Monthly Highlight Report

Key Performance Indicators – Traffic light status report

Health & Safety Summary

Key Priorities Update

Financial Management Report



Core Infrastructure and Services

RESULT

Key Performance Indicators

WATER CONSUMPTION

TARGET

Average consumption of water per person per day

<435L 387.33L

WATER SUPPLY FAULTS

Median response time to attend site (urgent and non-urgent)

 TARGET
 RESULT

 <60 mins</td>
 72 mins

 <1,440 mins</td>
 1,046 mins

WATER SUPPLY FAULTS

Median response time to resolve problem (urgent and non-urgent)

TARGET RESULT <1,440 mins 213 mins

<10,080 mins 3,259 mins

WATER SUPPLY COMPLAINTS TARGET <4 PER ANNUM YTD RESULT RESULT 0 0 Odour 0.03 0.40 Taste 0 0 Pressure/ 0.16 0.86 flow Continuity 1.17 0.41 of supply TARGET <2 PER ANNUM QLDC 0 0 to issues

WASTEWATER OVERFLOWS

Median response time to attend site

TARGET RESULT <60 mins 9 mins

WASTEWATER OVERFLOWS

Median response time to resolve problem

TARGET RESULT
<240 mins 157 mins

WASTEWATER COMPLAINTS

of complaints per 1,000 connections

TARGET <5 PER ANNUM (0.42 per month)

	MONTHLY RESULT	YTD RESULT		
Odour	0.06	0.28		
Faults	0.23	0.72		
Blockages	0	0.44		
TARGET <2 PER ANNUM				

0

Exceptions

The following KPIs were not achieved and are shown to the left in red or amber.

Water faults - Median response time to attend site - Urgent

There were eight urgent water supply work orders in October, and four of those achieved the 60-minute target. The delays were attributable to communication issues from the contractor delaying response. The contractor has instigated additional controls to ensure appropriate coverage, and improved communication to ensure future performance achieves the required performance levels.

Water Supply Complaints - Continuity of supply

The KPI missed the target predominantly due to a high number of complaints associated with private plumbing issues. Only two of the complaints attended were related to legitimate supply issues.



Core Infrastructure and Services

Key Performance Indicators



STORMWATER FLOODING Median response time to attend site

TARGET	RESULI
<180 mins	n/a

STORMWATER FLOODING

flooding events that occur in a territorial authority district

TARGET RESULT

STORMWATER FLOODING

of habitable floors affected for each event (per 1,000 properties connected

to the TA stormwater system)

TARGET RESULT

<2

WASTE DIVERTED FROM LANDFILL Total waste diverted from landfill TARGET RESULT >656t 706t WASTE DIVERTED FROM LANDFILL Total waste placed at kerbside diverted from landfill TARGET RESULT >29% 23% WASTE TO LANDFILL Total waste to landfill TARGET RESULT

<4.286t

WASTE TO LANDFILL

REQUESTS FOR SERVICE (RFS) % customer RFS resolved on time TARGET >95% RESULT 3 Waters 93.4% Solid Waste 97.9%

Roading

96.7%

CAPEX% OF CAPITAL WORKS COMPLETED ANNUALLY, INCLUDING RENEWALS (against the Annual Budget adopted by Council for Three Waters, Waste Management and Roading). TARGET RESULT

80-110% 93%

Exceptions

The following KPIs were not achieved and are shown to the left in red or amber.

Stormwater complaints

The KPI missed target with 35 requests raised. The number of issues were exacerbated by heavy rain in the period. Requests raised were associated with localised ponding, multiple sumps (underground tanks for water storage proir to treatment) requiring maintenance, blockages caused by debris, vegetation, and third-party construction activities, and private infrastructure issues incorrectly reported as municipal complaints. The team continue to explore opportunities to amend preventative maintenance activities which would likely reduce the quantity of requests being received.

Waste to Landfill

The target has been missed by less than 5%. This follows a historical trend of more waste produced in the warmer months due to an increase of population and visitors.

Total Waste placed at Kerbside diverted from Landfill

The target was not achieved, however the result is similar to previous months. This target will not be achieved unless there is a step change in diversion. The next step change to increase kerbside diversion will be when an organic waste solution is implemented. This has now been pushed out to 2027/28 at the earliest as it is dependent on access to a processing facility.

Percentage of RFS Resolved On Time - Three Waters

While the target was missed, the result reflects the ongoing efforts to address long standing performance challenges in this area. Performance shows steady improvement from the mid 80th percentile last year to well over 90% the past few months.

4.439t

RESULT

17.77%

Community Services

ACTIVE PARTICIPANTS

of sport & recreation participation visits per 1,000 residents (based on usual resident population)

TARGET RESULT >2.432 2.136.59

LIBRARY CIRCULATION

of items issued per month

TARGET RESULT >55,428 65,257

PARKS RFS

% RFS resolved within specified timeframe

TARGET RESULT >95% 90%

FREEDOM CAMPING RFS

% RFS resolved within 20 days

TARGET RESULT <95% 100%

Environment

RESOURCE CONSENT TIME

% processed within the statutory timeframe

 TARGET
 RESULT

 100%
 91.85%

Regulatory Functions & Services

BUILDING CONSENT TIMES

% processed within the statutory timeframe

 TARGET
 RESULT

 100%
 97.01%

Corporate Services

% answered within 20 seconds TARGET RESULT >85%

COMPLAINTS RESOLVED

% complaints resolved within 10 working days

TARGET	RESULT	
>95%	100%	

LGOIMA REQUESTS

% responded to within 20 days

TARGET	RESULT		
100%	100%		

COUNCILLOR ENQUIRIES

% responded to within 5 working days

TARGET RESULT 100% 100%

INTEREST RATES

Weighted average interest rate per month

TARGET RESULT <6% 3.52%

Exceptions

The following KPIs were not achieved and are shown to the left in red or amber.

Active Partipants

October sport and recreation visits per thousand of population missed the target by 2%, but increased by 5% compared to October 2024. Growth on last year showed in all areas; in particular the swimming pools, and strong growth across Wānaka and Whakatipu grounds, courts and community halls.

Parks RFS

In October, 198 requests were received, 56 for internal staff and 142 for QLDC contractors. 20 requests took longer than the specified timeframe to complete, many of which were cleaning requests. This was partly due to reprioritisation of resources to address storm clean up needs associated with the October storm event.

Resource Consents

While the result is lower than previous months, a record 5 year high of 135 decisions were issued in October (compared to 101 in October 2024). 112 applications were formally received, which is approximately 10% more than last year. While the 5% tolerance was not met, given the high number of applications received and decisions issued this month, 91.85% on time is still a very good result.

Building Consents

97.01% of building consents were processed with the 20-day statutory timeframe in October 2025. Although this did not achieve the 100% target it was within the 5% tolerance range.

The following KPIs were achieved and are shown to the left in green.

Library circulation

The target has been exceeded by 18%, that is 9,992 more items checked out than anticipated. There were 24,731 visitors in the main 5 branches this month, and 10,658 unique users have borrowed items.

KPI Data Disclaimers

КРІ	DATA DISCLAIMER
CORE INFRASTRUCTURE AND SERVICES	
Average consumption of water per person per day	Calculation is inclusive of visitor numbers to the district. Visitor numbers are extracted from the Ministry of Business, Innovation and Employment funded Accommodation Data Programme, which is not available in time of the reporting period, so the previous year's numbers are used. The resident population is derived from our Demand Projection which can be found here on our website. The medium scenario is used and the percentage of projected growth over 5 years is added to calculate this year's number of 54,440.
Percentage of Material Recovery Facility (MRF) recycling contaminated	Does not include contamination of public litter bins.
Percentage of total household waste placed at kerbside diverted from landfill	Contaminated recycling and organic waste, which is subtracted from diverted household waste, is estimated.
Total waste diverted from landfill	Calculations of totals only include waste taken to QLDC landfills.
Total waste sent to landfill	Calculations of totals only include waste taken to QLDC landfills.
COMMUNITY SERVICES	
Total library borrowing (including books, e-books, e-audio and magazines)	The e-materials are shared between Queenstown Lakes District and Central Otago District. The result includes total checkouts of electronic items from all members across both districts.
Total number of Sport & Recreation participation visits per 1000 residents	 a) Some figures are estimated where a precise count is not possible. b) A mixture of automated and manually collected data is used. For example, pool/gym entries recorded by the gates vs. casual (free) court play or pool spectators recorded by the reception team and gym programme attendance recorded by instructors. c) The resident population is derived from our Demand Projection which can be found here on our website. The medium scenario is used and the percentage of projected growth over 5 years is added to calculate this year's number of 54,440.
Percentage of Freedom Camping RFS resolved witin 20 working days	Freedom Camping RFS are categorised between enforcement requests and signage / bylaw enquiries. The KPI result is calculated using 20 working days for all RFS, however requests for enforcement are mostly resolved within five working days.
REGULATORY FUNCTIONS & SERVICES	
Percentage of building consents processed within statutory timeframes	Quality Assurance of data for Ministry of Environment reporting can result in updated figures.
Percentage of resource consents processed within statutory timeframes	Quality Assurance of data for Ministry of Environment reporting can result in updated figures.
HEALTH & SAFETY	
TRIFR (Total Recordable Injury Rate)	The Total Recordable Injury Frequency Rate (TRIFR) KPI target was incorrectly published as <8 in the Long Term Plan 2024-2034 adopted by Council on 19 September 2024. The KPI target for TRIFR is <9. The KPI target is therefore shown as intended in these reports, with the published error clearly acknowledged.

Health & Safety Summary

PREVENTION Positive Safety Actions TYPE RESULT Take 5's 1,545 Inspections/Audits 50 Safety & Wellbeing 11 First Aid Training 16 H&S Meetings 96

WORK EVENTS Injury Frequency Rates TYPE TARGET RESULT TRIFR* <9 6.51 LTIFR** <9 6.51 *Total Recordable Injury Frequency Rate (see disclaimer pg5) **Lost Time Injury Frequency Rate

Self-assessments from monthly safety activities TYPE RESULT A) Safety Improved 0 B) Safety Constant 12 C) Accident or 10 Incident 0 Target Achieved yes

DEPT. SAFETY BEHAVIOURS

NOTIFIABLE EVENTS Notifiable to Worksafe EVENT TYPE RESULT Incident Type 0 EVENT DETAILS N/A As defined under section 25 of the Healthy & Safety at Work Act 2015

INCIDENTS Across All Groups			
TYPE	RESULT		
Employees	2		
Contractors	19		
Volunteers	1		
Public	2		

QLDC Health and Safety Objectives for 2025/2026

COMPLIANCE

No breaches of the Health and Safety at Work Act 2015.

Total Recordable Injury Frequency Rate 9 or below.

90% of all incidents reported are closed within allocated timeframe.

90% of all employee incidents reported into My Safety within 24 hours

PREVENTION

Representatives and department constituents to undertake an office/ facility inspection at least every three months.

Each department to conduct an annual review of their hazards to ensure that they are identified, recorded, appropriately risk assessed and have control measures in place.

A minimum of 18,000 Take 5's to be undertaken throughout the year across the organisation.

IMPROVEMENT

90% of Health & Safety Committee actions completed on time.

H&S Improvement focus for 2026: Contractor Safety video induction

BEHAVIOUR

Behavioural self assessment – twice the amount of A scores to be reported over the year than C scores.

A C-score is a significant accident or incident with insufficient action taken to remedy.

WELLBEING

At least 80% department participation across QLDC wellbeing activities that take place in the Upper Clutha and Queenstown area.

Each team participate in two team activities per year that are not part of the wellbeing calendar.

Monthly Commentary

QLDC Workplace Incidents

There were no notifiable events in October, and no workplace incidents were significant. Although there has been one Lost Time Injury recorded in October the TRIFR and LTIFR have decreased. This shows a positive trend.

Inspections and audits continue at good levels, providing a positive impact on QLDC and contractor workplaces. Items have been actioned and closed out. Take 5 pre-task risk assessments continue at good levels.

Health & Safety training this month has included Sweeper training, Safety Superuser, Fire Warden, Correct mask fitting technique. Safety & Wellbeing meetings remain at good levels, demonstrating an active participation by employees.

Employee incidents included one Lost Time Incident (LTI) and Pain & Discomfort. Contractor incidents included one Serious Occurrence, however, it did not involve any injuries or present risk to workers. All other incidents were of a minor nature. The one volunteer incident required First Aid, this was of a minor nature. Two Member of the Public incidents were recorded in October, both were of a minor nature.

With zero A scores, twelve B scores and no C scores the Department Safety Behaviours target was achieved.



Key Priorities Updates

Tracking of flow of projects in/out of reporting

New inclusion

Include an overview of the project as an introduction.



Continued reporting

Follow commentary guidelines.

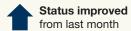


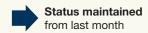
Reporting ended

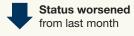
Triggered by practical completion (capital projects), includes close out notes, referring to webpage where applicable.

RAG Status

GREEN	AMBER	RED		
The project is being delivered in alignment with the Business Case and within all set tolerances.	The project is marginally out of tolerance but there are control(s) in place to manage the project back within tolerance.	The project is significantly out of tolerance .		
All project metrics* are green.	There is at least 1 amber project metric.	There is at least 1 red project metric OR There are more amber than green criteria.		
*6 individual project criteria metrics and tolerances scored against schedule, costs (3), scope and quality/benefits.				







Key Priorities - Capital Projects October 2025

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
INFRASTRUCTURE - WATER SUPPLY WASTEWATER STORMWATER TRANSPORT WASTE MINIMISATION AND MANAGEMENT				
Kingston Three Waters Scheme Project page		 Background: The Kingston HIF Three Waters Scheme Project aims to deliver (in stages) community supply, collection and treatment infrastructure to service the Kingston Village Development of 750 new dwellings and provide future connections to the existing Kingston Township. The three projects involve a new water treatment plant and bulk supply main, new wastewater treatment plant, pump station and reticulation, and a large diameter stormwater main. Outcomes include improved housing affordability, and reduction in environmental impacts. The Project has been enabled through the "Housing Infrastructure Fund" with an interest free loan. Wastewater: Work progressed with LINZ to commence the land transfer process for property acquisition for the Waste Water Treatment Plant (WWTP) site. LINZ due to complete initial tasks related to land valuation and issue intra-Governmental Department Preliminary Notices. Delivery of Oxford Street Wastewater Pump Station transferred to Kingston Village Limited (KVL) to facilitate their early servicing of the subdivision. Request for Proposals for construction works has been issued. Water: Final landscaping and finishing touches completed to access tracks ahead of fencing work. Stockpiled materials and waste removed from site. Commissioning workshops underway ahead of the first stage. Commissioning delayed as the contractor is closing out Project Pure. Stormwater: Works continue to install large diameter stormwater main on Oxford Street towards KVL subdivision. Adverse spring weather has affected progress at the outlet gallery, however sheetpiling is complete and the manholes installed. Culverts, driveway crossings and kerb preparation is underway to lower Oxford Street to enable completion of the road surfacing by Christmas 2025. The overall project status remains Red due to the ongoing uncertainty related to Wastewater Treatment Plant land acquisition and easement applications with LINZ resulting in delays in the programme. This will rever	 Wastewater: Milestones continue to be delayed due to ongoing property works with LINZ. February 2026 - Formal approval of Detailed Design gateway by Project Control Group once property acquisition pathway is confirmed; Procurement process to commence following the approval. June 2026 - Progression of acquisition process expected to allow early access for construction; construction contract awarded. Project status will revert to Amber on reaching the construction milestone. Water: December 2025 - Completion of first stage of commissioning expected. Late 2026 - final commissioning undertaken once the Kingston Village development is completed. Stormwater: Project completion has been delayed due to several unforeseen issues with ground conditions, and recent adverse weather; completion of stormwater works now anticipated in April 2026. Projectwide: Overall project completion is driven by the Wastewater Treatment Plant completion which is not yet defined due to land tenure delays. 	Red

Key Priorities - Capital Projects

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
Project Shotover Stage Three Project page		 Background: The delivery of the Stage Three Upgrade to the Shotover Waste Water Treatment Plant that will double the capacity of the plant, and continue to provide service through to a forecasted date of 2048. The project will provide a duplicate treatment stream to that currently in operation, and enhanced emergency flow and stormwater management through the repurposing of one of the existing oxidation ponds. The disposal field located close by the treatment plant is not included in the scope of this project. Progress: Final operational proving of the new systems is ongoing through October/November to demonstrate all contract requirements are met. Final construction activities are ongoing to close out the physical works scope of the project. 	 November 2025 – Completion of final construction activities (Pond One earthworks). This has been delayed slightly due to winter weather but is not impacting the overall project completion. December 2025 – Contract close-out activities to be completed. This closes the project. 	Green
Shotover Disposal Fields	•	 Background: The purpose of this project is to identify, design, consent and construct a new long-term disposal solution for treated wastewater produced from the Shotover Wastewater Treatment Plan (WWTP) to replace the existing disposal field that is not performing as designed and intended. The replacement infrastructure will cater for the treatment plant's long-term treated wastewater disposal requirements in a culturally appropriate, environmentally sustainable, and operationally effective manner. Progress: 8 October 2025 - Preferred Option selection workshop completed (Project Team level). 29 October 2025 - Draft Short List Options Report received for internal review. Peer review discussion completed between Technical Lead and Peer Reviewer. 	 8 December 2025 – <u>Council Workshop</u> - Project history, process and shortlist options assessment. 5 February 2026 - Planned formal QLDC approval of Preferred Option. This is dependent on Council feedback from workshop, internal QLDC reviews and Council meeting schedule. 31 May 2026 – Resource Consent to be submitted (as required by Environment Court Enforcement Order). 	Green
Robins Road Conveyance Scheme	•	 Background: The project will provide additional wastewater capacity to the currently constrained Gorge Road and Arthurs Point catchments. The existing sewer main is undersized and runs through private properties. A new gravity sewer main is to be installed along Robins Road from the Horn Creek Bridge to a new connection point within the Recreation Ground. Progress: Project Control Group provided endorsement to shift to contract award and construction phase. Contract documentation finalised following contract tag closeout. Issuance of Procurement Recommendation Report and subsequent approval. Contract award sign off. The status has returned to Amber following the recent contract award milestone and commencement of construction activities. This milestone enables the project team to finalise the construction programme and progress stakeholder engagement. With the procurement phase now complete, the programme can be re-baselined, to reflect the completion of the procurement phase and start of construction. At this time, the status will return to Green. 	 November 2025 - Construction programme to be updated to reflect the recent contract award and subsequent staging of works and completion date. Contractor to mobilise on site with works scheduled to commence in full from 12 November. November 2025 - Stakeholder engagement to recommence in relation to the undertaking of dilapidation surveys and seeking formal consent for the pressure sewer works. 	Amber

Key Priorities - Capital Projects October 2025

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
CBD to Frankton Conveyance Scheme Project page	 Background: The existing gravity sewer main along Frankton track is nearing capacity and carries a risk of untreated wastewater overflowing to the receiving natural environment (including Lake Whakatipu) in heavy rainfall events or natural disaster. Additional wastewater conveyance capacity between Queenstown CBD and Frankton Beach Pump Station is required to maintain levels of service and support projected demand growth in the area. A new pressure sewer main to run adjacent to the existing pipeline has been identified as the preferred solution. Improvements to the track will be made as part of the wastewater pipeline installation (e.g., strategic widening, stormwater management, pause-points etc.) The project is expected to take 12 to 18 months to construction and physical works to start in 2025. Progress: The tender evaluation process has been completed with the relevant documentation signed by the Chief Executive Officer and the Mayor Elect. 	 Early November 2025 - Award and decline tender to be issued. December 2025 - Physical Works Contract awarded. Early 2026 - Main construction work begins. Mid 2027 - Construction due for completion. 	Green
Upper Clutha Conveyance Scheme Project page	 Background: This project is intended to provide a long term solution to Hāwea wastewater management needs and increase capacity and resilience in the Wānaka network. The Hāwea upgrade scope includes decommissioning the Hāwea Waste Water Treatment Plant (WWTP), construction of a new wastewater pump station on Domain Road, and a new pipeline from Hāwea to Albert Town. The Wānaka scope includes upgrade of the Riverbank Road wastewater pump station and construction of a new pipeline to the Project Pure WWTP. Progress: Pipeline construction progressed from Project Pure WWTP backwards, with over 1.2km of pipeline now installed. A further 2km of pipeline has been welded up ready for installation. Final consenting completed with the granting of the Outline Plan for the Riverbank Road Pump Station upgrade. The project team manned an information table at the recent Hāwea Community Association AGM and Public information forum (02 November). Some good interaction was held with the community to provide updates on the project. 	 November/December 2025: Further construction work fronts will open up on the pipeline and pump station sites. Overall construction activities will increase. Ongoing through construction period - Targeted engagement with community associations and other parties that may experience temporary disruption during the works. 	Green

Key Priorities - Capital Projects October 2025

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
Compliance Response - UV Treatment Luggate Project Page	 Background: The UV Compliance project was initiated in response to the October 2023 Cryptosporidium outbreak in Queenstown. The project will improve the quality of key water supplies through a range of treatment measures including installation of UV water treatment plants at 6 locations, bore head upgrades, installation of compliance monitoring equipment and other related pipeworks. Progress: Fernhill UV Plant (temporary container) – Completed December 2023 Western Intake UV Plant (container) – Completed December 2023 Beacon Point UV Plant (within existing building) – Completed February 2024 Wāṇaka Airport (UV container, bore upgrades and compliance monitoring) – Completed November 2024 Glenorchy (UV Container, bore upgrades and compliance monitoring) – completed December 2024 Two Mile (UV equipment) - Completed April 2025 Luggate: Water Treatment Plant: Containerised water treatment plant installed. Transformer installed and connected. Foundations for generator and electrical switchboard completed. Reservoir Site: Bund and platform works continue. Transformer installed and connected. Booster pump station foundation completed. Bore Site: Water, communications and power supply connections continue. Construction of bores has commenced. Church Road: Pipework installation (treated water and sewer) continues. The project is Amber because Luggate will not meet the original Taumata Arowai compliance timeframes – the programme is very tight with minimal contingency for any unforeseen issues or extended periods of wet weather. Taumata Arowai has been advised and have accepted the delay to end January 2026. 	 November 2025 (Luggate project) Water Treatment Plant: Installation of generator and external switchboard; Connection of services. Reservoir Site: Completion of reservoir platform and bund; Completion of pipeworks and tank installation; Delivery to site of containerised booster pump station and generator; Connection of services. Bore Site: Complete water, communications and power supply connection to the Water Treatment Plant; Complete construction of bores and housings. Church Road: Complete pipework installation (treated water and sewer). December 2025 (Luggate project) Commence commissioning of the bores and water treatment plant. Commence commissioning of the reservoir site. Harris Place – commence new pipework installation. 	Amber

Key Priorities - Capital Projects October 2025

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STA	TUS
Wānaka Waste Facilities	 Background: The existing Wānaka Waste Facility on the corner of Ballantyne and Riverbank Roads (beside Wastebusters) is facing capacity challenges as well as health and safety concerns. The existing layout does not maximise diversion opportunities, nor encourages behaviour change to minimise waste sent to landfill. The facility requires redesign including layout reconfiguration and capacity upgrades to enhance the user experience and maximise diversion opportunities. Once completed, this project will aid to improve waste minimisation and management in the Wānaka-Upper Clutha Ward. Progress: Finalising of Business Case and approvals continued with QLDC Investment Advisory and Finance teams. Feedback now received and final review is underway before gaining approval. Detailed Design phase programme and fee has been confirmed and consultant underway. The project is Red as it is well over tolerance in both cost and time from the original baseline. Once the Business case is approved, the project will be re-baselined and status should move to Green at this stage. 	 November 2025 - Detailed Design stage progressing. Detailed Site investigations commencing. June 2026 - Detailed Design complete. 	Red	
Rockabilly Gully Erosion Protection	 Background: Rockabilly Gully is located on Department of Conservation (DOC) land in North Wānaka. The project was initiated in response to an abatement notice issued by the Otago Regional Council (ORC) in October 2021. Stormwater flows from upstream developments are causing significant erosion in the gully, resulting in sediment discharge into the Clutha River. To mitigate risk of further erosion of the gully there is a need to implement a solution to manage stormwater flows. Progress: Draft concept design report completed, and currently under review by QLDC. Progress on track to finalise and approve the concept design by end of November 2025. Geotechnical investigations including test pits and infiltration testing to inform the expansion of the stormwater detention pond, are scheduled for completion mid-November 2025. Next steps include the procurement of a constructability report to support cost and programme certainty. The status has changed to Green as a revised programme has been developed. This targets completion of the stormwater basin design and earthworks consent lodgement for the construction of the new basin by mid-February 2026. It has been proposed to deliver the project in two separable portions. 	 November 2025 - Concept Design finalised and approved. Mid November 2025 - Geotechnical investigations including test pits and infiltration testing scheduled to inform the expansion of the stormwater detention pond. Mid-February 2026 - Detailed Design complete. Late May 2026 - Construction commencing. 	Green	

Key Priorities - Capital Projects October 2025

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STA	RAG STATUS	
COMMUNITY S	ERVI	CES – PARKS AND RESERVES, SPORT, RECREATION, COMMUNITY FAC	CILITIES AND VENUES, LIBRARIES			
Project Tohu - Coronet Revegetation programme Project Page	•	 Background: Project Tohu is one of the largest revegetation programmes currently being undertaken in Aotearoa, transitioning 200ha on the south facing slope of Coronet Peak from an ex-Douglas fir plantation (exotic species) into indigenous vegetation. The successful harvest of the Coronet Forest was completed in May 2023. Progress: Minimal activity at the site due to suboptimal weather conditions. 	 November/December 2025 – Completion of first stage of mountain bike trail construction. Second stage of the trail network plan will commence, weather permitting. March/April 2026 – Autumn planting. 	Green	•	
Ballantyne Road Site remediation works 101 Ballantyne Road Masterplan	•	 Background: The Ballantyne Road project is to convert a 20ha site into a flat grassed area for future recreational and community facilities/needs. Progress: Continuation of ground works as scheduled. Works on the ground remediation is progressing against forecast timelines and to budgets. 	November/December 2025 – continuation of ground works as scheduled.	Green	•	
QEC Upgrades	•	 Background: The Queenstown Events Centre (QEC) is the premier recreation & sport hub for the District. A continual plan of upgrades and renewals is required to meet the ongoing needs of the community. This is delivered through a strategic programme of work outlined in the 2024-34 Long Term Plan. Progress: The QEC Indoor Courts project is progressing activities around gathering and confirming the Council's requirements/scope to achieve the 2024-34 Long Term Plan. Early option development underway with a milestone target of December/ January for first review which will set the approach for concept design. Progression of the Business Case continues. 	 Ongoing – Further development of the Business Case to support the project requirements. January 2026 - Preparation of design requirements and early sizing, function and location for estimation purposes. 	Green	•	
Energy Renewals - Swimming pools	0	 Background: The objective of the Energy project/s is to transition from the use of LPG to other sources that best reduce operational costs and reduce Council's carbon emissions. These projects are reflected in the 2024-34 Long Term Plan and include QEC indoor pools, Wānaka indoor pool, and Arrowtown outdoor pool. Progress: Investigations completed across all sites to inform Council staff of the alternatives specific and appropriate to each location. Data and information is being reviewed and updated to better reflect the current operational costs and to inform the next steps. 	November/December 2025 – High-level options analysis and initial Business Case development.	Green	New	

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STA	TUS
CORPORATE SERVICES	3				
Annual Report 2024- 2025		 Background: The Annual Report provides a clear account of the performance and activity of the Council in the preceding public sector financial year. Producing and publishing the report each year is a requirement of the Local Government Act. Progress: 2 October 2025 – Annual Report and audit report was considered at Audit, Finance and Risk Committee Meeting. 9 October 2025 – Annual Report was adopted at Full Council Meeting. 	This project is now completed. No further updates. The Annual Report 2024-25 can be found on the QLDC website: https://www.qldc.govt.nz/your-council/council-documents/annual-reports/	Green	
Annual Plan 2026-2027	0	Background: The Annual Plan provides an explanation of what the Council will deliver and how it will fund services for the year ahead. It shows any changes from the Long-Term Plan and sets the rates for the year. Preparing and adopting the Annual Plan is a requirement of the Local Government Act. Progress: Early timeline and financial planning has commenced.	 9 Dec 2025 - Early view of Annual Plan work to be presented to at Full Council Workshop. 25 June 2026 - Annual Plan 2026-2027 to be adopted at the Full Council Meeting. 	Green	New
Wānaka Airport Future Review Wānaka Airport Future Review Queenstown Lakes District Council		 Background: QLDC signalled in the Long Term Plan its intent to enable the development of a long-term plan for Wānaka airport, and an assurance that the Upper Clutha community will be part of shaping it, noting this is a district asset and engagement will be open to the wider community and stakeholders. This Wānaka airport future review is related to the mandatory operational review (see Property section page 16) but is being undertaken as a separate workstream. Progress: Independent consultant team progressing the review of community engagement information collected from the online data and in-person sessions. The status has changed to Amber due to the availability/scheduling of council meetings and workshops. This item has been deferred to early in the new year. 	February 2026 - Findings of second round community engagement presented to QLDC Elected members.	Amber	•

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STA	RAG STATUS	
COMMUNITY PARTNER	RSHIF	PS CONTRACTOR OF THE PROPERTY				
Responsible Camping Programme Freedom Camping Bylaw 2025 Responsible Camping Map		 Background: Without the 2021 Bylaw, Council's ability to move campers on is limited. The process to develop a new freedom camping bylaw continues, with the aim to have a new bylaw in place before next Summer. Progress: 9 October 2025 - The Freedom Camping Bylaw 2025 was adopted by Full Council. It will commence from 1 December 2025 and can be found on our website (https://www.qldc.govt.nz/recreation/responsible-camping/). Enforcement Officers issued 11 infringements under the Freedom Camping Act and 14 infringements under the Reserve Act to freedom campers in October 2025. This is an increase on the previous month but in line with seasonal trends. Officers are now focusing on developing a comprehensive communications and education programme ahead of the 2025/26 summer period to raise awareness of the new bylaw, including where and how freedom camping will be permitted across the district. 	 November 2025 – Summer education programme begins, including the installation of new signage. November 2025 – The Enforcement Team will begin their increased hours for the summer season. November 2025 – Summer Ambassadors to begin. 1 December 2025 - The Freedom Camping Bylaw 2025 comes into effect. 	Green	•	
PARKS & RESERVES						
Blue-Green Network Plan Project Page	•	Background: The Blue Green Network (BGN) Plan will provide a strategic, long-term framework that identifies opportunities for protecting and integrating natural systems and open spaces into the planning and development of Queenstown Lakes District's urban areas and settlements. It is being prepared in partnership with Kai Tahu. Progress: Engagement with the community on the draft BGN Plan via Let's Talk. The engagement period runs to 12 December 2025.	 November 2025 – Report public feedback on BGN plan to date to last Grow Well Whaiora Steering Group meeting. November & December 2025 – Meet with Community Groups on the draft BGN Plan. 	Green	•	

Key Priorities - Strategies, Policies and Plans

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS	
SPORT & RECREATION				
516 Ladies Mile	 Background: In 2019, Council purchased a 14ha site at 516 Ladies Mile for future development of open space and facilities for the community. Council approved budget of \$6.8M in the 24/34 LTP starting in July 2025. Pre-work is currently underway. Progress: Options within the current consent requirements underway. 	December 2025 – High-level options paper for internal consideration.	Green	
PROPERTY & INFRASTRUC	TURE			
Wānaka Airport Safety & Renewals Wānaka Airport Certification Queenstown Lakes District Council	 Background: Wānaka Airport has passed a threshold of activity which requires it to achieve Qualifying Status under Part 139 of the Civil Aviation Rules. To achieve this works will be undertaken to provide an improved safety environment, including airstrip widening, tree removal and new fencing. Additionally, enhancements will be undertaken to the Three Waters infrastructure servicing the airport. Wānaka Airport Future Review will be undertaken as a separate project on page 14. Progress: Project Managers have undertaken scoping of existing infrastructure to determine the future requirements; both from a three waters and safety viewpoint. 	December 2025 – The draft Preliminary Design will be completed for initial feedback.	Green	
BYLAW DEVELOPMENT				
Bylaw Development work programme	Background: The purpose of this work programme is to ensure that QLDC's bylaws are reviewed and developed to meet statutory requirements and timeframes.	 27 November 2025 – Council will be asked to adopt a final version of the draft Traffic and Parking Bylaw 2025. (<u>Agenda</u>, <u>minutes</u>, <u>recording here</u>) 	Green	
	Progress: 9 October 2025 - Council adopted a final form of the Freedom Camping Bylaw 2025. The programme of work to develop a bylaw is concluded. The Community Services	November 2025 – Early engagement to occur with stakeholders and the community on the development of a new Dog Control Bylaw and Policy.		
	directorate is working towards operationalising the bylaw. (Agenda, minutes, recording here)	Early engagement on the Shotover River Bylaw, initially intended for November, has been deferred to early 2026.		
		1 December 2025 - The Freedom Camping Bylaw 2025 comes into effect.		

Operating Expenditure and Revenue

Financial Management Report

% of the year completed: 33%

DESCRIPTION	October 2025 Actual	October 2025 Adjusted Budget	Variance to Budget	Year to date Actual	Year to date Adjusted Budget	Year to Date Variance	Full Year Adjusted Budget	YTD Actuals to Full Year Budget	*
REVENUE									
Operating Revenue									
Income - Rates	14,660,080	14,879,010	-218,930	59,300,393	59,066,040	234,353	176,700,120	33.6%	*1
Income - Grants & Subsidies	1,202,218	846,297	355,921	3,137,137	3,247,740	-110,603	8,621,612	36.4%	*2
Income - Consents	1,717,154	1,675,138	42,016	6,562,697	6,700,552	-137,855	18,443,758	35.6%	*3
Income - External Cost Recovery	6,009	290	5,719	-22,262	1,159	-23,422	3,478	-640.2%	
Income - Regulatory	997,030	829,036	167,994	4,339,864	3,697,142	642,722	10,810,434	40.1%	*4
Income - Operational	3,363,696	2,719,432	644,263	12,155,880	11,048,285	1,107,595	33,493,658	36.3%	*5
Total Operating Revenue	21,946,187	20,949,204	996,983	85,473,709	83,760,919	1,712,790	248,073,059	34.5%	
EXPENDITURE									
Personnel Expenditure									
Expenditure - Salaries and Wages	4,849,288	4,723,149	-126,139	18,417,164	18,292,535	-124,629	53,124,242	34.7%	*6
Expenditure - Salaries and Wages Contract	464,708	458,401	-6,307	1,748,031	1,827,313	79,282	5,783,258	30.2%	
Expenditure - Elected Member Expenses	275,278	219,696	-55,582	538,684	512,905	-25,779	1,172,834	45.9%	
Expenditure - Personnel Other	274,348	229,780	-44,568	743,917	919,555	175,638	2,764,949	26.9%	*7
Total Personnel Expenditure	5,863,622	5,631,026	-232,596	21,447,796	21,552,307	104,512	62,845,282	34.1%	
Operating Expenditure									
Expenditure - Professional Services	628,321	862,803	234,481	1,749,146	3,107,461	1,358,315	8,345,072	21.0%	*8
Expenditure - Strategic Initiatives	64,645	129,041	64,397	419,385	553,420	134,035	1,585,749	26.4%	*9
Expenditure - Legal	263,850	358,359	94,508	1,403,900	1,433,435	29,536	4,300,306	32.6%	
Expenditure - Office Expenses	31,201	45,993	14,792	192,898	183,688	-9,209	549,020	35.1%	
Expenditure - IT	494,527	462,758	-31,769	1,812,722	1,851,033	38,311	5,553,099	32.6%	
Expenditure - Property costs	1,432,915	1,342,103	-90,813	5,431,486	5,419,812	-11,674	16,081,875	33.8%	
Expenditure - Infrastructure Maintenance	4,475,989	3,949,891	-526,098	16,456,546	15,799,565	-656,981	47,363,120	34.7%	*10
Expenditure - Parks & Reserves Maintenance	1,408,875	1,283,298	-125,576	4,209,461	4,785,374	575,913	15,440,971	27.3%	*11

Operating Expenditure and Revenue

Financial Management Report

% of the year completed: 33%

DESCRIPTION	October 2025 Actual	October 2025 Adjusted Budget	Variance to Budget	Year to date Actual	Year to date Adjusted Budget	Year to Date Variance	Full Year Adjusted Budget	YTD Actuals to Full Year Budget	*
EXPENDITURE									
Operating Expenditure continued									
Expenditure - Grants & Events	839,344	932,304	92,960	4,628,084	4,752,535	124,451	11,565,342	40.0%	*12
Expenditure - Travel & Accom	31,169	25,007	-6,162	121,047	100,027	-21,020	300,080	40.3%	
Expenditure - Regulatory	283,437	151,881	-131,556	662,393	607,525	-54,868	1,822,575	36.3%	
Expenditure - Other	258,324	335,074	76,750	1,405,998	1,290,160	-115,839	3,850,695	36.5%	*13
Operating Expenditure	10,212,597	9,878,512	-334,086	38,493,065	39,884,034	1,390,969	116,757,903	33.0%	
Interest and Depreciation									
Expenditure - Depreciation	5,856,950	5,856,948	-2	23,427,799	23,427,790	-9	70,283,370	33.3%	
Expenditure - Interest	2,286,406	2,274,169	-12,237	9,262,948	9,039,476	-223,472	26,889,625	34.4%	
Total Interest and Depreciation	8,143,356	8,131,117	-12,239	32,690,747	32,467,266	-223,481	97,172,995	33.6%	
TOTAL EXPENDITURE	24,219,576	23,640,654	-578,921	92,631,608	93,903,607	1,272,000	276,776,179	33.5%	
NET OPERATING SURPLUS (DEFECIT)	-2,273,388	-2,691,451	418,062	-7,157,898	-10,142,689	2,984,790	-28,703,120	24.9%	

*Commentary

The variance mainly relates to receipt of rates penalties earlier in the year than previously, due to earlier date of rates installments.

*2 Income - Grants & Subsidies - \$0.1M unfavourable

Unfavourable income for Grants General 0.3m slightly offset by higher income from NZTA re roadmarking work being ahead of schedule.

*3 Income - Consents - \$0.1M unfavourable.

Unfavourable variance in Labour Recoveries offset by higher revenue in Building Consents due to higher volumes.

*4 Income - Regulatory - \$0.6M favourable

Favourable variance in Traffic & Parking Infringements due to 40% increase introduced by Central Government. Volumes are down by 13%.

*5 Income - Operational - \$1.1M favourable

Compensation benefit re sale of Ballarat units \$0.6M; Skyline revenue \$0.3M re favourable lease income, Swimming lessons \$0.1M.

*6 Expenditure - Salaries & Wages - \$0.1M overspent

Overspend relates to lower than budgeted internal time that has been charged to capex for the year to date.

^{*1} Income - Rates- \$0.2M favourable

Operating Expenditure and Revenue

Financial Management Report

% of the year completed: 33%

*Commentary

*7 Expenditure - Personnel Other - \$0.2M underspent

Underspend is mainly re Recruitment Fees due to more inhouse direct recruitment being undertaken. This is expected to be a temporary variance.

*8 Expenditure - Professional Services - \$1.4M underspent

The underspend relates to budget carried forward from 2025/26 re Better off Funding and Commissioner costs (\$0.2M), which is a temporary variance only; Network Investigations \$0.2M underspent.

*9 Strategic Initiatives \$0.1M underspent

Some programmes have fallen behind, but a pipeline of further initiatives is underway (Start-up Qtown - Well Tech, HostTech, Outdoor products as well as the possible set up of a diversification fund).

*10 Expenditure - Infrastructure Maintenance - \$0.7M overspent

Road marking \$0.2M offset by income; Water maintenance \$0.4M due to water supply leakage; \$0.2M due to higher sludge volumes relating to the upgraded Shotover waste water treatment plant.

*11 Expenditure - Parks & Reserves Maintenance - \$0.6M underspent

Spend is lower year to date due to a very wet September & October which affected maintenance activities.

*12 Expenditure - Grants & Events - \$0.1M underspent

Year to date overspend is due to timing of spend on Grants, mainly re Auhaka, and is expected to be a temporary variance only.

*13 Expenditure - Other - \$0.1M overspent

Relates to spend on MfE Wase Minimisation project education which is offset by Income.

Capital Expenditure and Revenue

Financial Management Report

DESCRIPTION	October 2025 Actual	October 2025 Adjusted Budget	Variance to Budget	Year to date Actual	Year to date Adjusted Budget	Year to Date Variance	Full Year Adjusted Budget	YTD Actuals to Full Year Budget	*
Capital Revenue									
Income - Development Contributions	3,976,978	2,712,566	1,264,412	16,004,260	10,850,264	5,153,996	32,550,792	36.9%	*14
Income - Vested Assets	0	0	0	10,372,994	0	10,372,994	30,941,658	0.0%	
Income - Grants & Subsidies Capex	958,186	918,700	39,486	1,198,163	3,332,224	-2,134,061	12,736,333	1.9%	*15
Income - Dividends received	0	0	0	8,830,927	7,505,395	1,325,532	13,015,000	67.9%	*16
Income - Gain/(loss) on diposal of property, plant & equipment	0	0	0	0	0	0	1,427,670	0.0%	
Total Capital Revenue	4,935,164	3,631,266	1,303,898	36,406,345	21,687,883	14,718,462	90,671,453	40.2%	
Capital Expenditure									
Projects/Asset Purchases	12,785,282	11,932,387	-852,895	34,000,383	38,250,120	4,249,737	182,255,472	18.7%	*17
Total Capital Expenditure	12,785,282	11,932,387	-852,895	34,000,383	38,250,120	4,249,737	182,255,472		
NET CAPITAL FUNDING REQUIRED	7,850,118	8,301,121	-2,156,792	-2,405,962	16,562,237	-10,468,724	91,584,019		
External Borrowing									
Loans	3,000,000			724,175,000			776,654,000		
Total Borrowing	3,000,000			724,175,000			776,654,000		

*Commentary

Development Contributions are ahead of budget YTD. The timing of this income is difficult to estimate.

Includes unfavourable variances of \$0.5M within NZTA Subsidised capex (due to timing of delivery of subsidised work programme) and \$1.9M for Other Capital Grants (\$5.7M of the full year budget was assumed third party funding for Upper Clutha Conveyance Wastewater Scheme which is now unlikely to be received due to the reduction in the total capital budget required). This is offset with \$0.3M favourable for Arterial CIP subsidy income (final \$0.5M of total \$50M invoiced to Crown Infrastructure Partners in October 2025).

The dividend received from Queenstown Airport Corporation was higher than anticipated in Year 2 of the Long Term Plan.

October YTD actuals of \$34.0M vs budget of \$38.3M. Main project spend this month includes \$2.1M for Upper Clutha waste water conveyance scheme, \$2.5M for Compliance Response UV Treatment, \$1.4m for Historic Land Encroachments WS, \$0.9M for Kingston new storm water scheme, \$0.8M for Arterials Stage 1, \$0.6M for Project Pure Aeration Grid Renewal and \$0.5M for Project Shotover WWTP stage One.

^{*14} Income - Development Contributions - \$5.2M favourable

^{*15} Income - Grants & Subsidies Capex \$2.1M unfavourable

^{*16} Income - Dividends received \$1.3M favourable

^{*17} Expenditure - Capital Projects \$4.2M underspent