

Monthly Highlight Report

Key Performance Indicators – Traffic light status report

Health & Safety Summary

Key Priorities Update

Financial Management Report

Recovery Report

August 2021

Core Infrastructure and Services

Key Performance Indicators

WATER CONSUMPTION
Average consumption of water per person per day

TARGET	RESULT
<510L	433.76L

WATER SUPPLY COMPLAINTS
of complaints per 1000 connections

TARGET <4 per annum

	MONTHLY RESULT	YTD RESULT
Odour	0	0
Clarity	0.1	0.06
Taste	0.07	0.04
Pressure/flow	0.17	0.22
Continuity of supply	0.14	0.16

TARGET <2 per annum

TARGET	RESULT
QLDC response to issues	0

WATER SUPPLY FAULTS
Median response time to attend site (urgent and non-urgent)

TARGETS	RESULT
<60 mins	55 mins
<1440 mins	234.5 mins

WATER SUPPLY FAULTS
Median response time to resolve problem (urgent and non-urgent)

TARGETS	RESULT
<1440 mins	96 mins
<10,080 mins	2,761.5 mins

STORMWATER COMPLAINTS
of complaints per 1000 connections

TARGET <5 per annum

MONTHLY RESULT	YTD RESULT
0	0

STORMWATER FLOODING
Median response time to attend site

TARGET	RESULT
<180 mins	0 mins

STORMWATER FLOODING
flooding events that occur in a territorial authority district

TARGET	RESULT
<7	0

STORMWATER FLOODING
of habitable floors affected for each event (per 1000 properties connected to the TA stormwater system)

TARGET	RESULT
<2	0.93

WASTEWATER OVERFLOWS
Median response time to attend site

TARGET	RESULT
<60 mins	31 mins

WASTEWATER OVERFLOWS
Median response time to resolve problem

TARGET	RESULT
<240 mins	97 mins

WASTEWATER COMPLAINTS
of complaints per 1000 connections

TARGET <5 per annum

	MONTHLY RESULT	YTD RESULT
Odour	0.14	0.1
Faults	0.18	0.28
Blockages	0.07	0.07

TARGET <2 per annum

TARGET	RESULT
QLDC response to issues	0

REQUESTS FOR SERVICE (RFS)
% customer RFS resolved on time

TARGET >95%

	RESULT
3 Waters	99%
Solid Waste	98%
Roading	96%

CAPEX
% of capital works completed annually, including renewals (against the annual budget adopted by Council for 3 Waters, waste management and roading).

TARGET	RESULT
80-110%	100%

WASTE DIVERTED FROM LANDFILL
Total waste diverted from landfill

TARGET	RESULT
>7,800t	498t

WASTE TO LANDFILL
Total waste to landfill

TARGET	RESULT
<3,500t	2,669t

WASTE TO LANDFILL
% of MRF recycling contaminated

TARGET	RESULT
<20%	29.55%

Results in **RED**
Target missed by >5%

Results in **AMBER**
Target missed by <5%

Results in **GREEN**
Target achieved

DIA measures



Exceptions

The following KPIs were not achieved and are shown on the previous page in red.

Total Waste Diverted from Landfill

Target not met. High contamination rates at the MRF due to aged plant are impacting results. This month 138 tonnes of contamination from this facility went to landfill. This facility was closed from 18 Aug during Alert Level 4 and Alert Level 3 and all material including 28.74 tonnes in the infeed were diverted to landfill.

Percentage of MRF Recycling Contaminated

Target not met. High contamination rates at the MRF due to aged plant are impacting results. Polisher currently being refurbished to enable mixed paper to again be diverted. Additionally from 18 Aug during Alert Level 4 and Alert Level 3 gross contamination from glass was unable to be removed and 61 tonnes needed to be sent to landfill.



Community Services

ACTIVE PARTICIPANTS
of gym and pool visits per capita (based on usual resident population)

TARGET	RESULT
75,000	1,452.5

LIBRARY CIRCULATION
of items issued per month

TARGET	RESULT
>33,611	30,797

PARKS RFS
% RFS resolved within specified timeframe

TARGET	RESULT
>85%	85%

Environment

RESOURCE CONSENT TIME
% processed within the statutory timeframe

TARGET	RESULT
100%	82.35%

Regulatory Functions & Services

BUILDING CONSENT TIMES
% processed within the statutory timeframe

TARGET	RESULT
100%	97.18%

FREEDOM CAMPING RFS
of freedom camping RFS per month

TARGET	RESULT
<26.5	2

Support

CUSTOMER CALLS
% answered within 20 seconds

TARGET	RESULT
80%	89.9%

COMPLAINTS RESOLVED
% complaints resolved within 10 working days

TARGET	RESULT
>95%	100%

LGOIMA REQUESTS
% responded to within 20 days

TARGET	RESULT
100%	100%

COUNCILLOR ENQUIRIES
% responded to within 5 working days

TARGET	RESULT
100%	83%

INTEREST RATES
Weighted average interest rate per month

TARGET	RESULT
<6%	2.26%

Exceptions

The following KPIs were not achieved and are shown to the left in red.

Library Circulation

Level 4 Lockdown closure during August 2021 resulted in a decreased number of hard copy checkouts. August 2020 had 44,458 items checked out, of which 4,743 were e-items compared to the 30,797 items checked out in August 2021 of which 7,239 were e-items.

Resource Consent Time

Processing timeframes are below expectation, this is due to training new staff during the August lockdown, while consent numbers in the door remain high. Upskilling new staff continues as does recruitment to help build capability and increase timeframe compliance.

Councillor Enquiries

Six Councillor requests recorded for August. Two Planning and Development, one CE's office and three Property and Infrastructure. One Planning and Development RFS did not meet the KPI. This RFS has been an ongoing issue that crosses multiple agencies which has been previously responded with no immediate solution.

Health & Safety Summary

PREVENTION Positive Safety Actions

TYPE	RESULT
Take 5's	1,010
Inspections/Audits	10
Safety & Wellbeing	56
First Aid Training	5
H&S Meetings	24

WORK EVENTS Injury Frequency Rates

TYPE	TARGET	RESULT
TRIFR*	<9	8.59
LTIFR*	<5	7.16

*Total Recordable Injury Frequency Rate
**Lost Time Injury Frequency Rate

DEPT. SAFETY BEHAVIOURS Self-assessments from monthly safety activities

TYPE	RESULT
A	3
B	9
C	0
Target Achieved	Yes

NOTIFIABLE EVENTS Notifiable to WorkSafe

EVENT TYPE	RESULT
Contractor Incident	1

EVENT DETAILS

Wanaka Lakeside Road Footpath project:
Drove in pegs for laying kerbing and struck gas main in three places. This was not noticed until the pegs were removed and gas was smelt escaping. Area isolated and pipe repaired. WorkSafe are taking no action.

As defined under section 25 of the Healthy & Safety at Work Act 2015

QLDC WORKPLACE INCIDENTS Across All Groups

TYPE	RESULT
Employees	4
Contractors	51
Volunteers	0
Public	4

QLDC Health and Safety Objectives Review 2021/2022

COMPLIANCE

Health & Safety internal audit by each department to be conducted utilising the WSMP standard.

WORK EVENTS

TRIFR 9 - LTIFR 5.

PREVENTION

90% of all incidents reported each month closed within allocated timeframe.

100% of all Positive Actions Safety Statistics reported each month.

100% reporting of safety statistics for all volunteers involved in high risk work as defined in the QLDC Induction Pack for Volunteers.

IMPROVEMENT

90% of Health & Safety Committee actions completed on time.

Contractor Management focus for Health & Safety improvement

BEHAVIOUR

Behavioural self assessment – Twice the amount of A scores to be reported monthly compared to C scores.

WELLBEING

At least 60% participation across wellbeing activities.

Monthly Commentary

LTIFR

The LTIFR for August did not meet the target set with an increase in lost time due to injury over the month, this follows the rising trend over the past few months.



Thriving people | Whakapuāwai Hapori

Ours is a community with a strong heart and whānau roots that run deep.



Embracing the Māori world | Whakatinana i te ao Māori

Ours is a district that honours Te Tiriti o Waitangi and champions equality for all our people.



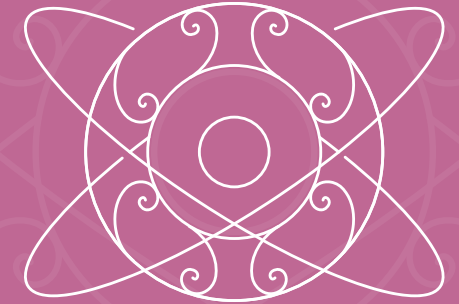
Opportunities for all | He ōhaka taurikura

Our district is a place of social, environmental and technological enterprise.



Breathtaking creativity | Whakaohoho Auahataka

Surrounded by the endless inspiration of our landscapes, ours is a place that nurtures the arts, culture and the spirit of invention.



Deafening dawn chorus | Waraki

Our ecosystems flourish and are predator-free under our kaitiakitanga.



Zero carbon communities | Parakore hapori

From Makarora to Kingston, our district sets the standard for regenerative, low-impact living, working and travel.



Disaster-defying resilience | He Hapori Aumangea

Queenstown Lakes is a place that is ready and prepared for every emergency.



Pride in sharing our places | Kia noho tahi tātou kātoa

Our district is a place where our quality of life is enhanced by growth through innovation and thoughtful management.



Vision Beyond 2050



High Profile Capital Projects

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
<p>CIP (arterials and street upgrades)</p> <p>Street Upgrades:</p> <p>Arterial Stage 1:</p>	<ul style="list-style-type: none"> • Prior to the Alert Level 4 lockdown, which saw construction sites close from 17 August, construction was nearing the peak point in productivity. Pavement, rain garden, water and wastewater construction within the historic core was progressing well. Changes in timber specification overcame supply issues for retaining walls. • The enabling package is well underway with the service investigations, having completed in excess of 130 slot trenches. Alongside this the establishment of the site compound at Ballarat St has progressed well with the site office in operation since early August, dilapidation surveys have commenced. 	<ul style="list-style-type: none"> • First concrete pavement pour scheduled for 24 September. • First shipment of stone pavers expected mid-September. • Service investigation package due for completion mid-September. • Main Contract Works to commence 27 September to meet CIP Funding milestone. 	<p>Green</p>
<p>Queenstown Gardens Stage One</p>	<ul style="list-style-type: none"> • The design has been modified several times to accommodate tree root networks, and this continues to be the case, working up the path toward the Rotunda. • Signage is with fabricators, managing minimal knock on delays as a result of Covid response. • Project team maximise alternate routes for pedestrians during construction, and neighbouring Alliance construction works. 	<ul style="list-style-type: none"> • Alternative path surface to accommodate tree root network within main path. • Fabrication of signage to be completed. • Continue communication between Alliance project and stakeholders. 	<p>Green</p>
<p>TIF</p>	<ul style="list-style-type: none"> • Wanaka Lakefront toilet installation is in progress. • Concrete pad pour for Glenorchy toilet hand basin and drinking fountain delayed due to Covid imposed restrictions. • Bendemeer Bay toilet has power connected and signed off by the electrical engineer. • Kerry Drive toilet and car park has been completed and handed over to QLDC. • Beacon Point toilet and bollard installation has been completed, and asset handed over to QLDC. 	<ul style="list-style-type: none"> • Completion of Wanaka toilet installation early September. • Concrete pad to be poured early September and sign off expected mid-September, due to Covid response, followed by toilet handed over to QLDC. • Handover to QLDC is expected mid-September. 	<p>Green</p>



High Profile Capital Projects

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
Wanaka Youth + Community Centre	<ul style="list-style-type: none"> Commercial negotiations still underway. Building condition report received and letter sent to Landlord re remedial issues EOI and operational brief ready to be sent out when re-quired. 	<ul style="list-style-type: none"> Commercial lease negotiated – October 2021 	Amber
Lakeview Development and Ancillary Works	<ul style="list-style-type: none"> Handover of the first area (3500m2) within Lot 2 and the adjacent portion of the new Isle St occurred on 19 July. Works up until end August have included establishment of the site compound and commencement of new sewer services. 	<ul style="list-style-type: none"> Handover of the balance of the Lakeview site from the QLDC Site Clearance team was scheduled for 04 October but this has incurred a 10 day delay to 14 October. 	Green
HIF (Kingston and Quail Rise) Kingston:	<ul style="list-style-type: none"> 3 Waters Design is underway. In August 2021 QLDC were notified by ORC that the wastewater Discharge Consent would be publicly notified. Morrison Low recently completed a contractor pre-tender engagement to evaluate costs to complete the project and the outcome is currently being considered by QLDC. 	<ul style="list-style-type: none"> Water Supply design is due to be completed in late 2021 and Wastewater design by the end of FY 21/22 (by July 2022). 	Amber
Quail Rise:	<ul style="list-style-type: none"> The reservoir and associated rising and falling mains are in design and QLDC is working with stakeholders regarding its Notice of Requirement application. 	<ul style="list-style-type: none"> Preliminary design expected October 2021. 	Amber



Major Infrastructure Works

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
Recreation Ground Pump Station and rising main	<ul style="list-style-type: none"> The recreation ground is currently in construction. The majority of work in the town centre has been completed and construction is expected to be completed in late November. Pipe laying is currently underway on Marine Parade. 	<ul style="list-style-type: none"> Contract works completion expected November 2021. 	Green
516 Ladies Mile	<ul style="list-style-type: none"> Resource consent lodged with Queenstown-Lakes District Council. Draft budget came in at \$3.6M. Discussion to be had with project governance group regarding the ability to proceed with the project in its current form. Procurement strategy completed but reviewing a traditional approach as an alternative option in the current market. 	<ul style="list-style-type: none"> Project governance group meeting – October to discuss project status Options report to Executive Leadership Team. 	Amber
Te Atamira	<ul style="list-style-type: none"> Head lease, Sub Lease and Heads of Agreement signed. Procurement plan/Business plan/Occupancy analysis completed. Initial Funding of \$1.4M achieved. A number of grant applications have been lodged with major funders. Signed up national organisation Youth Town Pre-inspection of building completed and landlord to complete some remedial works. Appointment of Arts & Culture Coordinator and Front of house assistant underway in the next week. Events and activation of the site planned for September 2021 	<ul style="list-style-type: none"> 10th September 2021 – RFQ for fit out contractor released to 3 shortlisted contractors 31st December 2021 – Funding completed 	Green

Selected Capital Projects

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
Frankton Campground	<ul style="list-style-type: none"> Main civil and construction works at the site are now underway. 	<ul style="list-style-type: none"> Waka Kotahi (NZTA) Trail final design (due June) has been delayed. August Covid impact to schedule still to be quantified, but contingency was provisioned in the last update by the lessee. Camp scheduled to re-open December 2021. 	Green
Wānaka Lakefront Development Stage Two: Stage Three:	<ul style="list-style-type: none"> Budget revision has been completed and discussed at a workshop with the Wanaka Community Board. There are budget realignments, which include the car park and stormwater design, which was not in the original budget. Construction completion now moved to September due to restrictions imposed by the Covid response. 	<ul style="list-style-type: none"> Sign off for Stage Two detailed design mid-September. Budget to be confirmed at Council meeting at the end of October. Stage Two tender documents on track for completion in September and looking to release RFT to market in November. Asset handover planned for late September. Official opening of Stage Three, with Wanaka Community Board members and other representatives, will be scheduled for early October. There will be a blessing and ribbon cutting ceremony to open the boardwalk. 	Amber Green
Luggate Memorial Centre	<ul style="list-style-type: none"> Underground services and the building slab have been laid. The site was shut down for the duration of Alert Level 4 lockdown, and the project team are still working to understand any ongoing impacts of this period. 	<ul style="list-style-type: none"> Finalise design documentation to allow the timber panels to begin fabrication. Assembly of the walls and roof panels expected to begin in October. Preparation and construction of the Hopkins St carpark to be started in September. 	Green



Selected Capital Projects

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
Coronet Forest	<ul style="list-style-type: none">• Harvest is now 57% complete.• Procurement plan process has commenced.• The Annual valuation of the forest is complete.	<ul style="list-style-type: none">• An audit of the log sales to date is underway.• Develop RFP for release to the market in late September.	Green



Strategy and Policy Projects

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
Spatial Plan	<ul style="list-style-type: none"> The Spatial Plan was adopted on 29 July 2021. An Implementation Plan is in development and the new governance structure has become live. 	<ul style="list-style-type: none"> Political Governance Group meeting – September 	Green
Annual Plan	<ul style="list-style-type: none"> Development of the Annual Plan for 2022/23 is underway. 	<ul style="list-style-type: none"> Community Consultation – Mar/April 2022 	Green
Annual Report	<ul style="list-style-type: none"> Work is well underway for the Annual Report 2020-21, with the Finance and Corporate teams working closely with the Deloitte auditors. Auditors were due to arrive on site on 23 August, however, due to COVID-19 level restrictions, they have started the audit off site and will come to Queenstown once alert levels allow. 	<ul style="list-style-type: none"> Audit period from 23 August – 30 September Draft Annual Report will be presented at Audit, Finance & Risk Committee for discussion – 14 October Annual Report to be presented to Council for adoption – 28 October 	Green

Strategy and Policy Projects

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
<p>District Plan - Stage 1 appeals progress</p> <p>Stage 2 appeals progress</p> <p>Stage 3 hearing progress</p>	<ul style="list-style-type: none"> • Decisions and consent notices for over 90% of appeal points (101 appeals and 1065 appeal points originally lodged) received and updated into the plan. • Small number of outstanding appeals on complex rezoning requests subject to Environment Court hearing timetables or further mediations. • 84 appeals and 930 appeal points received challenging Council's decisions. • Mediations on all but a handful of appeals completed by 30 July 2021, with consent orders issued and the PDP updated accordingly. • Environment Court process for Wakatipu Basin appeals getting underway (evidence preparation) • 2 Appeals received on the Decisions on Chapter 30 Energy and Utilities • 42 appeals (total) containing 354 separate appeal points for the following topics – Wahi Tupuna, General Industrial and Service Zone, Three Parks Commercial & Business Zone, Settlement Zone, Rural Visitor Zone, 101 Ballantyne Road, Arthur's Point, Variations and Plan Maps, and Design Guidelines 	<ul style="list-style-type: none"> • Outstanding appeals scheduled for mediation and/or hearings in 4th calendar quarter 2021. • Environment Court Hearings 4th calendar quarter 2021. • Mediations expected to commence 4th calendar quarter 2021. 	<p>Green</p> <p>Green</p> <p>Green</p>
<p>Ladies Mile Masterplan</p>	<ul style="list-style-type: none"> • Council workshop – Workshop with Councillors on Planning provisions and other methods that would enable a staged zoning approach that defers development until necessary transport interventions are confirmed – 21st September 2021 	<ul style="list-style-type: none"> • Full Council meeting - consideration of Planning Provisions and endorsement of the masterplan – 28th October 2021 	<p>Amber</p>



Strategy and Policy Projects

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
Economic Diversification Plan	<ul style="list-style-type: none"> The Economic Diversification Plan is an output of the Spatial Plan. It is currently being scoped and all relevant projects, initiatives and programmes are being collated. A procurement process will be undertaken to appoint a consultant to develop the plan further. 	<ul style="list-style-type: none"> Scope Drafted – September Procurement - October 	Green
Destination Management Plan	<ul style="list-style-type: none"> The Destination Management Plan is an output of the Spatial Plan. It is being developed in partnership with the Regional Tourism Organisations and will focus on regenerative tourism by 2030. A significant programme of community, council and elected member engagement continues. 	<ul style="list-style-type: none"> Design Forums – August Pinnacle Events October/November Community consultation on draft – November / December 	Green
Climate Action Plan	<ul style="list-style-type: none"> The Climate Action Plan is currently being reviewed, through a broad process of targeted community consultation. The Climate Reference Group will help determine priority actions within the plan. 	<ul style="list-style-type: none"> Community group hui – August Draft preparation – September / October Community consultation on draft - December 	Green



Strategy and Policy Projects

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
Housing Strategy	<ul style="list-style-type: none"> The Housing Strategy is being prepared for community consultation in September. It will be finalised in early 2022 and will likely be aligned with the Inclusionary Zoning chapter of the Proposed District Plan. 	<ul style="list-style-type: none"> Draft to council for adoption – August Finalisation of strategy – early 2022 	Green
Responsible Camping Strategy	<ul style="list-style-type: none"> Destination Management Plan #2 – Regenerative Tourism Workshop – 4 August. (Possible follow-ups). Draft scoping document for procurement of services for Responsible Camping Strategy Review – 31 August 	<ul style="list-style-type: none"> Working Group Meeting (Mayor Jim Boulton) - September 7 Responsible Camping Governance Group Meeting – 1 October. Finalise procurement document - out to market by end of September. 	Green

Operating Expenditure and Revenue

Financial Management Report

% of the year completed

17%

DESCRIPTION	August 2021 Actual	August 2021 Adjusted Budget	Variance to Budget	Year to date Actual	Year to date Adjusted Budget	Full Year Adjusted Budget	YTD Actuals to Full Year Budget	*
REVENUE								
Operating Revenue								
Income - Rates	8,136,182	7,992,162	144,021	15,965,311	15,982,324	(17,012)	96,805,942	16%
Income - Grants & Subsidies	572,903	625,185	(52,282)	1,072,790	1,250,031	(177,240)	6,447,423	17% 1*
Income - NZTA External Cost Recoveries	420,434	512,240	(91,807)	824,296	1,024,481	(200,185)	6,146,884	13% 2*
Income - Consents	974,997	1,119,530	(144,533)	2,095,862	2,252,834	(156,972)	12,558,418	17% 3*
Income - External Cost Recovery	96,830	78,133	18,697	135,387	156,265	(20,878)	937,592	14%
Income - Regulatory	319,794	488,375	(168,581)	760,794	956,131	(195,337)	5,942,984	13% 5*
Income - Operational	1,930,406	2,261,791	(331,385)	4,109,527	4,560,254	(450,727)	26,887,177	15% 6*
Total Operating Revenue	12,451,546	13,077,416	(625,870)	24,963,969	26,182,319	(1,218,351)	155,726,420	16%
EXPENDITURE								
Personnel Expenditure								
Expenditure - Salaries and Wages	2,869,930	3,272,819	402,889	5,763,960	6,545,638	781,678	39,323,565	15% 7*
Expenditure - Salaries and Wages Contract	333,686	314,696	(18,990)	874,523	632,460	(242,063)	3,478,512	25% 8*
Expenditure - Health Insurance	28,198	36,031	7,832	38,616	72,062	33,446	432,370	9%
Total Personnel Expenditure	3,231,814	3,623,545	391,732	6,677,099	7,250,160	573,061	43,234,447	15%
Operating Expenditure								
Expenditure - Professional Services	262,112	372,806	110,694	463,490	745,613	282,123	4,733,681	10% 9*
Expenditure - Legal	878,211	251,846	(626,365)	1,137,158	503,692	(633,467)	3,022,149	38% 10*
Expenditure - Stationery	16,858	32,870	16,012	31,543	65,740	34,196	394,437	8%
Expenditure - IT & Phones	18,393	79,402	61,009	82,001	158,804	76,803	1,007,691	8% 11*
Expenditure - Commercial Rent	282,658	287,929	5,272	459,473	575,859	116,385	3,455,149	13% 12*
Expenditure - Vehicle	67,673	58,833	(8,840)	116,171	117,666	1,495	706,000	16%
Expenditure - Power	341,858	311,596	(30,261)	693,401	649,282	(44,119)	3,656,725	19%
Expenditure - Insurance	150,599	130,308	(20,291)	303,540	260,616	(42,924)	1,563,700	19%

Operating Expenditure and Revenue

Financial Management Report

% of the year completed

X%

DESCRIPTION	Date Actual	Date Adjusted Budget	Variance to Budget	Year to date Actual	Year to date Adjusted Budget	Full Year Adjusted Budget	YTD Actuals to Full Year Budget	*	
EXPENDITURE									
Operating Expenditure continued									
Expenditure - Infrastructure Maintenance	2,755,074	3,039,201	284,127	5,650,626	6,118,402	467,776	34,394,914	16%	13*
Expenditure - Parks & Reserves Maintenance	378,859	852,079	473,220	1,068,640	1,698,917	630,277	12,417,139	9%	14*
Expense - External Cost On Chargeable	142,974	78,133	(64,841)	190,057	156,265	(33,792)	937,592	20%	
Expenditure - Grants	700,309	671,794	(28,515)	1,207,791	1,175,486	(32,305)	8,443,549	14%	
Expenditure - Other	1,085,560	1,227,311	141,751	2,009,506	2,355,734	346,228	16,290,597	12%	15*
Total Operating Expenditure	7,081,137	7,394,108	312,972	13,413,397	14,582,074	1,168,676	91,023,323	15%	
Interest and Depreciation									
Expenditure - Interest	471,763	746,747	274,984	795,100	1,493,493	698,394	8,960,960	9%	
Expenditure - Depreciation	3,585,781	3,585,781	0	7,188,959	7,188,959	0	42,899,010	17%	
Total Interest and Depreciation	4,057,544	4,332,527	274,984	7,984,059	8,682,452	698,394	51,859,970	15%	
TOTAL EXPENDITURE	14,370,494	15,350,181	979,687	28,074,555	30,514,686	2,440,131	186,117,739	15%	
NET OPERATING SURPLUS (DEFECIT)	(1,918,948)	(2,272,765)	353,817	(3,110,587)	(4,332,367)	1,221,781	(30,391,319)		

* Commentary

*1 Income - Grants & Subsidies - \$177k unfavourable variance with \$216k unfavourable variance within Roothing relating to NZTA subsidised works for maintenance activities (offsets in Infrastructure maintenance costs - See Note 13 below - i.e. \$263k favourable variance). \$41k favourable variance within Libraries relating to the NZLTPP (NZ Libraries & Trust Partnership Program).

*2 Income - NZTA External Cost Recoveries - The \$200k unfavourable variance is mainly within Infrastructure and is due to lower internal time allocations to CAPEX projects of \$215k, predominantly due to salary and wage staff vacancies which are favourable by \$260k.

*3 Income - Consents - The unfavourable variance of \$157k is within Planning & Development with Resource Consents \$192k unfavourable due to lower recoverable hours (internal staff costs \$126k favourable due to vacancies and contractor costs \$78k unfavourable to cover), Building Services \$35k unfavourable (\$73k unfavourable building consents, and \$38k favourable LIM and other income). Engineering Consents \$48k favourable with a greater than budgeted level of recoverable hours.



* Commentary

Financial Management Report

Operating Expenditure and Revenue

- *5 Income - Regulatory - \$195k below budget. Legal and Regulatory \$161k unfavourable with Parking \$74k below, campervan infringements \$52k below, driven by international border delays and lockdown restrictions. Premise registrations \$38k under as a result of business closures. Parking fees and permits are \$46k unfavourable (down \$72k in Aug due to lockdown for half the month).
- *6 Income - Operational - \$451k unfavourable
- Community Services \$543k below with Parks & Reserves \$374k down, \$235k due to forestry (volume \$313k down, partially offset by higher yield \$78k) and \$123k due to lower lease rental income (mainly Wakatipu due to Skyline turnover accrual which is based on 20-21 actuals). Sports, Rec, Venues & Facilities \$167k lower, driven mainly by COVID L4 restrictions.
 - Infrastructure \$128k unfavourable, \$60k unfavourable within Property due largely to commercial licence fees for camp grounds, driven by timing of lease negotiations due to reduced tourist market and \$66k lower Refuse income, driven by COVID L4 restrictions.
 - Finance \$108k favourable driven by net BNZ factoring position.
 - \$123k favourable variance in Corporate, driven mainly by income for Economic Development."
- *7 Expenditure - Salaries and Wages - \$782k lower with favourable variances in Infrastructure for \$246k, Planning & Development \$200k, CEO \$164k, Community Services \$85k, and Finance \$84k. Due to 77 FTE vacancies, 31 FTE positions on hold, 24 FTE positions currently advertised, 10 FTEs in the interview process, 7 not available for recruitment and 20 placements for which the successful candidates have not yet started. Expected to track favourably until salary review is processed in September 21.
- *8 Expenditure - Salaries and Wages Contract - \$242k above budget with \$166k unfavourable in Planning & Development to cover vacancies, \$98k in Resource Consents and \$48k in Building Inspections. Community higher by \$33k and Infrastructure unfavourable by \$30k
- *9 Expenditure - Professional Services - \$282k favourable with \$198k favourable in Infrastructure with favourable variances of \$92k within Roading, \$80k within 3 Waters, and \$46k within Infrastructure Admin. CEO \$49k with \$30k favourable Policy and Performance.
- *10 Expenditure - Legal - \$633k unfavourable with \$640k unfavourable weather tightness variance in Building Services (Weather Tightness issue with Oaks Shore/Club), and \$47k unfavourable variance in Resource Consents relating to appeals and settlement costs.
- *11 Expenditure - IT & Phones - \$77k favourable. Information Management \$56k favourable due to lower data usage and system support costs.
- *12 Expenditure - Commercial Rent - \$116k favourable with \$109k favourable in Community Services as the Mitre 10 Community centre in Wanaka building lease has not started yet.
- *13 Expenditure - Infrastructure Maintenance - \$468k favourable with \$224k favourable in road maintenance costs (offsets unfavourable Grants & Subsidies income variance), \$141k in Refuse (\$104k in landfill costs) and \$97k favourable in Water Supplies with \$106k under in Queenstown water maintenance.
- *14 Expenditure - Parks & Reserves Maintenance - \$630k favourable mainly within Community Services (\$579k variance) with \$315k lower stumpage costs relating to reduced forestry output (offset by unfavourable revenue variance), and \$91k favourable parks and reserves maintenance contract costs for Wanaka due to a reduction in vegetation maintenance in July and other Open Space contract costs halving due to lockdown during August.
- *15 Expenditure - Other - \$346k favourable. \$99k in CEO due to staff training in HR, \$89k District Plan (Commissioner costs), \$67k Community (cleaning, property management services etc), \$40k Legal and \$31k Refuse (Education).

Capital Expenditure and Revenue

Financial Management Report

DESCRIPTION	August 2021 Actual	August 2021 Adjusted Budget	Variance to Budget	Year to date Actual	Year to date Adjusted Budget	Full Year Adjusted Budget	YTD Actuals to Full Year Budget	*	
Capital Revenue									
Income - Development Contributions	714,920	1,112,881	(397,961)	2,573,134	2,225,763	347,372	13,354,575	19%	17*
Income - Grants & Subsidies Capex	1,679,544	4,953,144	(3,273,600)	3,072,744	9,906,288	(6,833,544)	59,437,726	2%	18*
Income - Vested Assers	0	0	0	0	0	0	19,600,000	0%	
Total Capital Revenue	2,394,464	6,066,025	(3,671,561)	5,645,878	12,132,051	(6,486,172)	92,392,301	6%	
Capital Expenditure									
Projects/Asset Purchases	11,969,101	11,969,101	0	16,808,603	16,808,603	0	209,194,575	8%	19*
Debt Repayment	0	0	0	0	0	0	16,890,000		
Total Capital Expenditure	11,969,101	11,969,101	0	16,808,603	16,808,603	0	226,084,575		
NET CAPITAL FUNDING REQUIRED	9,574,637	5,903,076	3,671,561	11,162,725	4,676,552	6,486,172	133,692,274		
External Borrowing									
Loans	200,508,000			200,508,000		342,371,497			
TOTAL BORROWING	200,508,000			200,508,000		342,371,497			

* Commentary

*17 Income - Development Contributions - \$347k favourable. \$828k favourable within Infrastructure roading, partially offset by \$585k unfavourable in 3 Waters.

*18 Income - Grants & Subsidies Capex - \$6.8M unfavourable, largely due to NZTA sub capex variance within Roothing (\$6.6M).

*19 Projects - Capital Expenditure - Main project spend this month included \$4.0M Queenstown Street Upgrades - CIP, \$2.1M Qtn Town Centre Arterials - CIP Stage 1, \$0.9M Lakeview - Thompson St Upgrade, \$0.5M Wanaka Lakefront Development Plan, \$0.4M Recreation Ground new WW Pump Station, \$0.3M Reform Stimulus Delivery Plan (3W).