queenstown Road, on the beach. Located at the end of the Foot Track in Sunshine Bay	GLENORCHY-QUEENSTOWN ROAD CLOSEBURN 9371
FC17/0326	10/12/2017 9:12 AM	Prohibited	API_PNCC AUTO UPDATED AT: Dec 12 2017 6:11AM	Caller reporting Freedom Camping at Sunshine Bay by the Boat Ramp. There is 1 White Mazda and a Holden parked next to a set up tent. Caller says they will be easy to spot because it is early and they're the only ones down there at the moment.	GLENORCHY-QUEENSTOWN ROAD CLOSEBURN 9371
FC17/0159	20/03/2017 8:19 PM	Prohibited		Event P028902670 Corner of Fernhill Road and Glenorchy Road there is a collapsed tent with a lot of personal belongings in it, police have been called by an informant who was concerned about the welfare of the person due to the state of the campsite, police do not want to do anything with this and will not be attending they want it attended to as freedom camping, is on the Sunshine Bay side of the road is about 2/3 of the way down the slope of the reserve.	No associated address
FC17/0152	16/03/2017 6:39 AM	Prohibited		Caller reports 2x cars are parked up with people sleeping in them located on the grass area / park up spot which is between Sunshine Bay and Fernhill.	ASPEN GROVE FERNHILL 9300

FC17/0083	07/02/2017 10:37 AM	Prohibited		<p>Hey there are freedom campers down by the toilets at sunshine bay.</p> <p>Thank you</p> <p>**another phone call said they have actually driven down the footpath and parked in some bushes</p>	GLENORCHY-QUEENSTOWN ROAD CLOSEBURN 9371
FC16/0225	18/11/2016 8:26 AM	Prohibited		<p>Hi, we currently live up in fernhill. Off Broadview. The large undeveloped land above us is currently open and unfortunately being used for freedom camping, fly tipping and a dog shit park. What can we do</p> <p>Thanks</p>	5 PINE LANE, SUNSHINE BAY, QUEENSTOWN 9300
FC16/0035	08/02/2016 10:14 AM	Prohibited		<p>RFS Started: 8-Feb-2016 10:07</p> <p>Call In: 1006</p> <p>Issue Location: Glenorchy-Queenstown Road, Glenorchy</p> <p>Details: Caller advised that on the left at the layby at the top of the crest of the hill on Glenorchy Road before turning off toward Sunshine Bay there is a blue w/ silver stripe Subaru Impreza. Someone is</p>	GLENORCHY-QUEENSTOWN ROAD CLOSEBURN 9371

				sleeping in the back. Reg No. BJE468. Note: Customer advised he had reported that the no freedom camping sign at the layby has been torn off a couple of weeks ago and nothing has been done.	
FC16/0029	02/02/2016 11:34 AM	Prohibited		Description of request: Freedom campers in 3 tents still camping on lakeshore just past two mile water intake on sunshine bay track. Unbelievable no toilet? Public health issue?	GLENORCHY-QUEENSTOWN ROAD CLOSEBURN 9371
FC16/0026	29/01/2016 7:29 AM	Prohibited		Freedom campers in tent on lake shore just up from two mile water intake on. Sunshine bay track. Down side track as just going uphill from water intake. Still there	No associated address
FC16/0025	29/01/2016 7:29 AM	Prohibited		Freedom campers in tent on lake shore just up from two mile water intake on. Sunshine bay track. Down	No associated address

				side track as just going uphill from water intake. Still there	
FC16/0020	26/01/2016 9:00 PM	Prohibited		Description of request: Freedom campers in tent with fire just on lakeshore passed two mile water intake on sunshine bay track. Down side track just as going up hill	GLENORCHY-QUEENSTOWN ROAD CLOSEBURN 9371
FC16/0018	22/01/2016 8:47 AM	Prohibited		Description of request: Freedom camper in tent on lake shore with fire going just up from water pump station sunshine bay track	GLENORCHY-QUEENSTOWN ROAD CLOSEBURN 9371
FC15/0071	25/03/2015 8:49am			XXXX called to say that he has seen a Jucy Van with a group of girls freedom camping for the last 2 nights on the GY road just after Sunshine Bay. He saw them yesterday morning at 8am and woke them up and told them to move on ot they'd get a \$200 fine. They were still there at 10am yesterday and again this morning. He also said they pee'd outside the van. After the "Fire Warning" sign at Sunshine Bay you go down a hill and when you go back up the next hill it's the first clearing on the left.	GLENORCHY-QUEENSTOWN ROAD CLOSEBURN 9371
FC15/0016	26/01/2015 10:16am			1 tent is on the beach at sunshine bay, Vanessa is not sure if there is a vehicle around but was walking her dog to find a tent pitched and people asleep. She said they are at the opposite end to the car park.	GLENORCHY-QUEENSTOWN ROAD CLOSEBURN 9371

				Vanessa called back at 10.25 to say that the campers were packing up their tents and leaving. Thanks.	
FC21/0026	23/02/2021 2:23 PM	Prohibited		Hi Team, customer has called about a man that is believed to be sleeping in his car. It is a back van that is all blacked out and maybe has no rego plates. He has been in the area for a couple of weeks. - Located near one mile on the Rd - Queenstown Road between the round about and the sunshine bay turn off. Details are really similar to FC21/0024	GLENORCHY-QUEENSTOWN ROAD CLOSEBURN 9371
FC21/0024	19/02/2021 10:27 AM	Prohibited		Hi there, customer has contacted us to advise of a black car that has had a man sleeping in it for the last two weeks, located near one mile on the QY - Queenstown Road between the round about and the sunshine bay turn off. Can we please have an officer out to assess this? the vehicle owner has painted his plate number black and his car is black. Thanks - Grace	GLENORCHY-QUEENSTOWN ROAD CLOSEBURN 9371

SUNSHINE BAY / GILLIES POINT PHOTO EVIDENCE

RFS complaint photos: Nil

Ambassador photos:

1 MILE COMPLAINTS



FC21/0026	23/02/2021 2:23 PM	Prohibited		<p>Hi Team, customer has called about a man that is believed to be sleeping in his car. It is a back van that is all blacked out and maybe has no rego plates. He has been in the area for a couple of weeks. - Located near one mile on the Rd - Queenstown Road between the round about and the sunshine bay turn off.</p> <p>Details are really similar to FC21/0024</p>	<p>GLENORCHY- QUEENSTOWN ROAD CLOSEBURN 9371</p>
-----------	--------------------	------------	--	---	--

FC21/0024	19/02/2021 10:27 AM	Prohibited		Hi there, customer has contacted us to advise of a black car that has had a man sleeping in it for the last two weeks, located near one mile on the QY - Queenstown Road between the round about and the sunshine bay turn off. Can we please have an officer out to assess this? the vehicle owner has painted his plate number black and his car is black. Thanks - Grace	GLENORCHY- QUEENSTOWN ROAD CLOSEBURN 9371
FC19/0255	24/04/2019 2:37 PM	Prohibited		Hello there, A customer has reported 2 tents down at the one mile reserve at the end of Lake Esplanade just before the One Mile track starts. People have been sleeping there - can you please move them on? Thanks	LAKE ESPLANADE QUEENSTOWN 9300
FC19/0254	24/04/2019 8:36 AM	Litter		Hey guys, just received this email in from XXXX There appears to be a permanent camp site set up at the One Mile car park. As you come onto the One Mile entrance road from Fernhill roundabout there is a track that goes up on your right hand side. The entrance to the track has a removable bollard fixed in to prevent vehicles going up the track. If you walk up the track you see a Tent site set up on the left hand side. Looks like they have been there some time.	LAKE ESPLANADE QUEENSTOWN 9300

FC19/0253	23/04/2019 5:07 PM	Prohibited		There are freedom Campers in Tents along One Mile power house on the green. Reported by XXXX.; ActionLog: (2019-04-23 17:13:00: Response added) - XXXX came in again and left an email address that he would like feedback about this job please. Email on XXXX	LAKE ESPLANADE QUEENSTOWN 9300
FC19/0251	23/04/2019 2:08 PM	Litter		RF19/0195 - Reallocated from Good morning -Two tents down at one mile power house, unsure if anyone is still camping there but tents are still up and rubbish outside, will email photos, is someone able to clear them? See attached,	LAKE ESPLANADE QUEENSTOWN 9300
FC19/0249	23/04/2019 9:48 AM	Waste		Hey guys, Just took a call from XXXXwho called to advised there are freedom campers in tents along one mile power house on the green. He believes they are using the bushes are toilets and there are bottles and rubbish outside the tents. Please can someone take a look.	LAKE ESPLANADE QUEENSTOWN 9300
FC18/0513	08/12/2018 9:57 PM	Prohibited		Caller is alerting to some illegal freedom camping 1 km past the one mile on Glenorchy-Queenstown road the car is described as a Silver converted station wagon.	No associated address
FC18/0496	27/11/2018 9:38 PM	Prohibited		XXXX has phoned as there is a blue Mazda (ETZ457) and a large white campervan parked in the no camping zone located 1km past the one mile roundabout on Glenorchy-Queenstown Road.	No associated address

FC18/0405	14/06/2018 9:14 PM	Prohibited		People freedom camping on Glenorchy Queenstown Road. Caller advised they are 1km up the road from the one mile round about. He couldn't provide many details on the vehicle, just that It is a large rental campervan parked in the no freedom camping area.	No associated address
FC18/0404	13/06/2018 10:15 PM	Prohibited		People freedom camping on Glenorchy Queenstown Road - 1km up the road, just past the one mile round about. Two vehicles - one white van and one dark coloured 'people mover' van. No registration plates.	No associated address
FC18/0391	24/05/2018 9:27 PM	NotSCont		One small van freedom camping on Glenorchy Queenstown Road - 1km up the road, just past the one mile round about. Caller could provide no details of the van except to say it is a small non-self contained van.	No associated address
FC18/0377	05/05/2018 10:25 PM	Prohibited		Two freedom campers, camping on Glenorchy Queenstown Road - 1km up the road, just past the one mile round about Small Juicy rental and one larger private vehicle.	No associated address
FC18/0375	30/04/2018 10:01 PM	Prohibited	API_PNCC AUTO UPDATED AT: May 1 2018 8:11AM	People freedom camping on Glenorchy Queenstown Road - 1km up the road, just past the one mile round about. Black converted vehicle, no registration plate.	No associated address
FC17/0151	15/03/2017 8:19 PM	NotSCont		Caller has advised of two non-self contained vehicles parked up for the night on Glenorchy Queenstown Road. Location is approximately 1km west of the One Mile roundabout. He says there is a dark blue station wagon, possibly a Toyota Camery and an Escape van. He says the station wagon was here two nights ago and he reported	No associated address

				this. He says he has seen the occupants defecating down the bank nearby.	
FC17/0147	13/03/2017 6:54 PM	Prohibited		XXXX advises that there are two men freedom camping in an ordinary station wagon/not self contained at the lookout about 1 kilometer towards Glenorchy from the 'One Mile Roundabout'. He said it is a popular lookout and the people have been there apparently for the past three to four hours. ; ActionLog: (2017-03-13 20:01:00: Response added) - Caller rang back to advise that the freedom campers are still there and are making loud music - blasting 'dance music' from their car stereo. I have referred this through to police comms as the guard can't do anything about music in a public space. Passed what details we have regarding this onto police comms.	No associated address
FC17/0092	15/02/2017 6:06 AM	Prohibited		Caller has advised that there is a man camping at the one mile toilets in a tent.	LAKE ESPLANADE QUEENSTOWN 9300
FC17/0084	08/02/2017 11:38 AM	2days		Description of request: camper van freedom camping on roadside just past one mile carpark for a week now. Number plate td790	FERNHILL ROAD FERNHILL 9300
FC17/0064	23/01/2017 2:21 PM	2days		Can these guys be ticketed please? Parked and camped from 6 pm Saturday 21st January until 10 am this morning. Thanks.	LAKE ESPLANADE QUEENSTOWN 9300

				** at one mile car park over the weekend**	
FC16/0219	08/11/2016 4:46 PM	Prohibited		<p>XXXX has said there has been a few camper vans freedom camping over night at the one mile car park and also at opposite the mouth of one mile creek on the west side.</p> <p>He said he has seen them this afternoon setting up to stay again tonight.</p> <p>He also queried why there isn't more security presence monitoring the freedom camping in this area</p> <p>He would like some feedback.</p>	FRANKTON ROAD QUEENSTOWN 9300
FC16/0072	01/03/2016 4:34 PM	Prohibited		<p>Description of request:</p> <p>Green van rego ur3426 still camping on lakeshore near one mile stream near carpark</p>	LAKESHORE DRIVE DRIFT BAY 9371
FC16/0071	01/03/2016 2:19 PM	Prohibited	same as FC16/0070	<p>Description of request:</p> <p>Green van rego ur3426 still camping on lakeshore near one mile stream near carpark</p>	GLENORCHY- QUEENSTOWN ROAD CLOSEBURN 9371

FC16/0070	01/03/2016 12:53 PM	Prohibited		<p>Customer advises:- Green van rego ur3426 still camping on lakeshore near one mile stream near carpark</p> <p>Thank you</p>	LAKESHORE DRIVE DRIFT BAY 9371
FC16/0062	22/02/2016 1:08 PM	Prohibited		<p>Description of request:</p> <p>Freedom campers in van in lakeshore at one mile carpark near stream been here for several days number plate ur3246</p>	No associated address
FC16/0022	27/01/2016 9:36 PM	NotSCont		<p>Issue Location: Glenorchy-Queenstown Road, Queenstown</p> <p>Details: Three vehicles parked down by the lake front on Glenorchy-Queenstown Road.</p> <p>He advised they are near the look out point, that is about 12km past the One Mile and about 1km past the Fernhill round about.</p> <p>They are in sight from his home on Aurum Lane, and this is not a freedom camping area.</p> <p>One is a campervan, and the other two vehicles are small, he does not think any of the vehicles are self contained.</p>	GLENORCHY- QUEENSTOWN ROAD CLOSEBURN 9371

FC15/0132	26/11/2015 7:19 PM			<p>Issue Location: 1 Glenorchy-Queenstown Road, Queenstown</p> <p>Details: Caller advised there were two vehicles camped over night just on the west side of one mile carpark on glenorchy road. Vehicles are 1x blue 4wd, and 1xwhite van.</p>	GLENORCHY- QUEENSTOWN ROAD CLOSEBURN 9371
-----------	--------------------	--	--	---	---

1 MILE PHOTO EVIDENCE

RFS complaint photos:

FC19/0255



Warranted officer photo evidence:

19/1/2018



19/1/2018



19/1/2018



19/1/2018



5/4/2015



QUEENSTOWN GARDENS COMPLAINTS



FC20/0232	13/11/2020 8:46 AM	Prohibited	Homeless	Morning - XXX from the Garden team called to report someone freedom camping/homeless person in the QT Gardens under a Wellingtonian Tree near the Rotunda. She said one of her team had asked the man to move on but she said he replied saying it was his right to be able to camp there and appeared quite agitated so was hoping we could go out there. She described him as a white male in 30s with 2 dogs.	No associated address
-----------	--------------------	------------	----------	--	-----------------------

				Please can we call XXX with feedback on this also	
FC20/0220	08/09/2020 5:21 PM	Prohibited		Caller advised there is a tent up and looks like people staying there near the public toilets at the Queenstown gardens.	PARK STREET QUEENSTOWN 9300
FC20/0171	23/03/2020 12:52 PM	Prohibited		Caller has advised there is a small to medium sized tent pitched at the very back of the Queenstown Gardens through the trees, opposite end to the bowls club. Looks like they have been camping there all night.	19 PARK STREET, QUEENSTOWN 9300
FC20/0056	24/01/2020 11:27 AM	Prohibited		Re-allocated from RD20/0243 Hello,XXXX has reported someone sleeping in a hammock in the QT Gardens, this is the second time in a week that this has happened. Photo in grid.	PARK STREET QUEENSTOWN 9300
FC20/0049	21/01/2020 9:56 AM	2days		<p>Hello team, please see message from XXXX -" during the morning run we found a person sleeping in the native plant area at Queenstown Gardens. I tried to wake the person, but got no response. I ask you to take the necessary steps."</p> <p>I have attached photos XXXX sent.</p>	PARK STREET, QUEENSTOWN 9300
FC19/0437	31/12/2019 9:06 AM	Nuisance	API_PNCC AUTO UPDATED AT: Dec 31 2019 12:31PM	Caller advised that it looks like some people are setting up a camp, taking up car parks in a non freedom camping space. They are washing up, have hung washing, pulled out chairs to sit around the van on etc. They are just by the Boat Sheds past the botanical gardens. They are in a White Van with a green Zigzag on the sides, she could not see the license plate from her property.	PARK STREET QUEENSTOWN 9300

			Drying clothes in prohibited area.		
FC19/0430	27/12/2019 9:18 AM	Prohibited	API_PNCC AUTO UPDATED AT: Dec 27 2019 3:30PM	<p>Customer: 2 people freedom camping in a tent with a tarp up. They are inside the woods area at the Queenstown Gardens - at the Sherwood right on the Peninsula. XXXX is at the yard all day and is happy to show you where they are located. He told them to leave but they went straight back to sleep. ; ActionLog: (2019-12-27 10:30:00: Response added) - Erin team leader of parks and reserves has called to advise that she has asked the freedom campers to move but they refuse. I have called Cougar security for an ETA and have left a message for them to call back.</p> <p>(2019-12-27 10:39:00: Response added) - Phil from Cougar has called to report he will head down there soon and try and seize the tent, but cant do much during the day.</p> <p>(2019-12-27 10:54:00: Response added) - Phil from Cougar advised the campers have until 11am to leave, thanks.</p>	PARK STREET QUEENSTOWN 9300
FC19/0416	06/12/2019 9:24 AM	Prohibited		XXXX called and said that someone is camping in the Queenstown gardens in the Rose Garden area. She has told them they need to move on but with the rain she said they do not look like they are moving anytime soon so has requested us to put through an RFS to reg. Please can someone go out ASAP to move the camper on. If you need more specifics on location please call XXXX. Thanks, Nina (reallocated from RG19/2268)	No associated address
FC19/0194	17/03/2019 8:42 AM	Prohibited		Caller called to advise that there are about 3 or 4 people in hammocks and sleeping bags camped at the high point of the gardens and looks as if they have been there since last night.	No associated address

FC19/0175	07/03/2019 6:41 PM	Prohibited		<p>Caller is requesting that Cougar perform their checks of the Queenstown Gardens - currently there are 6 vans parked in by the bowling area and gravel parking lot. Apparently in the past they have not been patrolled, and the caller is so concerned about the state in which freedom campers leave these areas that he is thinking about installing cameras to ensure they are attending.</p> <p>Please can both Cougar Security and council call the caller back (tonight and tomorrow, respectively) to discuss the issue.</p>	No associated address
FC19/0173	07/03/2019 9:28 AM	Prohibited		<p>Hi team, as per email from Lainy, Person sleeping in his car parked outside the gardens. Rego FCU738, Grey BMW.</p>	PARK STREET QUEENSTOWN 9300
FC19/0153	25/02/2019 10:32 PM	Prohibited	API_PNCC AUTO UPDATED AT: Feb 27 2019 6:34AM	<p>XXXX said he assists Cougar and said he wants to notify them of two freedom camping Mitsubishi private vans (TP4388 and EQS721) that he said are parked up at the very end of the Queenstown Gardens in the gravel end right into the gardens bowling green.</p>	PARK STREET QUEENSTOWN 9300
FC19/0149	24/02/2019 1:22 PM	Nuisance		<p>Freedom campers in the main carpark of the Queenstown Gardens near the bowling greens - theyve hung out washing and parked up their van in the carpark. Unsure of the rego numbers on the vans.</p>	PARK STREET QUEENSTOWN 9300
FC19/0138	19/02/2019 12:08 PM	Prohibited		<p>Hi there,</p> <p>Details: XXXX called from Queenstown Gardens to say that there is someone camping in the gardens down by the Scotts Memorial Statue, they are in a green tent right at the back of the park quite hidden away. I have passed this onto Ash.</p>	PARK STREET QUEENSTOWN 9300

FC18/0116	31/01/2018 8:50 PM	Prohibited		Caller reporting 2 vehicles parked by the Tennis Club in the Queenstown Gardens. 1 Honda Odyssey, Blue, registration plate: BSS584; 1 Toyota, Blue, registration plate: CZE111. The Honda is has no current WOF or registration as well.	PARK STREET QUEENSTOWN 9300
FC18/0112	31/01/2018 11:48 AM	Prohibited		Hi team, XXXX has messaged: I have reported the grey van parked to the north of the gardens previously and phoned yesterday. It is still on site. Please send an officer around to move this van. Many thanks -	PARK STREET QUEENSTOWN 9300
FC18/0108	30/01/2018 2:28 AM	NotSCont		Freedom Camping Afterhours have put though a general RFS to customer services as XXXX rang wanting to put through a freedom camping complaint, saying someone was camping at the Queenstown Gardens by the rotunda in a sleeping bag. Rang through to Cougar to see if this is something they'd follow up with or not, duty officer advised that they patrol it earlier in the morning and that they have already been to this one and know about it, and have already moved them along. Won't log through as a job to Cougar as they're already aware and have attended earlier, just logging here for our reference. This also was on advised to afterhours on 28 January 2018 however we are working through a backlog of RFS's	PARK STREET QUEENSTOWN 9300
FC18/0052	20/01/2018 7:44 AM	Prohibited	API_PNCC AUTO UPDATED AT: Jan 21	Caller advised there was a white, single campervan parked on Park Street outside the gardens which was in a no freedom camping area with deck chairs on the berm.	PARK STREET QUEENSTOWN 9300

			2018 6:11AM		
FC17/0284	03/10/2017 11:58 AM	Prohibited		<p>Hi there,</p> <p>XXXX one of our custodians called to advise there is a blue tent pitched up in the vicinity in the attached map.</p> <p>He wasn't too sure how to explain where it is, but it may be in this vicinity in the attached map.</p> <p>But he said it's in the gardens, next to the carpark on Park Street, by the footpath.</p> <p>You can give him a call to clarify on XXXX</p> <p>Thank you,</p> <p>Gizela</p>	PARK STREET QUEENSTOWN 9300
FC17/0251	17/07/2017 8:37 AM	Prohibited		Freedom Camping at gardens car park today in a tent as per photo attached	PARK STREET QUEENSTOWN 9300

FC17/0228	30/05/2017 8:38 AM	Prohibited		<p>Hi there,</p> <p>Customer emailed advising a freedom camper van is parked on Park Street, outside Queenstown gardens.</p> <p>Freedom camper is on Park street - white van reg YA1488</p> <p>And has been there since Sunday 21 May</p> <p>Could you please advise on the outcome in the notes?</p> <p>Thank you,</p> <p>Gizela</p>	PARK STREET QUEENSTOWN 9300
FC17/0225	26/05/2017 3:57 PM	Prohibited		<p>Hi there,</p> <p>Please refer to original RFS- FC17/0224</p> <p>Customer emailed advising the freedom camper van is still parked on Park Street, outside Queenstown gardens.</p> <p>Freedom camper is on Park street - white van reg YA1488</p> <p>And has been there since Sunday 21 May</p> <p>Could you please advise on the outcome in the notes?</p>	PARK STREET QUEENSTOWN 9300

FC17/0224	24/05/2017 11:10 AM	Prohibited		<p>Hi there,</p> <p>A Freedom Parking complaint received on Park Street Queenstown Gardens</p> <p>Description of request:</p> <p>Park street has a white van reg YA1488</p> <p>Sleeping there since Sunday !! Why are rate paying citizens penalised for parking?</p>	PARK STREET QUEENSTOWN 9300
FC17/0009	01/01/2017 6:59 AM	Prohibited		Freedom camping in the Botanical Gardens, approx 18 cars.	PARK STREET QUEENSTOWN 9300
FC16/0205	20/10/2016 8:27 AM	Prohibited		<p>XXXX has emailed the following:</p> <p>Freedom camper in the gardens car park, please advise via email the outcome.</p>	PARK STREET QUEENSTOWN 9300

				See attached photo	
FC16/0078	10/03/2016 8:49 AM	Litter		Freedom campers on Park Street near the Entrance to the Gardens they are sleeping in their cars at nights and making a mess left beer bottles all over customers car. They are still there now. Caller wishes to remain anon.	PARK STREET QUEENSTOWN 9300
FC16/0076	07/03/2016 9:16 AM	Prohibited		XXXX advises there are a few campers park on the ground along Park street just outside the entrance to the gardens, They are there at the moment, looks like they have been here all night, they are drying washing out etc. Please can someone investigate. Thanks very much	PARK STREET QUEENSTOWN 9300
FC16/0074	03/03/2016 1:05 PM	Prohibited		From XXXX- A freedom camper appears to have spent the night on Park St (across from number 70) sleeping in his car. Car is a dark blue Honda Stream FWS991. I observed the occupant cleaning his teeth and spitting out toothpaste onto the grass verge just after 11am today, before locking up his vehicle and wandering away towards town. No public toilets are available anywhere nearby (those next to bowling green in gardens would be nearest - so one can only assume he has done ablutions behind a tree on foreshore, as	PARK STREET QUEENSTOWN 9300

				<p>there are a few nearby.</p> <p>Thanks</p>	
FC16/0063	24/02/2016 7:49 AM	Prohibited		<p>Issue Location: Park Street, Queenstown</p> <p>Bylaw Issue: Freedom Camping</p> <p>Details: Caller has advised that someone is freedom camping in a maroon vehicle. REG#CUL777</p> <p>They are located on the grassy patch on the left hand side of the road, just as you enter the Queenstown Gardens and would like this followed up. There are about 3-4 other vehicles as well.</p> <p>Duty Officer Contacted? Spoke to Officer</p>	PARK STREET QUEENSTOWN 9300
FC16/0055	18/02/2016 8:18 AM	Prohibited		<p>RFS Started: 18-Feb-2016 6:54</p> <p>Call In: 0654</p> <p>Issue Location: Park Street, Queenstown</p> <p>Bylaw Issue: Freedom Camping</p> <p>Details: rego YF4897 Toyota van is parked at the Queenstown gardens carpark from over night.</p> <p>Duty Officer Contacted? Spoke to Officer</p>	PARK STREET QUEENSTOWN 9300

				<p>Customer has requested feedback? No via (Unknown)</p> <p>Thank you</p>	
FC16/0038	11/02/2016 8:21 AM	Prohibited		<p>XXXX reports some freedom campers down in Queenstown Gardens. They are down at the point by the outer walking track, where the wires go out into the bay. There is an orange hammock strung up in the trees that they have been using. He has photos if we want them, told him not necessary at this stage. Thanks.</p>	No associated address
FC15/0158	02/01/2016 7:32 AM	Prohibited		<p>Issue Location: Queenstown Gardens, Queenstown</p> <p>Bylaw Issue: Freedom Camping</p> <p>Details: Call advised there is approx. 4 cars, some tents and some people just sleeping outdoors at the Queenstown gardens car park nearest the bowling green.</p> <p>Duty Officer Contacted? Not applicable</p> <p>Name/Number: (Unknown)</p> <p>Customer has requested feedback? No via (Unknown)</p>	PARK STREET QUEENSTOWN 9300

				Thank you	
FC15/0051				There is a gold van BCQ522 in Qstn gardens above the hort team building that are setting themselves up for lunch etc. XXXX said they were asked to move on. Please check tomorrow to see that they did not sleep there overnight. Thanks	PARK STREET QUEENSTOWN 9300

QUEENSTOWN GARDENS PHOTO EVIDENCE

FC20/0049



FC16/0205



Warranted officer photo evidence:

13/8/2015



18/2/2016



18/2/2016



EVENT CENTRE COMPLAINTS



FC16/0239	14/12/2016 5:02 PM	Waste		XXXX at QEC reports freedom campers in their car park the last few nights, urinating etc there. Can you please raise an RS, we will patrol tonight?	JOE O'CONNELL DRIVE FRANKTON 9300
-----------	--------------------	-------	--	---	--------------------------------------

EVENT CENTRE PHOTO EVIDENCE

RFS complaint photos: Nil

Ambassador photos:

QUEENSTOWN RECREATION RESERVE COMPLAINTS

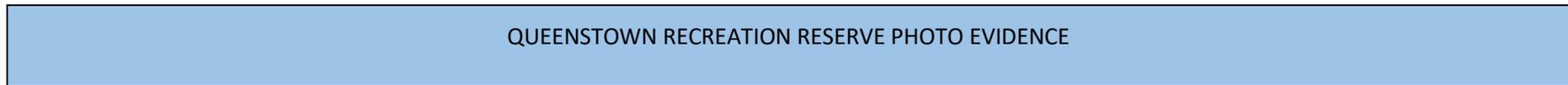


FC15/0143	12/12/2015 9:00 AM	Prohibited		1 x Freedom Camper in White van (Rec ground carpark)	MEMORIAL STREET QUEENSTOWN 9300
-----------	--------------------	------------	--	--	------------------------------------

FC15/0142	12/12/2015 9:36 AM	Prohibited		<p>Issue Location: Memorial Street, Queenstown</p> <p>Bylaw Issue: Freedom Camping</p> <p>Details: Called to advise of freedom campers in the recreation ground carpark. Number plate is ESP814 have left rubbish all around them as well. Corner of memorial and camp streets</p> <p>Duty Officer Contacted? Spoke to Officer</p>	MEMORIAL STREET QUEENSTOWN 9300
FC19/0289	07/06/2019 9:07 AM	Prohibited		<p>Hey team, a customer phoned to report there is a vehicle parked in the memorial street rec ground carpark opposite jucy snooze that has people who have a coupon on the dashboard but are clearly sleeping in the vehicle and XXXX thinks they have been there all week. Can this be looked into please? The vehicle's registration is AWQ406, there is lots of condensation on the windows and it is a campervan.</p>	MEMORIAL STREET QUEENSTOWN 9300
FC17/0240	22/06/2017 1:28 PM	Prohibited		<p>Freedom Camping Complaints. Hey customer regularly sees people sleeping in their cars by the rec ground. i have advised her to call at the time. but she asked if the area could be patrolled in the mornings Thanks</p>	MEMORIAL STREET QUEENSTOWN 9300
FC16/0176	04/08/2016 8:47 AM	Prohibited		<p>Hey, XXXX advises there is a gentleman sleeping under the bridge outside the QT library.</p> <p>She wants someone to go and speak to him. As she doesn't think it is a good look for QT</p>	MEMORIAL STREET QUEENSTOWN 9300

FC17/0060	20/01/2017 12:55 PM	Prohibited		XXXX from the library has just reported an abandoned white tent with bags still in it, she suspects they are freedom camping as she seen two people blonde with dreadlocks coming to and from the tent. The Tent is located by the creek behind the library.	GORGE ROAD QUEENSTOWN 9300

RFS complaint photos: Nil



Nil

GORGE ROAD (MATAKAURI PARK +) COMPLAINTS



FC21/0013	29/01/2021 6:46 AM	Prohibited		<p>Customer called on to report a freedom camper. Location described as being 1km from the industrial area, towards Watties Track. It is a green juicy campervan.</p> <p>Customer left her contact number of XXXX however requested to remain anonymous.</p>	GORGE ROAD, QUEENSTOWN 9300
-----------	--------------------	------------	--	--	-----------------------------

FC20/0181	16/04/2020 12:34 PM	Prohibited		Hi Team, Please see email.	GORGE ROAD QUEENSTOWN 9300
FC20/0103	18/02/2020 9:28 PM	Prohibited		Caller has advised that there are freedom campers at the Industrial Place Carpark. He has advised that they are tucked away in the back left corner in a white VW van.	GORGE ROAD QUEENSTOWN 9300
FC19/0295	23/06/2019 10:46 AM	Prohibited		Caller has advised that they have been clamped after being too drunk to drive last night. Caller needs to talk to someone about the situation, and about getting un-clamped. Caller would like to be contacted ASAP; ActionLog: (2019-06-23 11:24:00: Response added) - Caller has advised he is unable to pay the \$400 dollars for the fines, and has given the impression that he will remove the clamp himself with the help of some friends. From previous calls the impression is that they will attack the clamp with an angle grinder.	9 GORGE ROAD, QUEENSTOWN 9300
FC19/0174	07/03/2019 4:07 PM	Prohibited		Update**** customer has emailed with further info. See attached. Hi there, this customer has informed us that there are people sleeping in their vehicles on Gorge Rd and sneaking into their business to use their facilities. Can this please be monitored. Full email attached. Thanks	GORGE ROAD QUEENSTOWN 9300

FC19/0154	26/02/2019 6:49 AM	NotSCont		There are 4x campervans and vans parked up camping from over night in the Matagarry carpark on Gorge Road. Caller was unable to get the vehicle registration numbers.	GORGE ROAD QUEENSTOWN 9300
FC19/0025	09/01/2019 7:13 AM	Prohibited		x1 campervan (PZ1866) freedom camping just before you get into Arthurs Point coming from Queenstown.	GORGE ROAD QUEENSTOWN 9300
FC19/0011	02/01/2019 10:46 PM	Prohibited		PZ1866 - White Van UA1656 - Blue Van As youre heading towards Arthurs Point, coming along the road you reach a point where you drop down the hill towards the first bridge, and on the right are these two vehicles White van - ZJ4369 Closer to town, on the right hand side, this vehicle is also on the side of the road	GORGE ROAD QUEENSTOWN 9300
FC18/0516	13/12/2018 6:41 AM	Litter		Caller reporting there are multiple Wicked camper vans parked halfway down Gorge Road with a large amount of trash bags outside the vans. Caller did not want to give his details.	GORGE ROAD QUEENSTOWN 9300
FC18/0511	07/12/2018 6:33 AM	Prohibited		Customer reports a freedom camper in a non permitted area. The location is described as being just before you go into Arthurs Point, near the old pub. Registration is FJW38. ; ActionLog: (2018-12-07 07:33:00: Response added) - Guard advised have been onsite and issued a ticket #305414.	GORGE ROAD QUEENSTOWN 9300

FC18/0423	19/07/2018 9:49 AM	2days		<p>Hi there,</p> <p>Customer called to advise that there have been Freedom campers that have been camping in the same spot for more than two nights.</p> <p>He said this is their third day/night there. Apparently they have also been leaving rubbish outside as well.</p> <p>He's not sure of the rego, but it's a silver 'space ship' campervan.</p> <p>It's located past the community gardens and a little further up (towards Arthurs Point)</p> <p>Would you be able to investigate this please?</p> <p>Thanks,</p> <p>Giz</p>	GORGE ROAD QUEENSTOWN 9300
FC18/0316	29/03/2018 7:49 PM	2days		<p>Caller advised there are two campervans parked at this location freedom camping. He said it was the same campervans for the last 3 nights and nothing has been done. He went and spoke to them and they advised they will park on private land until 10 then they will move because they are aware of the jurisdiction and know they can't be prosecuted. XXXX is extremely concerned that they know how to rort QLDC's system and post it on camper mate for everyone to do. He advised something will need to be done soon about the system before they take matters into their own hands. I advised the patrol will investigate this in their normal patrol and he</p>	434 GORGE ROAD, RD 1, QUEENSTOWN 9371

				asked if Cougar can contact him when he is on site at Gorge street. Rego number: ENE11 EAC521	
FC18/0315	29/03/2018 5:21 PM	NotSCont		Caller has advised that a silver van has been parked in the park right near to the community gardens since 15.00 today. It does not appear self-contained, and he believes they intend to sleep there tonight. Location is just off Gorge Road in Arthurs Point.	GORGE ROAD QUEENSTOWN 9300
FC18/0309	27/03/2018 8:24 PM	Prohibited		Two vans freedom camping by the old pub in Arthurs Point. Location on McChesney Road, by the corner with Gorge Road, near Watties Track. Two vans - ENE11 and EAC21.	MCCHESENEY ROAD ARTHURS POINT 9371
FC18/0308	27/03/2018 1:40 PM	Prohibited		Hi there, XXXX has called about some freedom campers parked (if you are driving from QT to AP) just before the two lane bridge before the old pub site, before that but after the Canyon Ridge B and B. There were some there this morning and also the other evening. XXXX was just wondering if we can include this on our evening patrol tonight -	GORGE ROAD QUEENSTOWN 9300

FC18/0303	26/03/2018 2:51 PM	Prohibited		<p>Freedom Camping</p> <p>Have had 2 calls over the weekend re the above. Four campervans parked in the community gardens on Gorge road Saturday morning and appearing to be on a regular basis and three parked in the layby across from Farrycroft Row, the entrance to Matakauri Lodge. Any possibility of enforcement checking these zones ?</p> <p>*Was meant to forward any Councillor requests straight to Angela for this week only but entered this and then received her email one minute later... Please check with her before proceeding.</p>	GORGE ROAD QUEENSTOWN 9300
FC18/0297	24/03/2018 8:30 AM	NotSCont		<p>Caller reporting there are now multiple vehicles at the freedom camping spot on Gorge Road, and at least one of them is clearly not self-contained.</p>	GORGE ROAD QUEENSTOWN 9300
FC18/0295	23/03/2018 5:37 PM	Prohibited		<p>Caller has advised that there are 3 x large campervans parked up at the Community Garden on Gorge Road, opposite Matakauri Park. He says that the vehicles have been here for a couple of hours and he believes they are settling in for the night. He was not able to see any registration details of the vehicles.; ActionLog: (2018-03-23 20:13:00: Response added) - Onsite time - 17.50 all 3 campers are self contained and are allowed to be there. off site time 17.55</p>	GORGE ROAD QUEENSTOWN 9300
FC18/0260	11/03/2018 8:26 AM	Prohibited		<p>Caller rang in as there is a vehicle that has been at Matakauri Park all night and then another 2 vehicles about 5-600 meters up the road towards Arthurs</p>	GORGE ROAD QUEENSTOWN 9300

				Point. He did not get car descriptions or license plates sorry.	
FC18/0257	09/03/2018 8:46 PM	NotSCont		Caller has advised of one campervan parked up the hill from the old pub in Arthurs Point, near the intersection with Gorge Road and McMillan Road. He says there are also 5 campervans parked near the skate park in Arthurs Point.	MCMILLAN ROAD ARTHURS POINT 9371
FC18/0255	08/03/2018 8:05 PM	Prohibited		There is a gravel area on the right hand side of the road near the shot over jet boat place on Gorge Road/Arthurs Point Road, a freedom camper has been staying there since last weekend (was noticed Sunday the 25th Feb). Has his van set up and has been seen every morning around 6:30am when the caller has gone to work.	ARTHURS POINT ROAD ARTHURS POINT 9371
FC18/0250	05/03/2018 9:46 AM	Prohibited		Hi there, Customer advised there is a van that seems to be FC just before the 80km zone on Gorge Rd Queenstown Bound. Not sure if this is before the FC Zone begins sign... Customer didn't have the rego. (Map attached of where the FC is)	GORGE ROAD QUEENSTOWN 9300
FC18/0249	05/03/2018 6:42 AM	Prohibited		1x van is parked on the down hill side of the road as you come into Arthurs Point. Caller did not have the rego.	ARTHURS POINT ROAD ARTHURS POINT 9371

FC18/0165	13/02/2018 8:43 AM	Prohibited		Hi there, XXXX messaged: There are people freedom camping illegally along Gorge Road. Is someone moving them on? - Gracie	GORGE ROAD QUEENSTOWN 9300
FC18/0126	02/02/2018 6:43 AM	NotSCont		Caller has advised that there are two cars camping on the side of the road at this location. There is a van still parked out at the community gardens and has been there all week.	GORGE ROAD QUEENSTOWN 9300
FC18/0121	01/02/2018 2:49 PM	Prohibited		Hi there, Customer emailed regarding freedom camper parked at Community Gardens. (Original email with photos attached) Would you be able to investigate and email XXXX	1 GORGE ROAD, QUEENSTOWN 9300
FC18/0118	01/02/2018 6:29 AM	NotSCont		Caller has advised that there are two vehicles on the community gardens property now. One is a campervan but is not a campervan. Rego: GBT660. The other van has been here for a week now. Rego: BYE489	GORGE ROAD QUEENSTOWN 9300
FC18/0115	31/01/2018 6:37 AM	NotSCont		Caller has advised that the van that was parked at the Community Vege Garden yesterday are still camping there since yesterday. He called yesterday as well and they have now been there for four nights.	GORGE ROAD QUEENSTOWN 9300
FC18/0102	30/01/2018 8:39 AM	Prohibited		Freedom Camping- Hi team , XXXX saw couple of people camping in the garden area at Gorge Road in an old van dark blue /black colour (not sure) ,two blue deck chairs as well ,there was a tent which they	GORGE ROAD QUEENSTOWN 9300

				put up and stayed in .She saw them last night and again this morning at 7:50am . Please investigate .	
FC18/0099	30/01/2018 6:43 AM	Prohibited		Caller has advised that there is a van freedom camping at the Community Vege Garden in Gorge Road near Matakauri Reserve.	GORGE ROAD QUEENSTOWN 9300
FC18/0091	29/01/2018 7:41 AM	Prohibited		Customer advised the same grey van is camping on the northern side of the community gardens on Gorge Road again. (originally there were 2 vans - RFS 772014)	1 GORGE ROAD, QUEENSTOWN 9300
FC18/0083	27/01/2018 8:45 PM	Prohibited		On the Arthurs point side of the community garden there is two separate vans that are freedom camping. This will be there 3rd night here. Caller phoned this morning and advised they were here and is pretty upset they have not been moved on.	GORGE ROAD QUEENSTOWN 9300
FC18/0082	27/01/2018 8:42 PM	Prohibited		Caller has phoned in about 2 grey vans camping for several days on the Northern side of the Community Gardens on Gorge Road. They are off during the mornings but back again in the evenings.; ActionLog: (2018-01-29 07:44:00: Response added) - Onsite 0740-0750 ticketed 2 cars.	GORGE ROAD QUEENSTOWN 9300
FC18/0080	27/01/2018 7:06 AM	Prohibited		Caller advised there was a two white campervans parked on the Arthurs Point side of the community gardens. The caller believes these two are routinely freedom camping here.; ActionLog: (2018-01-29 07:42:00: Response added) - onsite 0740-0745, 2 vehicles ticketed.	GORGE ROAD QUEENSTOWN 9300

FC18/0030	12/01/2018 9:20 PM	Prohibited		Caller has advised of a small white campervan on the shingle at the side of the road just before the McChesney Bridge (the small one before the Shotover jet bridge). It is Toyota Hiace-like and white with reg. Y16125. Caller is concerned about them camping there overnight unlawfully.	GORGE ROAD QUEENSTOWN 9300
FC17/0238	09/06/2017 8:39 AM	Prohibited		Freedom Camping Complaints Good morning I have called your office a number of times re freedom campers on gorge road between Queenstown and Arthur's point. I Drive to work this morning and they are still there. Can you sort this as you have laws against this. Get out early between 6.30am and 7.00 and you will catch them Thanks	ARTHURS POINT ROAD ARTHURS POINT 9371
FC17/0236	07/06/2017 7:07 AM	2days		Caller has advised that there are two vans freedom camping for two to three weeks at this location. It is nearest to the 80km area heading towards Arthurs Point. They are not in self contained vehicles.	GORGE ROAD QUEENSTOWN 9300
FC17/0229	31/05/2017 7:30 AM	2days		Rego BE5378 green Toyota van is parked up camping. Has been there all week. This is located at the no camping area reserve.	GORGE ROAD QUEENSTOWN 9300
FC17/0221	16/05/2017 7:03 AM	2days		Caller advised of two gray Van with curtains that has been parked for almost 2 weeks on the Gorge Road, past the 1st house beside the willows, where the motorbike guys are at. Caller says no one has asked them to move on and are not allowed to camp there. Caller did not have the registration number of the vans.	GORGE ROAD QUEENSTOWN 9300

FC17/0201	21/04/2017 9:07 AM	Prohibited		Drea has reported a car parked on Gorge Road beside the wetlands track that is freedom camping currently. No rego details but it is a white Bendor Crissa Van	GORGE ROAD QUEENSTOWN 9300
FC17/0108	23/02/2017 10:15 AM	Prohibited		Donnie 2 camper vans that are freedom camping in the wetland area, near Gorge Road Retail Centre. Please infringe ASAP	GORGE ROAD QUEENSTOWN 9300
FC17/0069	25/01/2017 8:37 AM	Prohibited		Caller has reported that there is a person freedom camping in their silver honda odyssey in the Gorge Rd carpark. rego CED31	GORGE ROAD QUEENSTOWN 9300
FC16/0156	23/06/2016 12:00 AM	Litter		There is a juicy rental van parked up on the side of the road near the McChesney bridge with rubbish all around it. Can someone please head up there and have a look JKC431	GORGE ROAD QUEENSTOWN 9300
FC16/0154	19/06/2016 5:49 PM	Prohibited		Issue Location: Gorge Road, Queenstown Details: The caller advises this vehicle is freedom camping near the Queenstown CBD. She described the location as "the back down to Arthurs Point, near the new two lane bridge." She did not provide any further information. I described this to Cam who said he would be doing a patrol in town tonight anyway. Vehicle Description: Juicy branded campervan	GORGE ROAD QUEENSTOWN 9300

FC16/0082	13/03/2016 8:26 AM	Prohibited		<p>We have recorded the following information:</p> <p>RFS Started: 13-Mar-2016 8:27</p> <p>Call In: 0826</p> <p>Issue Location: 11 Gorge Road, Queenstown</p> <p>Bylaw Issue: Freedom Camping</p> <p>Details: Caller XXXX reports freedom campers across the road from this address. He says they have come over and used facilities without permission.</p>	11 GORGE ROAD, QUEENSTOWN 9300
FC15/0154	31/12/2015 10:04 PM	Prohibited		<p>Issue Location: 11 Gorge Road, Queenstown</p> <p>Bylaw Issue: Freedom Camping</p> <p>Details: There is a big silver van outside the hostel since last night and there are people staying in the van sleeping with their feet out. Rego number HZT585.</p> <p>Customer has requested feedback? No via (Unknown)</p> <p>Thank you</p>	11 GORGE ROAD, QUEENSTOWN 9300

FC15/0138	11/12/2015 8:30 AM	Prohibited		<p>Hi there</p> <p>Caller advised there is frequently people freedom camping down by the Gorge Road Harvest Allotment Gardens.</p> <p>The present ones have been staying there for 3 nights - they usually leave by 10 or 11am. They are dropping human waste at the site.</p> <p>1 apollo campervan there at the moment - HKH348</p>	GORGE ROAD QUEENSTOWN 9300
FC15/0137	10/12/2015 12:00 AM	NotSCont		<p>On Gorge road - beyond the wetlands and mulch storage area. HKH348 - Freedom camping over night. Not self contained</p>	GORGE ROAD QUEENSTOWN 9300
FC15/0130	25/11/2015 3:30 PM			<p>XXXX called to advise there is and has been a white older style camper van that has been parked at the Matakauri walkway (by the swamp board walk for ages. She thinks the rego is LT3400, the guy who has it is quite settled in and she does not think that he should be there, she mentioned that she was going to have a word with him, but I told her it not a good idea and to let us deal with it. She does not want to be contacted back, just have the van moved on. Thanks</p>	GORGE ROAD QUEENSTOWN 9300
FC15/0127	20/11/2015 2:50 PM			<p>Good afternoon</p> <p>I wish to report a possible freedom camping violation. A guy in a white small camper van has been holed up for the past week at the car park heading out of town off Gorge road, right hand side, where cars park to walk or run the tracks on the marshland. He is there now working on his van and</p>	GORGE ROAD QUEENSTOWN 9300

				has been there every morning for the past week at 6am.	
FC15/0126	20/11/2015 8:00 AM			<p>In relation to FC15/0125 :A gentleman called to advise that a white mazda van has been freedom camping the last week at the car park on Gorge Rd near the wetlands.</p> <p>He doesn't have the registration number, sorry.</p> <p>XXXX called back very irate to inform us that the vehicle is still there and the gentleman is still freedom camping. He would like someone out there ASAP to move him on and infringe him. Thanks</p>	GORGE ROAD QUEENSTOWN 9300
FC15/0125	17/11/2015 4:43 PM			<p>Afternoon,</p> <p>A gentleman called to advise that a white mazda van has been freedom camping the last week at the car park on Gorge Rd near the wetlands.</p> <p>He doesn't have the registration number, sorry.</p>	GORGE ROAD QUEENSTOWN 9300
FC15/0117	06/11/2015 8:21 AM			XXXX advises there is a male freedom camping approximately 300m from 371 Gorge Road towards the Queenstown side and on the right hand side of the road. He doesn't believe he has a self contained vehicle.	371 GORGE ROAD, ARTHURS POINT, QUEENSTOWN 9371

FC15/0086	26/01/2015 10:16am			XXXX has rang as Freedom Campers at the Community Gardens are still an ongoing issue. This morning a women in a Space Campervan was witnessed squatting in public view. They did not get details of the van but are hoping the Community Gardens can be monitored more frequently for Freedom Campers particularly in the morning between 7-8am.	GORGE ROAD QUEENSTOWN 9300
FC15/0074	26/3/2015 2:08pm			Dear Sir/Madam Would it be possible for the traffic wardens that monitor the freedom camping sites to add the community garden to their rounds. There has been a spate of thefts of produce from the garden and whilst it may not be the freedom campers, they often park overnight just outside the garden. If you require any additional information, please do not hesitate to contact us or call me onXXXX Many thanks,	GORGE ROAD QUEENSTOWN 9300
FC14/0019	03/11/2014 9:52 AM			Issue Location: Gorge Road, Arthurs Point Details: XXXX called to report freedom camping in the 1st layby after the 80k sign heading out to Arthurs point. It is a white station wagon, occupant inside and a box of their belongings nearby. Called to Ricky who suggested it was permitted at this location.	GORGE ROAD QUEENSTOWN 9300

FC14/0004	13/08/2014 9:40 AM			<p>XXXX has called 2 times before regarding this vehicle which he believes is Freedom camping – DPQ 838. He says that it is a Lorry type vehicle which parks on the land across from his house on Gorge Road, along where the old single bridge used to be and a pub. XXXX says the vehicle has parked now a few times over the season and stays for around 10 days. XXXX would like to be called to confirm if this is in fact freedom camping or if the vehicle is ok to be there. He did think he saw a parking officer looking at the lorry before but was never told if this was a breach or not. Could someone confirm this with him so he will stop calling when vehicle arrives.</p> <p>RFS for linking – FC14/0002 and PK14/0059. I couldn't see an outcome on the RFS's to tell him over the phone.</p>	GORGE ROAD QUEENSTOWN 9300
FC14/0002	14/07/2014 9:37 AM			<p>We have recorded the following information:</p> <p>RFS Started: 12-Jul-2014 11:08</p> <p>Call In: 11:04</p> <p>Issue Location: Gorge Road, Arthurs Point</p> <p>Bylaw Issue: Freedom Camping</p> <p>Details: Caller wants to report what he thinks might be uncertified freedom camping along Gorge Road</p>	GORGE ROAD QUEENSTOWN 9300

				<p>next to where the old pub is in Arthurs Point, close to the bus stop that heads into Queenstown. Caller didn't have vehicle details but wants to advise he saw police attending yesterday but they are still parked there. Caller mentioned he's seen generators lit up at night and smoke out of a chimney on the truck at night.</p> <p>Duty Officer Contacted? Not applicable</p>	
--	--	--	--	---	--

GORGE ROAD (MATAKAURI PARK +) PHOTO EVIDENCE

RFS complaint photos:

FC18/0121



20180129_073800



20180130_075246

Property	Value
Description	
Title	
Subject	
Rating	☆☆☆☆☆
Tags	
Comments	
Origin	
Authors	
Date taken	29/01/2018 7:38 AM
Program name	G930FXXU1DQJ1
Date acquired	
Copyright	

Property	Value
Description	
Title	
Subject	
Rating	☆☆☆☆☆
Tags	
Comments	
Origin	
Authors	
Date taken	30/01/2018 7:52 AM
Program name	G930FXXU1DQJ1
Date acquired	
Copyright	

SHOTOVER DELTA COMPLAINTS



FC20/0050	21/01/2020 12:17 PM	Prohibited		Hi team, XXXX has called to advise there is a van camping down by the Kawarau river. He said from the delta road, there is a cycle track heading towards QT, and about 200 metres along the track on the flat by the hill is a van that is camping to the side of the cycle track. There are people there with all their camping stuff out. Can someone please head down to educate them on where	SHOTOVER DELTA ROAD LOWER SHOTOVER 9304
-----------	---------------------	------------	--	---	--

				<p>they are allowed to camp.</p> <p>Thanks</p> <p>Amanda</p>	
FC19/0066	19/01/2019 9:39 AM	Prohibited		<p>Caller has advised there are 3 people that appear to be camping in the shotover delta. They have advised that the people were caught throwing rubbish into the bushes, and the callers husband has confronted them about the situation. There are 2 vehicles, one white and one red.</p>	MARGARET PLACE FRANKTON 9300
FC18/0411	26/06/2018 9:02 AM	Prohibited		<p>E-mail received from customer re someone camping in a tent at shotover delta reserve. Image attached. Can you please investigate & feedback to Lance. Thanks Michelle</p> <p>Hello, I spotted this through the willows, from track TRK 365. Just before bollard on right hand side. Heading in from the delta. 50m approx away from track.</p> <p>Regards</p>	SHOTOVER DELTA ROAD LOWER SHOTOVER 9304
FC18/0398	31/05/2018 12:09 PM	Prohibited		<p>Hi there: Not sure if this is going to the right place but just to let you know that there has been a tent up in the bush at Shotover Delta (start of the 2Rivers Trail towards Frankton) for the last week. - see attached -</p>	
FC18/0234	28/02/2018 9:35 AM	Prohibited		<p>Hello, message form XXXX: Hi there, I just discovered this tent hidden just off the Queenstown Trail at Shotover Delta.</p> <p>Turn right off the track where there is an old helmet on a post.</p> <p>Photos attached.</p>	

				Thank you	
FC18/0206	21/02/2018 4:52 PM	2days		<p>Hi Team, XXXX called to let us know about a Freedom camper that seems to have been hiding along the cycle track near the Shotover Delta.</p> <p>He said that it has been there for at least 2 weeks on a regular basis. He is in a White van and is definitely not self contained. He said that the guy was having a shower this morning and told Andrew when he approached him to F*** off. Registration KFW470. He said that It is along the cycle track heading towards Frankton. He said there is a path that is wide enough to drive down. He is about a 1km down the path. He siad some bollards were recently put up there. If you get to them it is to far and he is just back from there. He said that hi is hiding in the willow trees on the river side. Hopefully you will find hi. Can this please be looked into. Thanks</p>	TUCKER BEACH ROAD LOWER SHOTOVER 9371
FC18/0166	13/02/2018 10:06 AM	Prohibited		<p>Hi there, XXXX messaged: There is a tent setup down the shotover delta (down the kawarau from the poo ponds/quarry) which is not self contained. Also a caravan has been left setup down there. See attached email - Thank you -</p>	SHOTOVER DELTA ROAD LOWER SHOTOVER 9304
FC18/0063	24/01/2018 9:15 AM	Nuisance		<p>Hi team, XXXX has called regarding freedom camping on tuckers beach road. Dan consistently sees non self contained vehicles in this area that are non self contained. He estimates that around 50% of vehicles parked there overnight are not self contained. The human waste left in the area is disgraceful and campers</p>	TUCKER BEACH ROAD LOWER SHOTOVER 9371

				are parking further down the tuckers beach road and down at the shotover delta. Can we put a limit on how many vehicles can park in this area? dan would like a response in regards to this please. thanks -	
FC18/0018	08/01/2018 3:26 PM	NotSCont		Hi there, Freedom camping along the edge of the Kawarau River just upstream from the Shotover delta in non self contained vehicles and tents. I logged a Rfs about this a few days ago but have not had reply. My understanding of the bylaw is that they need to be in self contained vehicles which is not the case here.	HAWTHORNE DRIVE FRANKTON 9300
FC18/0006	30/12/2017 12:48 PM	Prohibited		XXXX advises that she is at the Shotover River Rotary carpark off Tucker Beach Road (also called it the Lower Shotover Delta Carpark) and said that there are six vans through to trucks parked up there and says they aren't self-contained. XXXX said that one in particular (a truck with 'pizza ovens' written as a company name on it - reg: WC9391) is there with three dogs that are not contained and are described as aggressive towards other people and animals and "territorial". XXXX said that she saw campers here defecating as well. Will also log an animal complaint regarding the dogs as caller's complaint was both for freedom camping and dogs. ; ActionLog: (2017-12-30 13:03:00: Response added) - XXXX called to advise this is not freedom camping. They are allowed to park there during the day, If they are still there at 9pm, they receive a warning. If they are still there around 2am, then they will ... See Memo ...	TUCKER BEACH ROAD LOWER SHOTOVER 9371

FC16/0209	25/10/2016 5:03 PM	Prohibited		<p>Hi there</p> <p>XXXX called to advise there is a green bus with people living in it down at the shotover delta. Just past the ponds on the left. They have a washing line up and have been there over winter.</p> <p>Could this please be investigated and Tina updated as the investigation progresses</p> <p>Some further directions/details:</p> <ul style="list-style-type: none"> • Green bus with a chimney and a skull in the back window (now also a white van near it) • Shotover Delta – behind the oxidation ponds • When you are driving towards to Kawarau River the bus is parked up on the left to the Cycle trail past a quarry 	SHOTOVER DELTA ROAD LOWER SHOTOVER 9304
FC16/0183	23/08/2016 10:17 AM	Prohibited		<p>XXXX has called in about Freedom Campers at the Lower Shotover Delta.</p> <p>She says she walks her dog there every day and the same green hippie bus is parked in the same spot every day and doesn't seem to be moving.</p> <p>She says it's been there at least a few months.</p> <p>If you drive past the "poo ponds" and out on to the delta you can't miss the bus.</p> <p>they seem to have parked up and be living there.</p>	SHOTOVER DELTA ROAD LOWER SHOTOVER 9304

				She would like a call back to see the outcome.	
FC16/0131	14/04/2016 11:21 AM	2days		According to XXXX there is someone camping down in the Delta and they have been there for months. It's quite hard to explain exactly where as they are tucked away, but if you follow the road past the poo ponds the walking track veers to the left. follow this and then hang a right and there is a bit of a muddy clearing. The tent is set up in there and there is a lot of toilet paper in the area suggesting they are not looking after their waste responsibly. Have attached a screenshot of rough idea. Thanks.	SHOTOVER DELTA ROAD LOWER SHOTOVER 9304
FC15/0021	29/01/2015 4:50pm			XXXXcalled today to say that there is a caravan parked on Shotover Delta road just behind the Fulton Hogan Gravel Pit.It is just at the edge of the river and parked under a tree. She said it's been there for 3 weeks and she believes it is not a designated camping area. Thanks	SHOTOVER DELTA ROAD LOWER SHOTOVER 9304

FC15/0012	22/01/2015 8:27am			<p>RFS Started: 21-Jan-2015 17:13</p> <p>Call In: 1712</p> <p>Issue Location: Tucker Beach Road, Lower Shotover</p> <p>Bylaw Issue: Freedom Camping</p> <p>Details: XXXX advises freedom camping just before the "shotover delta" and before the shotover bridge - Quail Rise - there is a campervan set out hanging out clothes on a clothes line and look as if they're set up to stay awhile. He advised there are no toilet facilities there and that a black rubbish bag had been dumped there.</p> <p>Described as being in the carpark on Qualil Rise side of the bridge on Tucker Beach Road</p> <p>Duty Officer Contacted? Message Left</p>	TUCKER BEACH ROAD LOWER SHOTOVER 9371
FC18/0300	25/03/2018 11:35 AM	Prohibited		<p>XXXX - called to report a freedom camper underneath the lower shotover bridge, closer to the Lake Hayes Estate side. Caller was unable to see the rego number but said it is a white van. There is a toilet paper littered all around the van, and the caller had just witnessed the camper urinating into the Shotover river. ; ActionLog: (2018-03-26 06:21:00: Response added) - Ticket issued rego AYK646</p> <p>onsite 0244am</p> <p>offsite 0248</p>	TUCKER BEACH ROAD LOWER SHOTOVER 9371

FC18/0291	21/03/2018 9:21 AM	Prohibited		<p>Hi there, Customer emailed:</p> <p>We've notice a big increase in freedom campers down by the Shotover River / Old Tuck beach dump site.</p> <p>Might be good for your patrols to head down there & take some action.</p> <p>(Original email with map attached)</p>	TUCKER BEACH ROAD LOWER SHOTOVER 9371
FC17/0104	21/02/2017 10:17 AM	NotSCont		<p>There are lots of none self contained freedom campers at Tucker beach road/ shotover river car park.</p> <p>8 vehicles are currently camping in the car park - 2 of which are cars evidently being lived in.</p>	TUCKER BEACH ROAD LOWER SHOTOVER 9371
FC16/0133	18/04/2016 8:49 AM	Prohibited		<p>XXXX advises there's about five campervans parked at the Shotover park by the old bridge and the Shotover River on the Quail Rise side. she saw some of the campers use the toilets on site.</p> <p>Vehicle Description: Not given in full - one described as a green campveran and one as a Kia campervan hidden behind a tree</p>	TUCKER BEACH ROAD LOWER SHOTOVER 9371
FC20/0173	24/03/2020 11:22 AM	Waste	sanitary products discarded on ground	<p>Hi there - caller reported there are freedom campers in the car park down to the shotover river off Domain Road (around number 48 Domain Road) . She said they have been there a couple of days now and is concerned as there is no access to toilets or running water and they have noticed ladies sanitary products thrown on the floor. Is it possible for them to be moved on and to be</p>	DOMAIN ROAD SPEARGRASS FLAT 9371

				advised to go somewhere suitable for when level 4 kicks in.	
FC16/0196	03/10/2016 10:23 AM	Prohibited		Hey, XXXX has reported a non-self contained vehicle parked at the Rotary car park over night, She didn't have the plate number sorry. But its a Toyota. Please can someone head down to have a look. Thank you	LOWER SHOTOVER ROAD SPEARGRASS FLAT 9371

SHOTOVER DELTA PHOTO EVIDENCE

RFS complaint photos:

FC18/0411



FC18/0398



FC18/0234



FC18/0166



Warranted officer photo evidence:

2/2/2018



6/2/2018



6/2/2018



16/2/2018



8/2/2018



18/2/2018



19/1/2018



10/2/2016



Ambassador photos:

Tuckers Beach 22 December 2020



Tuckers Beach 22 December 2020



SPENCE ROAD COMPLAINTS



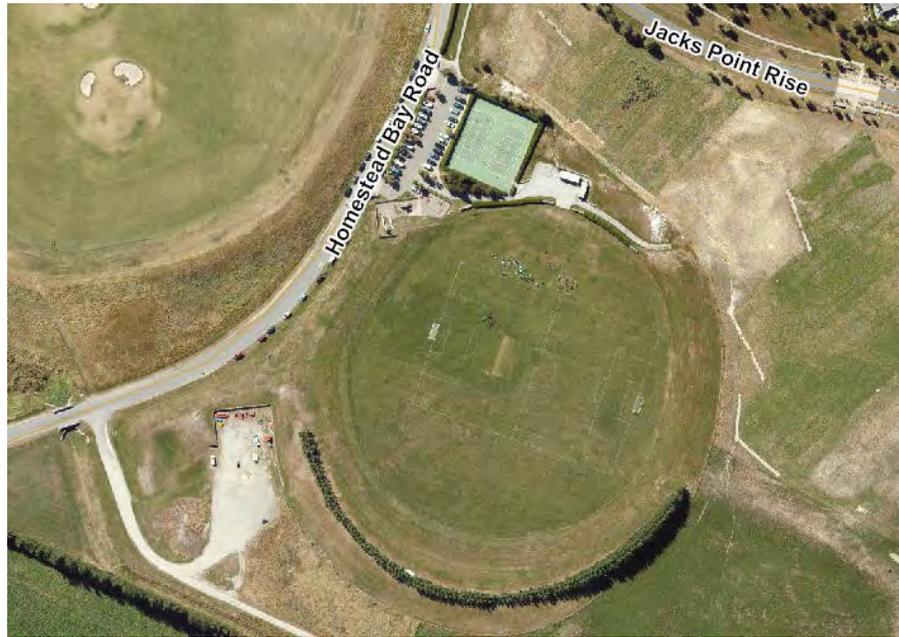
Nil

SPENCE ROAD PHOTO EVIDENCE

RFS complaint photos: Nil

Ambassador photos: Nil

JACK TEWA RESERVE COMPLAINTS



FC19/0403	27/11/2019 9:59 AM	2days	<p>Hi team, XXXX called to advise that there is someone Freedom camping in a van at "Homestead Bay" for the last 3 weeks - he described the location as when you go in to Jacks Point & head down to the lake, at the lake turn right & they are hiding in the bushes. They vehicle is currently parked up there (during our phone call).</p>	<p>MAORI JACK ROAD DRIFT BAY 9371</p>
-----------	--------------------	-------	---	---

				Can you please investigate & feedback to Mick	
--	--	--	--	---	--

JACK TEWA RESERVE PHOTO EVIDENCE

RFS complaints: Nil

Ambassador photos:

LAKE HAYES NORTH COMPLAINTS



FC20/0234	13/11/2020 7:57 AM	Prohibited		XXXX has advised there is a van down on the reserve and there have been vehicles there at night. She is unsure if anyone is still checking this area at night and locking the gates as she has seen several vehicles there lately, late night and early morning.	ARROWTOWN-LAKE HAYES ROAD, ARROWTOWN 9371
FC20/0149	09/03/2020 2:13 PM	Prohibited		<p>Caller called back to advise they have moved on thanks XXXX</p> <p>Reported people freedom camping Near entrance to Arrowtown a large white camper towing a car and then another car with a trailer with a salvage car on the back.</p>	LAKE HAYES-ARROW JUNCTION HIGHWAY ARROWTOWN 9371

				There were about 11 people there including a dog and they camped there las gtnight and he said they look set to be there tonight so can someone go by this evening to check if they are freedom camping or not Thanks	
FC20/0098	17/02/2020 8:19 AM	Other		Hello email in from customer - Noticed a camper that had overnighted at Lake Hayes while walking earlier this morning. Assume the gate was not shut. Please can someone take a look	FRANKTON-LADIES MILE HIGHWAY LAKE HAYES 9371
FC19/0410	02/12/2019 11:26 PM	Prohibited		Caller is locked in the Lake Hayes Reserve. They are at the gate. Vehicle Details: Black Nissan - Registration LQR182.	No associated address
FC19/0376	28/10/2019 8:19 PM	Prohibited	API_PNCC AUTO UPDATED AT: Oct 29 2019 7:30AM	Caller has advised of possible freedom campers at Lake Hayes Reserve. Offenders are in a Silver Land Rover, caller did not get the registration. He says he tried to warn them but the offenders are quite aggressive and had 2 dogs with them, caution advised to attending guard.	No associated address
FC19/0135	17/02/2019 10:58 PM	Prohibited		The caller, has been locked out of the Lake Hayes Reserve, where he is staying tonight. He understands there will be a \$100 fee to have the gate opened.	No associated address
FC19/0024	07/01/2019 10:19 PM	Prohibited		Lock in at Lake Hayes needing release. - Silver Toyota LTN204. XXXX is aware of the \$100 release fee.	No associated address

FC18/0364	21/04/2018 6:07 PM	Prohibited		Caller advised that she saw two camper vans driving towards the domain at Lake Hayes. She didn't see the license plates but she said one was a Mawi Campervan and one was a Britz Campervan.	No associated address
FC18/0221	25/02/2018 6:57 PM	Prohibited		x1 green van and x1 white van freedom camping at the Lake Hayes Reserve. ; ActionLog: (2018-02-25 20:56:00: Response added) - Cougar called back to let us know they can't attend this yet, as they are legally allowed to be there between 5:30am-10pm. They will check this out again tonight.	No associated address
FC18/0183	16/02/2018 6:48 PM	Prohibited	API_PNCC AUTO UPDATED AT: Feb 17 2018 7:10AM	Caller has advised of freedom campers on a reserve across from the Lake Hayes pavilion. He was vague about the location and gave ambiguous instructions but believes that it is an area where freedom campers are not permitted. It was mentioned that this is off a dirt road which comes off the main road from Queenstown to Arrowtown. There are a large number of vans which aren't self-contained on the site. Caller also said that some signs concerning freedom camping have duct tape over them.	
FC18/0158	10/02/2018 10:07 AM	Prohibited	API_PNCC AUTO UPDATED AT: Feb 10 2018 12:10PM	Caller is at Lake Hayes Reserve and his vehicle has been clamped. He has \$200 cash and wants this removed please. Caller isXXXX and is a tourist. REG#ESA662	LAKE HAYES-ARROW JUNCTION HIGHWAY LAKE HAYES 9371
FC18/0128	02/02/2018 10:42 AM	Litter		Hello, There is about 30 campers on the north end of lake hayes camping and there is rubbish everywhere. Can someone please go out and look to see if these vehicles are allowed to be there and if so if they are self contained.	No associated address
FC18/0094	29/01/2018 9:49 AM	Other		Updated 29.01.18- another e-mail recieved from customer & attached. hi team, please see attached e-mail (CC'd to councillor	No associated address

				Alexa Forbes) with general complaints about Freedom Camping at Lake Hayes - it's not about a specific vehicle. Thanks	
FC18/0061	23/01/2018 10:16 AM	Other		<p>REALLOCATED TO: RG18/0587</p> <p>Hi there,</p> <p>Customer emailed:</p> <p>We are at the Freedom Camping Ground at Lake Hayes near Arrowtown and just saw some people using the lake as a shower. They washed themselves abd their hair with shampoo etc. As the sign here says, that it's strictly forbidden to wash clothes or dishes in the lake, I assume it's also not allowed to shower in there - for good reason! I tried to talk them out of it, but they didn't listen at all and told me to mind my own business! Well, I don't know what kind of proof you need to fine them, but here is the number plate and a picture of them with their van. If this is not enough, pls let me know what kind of proof you need!</p> <p>Number plate: JZG23, Juicy Van</p> <p>We saw 3 of the 4 people travelling with the Juicy van showering in the lake. They are still at the camping ground at the moment!</p> <p>Would you be able to investigate and email XXXX</p>	No associated address

FC18/0050	19/01/2018 12:28 PM	Waste		<p>Freedom Camping</p> <p>Hey team, a customer emailed: "Description of request:</p> <p>Dozens of non self contained vechiles freedom camping in lake Hayes reserve. Human waste found in bushes around lake Hayes.</p> <p>Contact choice</p> <p>Contact Phone Number"</p> <p>Thank you</p>	No associated address
FC18/0049	19/01/2018 12:20 PM	Nuisance		<p>Hi there, XXXX messaged: These two vans were camped overnight at the end of Rutherford Rd on Lake Hayes. Shoes and other gear lying around outside the vehicles. One occupant seen heading for the bushes' !! Both vans old and small... both had a 'self contained' sticker on the back but I strongly believe they were too old and small to have on-board toilets. Stickers are most likely generic and not for real. For us as locals going for a swim and a paddle board at 7am .. it's a bit like walking through someone's bedroom!! It seems absurd they are able to camp there in such a local and public space !! Will attach images of cars. Plate numbers JKS829 & GWL979. Thanks</p>	
FC18/0047	18/01/2018 3:46 PM	NotSCont		<p>Hi there, XXXX has messaged: Good morning, I am standing right now in the reserve at Lake Hayes watching this young couple packing up their tent. Clearly the bylaws are not being enforced here. I hate to be such a naggy-bag but I am sick to death of our beautiful area being polluted and destroyed by these free-loaders and our recreational</p>	No associated address

				reserves being turned into camping grounds without consultation with the payers. See attached image. Thanks -	
FC18/0046	18/01/2018 3:05 PM	NotSCont		Hi there, XXXX messaged: I am putting this request through as QLDC have commented on my FB post that I need to use this channel with my request. There are many non compliant vehicles parking at Lake Hayes reserve. There are very clear signs saying these vehicles will be clamped with a \$200 fine but this is obviously not happening as if it was, we wouldn't have this many non compliant vehicles down there. Enforce the penalty as you so clearly state you will do on the sinage. Can we please follow up with the customer -	No associated address
FC18/0042	18/01/2018 9:44 AM	NotSCont		Hello, message fromXXXX: As a local I love my weekly walk around Lake Hayes but the last couple of weeks I am so very dissappointed to see a local family picnic spot being mistreated by freedom campers. When I arrive in the morning I see about 25-30 campervans parked up and definitely 10-15 campervans are not self contained. I have seen guys going to the toilet in the bushes and lake... Is the council taking any action to stop freedom campers ? Thank you	No associated address
FC18/0034	15/01/2018 2:45 PM	Waste		Hi there, XXXX messaged: Kia ora QLDC - can I please log a health and safety issue at Lake Hayes. On Sunday 14 January at about 8am, we went stand-up paddleboarding at Lake Hayes. We left from the small beach adjacent to the freedom camping area and paddled up the freedom camping side of the Lake. During our SUP, we paddled past four separate lots of toilet paper floating in the water. On our return to the car, we also noticed some old toilet paper	No associated address

				<p>on the open grass area behind the beach. Unfortunately, as we were paddleboarding, I didn't have my phone with me to take photos. This does indicate that there are some unsanitary toileting activities occurring which is a health and safety issue, as well as being very unpleasant visually.</p> <p>Regards, XXXX. - Thanks</p>	
FC18/0011	03/01/2018 10:53 AM	NotSCont		<p>Freedom Camping. Hey down at the lake Hayes camp ground - Raymond has said that there are a number of vehicles parked displaying the self contained sticker but they clearly aren't He thinks this is unfair for the people that are doing it right.</p> <p>Please can it be checked and him kept up to date</p> <p>Thank you</p>	No associated address
FC18/0009	31/12/2017 12:25 PM	Waste		<p>Caller is wanting to be rung back to discuss what is happening with the monitoring of the Lake Hayes reserve for freedom campers. He said that it is jam packed, with about 70 campers there at night. There is an issue with noise pollution, rubbish, and the toilet being well frequented as there is only one. Could he please be called to discuss. ; ActionLog: (2017-12-31 20:59:00: Response added) - Cougar have called back with a further resolution for this saying the vehicles are all self contained and on their first or second night's stay so they are all ok to be staying there.</p>	No associated address

FC17/0333	18/12/2017 4:17 PM	Waste		<p>hello, message from XXXX: Hello, Could you please let me know what restrictions are now on for freedom campers in Lake Hayes?. The campervan companies are incetivising people to not use the toilets in the campervans, and people are deficating on the ground and in the stream which is now contaminated with Ecoli. This needs to stop immediately as the trout are now dying as a result of the council allowing freedom camping. The other night I counted close to 40 campervans and cars by 6pm, and we can no longer picnic or swim in our favorite local spot.</p> <p>thanks</p>	No associated address
FC17/0303	10/11/2017 5:01 PM	Prohibited		<p>Caller has advised that there are some tents that have been erected along the Lake Hayes waterfront at the freedom camping area. Phoned in to QLDC by XXXX. Details passed on to afterhours by Helen from QLDC.</p>	No associated address
FC17/0301	09/11/2017 10:51 AM	Other		<p>REALLOCATED TO: PT17/0571</p> <p>Hi there,</p> <p>Customer called to complain about the number of Freedom Campers around the Lake Hayes Recreation Reserve area.</p> <p>He advised that there is a section of grass that had be sectoined off but the warratah fence has been pulled down and there are now campervans parked there.</p> <p>Would you be able to investigate and contac tXXXX for feedback?</p> <p>Thank you,</p>	No associated address

FC17/0296	25/10/2017 11:25 AM	NotSCont		<p>Hi team,</p> <p>XXXX has called in about suspected freedom camping around Lake Hayes.</p> <p>She has observed 10 suspected non-self contained vans/campers around the lake at 8am, both this morning and yesterday around where the toilets are. Customer would like to know if this area is regularly monitored and whether someone may be able to go late at night and check these non self-contained vehicles are infringed?</p>	No associated address
FC17/0293	17/10/2017 10:37 AM	Prohibited		<p>Hi XXXX called to let us know about 10 camping vans that she suspects freedom camped last night near the lake hayes loop track at the end of it. She said that when she walked past the area this morning that there were vans parked with their curtains pulled. She couldn't give me any road names or markers other than it was at the end of the loop track, and there was a toilet there. Can this please be looked into, thanks</p>	No associated address
FC17/0241	25/06/2017 1:38 PM	NotSCont	<p>API_PNCC AUTO UPDATED AT: Jun 26 2017 12:33PM</p>	<p>XXXX - advises that there are 6 or 7 Vehicles at Lake Hayes Reserve that are not self contained, at least 3 Kombi Vans, 1 car and two station wagons. Caller does not know any further details as she has left site. Thank you</p>	No associated address
FC17/0234	03/06/2017 9:39 AM	Prohibited		<p>XXXX advises that she's at the Lake Hayes Reserve (freedom camping area off the road going to Arrowtown - Crown Range Road through to Arrowtown and into the Lake Hayes freedom camping area. Katrina is concerned about a Just Juicy van parked in front of her that has lots of toilet paper near the van door which wasn't there last</p>	No associated address

				<p>night. The number plate is given as JYQ377 and she says she's taken photos. She said it is parked in front of her, closest to the entrance as you come in.</p>	
FC17/0183	05/04/2017 10:12 AM	Prohibited		<p>*** Reallocated form GE17/0150 - referred by XXXX - From my understanding, the signage XXXX is referring to is the Parks signage that was removed for the Regulatory Clamping signage. I will reallocate in the system ***</p> <p>*** Reallocated from FC17/0136 - Referring to Reserve Management Plan and allowance for camping *** see email attached complaining about freedom camping situation at Lake Hayes Reserve</p>	No associated address
FC17/0182	03/04/2017 5:53 PM	Prohibited		<p>Duty Officer Contacted? Spoke to Officer</p> <p>- Cougar Duty Officer/Queenstown Patrol - 1749</p> <p>Time Called Out: 3-Apr-2017 5:53 p.m</p> <p>XXXXrang to say that she and her husband XXXX will be camping at the Lake Hayes campground in a self contained campervan. She wanted some guidance because the signage said that they had to park between two signs and they want to avoid getting a ticket and want to make sure they are being compliant. Linda said that she could see one of the signs but couldn't find this second sign. I have asked the Queenstown Patrol for Cougar if he knew the answer to this and he said that as long as they are stationed in the campground and are in a self contained vehicle they will not receive a ticket or an infringement, so I have assured her of this, however, she asked if I would do her a favour and log this through so that it is on file and is on a record</p>	No associated address

				as she really wants to make sure it is noted that she is being compliant etc. She gave the vehicle reg as: TS614.	
FC17/0172	29/03/2017 2:07 PM	Prohibited		<p>Lake Hayes reserve : My house looks directly down the lake towards to reserve at the northern end. I have watched with interest over the past years as it has slowly turned into a campground. I agree with the principle of an area set aside to be used by self contained camper vans. The current area would allow for maybe 8 vans. However, this is seldom adhered to. Last night there must have been 30+ vehicles in the reserve, a large number of vehicles with no toilet facilities</p> <p>- Rest of email attached.</p> <p>Please note this has been reallocated from : FC17/0135 - GE17/0151 - GE17/0195 -Last note :Please reallocate to regulatory, as per XXXX</p> <p>This is to be reallocated to Regulatory, from my understanding the original parks signage was removed for the Regulatory Clamping signage.</p> <p>I have spoken to XXXX who has confirmed that although</p>	27 ARROWTOWN-LAKE HAYES ROAD, RD 1, QUEENSTOWN 9371

				the signage has been dealt with the remaining elements still fall under Regulatory/ Enforcement.	
FC17/0168	27/03/2017 10:22 AM	Prohibited		Hey XXXX has called she is concerned with freedom camping - At both lake Hayes and Tucker beach areas. She has seen lots of non certified campers down there and wants to make sure that the area is being patrolled. - She doesn't need feedback juts wanted to let us know thank you	LOWER SHOTOVER ROAD SPEARGRASS FLAT 9371

FC17/0144	10/03/2017 12:03 PM	Prohibited		<p>reallocated to - GE17/0161 - Please allocate to Anto Hall</p> <p>Hi, My husband and I live part-time at XXX Arrowtown-Lake Hayes Road, just across from the park at the north end of Lake Hayes. I would like to convey some thoughts on the freedom campers who have overtaken this park.</p> <p>— We have had campers come to our front door and ask if they can park in our driveway for the night. This is scary if it is a group of guys!</p> <p>— I have found campers bathing in the lake. Yuck! And the soap and shampoo are not good for the lake.</p> <p>— I go to the park for a walk, paddle board, or bicycle, and I am greeted by people ‘airing out’ their bedding, clothes drying on lines or draped all over their cars. Yuck!</p> <p>— Tents!</p> <p>I am getting sick of going to the park and being grossed out by the freedom campers. I don’t take my guests down to the lake anymore until at least lunchtime.</p> <p>I pay extra rates because I sometimes rent my house out on Book-a-Bach, yet these campers stay for free in paradise.</p> <p>please see full email attached.</p>	<p>ARROWTOWN-LAKE HAYES ROAD, RD 1, QUEENSTOWN 9371</p>
-----------	---------------------	------------	--	---	---

FC17/0140	08/03/2017 8:38 AM	Prohibited		<p>Description of request:</p> <p>Hi,</p> <p>I have just biked around lake Hayes and there were (30 mins ago) 6 non- self contained vehicles parked up.</p> <p>Contact choice</p> <p>Email</p>	No associated address
FC17/0138	07/03/2017 8:39 AM	Prohibited		<p>Good morning</p> <p>I was down at lake Hayes last night and notice a lot of camper vans that aren't self contained who is monitoring these tourist and handing out fines?</p> <p>Regards</p> <p>XXXX</p>	No associated address
FC17/0136	03/03/2017 11:50 AM	Prohibited		<p>*** Reallocated to GE17/0150***</p> <p>see email attached complaining about freedom camping situation at Lake Hayes Reserve</p>	No associated address

FC17/0135	03/03/2017 11:48 AM	Prohibited	reallocated to : GE17/0151	<p>Lake Hayes reserve : My house looks directly down the lake toward to reserve at the northern end. I have watched with interest over the past years as it has slowly turned into a campground. I agree with the principle of an area set aside to be used by self contained camper vans. The current area would allow for maybe 8 vans. However, this is seldom adhered to. Last night there must have been 30+ vehicles in the reserve, a large number of vehicles with no toilet facilities. I have also during my frequent kayaks come across a person cleaning his dishes in the lake.</p> <p>The problem needs urgent resolve and enforcement. The sign, near the designated area says vehicles not complying with being self contained will be clamped. This has never happened to my knowledge, but needs to as it is clear if you visit there, that the visitor to our country are taking advantage of our hospitality. The sign which is pretty easy to miss needs to be at the top of the access road so it is clearly visible.</p> <p>Thank you .</p>	ARROWTOWN-LAKE HAYES ROAD, RD 1, QUEENSTOWN 9371
FC17/0128	01/03/2017 9:23 AM	Prohibited		XXXX has reported over 30 freedom campers at Lake Hayes Recreational Reserve this morning. He is very concerned about the negative effect this is having on the reserve and would like an officer to be sent out ASAP. Please call him with feedback.	RUTHERFORD ROAD LAKE HAYES 9371

FC17/0127	01/03/2017 9:18 AM	Prohibited		<p>Hi, I live close to Lake Hayes and have noticed a massive increase in Freedom Camping at the North End (by the pontoon) this summer. The campers are not staying in there designated area and most nights nearly half of them are not self contained. Some campers pitch tents and set up for a few nights. We visit the lake often with my kids are are always picking up rubbish. The area needs to be monitored a lot more. When we visit the lake it feels like we are going to hang out in a camping ground not a lake side reserve. I have taken a photo of campers from tonight (Tuesday 28th) as a representation. Tonight there are approximately 40 campers present.</p> <p>Kind regards</p> <p>XXXX</p>	No associated address
FC17/0125	01/03/2017 8:14 AM	Prohibited		<p>XXXX has called to report freedom campers as an issue all around the Lake Hayes beach some he feels people are abusing the land by dumping waste , placing tents up. He explained most the cars are not self contained and he feels this is happening everyday and has requested the area be monitored early morning. His contact number is XXXX and he requires feedback.</p> <p>Thank you.</p>	RUTHERFORD ROAD LAKE HAYES 9371
FC17/0122	28/02/2017 9:01 AM	NotSCont		<p>XXXX has reported 41 camper vans freedom camping by Lake Hayes and the majority of them are not self contained. Some are hidden amongst trees and there is a significant amount of rubbish being generated. She reported the same thing yesterday and will go tomorrow at the same time to inspect. She would like an officer to patrol early in the morning, as many of the cars start</p>	TUCKER BEACH ROAD LOWER SHOTOVER 9371

				leaving from about 8am onwards. Please call her with feedback.	
FC17/0121	27/02/2017 8:11 PM	NotSCont		Caller advised that there are about 9 minibus campervans (not self-contained) parked at Lake Hayes, at the opposite end to the rowing club. She said that she has never seen so many there and they are all over the place. She is more concerned about the fact they are not self-contained, in an area that requires them to be self-contained.	No associated address
FC17/0120	27/02/2017 10:08 AM	Prohibited		XXXX has called to report over 37 vehicles parked overnight in the Lake Hayes beach , she reported only 7 of these were self contained at around 9.20am Lots were hidden in the trees Anne does not require feedback but happy to answer queries regarding the matter XXXX	LAKE HAYES-ARROW JUNCTION HIGHWAY LAKE HAYES 9371
FC17/0106	22/02/2017 11:56 AM	Prohibited		Hey, please can someone call XXXXto discuss lake Hayes. He said he has just been down there and there are 30+ campers all over the reserve and less than half are self contained. He wants to know if it is being enforced and where the signs are as he can't see any Thank you	LAKE HAYES-ARROW JUNCTION HIGHWAY LAKE HAYES 9371
FC17/0100	19/02/2017 10:32 AM	Prohibited	PNCC AUTO UPDATED AT: Feb 19 2017 2:09PM	XXXX advises that there are several station wagons and vans that are not certified parked at the 'Lake Hayes Camping Reserve'. XXXX could not give a specific name to the reserve and could only tell me that if you are coming from Arrowtown to Queenstown, on that main road (SH6), it is on the right hand side from the 'Single Road' after a right hand turn.; ActionLog: (2017-02-19 13:28:00:	No associated address

				Response added) - Guard has rung back to advise freedom camping cannot be enforced before 19.00pm, he will have someone attending to this tonight when they do a patrol.	
FC17/0090	14/02/2017 12:52 PM	NotSCont		Hey XXXX is concerned with the FC down at Lake Hayes. he thinks it isn't being patrolled as people aren't just camping between the 2 signs, there are uncertified vans there and there has been a van in the crn for 6+ days Please can someone call XXXX to discuss Thank you	No associated address
FC17/0052	15/01/2017 7:04 PM	Prohibited		Caller advises of 6-7 freedom vans down at the Lake Hayes reserve which are not self-contained and not parked between the signs; ActionLog: (2017-01-16 04:32:00: Resolution added) - Officer has advised when he got there he has issued 4 tickets to 4 non self contained vehicles. The other 3 must have already left as only 4 were found. Registration numbers for vehicles issued are, HMT226 AJL546 ASIS983 BYE456	No associated address

FC17/0018	05/01/2017 1:19 PM	Prohibited		<p>I am writing concerned about the fact that camper vans are freedom camping at the north end of Lake Hayes for longer than the maximum of 2 nights. They are also parking all over the place and not just within the sign posted area. Many do not have permits (toilets on board). No one seems to be policing the situation and it is impacting the enjoyment that swimmers and day picnic people have down there. There is also a lot of rubbish around. I have attached photos of the signage and you will see that the signs have been graffitied//painted over. This needs to be rectified immediately.</p> <p>Kind Regards</p> <p>(Attachment has complete e-mail with pictures) Thanks, Angela</p>	No associated address
FC17/0014	30/12/2016 8:42 PM	NotSCont		There are 3 vans down at the Lake Hayes reserve that are not self-contained as well people setting up tents.	No associated address
FC17/0010	01/01/2017 10:25 AM	Prohibited		<p>XXXX- (did not want to provide more information), advises that a group of four girls (whom she believes have no permit) were freedom camping in the Lake Hayes camping area that requires a permit, opposite where the A&P show usually happens (could not say which road). She advises that they took up the toilets for a very long time doing their hair and brushing their teeth and that is why she thinks they are freedom camping without a permit. Sharon did not have an identifiable information about these people, other than they were "parked on the left as you drive in". Thank you</p>	No associated address

FC16/0213	04/11/2016 9:01 AM	Prohibited	New RFS RF16/0462	XXXX has called to report about 10 camper vans at the lake hayes reserve, which are out of the camping area. She says 3 of them are also definitely not self contained. She says they have created a huge mess and she would like someone to get out there ASAP. Please email her with feedback on the situation.	No associated address
FC16/0212	04/11/2016 8:19 AM	Prohibited		Lakes Hayes camping Rec reserve XXXX has called in and saying there are heaps of campers there that have camped over night not in the designated area at Lake Hayes. They are spread everywhere and camping outside of the signs.	No associated address
FC16/0210	31/10/2016 3:02 PM	Prohibited		Hey, Please see attached email. XXXX Isn't have with the policing of freedom camping down at Lake Hayes. Thank you	No associated address
FC16/0201	08/10/2016 10:26 AM	NotSCont		XXXX has advised he will be parking down by the lake at Lake Hayes Estate - is in a self contained caravan but does not have a certified sticker - has attempted to get one but will be unable to until Monday - will not be in his vehicle - will be working the late shift	No associated address
FC16/0193	19/09/2016 12:29 PM	Prohibited		Complaint of caravan and motor home parked very close together on lake hayes recreation area by the willow trees. (Atown end of lake) A man from the 'camp' was seen trying to burying toilet paper amongst the trees on the lake side of the track- at the entrance end of the reserve	No associated address

				The rego for one of the vehicles is - MUZZ C	
FC16/0192	18/09/2016 5:42 PM	Prohibited	toileting	XXXX advises that there is someone freedom camping in the Lake Hayes Camping ground (Self contained only). They have dug holes around a tree and there is toilet paper lying around the holes. Our customer suspects they have dug their own long drops. One of the vehicle registrations is MUZZC, thank you	ARROWTOWN-LAKE HAYES ROAD, RD 1, QUEENSTOWN 9371
FC16/0158	27/06/2016 9:13 AM	NotSCont		Lake hayes reserve Not certified self contained vans without toilets and a tent - 3 of them are not even in the camping area of lake hayes reserve. Please investigate	No associated address
FC16/0125	07/04/2016 11:27 AM	Prohibited		Please call XXXX with feedback regarding this RFS XXXX has reported possible freedom camping at Lake hayes, he described them as being at the outlet end of the lake just down from the carpark near the walking track. he said a caravan has been parked there for at least 4 days and has a tent pitched. Could this please be checked. Jo can be called if more info needed on location	LAKE HAYES-ARROW JUNCTION HIGHWAY LAKE HAYES 9371

FC16/0112	25/03/2016 2:28 PM	Prohibited		<p>Issue Location: Lake Hayes Circuit</p> <p>Bylaw Issue: Freedom Camping</p> <p>Details: Caller has advised of people freedom camping near the Lake Hayes reserve, caller has advised that it is near the Arrowtown end of Lake Hayes near a place called Millbrook, near a stream. She has advised that there are two tents and a car, rego ELT81, silver. She has advised that the car has no toilet facilities.</p>	No associated address
FC16/0089	16/03/2016 8:22 AM	Prohibited	GE16/0126	<p>XXXX has emailed through on 13th March already, could not see an RFS. He sent another overnight with further photos.</p> <p>Text from original email "Please view the attached photos – taken Friday 11th March and Saturday 12th March from my section. Getting rather fed up with freedom campers spreading themselves all over Lake Hayes reserve, The issue has been getting steadily worse over the last few months. do have some constructive ideas that may lead to a solution."</p> <p>Have attached all of his photos.</p> <p>Thanks</p>	No associated address
FC16/0059	22/02/2016 8:53 AM	Prohibited		<p>Email received from Des: "Is any one going to check the campsite at Lake Hayes for non compliant squatters ??"</p> <p>He doesn't specifically ask from any feedback.</p> <p>Thanks very much.</p>	No associated address

FC16/0037	09/02/2016 5:18 PM	2days		<p>Morning,</p> <p>Please see attached complaint regarding people not camping between the signs and staying for longer than 2 nights when freedom camping at Lake Hayes. She would like this to be monitored more. I will put through an alternative RFS for toilet issue.</p> <p>Thanks,</p> <p>XXXX</p>	No associated address
FC15/0135	08/12/2015 10:36 AM	Prohibited		<p>Subject: Camper vans at Lake Hayes</p> <p>Good morning</p> <p>Just like to let whoever is in charge of the Lake Hayes area that this morning at around 8 am I noticed 11 camper vans parked a long distance from the designated area. 5 were parked in the area between the toilets and the bridge over Mill Creek.</p> <p>There were one or two empty spaces in the designated parking area but there would not have been enough space between the signs for the 11 vans. Perhaps this area could be extended as there appears to be more space there?</p> <p>Sincerely</p> <p>XXXX</p> <p>Sent from my iPad</p>	No associated address

FC15/0110	09/09/2015 8:14 AM			<p>Morning, XXXX called to advise that there are two vans freedom camping in the non-camping part of Lake Hayes Reserve at the north end of the lake.</p> <p>She doesn't have descriptions of the vehicles but said this is an ongoing problem in spring/summer with vehicles freedom camping in the wrong area which she notices often as lives on Rutherford Rd.</p> <p>She thinks it would be good to check this area more often.</p>	No associated address
FC15/0106	29/07/2015 11:00 AM			<p>XXXX rang to report a van that has set up for the last 3 days or so has a generator and a little red car parked beside it, it has been there for longer then the allowed time thinks. She said this is by lake Hayes Estate so by Howards drive where Freedom campers are allowed to park.</p>	No associated address
FC15/0070	25/3/2015 8:02am			<p>We have recorded the following information:</p> <p>RFS Started: 24-Mar-2015 18:22</p> <p>Call In: 18.21</p> <p>Issue Location: Malaghans Road, Arrowtown</p> <p>Bylaw Issue: Freedom Camping</p> <p>Details: XXXX is from the Coromandel, and is in Lake Hayes at the moment and advises that he drove past a site for camping with self contained vehicles, he advises that there are five vehicles parked in this area that are not self contained and he has had to drive off because they are</p>	

				<p>there. He is not 100% sure of the street name... thinks it might be along the lines of Monohans? Maybe Malaghans Road. He advised the location was at the northern end of Arrowtown.</p> <p>Duty Officer Contacted? Not applicable</p> <p>Name/Num</p>	
--	--	--	--	---	--

LAKE HAYES NORTH PHOTO EVIDENCE

RFS complaints photos:

FC18/0049



FC18/0047



FC17/0183







FC17/0018



FC16/0089



Warranted officer photo evidence:

10/12/2018

Has certification to be self contained

5/4/2015

5/4/2015



8/1/2018

2/2/2018

2/2/2018



2/2/2018

6/2/2018



6/2/2018



25/1/2018



10/2/2016



20/9/2018



31/12/2015



10/2/2016



10/2/2016



10/2/2016



15/2/2016



15/2/2016



15/2/2016



15/2/2016



Ambassador photos: 24 March 2020

24 November 2020



February 2021





Lake Hayes Pavillion - February 2021



MILLBROOK PARK COMPLAINTS



Nil

MILLBROOK PARK PHOTO EVIDENCE

RFS complaints: Nil

Ambassador complaints:

MERIONETH STREET COMPLAINTS



FC19/0258	26/04/2019 10:18 AM	Prohibited		<p>Hi, this email came through on Wednesday and was not actioned until today as we were shut Thursday.</p> <p>Large camper bus double parked, just below a rise. Registration BQU532</p> <p>This is 24 Merioneth street</p>	22 MERIONETH STREET, ARROWTOWN 9302
-----------	---------------------	------------	--	---	--

				Photo in attachment grid,	
--	--	--	--	---------------------------	--

MERIONETH STREET PHOTO EVIDENCE

RFS complaints evidence: Nil

Ambassador complaints:

FORD STREET COMPLAINTS



FC18/0456	02/10/2018 6:01 AM	Prohibited		Caller reporting a freedom camper near the north end bridge. White van, reg GHe218.	FORD STREET ARROWTOWN 9302
FC18/0422	16/07/2018 8:21 AM	NotSCont		Hi Team customer called to let us know that there is a wicked camper van that was past the car park, through the ford and was parked up at 5.30 this morning. she said that she was walking in the area and saw it. The rego is JZP310 - on Tobin's Track. She said the curtains were closed and definitely looked like someone was sleeping in there. Can this please be	FORD STREET ARROWTOWN 9302

				looked into. customer would like feedback to XXXX Thanks	
FC18/0117	31/01/2018 9:49 PM	Prohibited		XXXX calling to report a freedom camper down Ford Street, in the car park. He didn't see license plates but says it's the only campervan in the carpark.	FORD STREET ARROWTOWN 9302
FC14/0013	15/09/2014 8:44 AM			caller said there is a camper here that has slept over night, he did not want to give his details.	FORD STREET, ARROWTOWN 9302

FORD STREET PHOTO EVIDENCE

RFS complaint photos:

Ambassador photos: Arrowtown

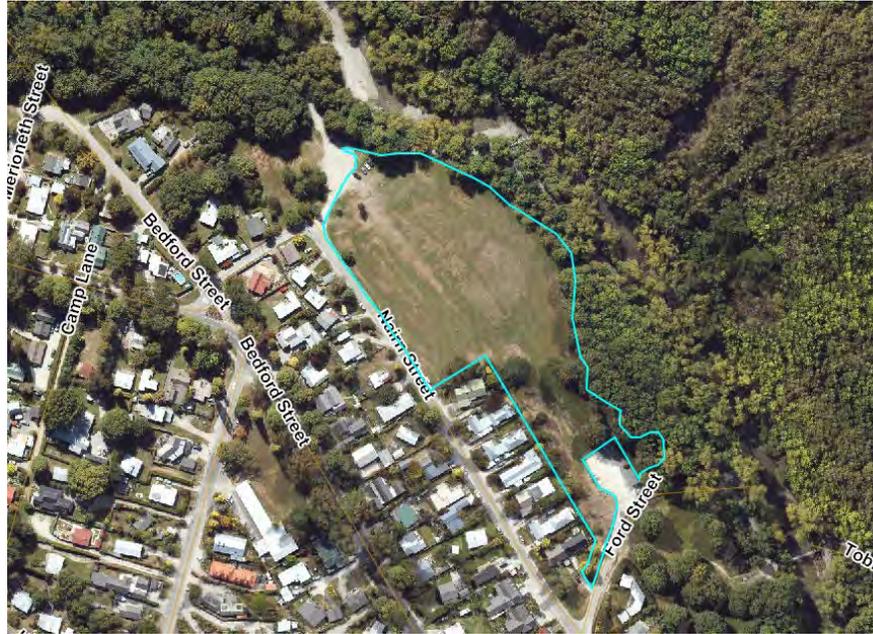
8 January 2021



31 March 2021



WILCOX GREEN COMPLAINTS



FC21/0034	01/04/2021 6:24 AM	Prohibited		Large White Maui type campervan parked on Wilcox Green	NAIRN STREET ARROWTOWN 9302
FC19/0317	24/07/2019 8:33 AM	Prohibited		Hi Team customer has called about a freedom camper that has returned to the Wilcox park area and has been freedom camping over night. He said it is a silver station wagon and is going to try call back with the rego. He said that the camper was there for about 10 days - left for a couple of days and is	KENT STREET ARROWTOWN 9302

				now back sleeping overnight. Can this please be looked into. Thanks	
FC19/0313	15/07/2019 9:47 AM	Waste		Hello, For the past week or so there has been an old station wagon with people freedom camping on Wilcox reserve, Arrowtown. Today the vehicle appears to be joined by another. They are always there when I walk past around 8.30 in the mornings. The reserve has no public toilets so I shudder to think. Thank you	KENT STREET ARROWTOWN 9302

WILCOX GREEN PHOTO EVIDENCE

RFS complaint photos: Nil

Ambassador photos:

ROSE DOUGLAS PARK COMPLAIINTS



FC20/0062	28/01/2020 8:36 PM	Prohibited		There are individuals camping at the Rose Douglas Park. Registration is JGP171. It is a white vehicle and they also have a tent pitched.	16 WILTSHIRE STREET, ARROWTOWN 9302
-----------	--------------------	------------	--	--	-------------------------------------

ROSE DOUGLAS PARK PHOTO EVIDENCE

RFS complaints: Nil

Ambassador complaints:

MORVEN FERRY ROAD COMPLAINTS



FC20/0118	26/02/2020 6:52 AM	NotSCont		XXXX is calling to report freedom campers in a pull over on Morven Ferry Road. Advised there about 5 vehicles most do not look self contained. Advised they are near the corner of Morven Ferry Road and Arrow Junction.	No associated address
FC20/0092	14/02/2020 8:28 AM	2days		Hello, XXXXcalled to report 5 - 6 vehicles at the bottom of they Crown Range Road in a lay by who look like they have been freedom camping there on and off for the past few weeks. They do not look self-contained. There are 5/6 more off them	CROWN RANGE ROAD ARROW JUNCTION 9371

				on the Morven ferry road turn off too. Please can this be investigated?	
FC19/0276	23/05/2019 9:54 AM	NotSCont		Hi team, there are reports from a community member of a freedom camper parking on Morven Ferry Road / Arrowtown Junction Road - changing spot slightly every night but the van is not certified - Plate# is DLS887. Might be worth a look tonight?	MORVEN FERRY ROAD ARROW JUNCTION 9371
FC19/0217	28/03/2019 4:47 PM	2days	Customer has called back for an update. - See email attached sent to RFS. Spoke to Jess M and she said that they have been in contact with DOC about this and they will pass these further details on to DOC. She said that they would also try and contact NS	Good afternoon, customer has called to report someone living on our land at the very end of Morven Ferry Road near the river. He said the gentleman has a van parked right up in the trees in the area and leaves during the day to work in another vehicle and then returns to the van at night to sleep, he said he has been there for weeks and is worried about hygiene as there are no toilet facilities, he would like to be called if information on this and has requested his details be kept quiet,	MORVEN FERRY ROAD ARROW JUNCTION 9371
FC19/0215	28/03/2019 9:57 AM	Waste		Hello, please see email from XXXX in regards to a freedom camper that has been camping for several months and leaving a (toilet) mess beside the Kawarau river and leaving rubbish. Please can Yvette receive feedback via email.	MORVEN FERRY ROAD ARROW JUNCTION 9371

FC19/0147	22/02/2019 4:09 PM	Prohibited		<p>Queenstown</p> <p>Hey team, customer to report an illegal freedom camping vehicle parked at the Morven Ferry Reserve Carpark at approximately 154 Morven Ferry Road. She said she noticed it was there last night and she has just gone for a walk and it is still there. She didnt get the registration of the vehicle but said it is the only one in the vicinity - you cant miss it.</p> <p>Can this be looked into please?</p>	MORVEN FERRY ROAD ARROW JUNCTION 9371
FC18/0498	28/11/2018 2:48 PM	Nuisance		<p>Hi there - XXXX has previously written to Jim requesting monitoring of the carpark at the start of the Gibbston Trail on Arrow Junction Rd/Morven Ferry Rd. Jim agreed that monitoring should be undertaken. Could you please lodge a request for regular monitoring of this site. - thank you -</p>	ARROW JUNCTION ROAD ARROW JUNCTION 9371
FC18/0492	26/11/2018 10:35 AM	2days		<p>Freedom Camping</p> <p>Hey team, a customer called to advise there is a white old campervan and the rego is PZ1866 that has been parked at the carpark at the end of Arrow Junction Road (near the intersection for Morven Ferry Road) camping for the past five days. Can this be looked into please? thank you,</p>	ARROW JUNCTION ROAD ARROW JUNCTION 9371
FC18/0445	11/09/2018 7:49 AM	Nuisance		<p>Hi there, customer had wrote a letter in about the issues they have experienced with freedom campers in this particular area, they have received a lot of abuse from campers. The area in question is the car park for the trail down the end which should be used for walkers and bikers but camper s have taken over. Customer is frustrated as they have rung qldc and not had any action. Customer would like to sugesst a sign be erected to prohibit camping in this area please - this was directed to Jim Bout so will make Amy aware I have entered in this RFS and can you please provide all responses to her so she can write a letter back to the customer please - Grace</p>	MORVEN FERRY ROAD ARROW JUNCTION 9371

FC18/0420	06/07/2018 10:14 AM	2days		<p>Hi there,</p> <p>Customer called to advise there are two large campervans that have been parked at the carpark at the end of Arrow Junction Road (near the intersection for Morven Ferry Road).</p> <p>She said they have been there for over a week, and have been lighting fires every night.</p> <p>Even though it's freedom camping in the area, apparently the car park (Morven Ferry Reserve carpark) has a no camping/no freedom camping sign there that has been taken down by them?</p> <p>Would you be able to investigate this please?</p>	ARROW JUNCTION ROAD ARROW JUNCTION 9371
FC17/0013	30/12/2016 2:15 PM	Prohibited		Michelle Poole (Communications Manager) advises that she has received a report on Facebook of people freedom camping on the side of Morven Ferry Road during the night and asks that we please add this to our nightly patrols. Thank you	No associated address

MORVEN FERRY ROAD PHOTO EVIDENCE

RFS complaint photos: Nil

Ambassador photos:

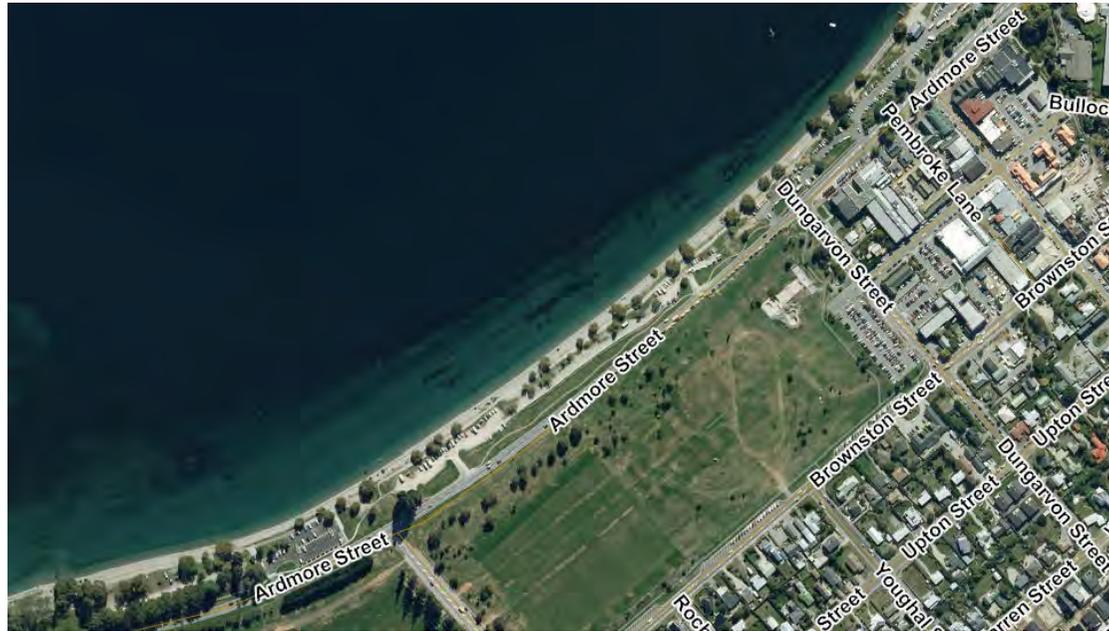
4 January 2021



4 January 2021



ARDMORE STREET AND WANAKA LAKEFRONT COMPLAINTS



FC20/0225	21/09/2020 1:12 PM	Prohibited		hey guys had a call from a woman concerned about a young man that has been sleeping in his car under a tree in the carpark oppsiite the showgrounds next to the lake for the last several days. she is concerned for his welfare has he has been essentially in the vehicle all day and night. She also said he has a dog tied up to the car. Didn't have a rego but said it was an old red car.	ARDMORE STREET WANAKA 9305
-----------	-----------------------	------------	--	--	-------------------------------

FC20/0222	09/09/2020 8:56 AM	Prohibited	prohibited and nuisance iwth smoke	Hello, There is a full size house bus parked on the waterfront - ardmore st along Pembroke park. Has been parked there since at least Monday, people are living in there, there's a big smoky fire coming out the chimney each morning. Photo attached. Thank you	ARDMORE STREET WANAKA 9305
FC20/0219	08/09/2020 8:19 AM	Prohibited		hey guys, had a call from XXXX that there is a large white bus that has been parked over night on the verge on ardmore street, about 200m past the skatepark heading towards glendhu. she did not have the rego sorry but said it is theonly white van there.	ARDMORE STREET WANAKA 9305
FC20/0198	06/06/2020 7:48 PM	Prohibited		Caller has phoned in to report that there is multiple campervans parked up on the lake front near the log cabin but spread quite far along. Caller said there is about 7 - 8 campervans.	ARDMORE STREET WANAKA 9305
FC20/0192	28/05/2020 9:20 AM	Prohibited		Hey Team, on Ardmour Street opposite Youghal street on water front - EUP553 - caravan and 4wd - landcruiser has freedom camped over night. Vehicle is still there now.	ARDMORE STREET WANAKA 9305
FC20/0187	24/05/2020 4:30 PM	Prohibited		Caller has advised that there is someone camping in a tent in the hedge at the Wanaka Recreational Reserve. They are not allowed to camp here.	ARDMORE STREET WANAKA 9305
FC20/0139	06/03/2020 3:52 PM	Nuisance	Drying clothes.	Hi Team, a lady in Pembroke Park has been camping, she has now strung up lots of washing between all the trees. Its is very messy and embarrassing. Can we investigate please.	ARDMORE STREET WANAKA 9305

			Nuisance - 07/12/2020		
FC20/0013	03/01/2020 12:22 PM	Prohibited		Hi, XXXX called in regards to at least 20 Campervans that are parking along the lake front in Wanaka. She says the campervans are parked from 26 Acres to the Rowing Club and also she has seen tents at the Boat Harbour and yacht club. She would like a phone call on how often the area is patrolled and what action can be taken. I did inform her that we had officers and about the fine process but she would like more information. Thank you	ARDMORE STREET WANAKA 9305
FC19/0399	24/11/2019 2:05 AM	Prohibited		XXXXadvises that there are two campervans illegally camping next to the new toilets on Ardmore Street (near the intersection with McDougall Street). One is a Britz campervan (KAK86) and the other is a Volkswagen (IA3402). Thank you	ARDMORE STREET WANAKA 9305
FC19/0296	24/06/2019 5:25 PM	Prohibited		There is a campervan freedom camping outside the Skate Park. Reported by XXXX	ARDMORE STREET WANAKA 9305
FC19/0281	30/05/2019 9:21 AM	Other		Hello, took a call from a customer who was advising that their are so many freedom campers who are always along the lake and none of them are every ticketed. He advised he walks along the lake front every morning around 6 and it is full with people camping right infront of the wanaka tree. He said the new car park which has been made is constantly full with freedom campers and there is never a parking warden around. Please can we get someone to take a look	ARDMORE STREET WANAKA 9305

FC19/0272	18/05/2019 10:16 AM	Prohibited		<p>Caller has advised there is a tent and also two campervans being the public toilets which she said have been there overnight. This is part of our regular control area.</p>	<p>ARDMORE STREET WANAKA 9305</p>
FC19/0240	15/04/2019 2:23 PM	Prohibited		<p>Hi there,</p> <p>RFS an you get cougar to check this out over this week please if they don't already so this area:</p> <p>Just passing on a report from someone of some areas currently getting Freedom campers staying.</p> <p>Out back of Ardmore St offices in the carpark. Along Pembroke Park apparently and now out at the Wanaka Recreation Centre.</p> <p>I'd guess people check Pembroke Park but maybe fire someone through the Ardmore parking lot and WRC sometime if possible</p>	<p>47 ARDMORE STREET, WANAKA 9305</p>
FC19/0235	11/04/2019 10:05 AM	Prohibited		<p>Hi team customer contacted us via the internet about some vans freedom camping on the waterfront last night - have attached the message which contains an image he provided. Can you please feedback via phone as he requested. Thanks Michelle</p> <p>Wanaka lakefront AGAIN.</p> <p>It's a joke the policing of the freedom camping on lakefront.</p>	<p>ARDMORE STREET WANAKA 9305</p>

				Multiple vans tonight.	
FC19/0214	27/03/2019 9:48 AM	Prohibited		Good morning, customer phoned as FYI. there are lots (up to 10) freedom campers along the lakefront, near the new toilets every weekend, customer said she doesn't think the area is patrolled on weekends and would like someone to go out there,	ARDMORE STREET WANAKA 9305
FC19/0190	15/03/2019 2:30 AM	Prohibited		Caller has been clamped and wishes to be released. He does not know exactly where he is as he is not from the area. Registration number is DEL127.	ARDMORE STREET WANAKA 9305
FC19/0176	08/03/2019 7:35 AM	Prohibited		Parked in the Wanaka Lake front carpark. Rego JYC132 and her car wheel is clamped. Have advised caller of the release fee.	ARDMORE STREET WANAKA 9305
FC19/0164	02/03/2019 11:51 PM	Prohibited		Caller has advised of 11 vehicles parked on the Wanaka lakefront, in the area where freedom camping is banned. There are a few campervans, vans, and even a car on the beach itself. He is concerned that this hasnt yet been attended.	ARDMORE STREET WANAKA 9305
FC19/0161	02/03/2019 10:36 AM	Prohibited		Caller has advised that his vehicle has been clamped this morning, and he would like to sort un-clamping the vehicle. XXXX EZQ660 - Van	ARDMORE STREET WANAKA 9305
FC19/0158	27/02/2019 10:42 AM	Prohibited		Hi Team, customer has been in to pay the clamp release for BJU537 - They didn't have a notice number but I have advised them that there will be a further charge of \$200 for Freedom Camping. I will call cougar to release. Thanks	ARDMORE STREET WANAKA 9305

FC19/0155	26/02/2019 7:16 AM	Prohibited		Caller has advised that he stayed in a no camping area last night, and woke up to a clamp on his car. He has advised that he is near the playground	ARDMORE STREET WANAKA 9305
FC19/0151	25/02/2019 7:39 AM	Prohibited		REG: KWQ143 - Toyota Rental Car Parking lot at the lake front XXXX will like his car clamped to be released please.	ARDMORE STREET WANAKA 9305
FC19/0144	22/02/2019 7:08 AM	Prohibited		Caller has reported that his car has been clamped in the carpark opposite Dungarvon street. Callers car is a white Toyota van with he number plate FFT532. If caller is not with the car please call his cellphone as he may have gone to get his diabetes medication.	ARDMORE STREET WANAKA 9305
FC19/0114	09/02/2019 7:36 AM	Prohibited		Caller has advised her vehicle has been clamped earlier this morning in the Wanaka area ; ActionLog: (2019-02-09 08:48:00: Response added) - Caller has advised that the vehicles registration is FLE757, and they are across from teh log cabin, near the public toilets, on Ardmores street	ARDMORE STREET WANAKA 9305
FC19/0113	09/02/2019 6:12 AM	Prohibited		XXXX called in to request that the clamp on the JUCY vehicle she has rented please be removed and she is aware of the fees. She would like to pay via Efpos please. XXXX said she is parked up on Ardmores Street near the lakefront. XXXX also said that she was at a campground and had moved the vehicle to make an emergency call to Australia due to an emergency with a relative on life support. If someone could attend as soon as possible, thank you.; ActionLog: (2019-02-09 06:46:00: Response added) - XXXX called back to advise that the guard arrived with the Efpos machine so that XXXX could make payment for the clamp release but XXXX said she then became confuse because payment wasnt proceeded with and the guard said he had to go away and get confirmation and then come back again. He has	ARDMORE STREET WANAKA 9305

				left to get confirmation. Ive called through to FC Contractor to see if we can get clarification around this - ... See Memo ...	
FC19/0100	02/02/2019 9:20 PM	Prohibited		Caller advises that there are 20 Freedom Campers in the new carpark near the Wanaka Rotary Playground on the Roys Bay Foreshore. This Carpark is located where Adrmore Street transitions to Wanaka-Mount Aspiring Road, thank you	ARDMORE STREET WANAKA 9305
FC19/0098	01/02/2019 7:22 AM	Prohibited		Caller XXXX At the lake parking lot Rego KYW425. Toyota Corolla. Caller does not know her cell phone number so will stay put in the carpark and will follow up at 8am if need be. Have advised her of the \$200 release charge.	ARDMORE STREET WANAKA 9305
FC19/0089	31/01/2019 10:29 AM	NotSCont		*ALREADY DEALT WITH WED 30 JAN - SEE ATTACHED EMAIL CONVERSING!!!!.....* "Hey XXXX, I just took payment for a freedom clamping release for inf # 431622, rego KCK68 on Ardmore Street, Wanaka. I have called it through to Cougar who are attending as soon as possible. I will input these details into Tech One when it is up and running – I am unable to access to see if the clamping fee has been raised on this one so I can allocate the \$200 payment...	ARDMORE STREET WANAKA 9305

				<p>but will touch base when Tech One is working. Thanks! Seija"</p> <p>PLEASE SEE ATTACHED PAPERWORK AND RECEIPT FOR CLAMP RELEASE.</p>	
FC19/0064	19/01/2019 7:03 AM	Prohibited		<p>Caller has advised she has been clamped this morning. ActionLog: (2019-01-19 08:23:00: Response added) - Nicola called to query guards ETA on this one and she would like a call back from the guard to be advised of the ETA at this stage and she would like to pay with Epos card. XXXX also noted that she wrote XXXX a letter asking for reconsideration. I advised her that there is a process of putting a request to have a ticket reviewed in writing, and that she can either fill in the form on the website or email the team - XXXX advised she has already sent an email. Ive advised that the fee for release still stands for today. If the guard could give XXXX a call back please, thank you.</p>	<p>ARDMORE STREET WANAKA 9305</p>
FC19/0062	19/01/2019 3:45 AM	Prohibited		<p>Call has been clamped and has requested removal. He is unsure as to why he has been clamped as he has been at work. He has advised he is park across the road from the Water Bar in the Lakefront carpark. Please call customer with an ETA if possible as he has to get home and sleep before returning to work.;</p> <p>ActionLog: (2019-01-19 04:19:00: Response added) - This customer was advised of the fees that require payment upon guards arrival.</p> <p>(2019-01-19 04:37:00: Response added) - Registration is GDZ815</p>	<p>ARDMORE STREET WANAKA 9305</p>

				(2019-01-19 09:28:00: Response added) -XXXX called back and was very concerned that no one has come to unclamped his vehicle and would like someone to contact him ASAP please, he sound very distressed.	
FC19/0059	18/01/2019 11:03 AM	Nuisance		Hi there - customer called about big bus parked on park ground. towards the rotary playground, instead of parking on the gravel they have parked on the grass, put out their washing like its a camp ground, set up their home on the grass reserve where you are not allowed too. Big Bus - DLT837 - great big gold and brown bus/camper. see attached -	ARDMORE STREET WANAKA 9305
FC19/0027	09/01/2019 7:38 AM	Prohibited		Sending this to Cougar for FYI. Caller XXXX. Rego EML632 Ticket 431146. 0639am received a ticket this morning and has his wheel clamped. He would like to talk further to the parking team to discuss this further as does not want to pay to get the clamp released	ARDMORE STREET WANAKA 9305
FC19/0019	05/01/2019 8:17 AM	Prohibited		XXXXcalled to request that a guard attend to release the clamp from her grey Nissan caravan. She is aware of the fees (she would like to pay with Efpos) and said that she is opposite The Lake Bar.; ActionLog: (2019-01-05 08:21:00: Response added) - Please note that the customer would like to pay with Efpos.	155 ARDMORE STREET, WANAKA 9305
FC19/0008	01/01/2019 9:27 PM	Prohibited		A lot of people at the lakefront in front of the camping grounds on Ardmore Street strip where the new carpark and toilets are. caller says they look like they are going to set up[tents and would like them to be moved along.	ARDMORE STREET WANAKA 9305
FC18/0541	30/12/2018 9:23 AM	Prohibited		Claire is parked on Ardmore street and would like to release her vehicle. She is the Black Subaru, Registration EWS859.	ARDMORE STREET WANAKA 9305

FC18/0529	23/12/2018 6:04 AM	Prohibited		XXXX would like to pay the fee in cash to get the clamp released on his white van parked on Ardmore Street. Ben said he parked there last night as he didnt want to drink and drive and he said he has to be at work ASAP and he works in Cardrona Valley.	ARDMORE STREET WANAKA 9305
FC18/0507	04/12/2018 9:10 AM	Prohibited		Caller XXXX has advised that his Britz camper van has been clamped. He is happy to pay the fee and says he is located 1 kilometre from the centre on Ardmore Street. Plate: HQA175	ARDMORE STREET WANAKA 9305
FC18/0504	01/12/2018 12:00 AM	Prohibited		Tourist from Australia, XXXX called to advise that her self-contained white campervan has been clamped and she would like it released. Tara said she will pay the fees with Efpos. She is at Lake Wanaka opposite The Lake Bar but would like the guard to wait 40 minutes as they are off to find a toilet now and have asked that the guard come in 40 minutes. Tara also said that she wasnt aware that the area she parked was not a freedom camping area and she said she didnt know the rules or see any signs.	ARDMORE STREET WANAKA 9305
FC18/0490	25/11/2018 9:30 AM	Prohibited		American Tourist XXXX called to request that her clamped vehicle get released. She would prefer an Efpos option so that she can use her card to pay the fees. XXXX said that she is on site on Ardmore Street in front of the lake, cross streets being Dungarvon Street and McDougall Street. Her vehicle on site is a white minivan with red lettering.	ARDMORE STREET WANAKA 9305
FC18/0488	23/11/2018 8:33 AM	2days		Good morning, XXXX has called to say there are people freedom camping all along the lakefront in Wanaka and on the walk way near the Wanaka tree, he said one guy in a van has been there for 3 days and still not clamped. He has also advised there is an issue with people in tents camping along there. He said he would like the area monitored more frequently as he said he doesn't believe anyone is enforcing it in this area, Thanks Kate	ARDMORE STREET WANAKA 9305

FC18/0484	16/11/2018 5:30 AM	Prohibited		<p>Caller has advised he has been clamped in the lakefront car park.</p> <p>Honda accord, silver, FRM57.</p>	ARDMORE STREET WANAKA 9305
FC18/0481	10/11/2018 8:34 AM	Prohibited		<p>Caller would like the clamp removed from her car. Reg #FQU127.</p>	ARDMORE STREET WANAKA 9305
FC18/0434	16/08/2018 7:31 AM	Prohibited		<p>XXXX had his vehicle clamped over night at the Lake front carpark in Wanaka, he is wanting to arrange release with the guards. I have advised him of the \$200 fee but his English wasnt very good so it was quite difficult for him to understand.</p>	ARDMORE STREET WANAKA 9305
FC18/0415	01/07/2018 7:44 AM	Prohibited		<p>XXXX is at the Wanaka lakeside near the playground in a Jucy van that has been clamped. Jake would like a guard to meet him with an eftpos machine so that he can pay for release with a card. XXXX would like the guard to phone him - thanks. ; ActionLog: (2018-07-01 08:41:00: Response added) - Jake called for an ETA as they need to fly out today. I have spoken to FC contractor who said that he has passed it on to the Wanaka guys, who will be there within two hours. He isn't sure how far away they are. He will try make contact with them.</p>	ARDMORE STREET WANAKA 9305
FC18/0414	30/06/2018 10:46 AM	Other		<p>Police have called in to inform that there has been an Apollo Motor Home reported to be dumping effluent in the Wanaka lakefront. Police advised that this was reported at roughly 10am. The motorhome registration is JUS219. The vehicle has since left the area, and appeared to be heading along Ardmore Street into town.</p> <p>Have not been able to get in contact with the Otago Regional Council, and would like to request that the QLDC contact the ORC on Monday to report this to their waterways pollution team.</p>	ARDMORE STREET WANAKA 9305

				Police Event Number - P03400814	
FC18/0337	11/04/2018 3:58 PM	Waste		Hi team, XXXX in Wanaka has called about the ongoing issue of campervans using the car park behind their building on Ardmore St to camp in - she asked if we could start monitoring this area please. They do advise campers to move on if they happen to see them, but this morning a worker came across human faeces in the car-park so she's had enough. Can you please feedback to Tania?	ARDMORE STREET WANAKA 9305
FC18/0325	05/04/2018 7:28 AM	Prohibited		Make/Model: Honda Insight Rego: KUD795 Caller has advised that his vehicle has been clamped and he would like to speak to someone regarding it.	ARDMORE STREET WANAKA 9305
FC18/0265	12/03/2018 6:53 AM	Prohibited		XXXX Advised their vehicle GDZ517 has been clamped and they need someone to come and unclamp it. They are aware of the fee. They advised they are on Ardmore Street at the Lake Wanaka picnic area, near the stadium.	100 ARDMORE STREET, WANAKA 9305
FC18/0256	09/03/2018 5:47 AM	Prohibited		Clamped vehicle and are outside Lake Wanaka information centre.	ARDMORE STREET WANAKA 9305

FC18/0219	25/02/2018 10:38 AM	Prohibited		XXXX, has called because her vehicle has been clamped. She said that she is near the lake, and there is a sign that says WGK nearby. She called earlier and a man came out to see her, and told her that if she wanted to pay to get it released she will need to call us again. She said that she is going to pay by credit card.	ARDMORE STREET WANAKA 9305
FC18/0218	25/02/2018 9:47 AM	Prohibited		XXXX has called because her vehicle has been clamped. She said that she is near the lake, and there is a sign that says WGK nearby. She doesn't have the money to pay for it to be unclamped today, and is going to speak to the council tomorrow about these fines, but she is wondering if she stays the night tonight in her car, will she be fined again? She has no place to stay tonight. She also said there was no sign to say that they couldn't camp, and others were camping there so she thought it was okay. Could she please be called back to discuss whether she would be fined again.; ActionLog: (2018-02-25 10:40:00: Response added) - Caller has rung back to advise that she is going to pay by credit card to get this released. She spoke to someone on-site. I have called Ricky who said to log another job, I have logged job number 781695. (2018-02-25 20:03:00: Response added) - Vehicle was released and she payed 200 d ... See Memo ...	ARDMORE STREET WANAKA 9305
FC18/0215	24/02/2018 7:49 AM	Other		Caller advised he was at the tree end of the Wanaka lakefront on the main road to Mt Aspiring and had his vehicle clamped after he left his vehicle to take pictures of the sunrise. He is very unhappy to be receiving an infringement and would like to speak to the Council on Monday about this.; ActionLog: (2018-02-25 20:07:00: Response added) - Man was infringed and wheel clamped, it ended up not being his tent so the clamp was removed free of charge. They will be wavering the ticket for him.	ARDMORE STREET WANAKA 9305

FC18/0175	14/02/2018 10:50 PM	Prohibited		Caller reporting 7 campervans parked near the Wanaka Showgrounds by the lakefront on Ardmore Street. He says they are spread out by and he did go to speak to them about moving on but they refused to listen.	ARDMORE STREET WANAKA 9305
FC18/0103	30/01/2018 9:19 AM	Nuisance		Hi team, the customer emailed: This is not a good look on a busy Sunday morning in beautifully Wanaka . Please see attached images. Thanks -	ARDMORE STREET WANAKA 9305
FC18/0072	25/01/2018 4:48 PM	Prohibited		Hi there, XXXX has messaged: At 7:30am this morning I counted 14 campervans parked along the Ardmore Street lakefront between the log cabin and Stony Creek Reserve. These vehicles had clearly been there overnight with curtains drawn and windows steamed up. There are regularly as many as 20 campervans parked overnight on the Ardmore St lakefront, but which will have then moved on by 8:30am / 9am. Roy's Peak Car Park (Mt Aspiring Road), Mt Aspiring Lookout car park & the beach (Mt Aspiring Road) SH6 opposite the Wanaka Gun Club (between Wanaka and Hawea). There are frequently more than 10 vehicles parked overnight in the layby and scrub opposite the turn off to Wanaka Gun Club (approx. No. 447, SH6).Will attach email - Thanks -	ARDMORE STREET WANAKA 9305
FC18/0059	23/01/2018 8:54 AM	Other		Hi Team XXXX has called to let us know that there is a car parked with a tent outside of it. It is near the Rotary Club play ground at the left hand end of Roys bay. Can thins please be looked into thanks.	ARDMORE STREET WANAKA 9305

FC18/0014	05/01/2018 9:06 AM	AggBeh		<p>Freedom Camping</p> <p>Sent: Friday, 29 December 2017 8:50 AM</p> <p>To: "services@qldc.govt.nz" <services@qldc.govt.nz></p> <p>Subject: Illegal camping on Wanaka waterfront</p> <p>Dear QLDC,</p> <p>These people were blatantly sleeping on waterfront and when I spoke to them they refused to respond.</p> <p>The caravan was parked there yesterday during the day and was there at 7.15am this morning. They appear to be there camping. Even if it is not occupied it should not be in a public picnicking place. The two incidents were on the "tree" side of lake . Caravan parked between toilet block and entry to bullock creek. The sleepers were just past entry to same track.</p> <p>I hope you can monitor this activity on our lakefront,</p> <p>Yours sincerely,</p> <p>XXXX</p> <p>Images attached.</p>	<p>ARDMORE STREET WANAKA 9305</p>
FC17/0237	08/06/2017 3:26 PM	Prohibited		<p>George has reported a group of people pitching a big tent opposite the junction of Mcdougall street and Ardmore street on the green (lake side near the public toilets)</p>	
FC17/0216	01/05/2017 8:13 AM	Prohibited		<p>Hey there are 2 tents down by the Wanaka tree - before the bridge to edgewater along the track. Thank you</p>	<p>ARDMORE STREET WANAKA 9305</p>

FC17/0017	30/12/2016 7:22 AM	Prohibited		<p>Here are 3 more illegal freedom campers on the Wanaka waterfront on Dec 30 at 6.40am.</p> <p>Vehicle number plates visible for fines to be imposed.</p> <p>XXXX</p>	<p>ARDMORE STREET WANAKA 9305</p>
FC16/0129	14/04/2016 8:21 AM	Prohibited		<p>Monitoring of free camping on Lake Wanaka Foreshore</p> <p>I live on Mt Aspiring Road and travel along Mt Aspiring Road - Ardmore Street every morning -7 days a week. Every morning without exception I witness non self contained vehicles staying overnight, accommodating people including some budget branded vehicles as well as older station wagons and people carriers- some there for more than one day. I would be very appreciative to have a written verified report of the freedom camping monitoring in this area and details of who does the monitoring and any prosecutions that have been issued.</p> <p>The information needs to be concise and accurate as we have been monitoring for an extended period and intend to refer this issue to a broader forum.</p>	<p>WANAKA-MOUNT ASPIRING ROAD WANAKA 9382</p>
FC15/0114	23/10/2015 2:15 PM			<p>Afternoon,</p> <p>I had a guy who wished to stay anonymous come in to say that some people have set up a tent in front of their van in Pembroke Park of Ardmore St.</p> <p>He has just noticed them today and not sure how long they have been there but doesn't think it is a good look.</p> <p>He had a photo which I tried to email through to myself but it hasn't worked.</p>	<p>ARDMORE STREET WANAKA 9305</p>

FC15/0112	24/09/2015 9:35 AM			<p>Morning,</p> <p>XXXX called to complain about the ongoing issue of campe rvans parking overnight and throughout the day at the car park at Wanaka skate park (Pembroke Park).</p> <p>She said currently there are two camper vans taking up 4 parks (she doesn't have regos) but htis happens quite alot and is frustrating for those looking for parks around town.</p> <p>She would like someone to call her back on XXXX in regards to this.</p>	ARDMORE STREET WANAKA 9305
-----------	-----------------------	--	--	--	-------------------------------

ARDMORE STREET AND WANAKA LAKEFRONT PHOTO EVIDENCE

RFS complaints photos:

FC20/0222



FC18/0103



FC18/0014



Warranted officer photo evidence:

19/1/2018



19/1/2018



24/2/2018



24/2/2018



24/2/2018



1/3/2018



19/1/2018



Ambassador photos:

1 February 2021 – note tent through windscree



5 February 2021



6 February 2021



WANAKA MARINA COMPLAINTS



Nil

WANAKA MARINA PHOTO EVIDENCE

RFS complaints photos:

Ambassador complaints:

EELY POINT COMPLAINTS



FC21/0038	04/05/2021 9:23 AM	NotSCont		customer reports freedom campers sleeping in cars and on beach over last two days at Eely Point please monitor thank you	LAKESIDE ROAD WANAKA 9305
FC21/0021	17/02/2021 11:04 AM	Prohibited		HI Team, XXXX has reported a freedom camper DAF106 that has been at the Eely Point Reserve for 3 nights down by the public toilets. Can we please check on this and get them to move along.	LAKESIDE ROAD WANAKA 9305
FC20/0260	31/12/2020 7:06 AM	Prohibited		At Eely Point Reserve, if you come in the Bremner Bay entrance and where the BBQ is head along the dirt	LAKESIDE ROAD, WANAKA 9305

				road and there are x2 freedom campers. One Toyota echo, One blue Ford ute and white van.	
FC20/0215	12/08/2020 11:00 AM	Prohibited		Hi team, there is a female staying in a tent near the lake and the Scout Den at Eely Point. She has been there for the last few nights. Can you please have someone pop down to advise her it is not permitted.	EELY POINT ROAD WANAKA 9305
FC20/0214	10/08/2020 5:49 PM	Prohibited		Caller advises that there is a large tent set up near the scout den and the southern toilet block on Eely Point.	EELY POINT ROAD WANAKA 9305
FC19/0419	10/12/2019 9:24 AM	Litter		Hello XXXX called to report that a man has been camping over night in a beige coloured tent on Eely point Reserve. There are several beer bottles around the tent too. Thank you,	LAKESIDE ROAD WANAKA 9305
FC19/0418	10/12/2019 9:18 AM	Litter		Hi, XXXX called in to say there is someone freedom camping in tent and throwing rubbish out on ground at the Wanaka Scout Den. Thanks,	EELY POINT ROAD WANAKA 9305
FC19/0267	14/05/2019 9:59 AM	Litter		Hi Team , As per XXXX's email - 'Eely Point reserve is being turned into a shit house by the freedom campers. They have washing hanging in trees after doing there washing in the lake which is not good, rubbish everywhere, and making the local toilet a disgrace. THEY ARE OVERRUNNING THE AREA. " Please see the attached email and image from customer and investigate ,thanks	EELY POINT ROAD WANAKA 9305
FC19/0177	08/03/2019 8:01 AM	Prohibited		XXXXcalled to advise of a campervan (XXXXXX) with an orange kayak parked on the lawn and not in a car park in Bremner Bay along the Wanaka Lakefront, Eely Point area. Jenny said that there is a sign that says no	LAKESIDE ROAD WANAKA 9305

				sleeping and she said the occupants were sleeping in their vehicle.	
FC18/0533	27/12/2018 9:52 PM	Prohibited		Caller advises that there is a green station wagon that is setting up to freedom camp at Eely Point for the night, thank you	EELY POINT ROAD WANAKA 9305
FC18/0508	05/12/2018 1:46 PM	Prohibited		Hi team, XXXX advised there has been a report of a white, Toyota van parking on the road that heads to the Scout Den at Eely Point - please refer map attached.	EELY POINT ROAD WANAKA 9305
FC18/0485	16/11/2018 5:13 PM	NotSCont		QLDC requested to log a job regarding a complaint of a white vehicle rego: EQZ487 who has been freedom camping for the past three by Wanaka scout den toilets. On lakeside road and Eely point reserve.	EELY POINT ROAD WANAKA 9305
FC18/0465	23/10/2018 2:26 PM	Prohibited		Hi team, XXXX advised a potential Freedom Camping at Eely Point Reserve on the gravel driveway that goes around the reserve. Along the lakeside part. A Grey/Silver toyota townace Van - rego ZH5139. Please check tonight. Thanks	EELY POINT ROAD WANAKA 9305
FC18/0208	23/02/2018 9:14 AM	Prohibited		Hi Team XXXX called to let us know that there is someone freedom camping in a tent near the scout den. She said that if you walk along to path from the scout den heading into town there is a sign that says 1.8kms to town. They are towards the lake from that sign hiding in the bushes. Can you please have a look into this. Thanks	EELY POINT ROAD WANAKA 9305

FC17/0227	29/05/2017 1:42 PM	Prohibited		<p>Hi there,</p> <p>Staff member has emailed regarding Freedom Campers parked in Bremnar Bay car park on Eely Point Road, Wanaka.</p> <p>They are pretty sure some one is still in this van but they are not opening up.</p> <p>See attachment - Rego UQ7305</p> <p>Can you pass on to Cougar to take a look at night please?</p> <p>Thank you,</p>	EELY POINT ROAD WANAKA 9305
FC16/0230	24/11/2016 4:36 PM	Prohibited		<p>Hey, XXXX has seen a green car freedom camping on the Eely point reserve for the last few nights Plate no is TB458. Please can someone check it out</p> <p>Thank you</p>	EELY POINT ROAD WANAKA 9305

EELY POINT PHOTO EVIDENCE

RFS complaints photos: Nil

Ambassador photos:

15 December 2020

Human waste



WANAKA RECREATION CENTRE COMPLAINTS



Nil

WANAKA RECREATION CENTRE PHOTO EVIDENCE

RFS complaints photos:

Ambassador photos:

5 December 2021



HAWEA ESPLANADE COMPLAINTS



Nil

HAWEA ESPLANADE PHOTO EVIDENCE

RFS Complaint photos: Nil

Warranted officer photo evidence

6/2/2018



6/2/2018



Ambassadors photo evidence



RED BRIDGE COMPLAINTS



FC20/0240	28/11/2020 10:45 PM	Prohibited	prohibited, noise, fire	Caller advised he can hear noise coming from the Dock area just past the red bridge, near the river. He said last week he counted over 30 vehicles there. He said its a prohibited area. He believes they have a fire going and making noise.	KANE ROAD, RD 2, WANAKA 9382
FC20/0228	10/10/2020 8:20 PM	NotSCont		Caller has advised there is an excessive amount of non self contained vehicles freedom camping at Red Bridge	No associated address

				camping ground. He would like feedback when the guard has attended.	
FC20/0224	17/09/2020 7:20 PM	NotSCont		The caller has advised there are at least 5 vehicles staying at the Red Bridge which are not self contained and shouldnt be parking there. Please can the caller be given a call back with the outcome.	No associated address
FC20/0203	14/06/2020 5:51 PM	Prohibited	prohibited, noise , fire	The caller is complaining about Freedom Campbers by the Clutha River. They have lit a fire and have really loud music. It is by the Carpark at the north side of the red bridge over the Clutha River.	KANE ROAD HAWEA FLAT 9382
FC20/0191	27/05/2020 2:19 PM	NotSCont		Hi Team, XXXX is concerned about freedom camping at the Red Bridge. The freedom camping camp ground is currently closed off and people are now camping on the other side of the road and surrounding areas. She said there are up to 12 vehicles in the mornings. Can we have enforcement go out there more regularly and also call Kirsten to let her know if this is ok and to give more information on freedom camping.	LUGGATE-TARRAS ROAD LUGGATE 9383
FC20/0108	21/02/2020 9:17 AM	2days		Over the pass few weeks I have noticed an increase of freedom campers staying overnight at the car park opposite the Wanaka Toy Museum and Have a Shot. I understand they are 'entitled' to camp there for two nights then they must move on. My very real concern is that this car park is quietly turning into an unofficial hub as every morning there are more and more campers there. YJ5807 has now enjoyed a consecutive 4 night stay, but has camped there for around 10 nights total.	891 WANAKA-LUGGATE HIGHWAY, RD 2, WANAKA 9382

				<p>Could you please start regularly monitoring this site during the week- maybe in the mornings around 8.00 as this is when I see them everyday on my way to work.</p> <p>The Luggate community now has 60+campers on our doorstep each night at the Red Bridge hub....I feel as a small community we have done our bit for freedom camping and should be able to enjoy our beautiful vistas without a new hub forming on our very busy main road.</p>	
FC20/0106	20/02/2020 8:02 AM	NotSCont	Phoned Pete, discussed all issues pleased with the contact and that we are keeping an eye on things 21/2/2020 TLS	Customer is calling to advise there are two vans parked a red bridge campground and just up from the camp ground in a inlet. Advised that they do not look like they are compliant vehicles.	No associated address
FC20/0097	17/02/2020 8:04 AM	Other		<p>Hello email in - Hi guys there are a bunch of young people camping down at the reserve just past the Luggate red bridge it clearly says no camping and they are simply ruining it for everyone else to use</p> <p>Please can someone take a look</p>	No associated address
FC20/0047	21/01/2020 12:37 AM	Noise		Caller reporting a large number of people at the red bridge campground freedom camping and making a lot of noise.	KANE ROAD HAWEA FLAT 9382

FC20/0017	06/01/2020 9:57 PM	Prohibited		Caller has advised of approximately 70 vehicle parked up at the Red Bridge Campground on Kane Road freedom camping.	KANE ROAD HAWEA FLAT 9382
FC19/0435	30/12/2019 3:50 PM	Prohibited		I received a call from Ricky/Cougar who had received a call from us earlier in relation to a lady ringing about 90 vehicles parked out at Red Bridge in Hawea Flat and the caller had apparently been unhappy about the number of vehicles camped there, believing there to be a limit. I spoke to my colleague who took the initial call and she explained that the lady who rang refused to give any contact details including a contact number and the information was that there was no limit for campers there. Ricky requested that we log something through for records.	KANE ROAD HAWEA FLAT 9382
FC19/0408	01/12/2019 10:34 AM	Prohibited		Caller advised that there are at least 5 vans and 2 tents camping in a no camping zone in New Castle Track. She advised there is a left turn off to New Castle Track when you drive north over the red bridge in Luggate that is on State Highway 8a. Advised it is the New Castle Track in Hawea Flat. ; ActionLog: (2019-12-01 12:10:00: Response added) - Ricky has advised this has been passed to the night team to patrol this evening as they cannot do anything during the day.	No associated address
FC19/0387	07/11/2019 8:17 AM	Prohibited		Hi, please see below from XXXX It was reported to the Wanaka App that at 7:00am on November 6, 47 vehicles were counted parked at the Red Bridge free camping site. According to the QLDC's partnership with Campermate, the campsite it certified for only 20 self-contained vehicles.	LUGGATE-TARRAS ROAD LUGGATE 9383

				It has been suggested that if the council doesn't wish to enforce its own rules that perhaps the council should close the gates to this camping site permanently.	
FC19/0381	03/11/2019 4:00 PM	Prohibited		Caller advised there are freedom campers setting up by The Red Bridge State Highway 8A in Luggate that is close to the Red Bridge Campground on Kane Road. They are setting up in a prohibited area and have had fires lit. The fire issue was dealt with by the fire service and the fires were put out, but caller is worried they may relight. Assigned job to Cougar so they can attend.	No associated address
FC19/0245	21/04/2019 2:37 PM	Prohibited		Caller reported various vehicles freedom camping at Red Bridge Luggate this morning at around 1030 when she was mountain biking in the area, caller advised that they should be in self contained and not in non self contained.	KANE ROAD HAWEA FLAT 9382
FC19/0221	03/04/2019 10:02 AM	NotSCont		Hi Team, customer has called concerned about camper vans out at the Red Bridge Camping ground where QLDC had that summer camp site set up. He said that there are approx 40 campers there most nights and that there are a significant amount that are not self contained. Can this please be looked into/ have this area monitored. Thanks	KANE ROAD HAWEA FLAT 9382
FC19/0211	24/03/2019 6:44 PM	Prohibited		Caller advised there is a NON Self contained Small burgundy vehicle parked in the self contained location at Red Bridge freedom campsite near Luggate. She advised they are drinking.	BALLANTYNE ROAD WANAKA 9382

FC19/0120	11/02/2019 1:48 PM	2days		<p>Hey team, a customer phoned to report illegal freedom campers that have been camping in the same place for at least a week. The location she described is: "NewCastle track that you enter past the "no camping sign" through a gate on the Hawea side of the red bridge and you go all the way down the track to the river... go as far as you can until you reach the well known local swimming hole"</p> <p>She advised that they look like they have set up camp permanently and have been there for at least a week so far already. They have a washing line set up as well as alot of rubbish around too. She has reported four adults, one child and two dogs. The registration of the vehicle is BZJ614.</p> <p>Can this be investigated please?</p>	NEWCASTLE ROAD HAWEA FLAT 9382
FC19/0077	25/01/2019 7:12 AM	NotSCont		<p>Caller reports 8-10 vehicles freedom camping near Red Bridge he reports that only certified vehicles are to stay in this area, and in order to be certified you need a warrant sticker. He believes most of the cars have downloaded a fake sticker online and have attached this. He would like to hear back from QLDC about the outcome.</p>	No associated address
FC19/0051	16/01/2019 7:43 AM	NotSCont		<p>There is a number of cars that is not self contained is camping at Luggate Red Bridge.</p>	No associated address
FC19/0040	13/01/2019 7:34 AM	NotSCont		<p>Caller reports 45/60 vehicles at the Luggate camping site near the Red Bridge are not self contained. He said he called about this yesterday and does not believe council are following up. ; ActionLog: (2019-01-13 07:57:00:</p>	No associated address

				Response added) - Customer has called back - he is unhappy at councils response to this issue, and would like to speak with QLDC directly tomorrow. Please call back on XXXX	
FC19/0038	12/01/2019 7:04 AM	NotSCont		XXXX called to report multiple vehicles that he said arent self contained freedom camping at the Luggate camping site near the Red Bridge. XXXX said that there are 35 cars parked there that are freedom camping and he said only three of the vehicles on site are self contained. XXXX said he has taken photos.	No associated address
FC18/0057	21/01/2018 6:36 PM	Prohibited		Freedom campers in the car park of Red Bridge. There are signs stating no freedom camping. Off State Highway 8A; ActionLog: (2018-01-21 18:52:57:	KANE ROAD HAWEA FLAT 9382
FC17/0181	03/04/2017 3:45 PM	Prohibited		XXXXcalled to report 6 freedom campers which have been just down behind the quarry gravel part beside the fishermans track just across the red bridge on the tarras side. As highlighted on attached map. They have left a terrible mess, toilet paper and rubbish everywhere Please investigate	KANE ROAD, RD 2, WANAKA 9382
FC16/0079	11/03/2016 9:28 AM	Litter/ human waste		XXXX reports about a dozen or more sites of excrement and toilet paper under Red Bridge at Luggate on the Luggate side of the river. I have informed Diana Manson with regards to the clean up, but David is concerned that this is a recurring issue. One of the offending vehicles believed to be WU2725.	CHURCH ROAD LUGGATE 9383

				I checked with Opus as it is SH8A but it looks like our land that is being misused by those not equipped to	
--	--	--	--	---	--

RED BRIDGE PHOTO EVIDENCE

RFS complaint photos: Nil

Ambassadors Photos

November 2020

NOTICE
ANY SELF CONTAINED VEHICLE OR
INDEIVIDUAL AS IDENTIFIED BY THE
SURVEILLANCE CAMERA'S THAT EMPTY
PORTABLE TOILETS INTO THE
PORTALOO WILL BE PURSUED AS
BEING UNACCEPTABLE BEHAVOUR
BE RESPECTFULL



January 2021



February 2021





ALBERT TOWN CAMPGROUND COMPLAINTS



FC19/0304	02/07/2019 7:30 AM	Prohibited		Customer has reported that there are 5 people freedom camping by the boat ramp directly opposite the Albert town Camp Grounds. Customer reports that they re repeat offenders in vans.	LAKE HAWEA-ALBERT TOWN ROAD ALBERT TOWN 9382
FC19/0294	20/06/2019 7:30 AM	Prohibited		There are 3x vans parked up camping from over night. Same spot as last night which caller rang up to report. Located by the Albert Town boat ramp and follow along the shingle road close to the camp ground.	

FC19/0055	17/01/2019 9:29 AM	Prohibited		<p>Freedom Camping</p> <p>Hey team, a customer phoned to report a freedom camper at the Albert Town Camp Ground where the bridge is and the rego is JLN796.</p>	ALBERT TOWN-LAKE HAWEA ROAD ALBERT TOWN 9382
FC19/0034	11/01/2019 11:32 AM	Litter		<p>Freedom Camping - XXXX called in concerned about 3 vehicles that appear to be Freedom Camping above the Albert Town Camp Ground, near where the Deans bank Bike Track starts. She advised it is 1 van & 2 cars - she's not sure if they are self-contained but said they didn't look like they could be self-contained. There is heaps of litter lying around, plastic bottles etc & it is a huge mess - she says she can see it from their property across the river. She asked that someone go & talk to them & find out if they are intending to clean up after themselves & also find out if they are allowed to camp there.</p> <p>Can you please feedback to customer on their cell phone.</p>	LAKE HAWEA-ALBERT TOWN ROAD ALBERT TOWN 9382
FC19/0021	06/01/2019 7:14 AM	NotSCont		<p>Caller reporting 3x small vans freedom outside the Albert Town Camp ground, right at the base of the hill.</p>	LAKE HAWEA-ALBERT TOWN ROAD ALBERT TOWN 9382
FC19/0015	03/01/2019 11:57 PM	Prohibited		<p>XXXX has phoned again to advise that there are another two vehicles, along with the vehicle she phoned about earlier (RFS 866838), parked up for the night approximately 300m from the Albert Town camp ground.</p>	LAKE HAWEA-ALBERT TOWN ROAD ALBERT TOWN 9382

				One vehicle is a dark grey Toyota, registration CUR216. The other is a white Toyota, registration DDM753.	
FC18/0509	05/12/2018 9:08 PM	Prohibited		Caller has reported a teal coloured people mover, no registration details, parked up just off State Highway 6, where the Clutha River meets the Hawea River. She says that they are parked in a reserve area on the opposite side of the camp ground, just off SH 6.; ActionLog: (2018-12-06 07:13:00: Response added) - Customer rung and advised that the people are still camping located at the mouth of the river which is on the Northern side at the picnic spot.	LAKE HAWEA-ALBERT TOWN ROAD ALBERT TOWN 9382
FC18/0070	25/01/2018 8:20 AM	Prohibited		Hello, XXXX called to say there is every morning when he drives to work people freedom camping just up from the camp ground between the gun club and the camp ground and they are just going to the toilet in the bushes. Could someone please go out and inspect this area and ticket if needed. Also if there is no signs up could we put some put up? Cheers	ALBERT TOWN-LAKE HAWEA ROAD ALBERT TOWN 9382

ALBERT TOWN CAMPGROUND PHOTO EVIDENCE

RFS complaint photos:

Ambassador photos:











GENERAL PHOTO CONCERNS

Warranted officer photo evidence

People trying to find their portable toilet when asked by the warranted officer:

24/1/2018



25/1/2018



25/1/2018



6/2/2018



6/2/2018



FURTHER AMBASSADORS PHOTOGRAPHS

Bungy Bridge –

19 December 2020



5 December 2020



25 Mile Creek

23 December 2020



CROWN RANGE – TOP OF SWITCHBACKS

12 DECEMBER 2020



THE NECK AND DINGLE BURN

February 2021





LITTLE STONY CREEK – off Glenorchy Road

November 2020



December 2020



Glenorchy Road

January 2021



DART RIVER BRIDGE

February 2021



Lake Hawea

Scotts Beach Road December 2020



Blue Pools – Makarora

December 2020



Timaru Creek Road – alongside Lake Hawea

December 2020



Cardrona River

January 2021



BOUNDARY CREEK – alongside SH6 after The Neck

January 2021





Alberttown Reserve

March 2020



GLENORCHY

February 2020





QLDC possible sites where restricted camping may be appropriate.

BEACON POINT ROAD STREET COMPLAINTS

FC19/0358	08/10/2019 10:45 AM	Prohibited		<p>hello customer called to advise someone is sleeping on a mattress you need to actually walk out to beacon point as they are sleeping close to the shoreline.</p> <p>Please can we send someone out to take a look</p>	BEACON POINT ROAD WANAKA 9305
FC19/0241	16/04/2019 9:24 AM	Prohibited		<p>Hi team, customer has emailed the below</p> <p>Hi, just to let you know there is a woman camping at end of Beacon Point Road under willow tree at lakeside by start of walking track. She is not there during the day but been there for last few evenings at least. Is wrapped up on mattress in sleeping bag with equipment, could be more people as other sleeping bags beside her still rolled up, no sign of a vehicle, however this evening saw 3 vans parked off road nearer to Beacon Point beach, people had campsite set up in trees by water edge.</p>	BEACON POINT ROAD WANAKA 9305
FC18/0347	14/04/2018 5:55 PM	Prohibited		<p>Caller has advised of a white campervan parked on the Penerith Beach in Wanaka, she suspects there is about 4-5 passengers. She was in passing when she saw the no camping sign but was to late in catching the registration plate.</p>	BEACON POINT ROAD WANAKA 9305

FC18/0259	10/03/2018 8:55 PM	Prohibited		Caller has phoned about freedom campers camping on the corner of Atherton Place and Beacon Point Road. It is small multi-colored van.	BEACON POINT ROAD WANAKA 9305
FC18/0028	12/01/2018 4:09 PM	Waste		Hi team xxxx called in to the office today to complain about ongoing freedom camping going on at Beacon Point /Penrith Beach - it's been continuous this season & he is unhappy with the mess & toilet waste/toilet paper/tampons left lying around. He said they're getting good at hiding & it's hard to spot them when it's dark. He requested someone contacted him before going down as he wants to meet someone there to show them all the areas the campers are finding to hide.	BEACON POINT ROAD WANAKA 9305
FC17/0103	21/02/2017 9:07 AM	Prohibited		Freedom Campers in black station wagon rego is either EET174 / EET178 They are camping on beacon point rd between the point and the outlet where the hillside gets very steep. Known as old fisherman's track. Caller spoke with them and said it was not allowed where they were.	BEACON POINT ROAD WANAKA 9305
FC17/0046	13/01/2017 6:05 AM	2days		Beacon Point Road near Fisherman's Access. 2 cars one is orange and the other is a black 4wd. Caller doesn't have any further details on these vehicles. He has advised they have been there for 2 days now.	No associated address
FC17/0044	12/01/2017 8:25 PM	Prohibited		Beacon Point Road near Fisherman's Access, 2 cars parked here last night caller doesn't have any details of the vehicles. Cars are still there. There is a strickly no camping sign just in fisherman's access and there is a large tree just	No associated address

				behind this sign the cars are parked behind this tree which makes it hard to been seen from the road.	
FC17/0039	12/01/2017 6:24 AM	2days		Beacon Point Road near Fisherman's Access, 2 cars parked here last night caller doesn't have any details of the vehicles. Cars are still there.	BEACON POINT ROAD WANAKA 9305
FC19/0358	08/10/2019 10:45 AM	Prohibited		hello customer called to advise someone is sleeping on a mattress you need to actually walk out to beacon point as they are sleeping close to the shoreline. Please can we send someone out to take a look	BEACON POINT ROAD WANAKA 9305
FC19/0241	16/04/2019 9:24 AM	Prohibited		Hi team, customer has emailed the below, Hi, just to let you know there is a woman camping at end of Beacon Point Road under willow tree at lakeside by start of walking track. She is not there during the day but been there for last few evenings at least. Is wrapped up on mattress in sleeping bag with equipment, could be more people as other sleeping bags beside her still rolled up, no sign of a vehicle, however this evening saw 3 vans parked off road nearer to Beacon Point beach, people had campsite set up in trees by water edge.	BEACON POINT ROAD WANAKA 9305
FC18/0347	14/04/2018 5:55 PM	Prohibited		Caller has advised of a white campervan parked on the Penerith Beach in Wanaka, she suspects there is about 4-5 passengers. She was in passing when she saw the no camping sign but was to late in catching the registration plate.	BEACON POINT ROAD WANAKA 9305

GIBBSTON RESERVE COMPLAINTS

FC19/0360	08/10/2019 7:39 PM	Other		XXXX has called in regarding the white van with blue door parked in the Gibson Community Reserve at the moment. She said this is an on going issue and has been happening now for a week or two. She said she has spoken with the day staff regarding this issue and has asked if someone could patrol the area quite late at night to try and locate them after they leave the reserve as she thinks they are staying somewhere only for self contained vehicle which they are not.	COAL PIT ROAD GIBBSTON 9371
FC19/0359	08/10/2019 6:22 PM	Prohibited		Caller has advised that the van freedom camping is parked at the end of their street again at the reserve. She says its the same van that has been doing this for the past 3 weeks. Vans registration number is JTC746. She also mentioned that she has been in contact with the day team regarding this and she was requested to call and log the times when the van is parked at the reserve. She mentioned that she suspects they leave the reserve at night to sleep at a camping site intended for self contained vehicles only.	COAL PIT ROAD GIBBSTON 9371
FC19/0351	27/09/2019 5:52 PM	Prohibited		caller has advised that there is a white van with blue markings freedom camping at the Gibbston Community Reserve at the top of Coalpit Road. She believes this is the same vehicle that has been staying there since Monday. ; ActionLog: (2019-09-27 18:26:00: Response added) - These campers have moved.	COAL PIT ROAD GIBBSTON 9371

FC19/0349	26/09/2019 6:00 PM	Prohibited		<p>Please call XXXX before attending as she can confirm whether the vehicle is still at the reserve or not.</p> <p>Caller has advised that there are freedom campers at the Gibbston Community Reserve on Coalpit Road. Vehicle is a white van.</p> <p>This is an ongoing occurrence with this vehicle</p>	COAL PIT ROAD GIBBSTON 9371
FC19/0347	24/09/2019 6:53 PM	NotSCont		<p>Caller has advised that there are freedom campers at the Gibbston Community Reserve on Coalpit Road. Vehicle is a white van.</p> <p>Customer would like feedback after guards attendance please and would also like guards to knock on her door if possible so she can explain the situation, thank you. ;</p> <p>ActionLog: (2019-09-24 19:54:00: Response added) - Caller Ane phoned to advise she has been speaking with Cougar who advised the could not attend until after midnight as they are not breaking the bylaw until they have been found sleeping in the van on the reserve. Caller is not to happy about this as they know they are staying there but are leaving early in the morning working locally for someone. The van is not self contained they are using the toilet hand basin to fill jugs and possibly bath in. There is a no camping sign on the gate. they are also cooking in the back of the van caller finds this a major safety risk to the reserve. Can someone f ... See Memo ...</p>	COAL PIT ROAD GIBBSTON 9371

GLENORCHY DOMAIN

FC20/0207	08/07/2020 11:36 AM	Prohibited		<p>hi there - XXXX called to say there were 2 freedom campers down by the waterfront in Glenorchy - AJC328 KAL607 - Customer has sent photos which are attached. She said they are quite regularly people camped there.</p> <p>She also said someone is regularly camping at the Rees bridge - XXXX has said the local community could be able to help this person but was wanting to talk to us to see if we were aware of this person.</p>	No associated address
FC18/0505	01/12/2018 10:22 AM	Other		<p>XXXX from DOC called to advise that he rang police about a freedom camper (1963 old blue bus - Bedford Micanta - J18261) that is parked on the fringes of some DOC land. Tom said that Cougar patrol some of these DOC area or parts of then. Tom said that the bus is near the Glenorchy pier off the main road and he said if you go to the Glenorchy skatepark youll see a patch of grass there and a gravel track towards the lake and the bus is tucked under the trees there. Tom said that the vehicle also has no WOF. Police instructed him to call council (no event number given, they transferred him through to council).</p>	BENMORE PLACE GLENORCHY 9372

FC18/0491	26/11/2018 10:31 AM	2days		<p>HI team, customer has called to advise there is a house bus parked up at the Glenorchy Waterfront and has been there for approx 2 weeks. It is a green/blue colour and he would like them to be moved on. He would also like the Glenorchy area to be patrolled more as there seems to be a lot of Freedom Campers coming into the area and parking in local restricted areas not being ticketed. He didn't want to give his details or be contacted.</p>	<p>BENMORE PLACE GLENORCHY 9372</p>
FC16/0053	17/02/2016 10:32 AM	Litter		<p>dear sir,</p> <p>this is glenorchy lakefront reserve {not a freedom camping zone}</p> <p>campers there most nights and leaving behind rubbish and using it as a toilet.</p> <p>can you do something about this a no overnight camping sign perhaps?</p> <p>regards XXXX</p>	<p>No associated address</p>

HOPKINS STREET RESERVE LUGGATE

FC17/0270	16/08/2017 9:43 AM	Prohibited		Freedom Camping. Hey XXXX saw FC down on the Hopkins side of the luggate hall again this morning. Can it be added to Ricci's morning Check?	HOPKINS STREET LUGGATE 9383
-----------	--------------------	------------	--	---	-----------------------------

MORVEN FERRY RESERVE

FC20/0118	26/02/2020 6:52 AM	NotSCont		xxxx is calling to report freedom campers in a pull over on Morven Ferry Road. Advised there about 5 vehicles most do not look self contained. Advised they are near the corner of Morven Ferry Road and Arrow Junction.	No associated address
FC20/0092	14/02/2020 8:28 AM	2days		Hello, xxxx called to report 5 - 6 vehicles at the bottom of they Crown Range Road in a lay by who look like they have been freedom camping there on and off for the past few weeks. They do not look self-contained. There are 5/6 more off them on the Morven ferry road turn off too. Please can this be investigated?	CROWN RANGE ROAD ARROW JUNCTION 9371
FC19/0276	23/05/2019 9:54 AM	NotSCont		Hi team, there are reports from a community member of a freedom camper parking on Morven Ferry Road / Arrowtown Junction Road - changing spot slightly every night but the van is not certified - Plate# is DLS887. Might	MORVEN FERRY ROAD ARROW JUNCTION 9371

				be worth a look tonight?	
FC19/0217	28/03/2019 4:47 PM	2days	Customer has called back for an update. - See email attached sent to RFS. Spoke to Jess M and she said that they have been in contact with DOC about this and they will pass these further details on to DOC. She said that they would also try and contact NS	Good afternoon, customer has called to report someone living on our land at the very end of Morven Ferry Road near the rive. He said the gentleman has a van parked right up in the trees in the area and leaves during the day to work in another vehicle and then returns to the van at night to sleep, he said he has been there for weeks and is worried about hygiene as there are no toilet facilities, he would like to be called if information on this and has requested his details be kept quiet, thanks Kate	MORVEN FERRY ROAD ARROW JUNCTION 9371
FC19/0215	28/03/2019 9:57 AM	Waste		Hello, please see email from xxxx in regards to a freedom camper that has been camping for several months and leaving a (toilet) mess beside the Kowarau river and leaving rubbish.	MORVEN FERRY ROAD ARROW JUNCTION 9371
FC19/0147	22/02/2019 4:09 PM	Prohibited		Hey team, customer to report an illegal freedom camping vehicle parked at the Morven Ferry Reserve Carpark at approximately 154 Morven Ferry Road. She said she noticed it was there last night and she has just gone for a walk and it is still there. She didnt get the registration of	MORVEN FERRY ROAD ARROW JUNCTION 9371

				the vehicle but said it is the only one in the vicinity - you cant miss it.	
FC18/0498	28/11/2018 2:48 PM	Nuisance		Hi there– Mr XXXX has previously written to Jim requesting monitoring of the carpark at the start of the Gibbston Trail on Arrow Junction Rd/Morven Ferry Rd. Jim agreed that monitoring should be undertaken. Could you please lodge a request for regular monitoring of this site. -	ARROW JUNCTION ROAD ARROW JUNCTION 9371
FC18/0492	26/11/2018 10:35 AM	2days		Hey team, a customer called to advise there is a white old campervan and the rego is PZ1866 that has been parked at the carpark at the end of Arrow Junction Road (near the intersection for Morven Ferry Road) camping for the past five days. Can this be looked into please?	ARROW JUNCTION ROAD ARROW JUNCTION 9371
FC18/0445	11/09/2018 7:49 AM	Nuisance		Hi there, customer had wrote a letter in about the issues they have experienced with freedom campers in this particular area, they have received a lot of abuse from campers. The area in question is the car park for the trail down the end which should be used for walkers and bikers but camper s have taken over. Customer is frustrated as they have rung qldc and not had any action. Customer would like to sugesst a sign be erected to prohibit camping in this area please - this was directed to Jim Bout so will make Amy aware I have entered in this RFS and can you please provide all responses to her so she can write a letter back to the customer please -	MORVEN FERRY ROAD ARROW JUNCTION 9371
FC17/0013	30/12/2016 2:15 PM	Prohibited		Michelle Poole (Communications Manager) advises that she has received a report on Facebook of people freedom camping on the side of Morven Ferry Road during the night and asks that we please add this to our nightly patrols. Thank you	No associated address

WHITECHAPEL RESERVE

FC20/0242	30/11/2020 8:41 AM	Prohibited		Morning - XXXX has called to report illegal freedom camper at the end of Whitechapel Road - He said there is a campervan parked right at the end hidden in the bushes. Please can we go out there and infringe.	WHITECHAPEL ROAD ARROW JUNCTION 9371
FC18/0329	06/04/2018 9:05 AM	Other		Hello, XXXX Wants the sign that is a no freedom camping one put right at the entrance of white chapel rd. It is currently at the end and campers are not seeing it. Can it please be moved.	WHITECHAPEL ROAD ARROW JUNCTION 9371
FC18/0054	20/01/2018 8:33 AM	Prohibited		XXXX has said she was walking along the Queenstown Trail, off Whitechapel Road this morning when she saw some residue of a fire and freedom camping. There was no one around so Anna could not get any details of who the offenders were, but she was wondering if it would be possible for somebody to come by tonight and do a quick sweep of the area to ensure there are no campers there lighting fires.	WHITECHAPEL ROAD ARROW JUNCTION 9371
FC16/0185	30/08/2016 9:26 AM	Prohibited		XXXX has called back. The freedom camper is still there, when asked why he told the neighbours he has permission from the council. Both him and his dogs are still going to the bathroom down by the river. Please can someone call Simon to discuss what is being done?	WHITECHAPEL ROAD ARROW JUNCTION 9371

				<p>Hey there is a guy freedom camping at the end of Whitechapel. One of the residence from no 100 asked him where he goes to the b room and he said in the bushes the car is parked further down from 100.</p> <p>The customer advises he has been there the whole night - his plate no is DEE486</p>	
FC16/0168	14/07/2016 10:18 AM	Prohibited		<p>Caller advised that there is a caravan parked freedom camping on whitechapel road, near the junction with Gibbston Hwy which has been there for the past few months. the caravan has a pipe running into a nearby culvert which caller was a bit worried about and wanted this checked up on</p>	<p>WHITECHAPEL ROAD ARROW JUNCTION 9371</p>
FC15/0147	27/12/2015 7:25 PM	Nuisance		<p>XXXX Called to report people pitching up a tent and preparing to camp without toileting facilities near the river next to the reserve. 1 tent - 4 or 5 people.</p>	<p>WHITECHAPEL ROAD ARROW JUNCTION 9371</p>